



बैंक ऑफ महाराष्ट्र
Bank of Maharashtra
भारत सरकार का उद्यम
एक परिवार एक बैंक

CORRIGENDUM-2

Please refer to RFP 182020 published on **21.12.2020** inviting proposal from eligible bidders for **Request for Proposal for Supply, Implementation & Support for Network Routers & Switches**. The corrigendum & reply to pre-bid queries are available on Bank's website <https://www.bankofmaharashtra.in> in the Tenders Section.

**Deputy General Manager
Information Technology Department**



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भारत सरकार का उद्यम
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Date: 19.01.2021

CORRIGENDUM-2

Please refer to RFP 182020 published on **21.12.2020** inviting bids for **Supply, Implementation & Support for Network Routers & Switches.**

Following correction be read in the tender document.

1. Amendment in clauses in RFP. The amendments are enclosed as **Annexure-I.**

(Shirish Salway)
Deputy General Manager
Information Technology Department

ANNEXURE-1 RFP182020 (CORRIGEDUM-2)

Sr. No.	Page #	Point/ Section	RFP Clause	Clause Revised As																												
1	23	Type B - 3.2 - 2	Delivery of related Hardware/ Software and license and deployment of resources at bank premises - 4 weeks from issue of Purchase Order	Delivery of related Hardware/ Software and license and deployment of resources at bank premises - 6 weeks from issue of Purchase Order																												
2	23	Type B - 3.2 - 3	Installation/commission and configuration of Switches/Router and other related software at Bank's locations in branches/offices as per the list provided by bank - 6 weeks from issue of Purchase Order	Installation/commission and configuration of Switches/Router and other related software at Bank's locations in branches/offices as per the list provided by bank - 8 weeks from issue of Purchase Order																												
3	32	5.4 - b	Bidder is expected to maintain the proposed solutions supplied and commences the Warranty from the date of acceptance by the Bank. The hardware cost shall be inclusive of 3 years warranty. The bidder will be in a position to continue to provide AMC services as proposed to Bank for the fourth and fifth year on the sole discretion of the Approval granted by Bank. Bank in this regard shall take a decision based on the bidder's performance	Bidder is expected to maintain the proposed solutions supplied and commences the Warranty from the date of acceptance by the Bank. The hardware cost shall be inclusive of 3 years warranty. The bidder should provide AMC services as proposed to Bank for the fourth and fifth year. The Bidder should continue to provide AMC services as proposed to the Bank for the Sixth and Seventh year with the rate/amount equal to the AMC rate/amount of fifth year on the sole discretion of the Bank.																												
4	65/ 66	7.1 - a	<p>A) Uptime: The bidder shall guarantee a 24x7x365 availability with monthly uptime of 99.96% for the solution (Type-B requirement) as specified in Scope of Work, during the period of the Contract and also during ATS, if contracted, which shall be calculated on quarterly basis.</p> <p>B) Network equipment's Downtime: The percentage uptime will be calculated on quarterly basis (24 hours a day) Penalty shortfall in performance level: amount of penalty to be deducted.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Uptime</th> <th>Equipment cost + AMC cost till date</th> </tr> </thead> <tbody> <tr> <td>>99.96%</td> <td>NIL</td> </tr> <tr> <td><=99.95 to >98.0</td> <td>2%</td> </tr> <tr> <td><=98.0 to >97.0</td> <td>4%</td> </tr> <tr> <td><=97.0 to >96.0</td> <td>6%</td> </tr> <tr> <td><=96.0 to >95.0</td> <td>8%</td> </tr> <tr> <td>Below 95.0%</td> <td>10%</td> </tr> </tbody> </table>	Uptime	Equipment cost + AMC cost till date	>99.96%	NIL	<=99.95 to >98.0	2%	<=98.0 to >97.0	4%	<=97.0 to >96.0	6%	<=96.0 to >95.0	8%	Below 95.0%	10%	<p>Uptime: The bidder shall guarantee a 24x7x365 availability with quarterly uptime of 99.95% for the solution (Type-B requirement) as specified in Scope of Work, during the period of the Contract and also during ATS, if contracted, which shall be calculated on quarterly basis.</p> <p>B) Network equipment's Downtime: The percentage uptime will be calculated on quarterly basis (24 hours a day) Penalty shortfall in performance level: amount of penalty to be deducted.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Uptime</th> <th>Affected Equipment (cost + AMC cost) till date</th> </tr> </thead> <tbody> <tr> <td>=>99.95%</td> <td>NIL</td> </tr> <tr> <td><99.95 to >98.0</td> <td>2%</td> </tr> <tr> <td><=98.0 to >97.0</td> <td>4%</td> </tr> <tr> <td><=97.0 to >96.0</td> <td>6%</td> </tr> <tr> <td><=96.0 to >95.0</td> <td>8%</td> </tr> <tr> <td>Below 95.0%</td> <td>10%</td> </tr> </tbody> </table>	Uptime	Affected Equipment (cost + AMC cost) till date	=>99.95%	NIL	<99.95 to >98.0	2%	<=98.0 to >97.0	4%	<=97.0 to >96.0	6%	<=96.0 to >95.0	8%	Below 95.0%	10%
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Sr. No.	Page #	Point/ Section	RFP Clause	Clause Revised As
5	25	4.2 - 8	Bidder shall ensure that all supplies (hardware, software etc.) must not be End of-Support for at least 7 years from the date of purchase order The bidder has to submit a letter of undertaking from the OEM on OEM"s Letterhead confirming	Bidder shall ensure that all supplies (hardware, software etc.) must not be End of-Support for at least 5 years from the date of purchase order The bidder has to submit a letter of undertaking from the OEM on OEM"s Letterhead confirming.
6	25	4.2 - 8	(ii) The products shall not be End-of-Support for at least 7 years from the date of purchase order of the same. However, if for reasons beyond the control of OEM/Bidder, the End-of-Support dates are declared by the OEM during the contract period and if those dates are prior to the date of end of contract period, the bidder has to arrange for the replacement of Network Devices with equivalent or higher specifications which will not reach End-of-Support for the remaining duration of the contract at no extra cost to the Bank. This replacement must be completed 6 months prior to the date of End-of-Support of the current Switch models.	The products shall not be End-of-Support for at least 5 years from the date of purchase order of the same. However, if for reasons beyond the control of OEM/Bidder, the End-of-Support dates are declared by the OEM during the contract period and if those dates are prior to the date of end of contract period, the bidder has to arrange for the replacement of Network Devices with equivalent or higher specifications which will not reach End-of-Support for the remaining duration of the contract at no extra cost to the Bank. This replacement must be completed 6 months prior to the date of End-of-Support of the current Switch models.
7	27	4.2 -22	Software support and development (i.e. products updates, upgrades & patches) to be made available for a minimum of 7 years from the date of purchase order.	Software support / development (i.e. products updates, upgrades & patches) to be made available for a minimum of 5 years from the date of purchase order.
8	50	5.28 g-3-a	For switches at DC/DR (Type-B Requirement): Replacement for faulty Equipment's has to be done by bidder and follow up with OEM has to be done by bidder only. RMA of Faulty equipment's should be received within 4 hours from the date of call lodge. In case bidder fails to provide the RMA of faulty/ damage equipment's penalty of 1% of equipment's cost weekly or part thereof maximum 10% of total contract value.	For switches at DC/DR (Type-B Requirement): Replacement for faulty equipment's has to be done by bidder and follow up with OEM has to be done by bidder only. RMA of Faulty equipment's should be received within 4 hours from the time of call lodge. In case bidder fails to provide the RMA of faulty/ damage equipment's penalty of 1% of equipment's cost weekly or part thereof maximum 10% of that particular hardware.
9	50	5.28 g-3-b	In case bidder fails to provide the RMA of faulty/ damage Equipment's penalty of 1% of equipment's cost weekly or part thereof. However maximum cap of penalty will be 10% of total contract value.	In case bidder fails to provide the RMA of faulty/ damage Equipment's penalty of 1% of equipment's cost weekly or part thereof. However maximum cap of penalty will be 10% cost of that particular hardware
10	59	5.43 Visitorial Rights	The Bank reserves the right to visit any of the Bidder's premises without prior notice to ensure that data provided by the Bank is not misused.	The Bank reserves the right to visit any of the Bidder's premises with prior notice to ensure that data provided by the Bank is not misused.

**Deputy General Manager
Information Technology Department**