

Date: 15/05/2023

**Corrigendum - 1 to RFP# 03/2023-24 For Supply, Installation & Maintenance of 300 Self-Update Passbook Printing Kiosks with integrated Barcode reader for 5 years on GEM portal with Bid Number: GEM/2023/B/3365232 Dated 26.04.2023**

With reference to **RFP# 03/2023-24 For Supply, Installation & Maintenance of 300 Self-Update Passbook Printing Kiosks with integrated Barcode reader for 5 years with Bid Number: GEM/2023/B/3365232 Dated 26.04.2023** published on GEM Portal, various newspapers and in Bank's corporate website. Pre-bid meeting conducted on 08-05-2023 at 15:00 hours. The following amendments are made to the RFP document and based on the request from bidders, due date for bid submission is extended as under with immediate effect.

**1. RFP Calendar stands revised as under:**

Last date and time for submission Of Bid Document	<b>29.05.2023 up to 16:00 hours</b>
Date and Time of Technical Bid Opening	<b>29.05.2023 at 16:30 hours</b>

**Note- Bid should be submitted online on GEM portal.**

**2. Amendments made to RFP:**

Sr. No.	RFP Page No.	RFP Point/ Section No./ Clause No.	Clause as per RFP	Clause Revised as
1	85	<b>8.29 ANNEXURE B: TECHNICAL EVALUATION CRITERIA S.N.1 a</b>	in Public sector undertaking / Govt. Organization/ PSBs/ Public Insurance companies (6 Marks for each implementation with Min 300 Self Update Passbook Printing Kiosk and in multiple of 6 for each such successful installation up to Max 30 Marks)	in Public sector undertaking / Govt. Organization/ PSBs/ Public Insurance companies (6 Marks for each implementation with Min <b>100 Self Update Passbook Printing Kiosk</b> and in multiple of 6 for each Bank/FI successful installation up to Max 30 Marks)
2	85	<b>8.29 ANNEXURE B: TECHNICAL EVALUATION CRITERIA S.N.1 b</b>	in private Banks / foreign banks/ any other BFSI Sector (4 Marks for each implementation with Min 300 Self Update Passbook Printing Kiosks and in multiple of 4 for each such successful installation up to Max 30 Marks)	in private Banks / foreign banks/ any other BFSI Sector (5 Marks for each implementation with Min <b>100 Self Update Passbook Printing Kiosks</b> and in multiple of 5 for each Bank/FI successful installation up to Max 30 Marks)
3	95	<b>8.31 ANNEXURE D : ELIGIBILITY EVALUATION S.N. 6</b>	Bidder should have experience in <b>deploying/ undertaking the activities of Managed Services/</b>	Bidder should have experience in <b>deploying/ undertaking the activities of Managed Services/</b>

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			undertaking the activity of at least 300 Self-Update Passbook Printing Kiosks cumulatively in India in any of the BFSI institution in last three years from the date of issuance of this RFP.  PO copy & Satisfactory service letter/completion letter from the Client must be enclosed.	undertaking the activity of at least 240 Self-Update Passbook Printing Kiosks cumulatively in India in any of the BFSI institution in last three years from the date of issuance of this RFP. PO copy & Satisfactory service letter/completion letter from the Client must be enclosed.
4	94	8.31 ANNEXURE D: ELIGIBILITY EVALUATION S.N. 4	Proof for the production unit / factory of the brand of Cash Dispensers having ISO 9001:2008 / 9001:2015 certification. If the production units are outside India, it should meet equivalent international standards. Relevant proof should be submitted	Proof for the production unit / factory of the brand of Self-Update Passbook Printing Kiosks having ISO 9001:2008 / 9001:2015 certification. If the production units are outside India, it should meet equivalent international standards. Relevant proof should be submitted
5	103	8.35. ANNEXURE H: COMPLIANCE TO TECHNICAL SPECIFICATIONS	Operating System: Licensed Windows 10/ higher (purchased in the name of Bank of Maharashtra)	Operating System: Licensed Windows 10/ higher (All the machines supplied should have Windows10 pre-activated. The license keys / Digitally Purchased Keys (DPK) to be handed over to the Bank).
6	89	8.30 ANNEXURE C: SCOPE OF WORK Project Scope Point No. 28	The authorized engineer should make regular visit and do the necessary cleaning / maintenance activity on monthly basis (once in a calendar month) to ensure there is no breakdown of kiosk because of non-maintenance. Reports for maintenance activity for Kiosk should be submitted to the Bank on monthly basis.	The authorized engineer should make regular visit and do the necessary cleaning / maintenance activity on bi-monthly basis (i.e. once in two months) to ensure there is no breakdown of kiosk because of non-maintenance. Reports for maintenance activity for Kiosk should be submitted to the Bank on periodic basis.
7	89	8.30-ANNEXURE C: SCOPE OF WORK	Bank will provide the barcode software to the successful	Bank will provide pre-printed Pass Books, Bidder's

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		<b>Project Scope Point No. 29</b>	bidder or the successful bidder will have to provide barcode application as per requirement by the Bank. The bidder must install barcode software in at least 3 client PC of the branch. Barcode should be printed by the existing passbook printer of the branch. This will be done at no cost to Bank. The scope of the services is to be provided for a period of 5 years from the date of project sign off by the Bank.	proposed Pass Book Printer Kiosk should have the capability to read the Barcodes.
8	101	<b>8.34-ANNEXURE G: SERVICE LEVEL REQUIREMENTS Uptime Service Levels</b>	If the bidder's engineer fails to carry out regular Preventive Maintenance of kiosk, at least, once in a month, it will draw a penalty of 1% of the Total Order Value per Kiosk.	If the bidder's engineer fails to carry out regular Preventive Maintenance of kiosk, at least, <b>once in two months</b> , it will draw a penalty of 1% of the Total Order Value per Kiosk.
9	102	<b>8.35-ANNEXURE H: COMPLIANCE TO TECHNICAL SPECIFICATIONS</b>	PC Configuration Male RS232 serial port, Integrated Keyboard with mouse (for administrator) ,Gigabit Network Interface	PC Configuration Integrated Keyboard with mouse (for administrator) ,Gigabit Network Interface
10	102	<b>8.35-ANNEXURE H: COMPLIANCE TO TECHNICAL SPECIFICATIONS</b>	Passbook Printer with integrated Bar Code  Printer speed upto 480cps  Scan rate : 400 scans/ sec.	Passbook Printer with integrated Bar Code  <b>Printer speed upto 480cps or higher</b>
11	103	<b>8.35-ANNEXURE H: COMPLIANCE TO TECHNICAL SPECIFICATIONS</b>	Cabinet The collection box must be made secure with mechanical operated lock.	Clause deleted
12	84	<b>8.28-ANNEXURE A: COMMERCIAL BID FORMAT S.N. 09</b>	9. The cost of <b>Cash management services</b> should be inclusive of applicable MHA guidelines on cash management services and RBI guidelines on Cassette Swap.	Clause deleted
13	104 &	<b>8.35-ANNEXURE H: COMPLIANCE TO</b>	STQC certified Bio Finger Printer scanner	Clause deleted

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	106	<b>TECHNICAL SPECIFICATIONS</b>  <b>8.36-ANNEXURE I : SECURITY FEATURES COMPLIANCE</b>	STQC (Standardization Testing and Quality Certification) certified bio finger printer scanner	Clause deleted

All other clauses and terms & condition of RFP#03/2023-24 For Supply, Installation & Maintenance of 300 Self-Update Passbook Printing Kiosks with integrated Barcode reader for 5 years floated on GEM portal with Bid Number: GEM/2023/B/3365232 Dated 26.04.2023 will remain unchanged.

**Note: Responses to Pre Bid Queries against RFP#03/2023-24 (GEM/2023/B/3365232 Dated 26.04.2023) are uploaded separately on Bank's Website on 15.05.2023. Bidders are requested to correlate this corrigendum with the responses to Pre Bid Queries and submit bid on GeM Portal accordingly.**

Sd/-  
Deputy General Manager  
Information Technology