

ANNEXURE-1

Queries Related to RFP-142015

RFP :142015		Implementation for Cheque Truncation system (CTS) in South Grid (Chennai) in OPEX model				
Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	Bank's Remarks
1	19	5.2.20./5.2 CTS Application	5. Scope of Work	5.2.20. Bidder must have the capability to integrate CTS scanners provided by all leading CTS scanner manufacturers. Bank may use various make of scanners during different stages of implementation or in one go for CTS cheque processing and bidder has to integrate these Scanners without charging any extra cost to the bank.	We request bank to kindly provide make & model of preferable Cheque Scanners if any.	All leading scanners available in the market. Currently bank does not own any scanners in south grid.
2	7	1. Introduction	Paragraph 4	Bank intends to select a Service Provider to supply, install , integrate and operationalize a suitable CTS application and DC/DR Hosting along with CHI (on shared model) in Southern Grid for Cheque Truncation System. The Bidder shall offer CTS project on Application Service provider (OPEX) Model. Bidder is to arrange hardware/ software for the services to be availed by the Bank. To arrive at the sizing of the HW/SW required a list of existing centres , volumes of cheque per day in south grid CTS is given in Annexure VI	Does the bank require a dedicated physical infrastructure set up at the Vendor's location for the Bank or can the vendor use the existing hardware in virtualized mode for the bank's requirement?	Bidder has to arrange necessary infrastructure at vendor location as per Bank's requirement.
4	17	5.2 CTS Application	5.2.1	Bidder is to provide CTS infrastructure to be exclusively used by the bank and its subsidiaries. Bidder will provide the perpetual license for its application for the Bank (including subsidiaries)	1. Does the bank require a dedicated physical infrastructure set up at the Vendor's location for the Bank or can the vendor use the existing hardware in virtualized mode for the bank's requirement? 2. What perpetual license is Bank expecting in opex model?	1. Please refer to point no-2 2. Bidder shall be responsible for the compliance of all types of OS/Software/Database licenses in the CTS solution provided to the Bank.

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5	17	5.2 CTS Applica	5.2.2	Bidder must be owner of the CTS application and able to configure in all nodal branches /centres as and when required by the bank. Bank may add or delete the number of nodal centres pan India and bidder has to install configure the CTS application with no extra cost to the Bank. (List of existing nodal centers/ service branches/ main branches is given in Annexure VI	Since the RFP is for south grid, will the nodal centre set up be applicable to pan India?	The revised clause should be read as under : "Bidder must be owner of the CTS application and able to configure in all nodal branches /centres as and when required by the bank. Bank may add or delete any number of nodal centres in south grid and bidder has to install configure the CTS application with no extra cost to the Bank. (List of existing nodal centers/ service branches/ main branches is given in Annexure VI"
8	18	5.2 CTS Applica	5.2.19.	Existing CTS data for southern grid shall be handed over to the successful bidder by the bank as per NPCI/ standard format. Service provider must provide a solution of the data retrieval of the old data to the Bank at no extra cost to the Bank.	Request the bank to kindly provide an estimate of the no. of instruments which will require archival by the vendor. Also need clarity on the expected duration of this archival.	As National Archival Services (NAS) provided by NPCI is in place we may use the same for retrival purpose <u>Hence the clause is deleted</u>
10	19	5.2 CTS Applica	5.2.24	The vendor shall procure all the required licenses for the project in the name of the Bank.	Does the Bank expect the OS, database etc licenses on its name in an Opex Model?	Bidder shall be responsible for the compliance of all types of OS/Software/Database licenses in the CTS solution provided to the Bank.

***All other terms and condition of the RFP remains unchanged.**