



BANK OF MAHARASHTRA
LOKMNAGAL, 1501, SHIVAJINAGAR,
PUNE-411 005

TENDER NO: AX1/CSD/SP/17/2020-21/

TENDER DOCUMENT FOR

REQUEST FOR PROPOSAL(RFP) FOR EMPANELMENT OF SECURITY PRINTERS FOR
PRINTING & SUPPLYING OF SECURITY STATIONERY ITEMS AS PER CTS-2010
STANDARD OF RBI/IBA WITHOUT PRINTER'S MICR CTS PAPER FROM IBA
APPROVED SECURITY PRINTERS & RATE CONTRACT FOR SECURITY ITEMS

Date of Issue : 10.03.2021

Last date of submission : 01.04.2021 till 3:00 PM

**Last date & time for
Submission of Pre Bid Queries : 22.03.2021 upto 4.00 PM**

Date of Pre Bid Meeting : 23rd March 2021, 11:30 AM

Date of Opening of Technical Bid: 01st April 2021, 4:00 PM

Date of opening of Financial Bid : Shall be communicated Separately

INDEX

S r No	Description	Page
Technical Bid : Vol-I		
A	Notice Inviting Tender	4
B	Tender Form	6
C	Eligibility Criteria	8
D	Appendix	16
E	General terms & conditions	17
F	Non –Disclosure Agreement	34
G	Contract Agreement	37
H	Integrity Pact	47
	Queries Related to RFP (Annexure-I)	53
	Undertaking (Annexure-II)	54
	Performance Bank Guarantee(Annexure-III)	55
	Bid Securing Declaration Form(Annexure-IV)	61
PRICE BID : Vol-II		
	Price Bid	63

TECHNICAL BID: VOL-I

A.NOTICE INVITING TENDER

1. Bank of Maharashtra invites applications from IBA approved empaneled security printers for “Empanelment of Security Printers for Printing & Supplying of Security Stationery Items as Per Cts-2010 Standard Of RBI/IBA Without Printer’s MICR CTS Paper from IBA Approved Security Printers & Rate Contract for Security Items” to print and supply security stationery items to the bank such as cheques including Personalized cheque books (PCBs), demand draft, deposit receipts & other security items both in book form as well as in continuous stationery without printer’s MICR CTS paper as per guidelines/terms and conditions to be stipulated by the bank from time to time.
2. The tender document may be downloaded from the Bank’s Website; www.bankofmaharashtra.in/tenders . No hard copy will be issued from the Head Office. Bidder shall submit tender fee of Rs 1000 (One Thousand Rupees Only) in the form of Demand Draft/Bankers Cheque in favour of Bank of Maharashtra payable at Pune, Maharashtra. The same shall be enclosed with Technical Bid.
3. The late tenders shall be rejected including postal / courier delays.
4. Tender Specifications dully filled-in, signed and sealed should be addressed & submitted to Deputy General Manager, Corporate Services Department, 1501 Lokmanagal, Shivajinagar, Pune – 05 and shall be dropped in tender box kept at reception area of above mentioned address. The tender submitted at any other location apart from aforesaid tender box or submitted by courier/speed post or not received within stipulated time will be rejected and will be returned back.
5. No addition or alterations shall be made in the Specifications, the conditions of contract and the tender by the Bidder and, if made, such tender is liable to be rejected. In case of the successful tender, any such additions and alterations made by the Bidder will be treated as null and void. Conditional tenders will be summarily rejected.
6. The last date of submission of tender shall be 01st April 2021 (up to 03:00 PM).
7. Pre-bid meeting is arranged on 23rd March 2021 at 11.30 A.M. at Discussion Room, Bank Of Maharashtra ,Reception Lobby, Corporate Services Dept., 1501,Lokmangal, Head Office,Shivajinagar, Pune.
8. Bank reserves the right to reject or accept any one, or reject all tenders without assigning any reasons whatsoever.
9. Earnest Money Deposit - Bidder has to submit Bid Securing Declaration Form as per Annexure-IV of the tender.
10. All the rates quoted in the tender shall be inclusive of all charges excluding GST and shall remain firm till the price validity period. No escalation of prices will be payable for what so ever reasons.
11. The Bidder whose tender has been accepted shall within (07) seven days of the intimation of acceptance of tender, execute the agreement on stamp paper of required value.

12. The Rate Contract prices shall be valid for a period of 02 years from the date of issue of Empanelment letter.
13. The tenderer/bidder shall submit duly filled & signed Tender document.
14. The tender document is not transferable. Only the bidder, who purchased this tender is entitled to quote.
15. The bidder shall attach duly signed & stamped authenticated copy of all necessary documents for meeting pre eligibility criteria for tender.
16. The bidder shall attach copy of RTGS details of his firm/company.
17. This tender notice (including page no. from 01 to 65) shall form part of the contract.
18. Validity of tender will be 120 days from the opening of tender.
19. The tender to be submitted in two envelopes duly sealed and super scribed as-

I. ENVELOPE NO. 1 – Technical Bid (Volume I)

It shall contain all the sections as mentioned in the Index.

II. ENVELOPE NO. 2 – Price Bid (Volume II)

It shall contain rate of items Only.

(Tenderer shall sign and stamp all the pages of tender documents and attached documents at the lower right-hand corner by the tenderer. The rates and amount in the price bid shall be in typed form. The handwritten filled commercial bid will be summarily rejected.)

20. PROCEDURE FOR SUBMITTING TENDERS: -

- i. All tender papers should be duly signed.
- ii. Both the envelopes should be super scribed with envelope no., type of bid & subject with name of work.
- iii. Envelope 1 (Technical bid) will be opened first .
- iv. Envelope -2(Price Bid) will be opened of those bidder only who are technically qualified as per terms and conditions of the tender. The sealed price bid envelope will be returned back to the technically disqualified bidders.

Thanking you,
Yours truly,

Deputy General Manager
Corporate Services
Head Office, Bank of Maharashtra
Pune

B. TENDER FORM

To
THE DEPUTY GENERAL MANAGER
CORPORATE SERVICES
HEAD OFFICE
BANK OF MAHARASHTRA

Dear Sir

REQUEST FOR PROPOSAL(RFP) FOR EMPANELMENT OF SECURITY PRINTERS FOR PRINTING & SUPPLYING OF SECURITY STATIONERY ITEMS AS PER CTS-2010 STANDARD OF RBI/IBA WITHOUT PRINTER'S MICR CTS PAPER FROM IBA APPROVED SECURITY PRINTERS & RATE CONTRACT FOR SECURITY ITEMS

With reference to the tender invited by Bank of Maharashtra for the captioned subject work:

1. I / We the undersigned have carefully gone through tender documents comprising of the tender form, Notice of Tender, Scope of work, Specifications, terms and conditions etc. and clearly understood the scope of work & all the terms and conditions specified therein.
2. I/We hereby offer to execute the works specified in the Memorandum within the time specified, at the rates mentioned in the financial/ BOQ and in accordance with all respects of the tender and with such materials as are provided for, by and in all other respects in accordance with such conditions so far as they may be applicable.
3. I / we do here by undertake to execute and complete the whole or part of the work (as desired by you) at the respective rates quoted considering the work has to be executed after office hours and on holidays and Sundays.
4. I/We have deposited as Tender Fee of an amount Rs 1,000/- by D.D. No. _____ dated _____ bank in your favour of "Bank of Maharashtra" payable at Pune (to be handed over along with tender documents), which amount is not to bear any interest.
5. I/We do hereby agree that offer is accompanied by Bid securing declaration Form.
6. I / we further agree to start the printing & supplying of security stationery items as per CTS-2010 standard of RBI/IBA within 7 Calendar days from the date of issue of empanelment letter from Bank's Head Office.
7. I / We further understand that the tender is for printing & supplying security stationery items across different locations in India and agree to complete printing & supplying within 1 Calendar days from date of receipt of order by any mean from authorized office of Bank of Maharashtra.
8. I / We agree to pay Government tax, GST etc. and all other taxes including works contract, extra turnover tax etc. as prevailing from time to time, on such items for whom same is to be levies, and the rates quoted by me / us are inclusive of the same.

9. I/We agree that Bills only will be submitted as against the given work order after printing & supplying of secured stationery, after confirmation of delivery challan from respective office. Also understand that the Bank will not accept part bills in any form or any advance will be paid.
10. I/ We undertake that if awarded this work, we shall complete the Supply and printing of secured stationery items as per specified CTS-2010 standard of RBIA/IBAI. We will adhere to the provision of all labour and Sales Tax laws. We will indemnify the bank for any breach in this matter.
11. It is understood by me/us that the lowest or any tender will necessarily be accepted.

Signature & Stamp of Bidder

C.ELIGIBILITY CRITERIA

The bidder should fulfill the following eligibility criteria. They are required to submit copies of documents to substantiate their qualifying criteria.

- 1) Bidder should have valid Registration of PAN, GST, ESI, PF and income Tax clearance certificate etc.as applicable under various Govt. guidelines.
- 2) Bidder must be an IBA approved Security printer.The certificate issued by IBA should be enclosed & it should be valid.
- 3) Printer should have been undertaking the activity of printing & supplying security stationery items cheques including personalized cheque books (PCBs) ,demand draft,deposit receipts & other security stationery etc during the last 05 financial years.(Certificate issued by respective department/organization to be enclosed)
- 4) The bidder must have experience of printing of security items of at least 05 years & Printing of Public Sector Bank for 03 years and have never been black listed by any bank. Letter of undertaking regarding not blacklisted to be provided on letter head of printer. Format is attached as Annexure-II
- 5) Completion Certificate: Bidder shall submit the completion certificate mentioning the scope of work, Final bill amount, year, duration of work etc. from the competent authority of client.
- 6) The printer should have necessary hardware & software infrastructure and should be in possession of all the required machinery/ accessories/ other facilities for carrying out the accepted jobs. The Printing Unit should have stringent quality control measures for printing, binding, packing etc., to ensure supply of high quality security items.
- 7) Bidder must have in-house all infrastructure/software to print cheques with all requisite features including VOID pantograph and UV logo of bank as per new CTS-2010 standard guidelines. Declaration on letter head regarding infrastructure & VOID pantograph verification is to be submitted.
- 8) Printer should have operationalized his IBA Certified printing unit for carrying out printing of PCBs in at least two different location .One of the printing unit preferably should have been in Pune/Mumbai.
- 9) Printer should be registered in printing & supplying list of IBA and valid for the period and have adequate network to serve Bank Branches in India.
- 10) The bidder should not be a NPA borrower in any Bank/Financial Institution(Credit Report of the bankers should be attached)
- 11) To become eligible for empanelment, the Printer should have printed & supplied at least 10 Crore number of cheque leaves (PCBs & Non-PCBs) to public sector banks during any of the

last 3 financial years ended 31st March of 2018, 2019 and 2020. For printing of PCBs, the printer should have printed & supplied at least 5 Crore numbers of Personalized Cheque leaves to public sector banks during any of the last 3 financial years ended 31st March of 2018, 2019 and 2020

(The printer should have executed the complete work i.e., right from base stationery printing, printing branch name, IFSC, Cheque numbering, personalization details (in case of PCBs), cheque book binding, till handing over for dispatch. Such complete works done by the printer alone shall be considered for counting of the required number of cheque leaves for meeting the above stated eligibility criteria. Necessary documentary proof such as supply order copy & Payments received details/ Certificate issued by PSBs duly indicating the number of cheque leaves printed & supplied during each financial year should be enclosed to the technical bid. Application without containing said proof shall be rejected by the bank)

- 12) The bidder should be a profitable firm/company & should have shown the profits in each of last three financial years i. e. FY 2017-18 , 2018-19 & 2019-20 (Valid CA certificate to be enclosed)
- 13) The bidder should have average annual turnover of more than 200.00 lacs during the last three financial years i.e. FY 2017-18 , 2018-19 & 2019-20 (Valid CA certificate to be enclosed)
- 14) (a)The bidder should have successfully executed minimum single work of similar type, costing more than Rs.160.00 lacs, during last three years (Proof of the same should be submitted for having successfully completed the work)
OR
(b) The bidder should have successfully executed minimum two works of similar type, closing more than 100 lakhs during last three year(Proof of the same should be submitted for having successful completed the works)
OR
(c) The bidder should have successfully executed minimum three works of similar type costing more than 80 lakhs during last three year. (Proof of the same should be submitted for having successful completed the works)
- 15) Printer should have obtained the approval certificate from National Payment Corporation of India (NPCI) for undertaking printing & supplying CTS 2010 standard cheques to nationalized banks/SBI/SBI associates; The said approval certificate, duly attested, should be enclosed to the empanelment application.
- 16) Security printer should undertake to print and supply various security items at standardized rates to the branches/ offices of the bank across the country.
- 17) The printer should have at least one IBA approved printing location in Pune/Mumbai. The Printer should have own/leased secured storage area for storing at least 100 MT Tons of security stationery /MICR paper.

Date :

Signature of Bidder(s)

DETAILS OF THE BIDDER

#	Particulars	Office	Factory/ Printing Unit
1	Name of the Firm and complete postal address		
	Contact Numbers (Landline/ Mobile), STD, FAX No & Name(s) of contact person(s).		
	E-mail id for communication		
2	Registration details (Enclose a self-attested photocopy of proof for the following, whichever is applicable, failing which empanelment application is liable to be rejected.)		
	Permanent Account No. (PAN)		
	Tax Deduction Account No. (TAN)		
	VAT / CST / TIN/GST Number		
	Classification of firm(Micro/Small/Medium)		
	SSI/MSME Registration Certificate, if		
	Permission/license to carry on business		
3	Nature of Business	Date of establishment	Constitution of the Firm
		D D M M Y Y Y Y	
[a]	Mention the constitution such as Proprietorship/ Partnership/ Private Ltd Co./ Public Ltd. Co./ Trust.		
[b]	If the Constitution is "Partnership", certified copy of partnership deed, current address of the firm, full name and complete postal addresses of all partners of the firm including contact phone numbers (Land line/ Mobile) should be furnished in the application.		
[c]	If the Constitution is Pvt.Limited Company or Ltd Co., the application should be signed by the person authorized by the Board of Directors holding power of attorney. Copy of the relevant Board Resolution and a certified copy of the power of attorney should be enclosed to the application.		

4.Name(s) of Proprietor/ Partners/ Directors, their personal addresses and contact phone numbers.
(Use additional sheets wherever required)

No.	Name	Complete postal address	Phone Number(s)

5	Name & address of the Associate Firms, if any.	
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6.Details of Printing Unit – 1 with Address :-

Location:-I (Whether own premises or land, please provide details)

Total Area (Sq.ft)		No: of Shifts	
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Number of workers						
Administration	Supervisors	Printers	DEOs	Binders	Other Staff	Total staff

Whether the firm is having infrastructure to undertake Variable-Data Printing (VDP) i.e., the form of digital printing, including on-demand printing, in which elements such as text, graphics and images may be changed from one printed piece to the next, without stopping or slowing down the printing process and using information from a database or external file.	Yes / No
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Please indicate total number of each of the machinery held by the firm.

S No.	Description of machinery	Nos
1	Web Offset – Single/ Multi colour	
	Sheet fed – single/ Multi colour with minimum single demy or equivalent	
	Baby offset/ Screen Printing machine	
2	Pinning machine	
3	Cutting machine	
4	Plate making machine	

Sl. No.	Description of machinery	Nos. held
7	Numbering machine	
8	Stitching machine	
9	Sticking machine	
10	Stapling machine	
11	Pressing machine	
12	Expose machine	
[a]	Packing facility	Yes / No

5	Folding machine		[b]	Computer - DTP unit	Yes / No
6	Perforation machine		[c]	Binding facility	Yes / No

Details of other machinery held, if any (Please specify).	Nos. held

Printing unit-II with Address :-**(Whether own premises or land, please provide details)**

Total Area (Sq.ft)		No: of Shifts	
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Number of workers						
Administration	Supervisors	Printers	DEOs	Binders	Other Staff	Total staff

Whether the firm is having infrastructure to undertake Variable-Data Printing (VDP)	Yes / No
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Please indicate total number of each of the machinery held by the firm.

S No.	Description of machinery	Nos	Sl. No.	Description of machinery	Nos. held
1	Web Offset – Single/ Multi colour		7	Numbering machine	
	Sheet fed – single/ Multi colour with minimum single demy or equivalent		8	Stitching machine	
	Baby offset/ Screen Printing machine		9	Sticking machine	
2	Pinning machine		10	Stapling machine	
3	Cutting machine		11	Pressing machine	
4	Plate making machine		12	Expose machine	
5	Folding machine		[a]	Packing facility	Yes / No
6	Perforation machine		[b]	Computer - DTP unit	Yes / No
			[c]	Binding facility	Yes / No

Details of other machinery held, if any (Please specify).	Nos. held

Note:- To become eligible for empanelment, the Printer should have printed & supplied atleast 10 Crore number of cheque leaves (PCBs & Non-PCBs) to public sector banks during any of the last 3 financial years ended 31st March of 2018, 2019 and 2020. For printing of PCBs, the printer should have printed & supplied at least 5 Crore numbers of Personalized Cheque leaves to public sector banks during any of the last 3 financial years ended 31st March of 2018, 2019 and 2020.

The printer should have executed the complete work i.e., right from base stationery printing, printing branch name, IFSC, Cheque numbering, personalization details (in case of PCBs), cheque book binding, till handing over for dispatch. Such complete works done by the printer alone shall be considered for counting of the required number of cheque leaves for meeting the above stated eligibility criteria.

Necessary documentary proof such as supply order copy & Payments received details/ Certificate issued by PSBs duly indicating the number of cheque leaves printed & supplied during each financial year should be enclosed to the technical bid. Application without containing said proof shall be rejected by the bank.

7. Please furnish the details for compliance of the above requirement. (use additional sheet if necessary)

Financial Year	Name of Public sector Bank to which cheques were supplied	No. of PCB leaves supplied	No. of Non-PCB leaves supplied	Total cheques leaves supplied	Page No./ Annexure No. in which proof is enclosed

7.1	Name and address of the banker, STD code, telephone, and FAX Numbers		
7.2	Bank Account Number to which payments to be credited, if any. (Enclose a specimen of the cancelled cheque of this account)	ACCOUNT TYPE	
		BANK NAME	
		ACCOUNT NUMBER	
		IFS CODE	
		BRANCH NAME	

7.3	Annual Turnover during the FY ENDED 31ST March	(Amount Rs. in Lakh)
	FY 2017-18	
	FY 2018-19	
	FY 2019-20	
7.4	Capital invested in the Firm/Company as on:	(Amount Rs. in Lakh)
	31.03.2018	
	31.03.2019	
	31.03.2020	

Important: Wherever the firm's books of accounts are to be subjected to audit by Chartered Accountant as per Income tax/ other Acts, then such firms should submit the duly audited financial statements to their empanelment application. All other firms which are not required to be audited by Chartered Accountant as per IT/Other Acts, they should submit their financial statements duly certified by a Chartered Accountant. Applications submitted without complying with this requirement will be rejected.

8	INVESTMENT IN PLANT AND MACHINERY(As of 31/03/2020)	Rs.	
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9	OTHER INFORMATION	Please tick
9.1	Do you have separate covered godown for storing papers? If so, is it covered by insurance against fire and other risks? What is the covered area of the go-down?	Yes / No Area: _____ ___ Sq. ft.
9.2	Whether adequate Fire safety equipments are installed and are functioning in the premises of Press & Godown as per requirement?	Yes / No
9.3	Whether you are agreeable to dispatch stationery items/ printed materials to our HO-Corporate Services Department or to the destinations to be indicated by the bank from time to time?	Yes / No
9.4	Do you have enough physical security in your premises to safeguard the printed stationery items of the Bank?	Yes / No
9.5	You should keep total secrecy of the printed/ manuscript materials of the Bank. Do you agree for this condition?	Yes / No
9.6	All our print supply orders shall be covered under contract act and other relevant acts. Are you willing to abide by these acts?	Yes / No
9.7	If the bidder fails to effect supply within the scheduled time, the firm is likely to be penalized with a specified amount as fine except in case of "force majeure". Are you willing to abide by this condition?	Yes / No
9.8	We hereby confirm that: a) Our firm is registered under CST/ SST /GST and is liable to pay all kind of taxes/ Octroi etc. All our quotations would be inclusive of these taxes and all other charges. b) As per tax laws, we are liable to be subjected to TDS for the works related to print / supply. We are willing to abide by these requirements.	



9.9	Please provide Names and address of 3 public sector banks/ SBI/ Associates of SBI/ other reputed institutions, where your firm is empanelled/ jobs handled. Enclose a certified photocopy of the <u>major work orders executed during the last 3</u>	1.		
		2.		
		3.		
10	Details of tender application fee of Rs.1000/-enclosed by way of Demand Draft	DD No. & Date	Amount	Bank Name
			Rs.1,000/-	
11	Copies of self-attested documents to be enclosed to the empanelment application. <u>Important:</u> Documents described vide Sl. Nos. 11 [a], [b], [c] whichever applicable are compulsorily to be enclosed without which empanelment application will not be considered by the bank.			Whether complied with?
a)	3 years balance sheets, Profit and Loss Account statements. Wherever the firm's books of accounts are to be subjected to audit by Chartered Accountant as per Income tax/ other Acts, then such firms should submit the duly audited financial statements to their empanelment application.			Yes / No
b)	Permanent Account No. (PAN)/ General Index Register (GIR) Number Certificate – Self attested , Central Sales Tax (CST) / State Sales Tax (SST)/ Value Added Tax (VAT)/GST/ Tax Information Network (TIN) Certificate, Service Tax Certificate – Self attested.			Yes / No
c)	IBA Approved Certificate	Yes / No	NPCI certificate	Yes / No
d)	Please furnish the details of activities outsourced by your firm.:			
12	Any dispute arising in this regard shall be subject to jurisdiction of Courts in Pune only.			

Certificate: We have carefully perused the aforesaid terms and conditions and agree to abide by the same in the event of our offer is accepted by Bank of Maharashtra.

Note: Where copies are required to be furnished, these are to be self-attested / notarized copies. In case you intend to give further / more information, please attach separate sheet/s.

(Use additional sheets wherever necessary to provide complete information)

Signature and Seal of Applicant



D. Appendix

1.	Date of Completion of Printing & Dispatching	01 Calendar day from the date of receipt of data issued by Head Office
2.	Liquidated Damages	0.5% of the ordered value of the work per week of delay on the part of the bidder subject to a maximum of 10% of the total ordered value of work
3.	Earnest Money and tender fee	Bid securing declaration form as per Annexure-IV
4.	Performance Security Deposit	On Successful acceptance of Rate Contract, Bidder has to submit Rs 2,00,000/- in form of DD/Bank Guarantee as Performance Security Deposit. This performance security deposit will be kept as interest free security deposit until completion of rate contract period of 02 year .This PSD will be released after successful completion of contract period.
6.	Tender validity period	120 days
7.	Validity of Rates quoted	02 Years

Date :

Signature of Bidder(s)



E. GENERAL TERMS AND CONDITIONS

1. Tenderers shall sign wherever provided of and all pages of the tender documents including attached documents. Tenders not so signed shall be liable to be rejected. The tenders shall be submitted in sealed covers to the office of **The Deputy General Manager, Bank of Maharashtra, Corporate Services Department, 1st floor, Lokmangal, Shivajinagar, Pune -411005** on or before **01st April 2021 by 3:00 PM.**
2. Tenders which do not contain the valid DD for Tender Fee & Bid securing declaration form or that do not fulfil any of the conditions mentioned herein shall be rejected at the discretion of the Bank.
3. **Definitions:**
 - i. **Bank** : Bank of Maharashtra,, a body corporate constituted under Banking Companies (Acquisition and transfer of Undertaking) Act, 1970 and having its Registered office at 1501, Lokmangal, Shivajinagar, Pune – 411005 (hereinafter referred to as “**Bank**” which expression shall unless it be repugnant to the subject, meaning or context thereof, be deemed to mean and include its successors and assigns).
 - ii. **Bidder**: who intends to printing & supplying as per the terms and conditions of this tender document and participates in the tender hereinafter referred to as “Bidder”.
4. **Security** printer should undertake to print and supply various security items at standardized rates to the branches/ offices of the bank.
5. **Printers**, who are already in our panel should also submit their applications afresh for Empanelment along with all required enclosures.
6. The printer should be in possession of [a] PAN, [b] VAT/ CST/ TIN/GST [c] Service Tax Registration Number and [d] permission/ license to carry on business at the address furnished in the application. Self-attested photocopy of all these certificates should be enclosed to the empanelment application.
7. Value of original investment in Plant & Machinery should be mentioned in the empanelment application. In case the printer is in possession of SSI/ MSME Registration Number, a photocopy of the said certificate should be enclosed to the application.
8. Execution of security printing job works in Public Sector undertakings/ banks/ Government Departments desirable. Self-attested photocopy of major orders executed (containing the job specification details) during the last 3 financial years should be submitted along with the application. In case of need, bank may call for opinion letters from printer's bankers/ clients/ others and consider only those applicants with satisfactory record for empanelment.
9. The printer should have been in the active panel of the Indian Banks' Association (IBA) and a copy of the IBA approval letter, duly attested, should be enclosed to the application for empanelment; Before the expiry of present IBA approved certificate during the empanelment period, fresh certificate issued by IBA extending validity of the certificate should be submitted to the bank for considering the quotes from time to time, failing which orders will not be placed with the supplier.



10. Documentary evidence to confirm all the above mentioned pre-qualification criteria should be enclosed to the empanelment application. Prospective printers meeting the above eligibility criteria may download the application for empanelment from Banks' web-site (www.bankofmaharashtra.in).
11. Original documents should be produced to the bank, on request, in case it is needed for cross-verification of information by the Bank, failing which empanelment application is liable to be rejected
12. Printers having necessary hardware and software so as to undertake Variable-Data printing (VDP) i.e., the form of digital printing, including on-demand printing, in which elements such as text, graphics and images may be changed from one printed piece to the next, without stopping or slowing down the printing process and using information from a database or external file would be preferred for empanelment.
13. Printers who apply for empanelment of printing & supplying of security stationery items should pay a non-refundable fee of Rs.1000/- (Rupees One Thousand Only) by way of crossed Demand Draft favouring Bank of Maharashtra payable at Pune .
14. All Printers who are in the bank's present panel for printing & supplying of security items should apply afresh for empanelment. All other Printers meeting the above stated eligibility Criteria and are not in the present panel shall also apply for empanelment
15. **SUBMISSION OF BIDS [Technical & Financial bids:**
 - I. Printers satisfying the eligibility criteria should submit their bids in two bid system i , e Technical and Financial bids.
 - II. Technical Bid to be kept in sealed envelope superscripted as "**Technical Bid for empanelment of Security Printers** " enclosing all the required supportive documents and the non-refundable application fee of Rs.1000/- by way of demand draft.
 - III. **Please Note:** In the technical bid, bidder should enclose all supportive documents/ papers as stipulated in this tender document. Since technical bid without any of the required information is liable for rejection, bidders are once again requested to ensure compliance of the above requirement without fail.
 - IV. Specimen of the financial bid is furnished in this tender document. Financial bid as per the prescribed format should be duly filled in in all respects and the signature & seal of authorized signatory of the bidder's firm should be affixed before submission to the Bank in another sealed envelope. Financial bid envelope should be superscripted as "**Financial Bid for Security Stationery**".
 - V. Rates quoted in the financial bid are valid for 2 years.
 - VI. Both the technical bid and financial bid envelopes should be put inside a bigger envelope sealed and submitted to the Bank. This bigger cover should be superscripted as "**Application for Empanelment of security Printers (T & F Bids)**". This envelope should be submitted to **The** Deputy General, Bank of Maharashtra, Corporate Services,



Head Office, 1501, Lokmangal, Shivajinagar, Pune 411005 latest by 01.04.2021. by 3.00 p.m.

- VII. Name & complete postal address of the bidder including phone numbers and tender reference number should be legibly written in the envelopes containing Technical Bid, Financial Bid and also on the bigger cover which contains both these bids.
- VIII. In case any bidder intends to send his/her offer by post, the same may be sent by courier/ speed post duly addressing the same to the said office to ensure proper receipt of their offer. It is the responsibility of the bidder to ensure that bids are submitted at the said address within the due date & time prescribed above. Bank is not responsible, if any offer sent by post/ courier is lost in transit and/or not received by the Bank in proper condition or not received within the stipulated due date and time mentioned above. The bid received after due date will be return back in sealed condition.
- IX. The bids are to be signed by the authorized signatory of the firm or organization only. Full name, designation, necessary resolution/ power of attorney/ letter of authority available should also be enclosed to the technical bid.
- X. All the pages of the tender document should be stamped (by affixing the seal of the firm) and signed by the authorized signatory as token of having read the entire tender document and understood the instructions, terms and conditions etc.. No changes whatsoever shall be permitted in the tender document and the bidder should submit the tender as per the Bank's prescribed format only.
- XI. Any incomplete or ambiguous terms/ conditions/ quotes will disqualify the offer and the decision of the Bank in this regard will be final.
- XII. The printer applying for empanelment should bear all costs/ expenses associated with the preparation and submission of empanelment application to the bank and the Bank in no case will be responsible or liable for these costs/ expenses incurred by printers regardless of the conduct or outcome of the empanelment process. Printers are requested to submit their applications duly complete in all respects and along with all supportive documents/ records etc... Incomplete/ illegible applications are liable to be rejected by the bank.
- XIII. The Bank reserves the right to reject any or all the empanelment applications at any stage during the empanelment process without assigning any reason therefor. Canvassing in any form will disqualify the applicant.
- XIV. Bidders shall inform the Bank in case of transfer of ownership of their company.
- XV. Printers, who are already in our panel, may also submit their applications afresh for empanelment along with all required enclosures .

16. Pre-Bid Meeting:

For the purpose of clarification of doubts related to this RFP of the bidders, Bank of Maharashtra intends to hold a Pre-Bid Meeting on the date and time as indicated in the RFP. The queries of all the bidders should reach us in writing or over e-mail on or before on the address as mentioned in tender The queries shall be submitted in forms given under Annexure -I. Queries not received in the form and queries without the relevant details will not be taken up for response. It may be noted that no queries of any bidder shall be entertained received after the Pre-Bid Meeting. The clarifications and replies to the queries offered during the Pre-Bid Meeting



will be made available on the Bank's Website. Pre-bid queries to be sent by mail to the following mail IDs.

bomcocs@mahabank.co.in

Only the authorized representatives of the bidders (**Only 01 persons**) will be allowed to attend the Pre-Bid meeting along with authorization letter issued by respective company.

17. Requests for Information

Bidders are required to direct all communications related to this RFP, including notification of late RFP submission to:-

The Deputy General Manager,
Corporate Services
Bank of Maharashtra, Head Office,
"Lokmangal" III Floor, 1501, Shivajinagar,
Pune 411 005.

All questions relating to the RFP, technical or otherwise, must be in writing only .

Bidders should invariably provide details of their contact number/email address as responses to queries will only be provided to the bidder via email.

If Bank in its absolute discretion deems that the originator of the question will gain an advantage by a response to a question, then Bank reserves the right to communicate such response to all bidders.

18. Notification:

Bank will notify the technically qualified bidder only regarding opening of price bid. The date and time of opening of price bid will be communicated through e-mail only. Hence bidder shall submit valid e mail ID for communication.

19. Disqualification:

Any form of canvassing / lobbying / influence / query regarding short listing, status, etc will be a disqualification.

20. Adoption of Integrity Pact:

Integrity Pact to be submitted on Rs. 500 Stamp Paper. The Pact essentially envisages an agreement between the prospective bidders and the Bank, committing the persons/officials of both sides, not to resort to any corrupt practices in any aspect/stage of the contract.

Only those bidders, who commit themselves to the above pact with the Bank, shall be Considered eligible for participate in the bidding process.

The Bidders shall submit signed integrity pact along with Conformity to Eligibility Criteria. Those Bids which are not containing the above are liable for rejection.

Foreign Bidders to disclose the name and address of agents and representatives in India and Indian Bidders to disclose their foreign principles or associates



Bidders to disclose the payments to be made by them to agents/brokers or any other intermediary. Bidders to disclose any transgressions with any other company that may impinge on the anti-corruption principle.

Integrity Pact in respect this contract would be operative from the stage of invitation of the Bids till the final completion of the contract. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings.

The Integrity Pact Agreement submitted by the bidder during the Bid submission will automatically form the part of the Contract Agreement till the conclusion of the contract i.e. the final payment or the duration of the Warranty/Guarantee/AMC if contracted whichever is later.

Integrity Pact, in respect of a particular contract would be operative from the stage of invitation of bids till the final completion of the contract. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings.

21. SCOPE OF THE WORK:

- I Description of security items: - Printing & Dispatch of Personalized Saving & Current Account cheque book, Non personalized saving & current cheque book, UTDR, DD,PO,BG Etc
- II Art Work :- Art work for cheque leaf, all inserts & envelope will be provided by Bank in soft copy.
- III Printing: -Cheques are to be printed in multi colours as per the art work provided with following features :-
 - MICR cheques to be printed in fugitive super sensitized inks(i,e they react against with liquid/dry chemicals) and also have “VOID” pantograph and UV logo of Bank as per RBI/IBA/NPCI guidelines. Necessary authorization /certification of sample cheques by NPCI would be required before printing actual cheque.
 - In case RBI Or Bank introduces some changes / additions in the contents of cheque book or related formats/stationery, such changes/additions will be carried out at no additional cost during the tenure of the contract.
 - All present as well as any future guidelines related to CTS-2010 standards issued by RBI/NPCI/IBA are to be scrupulously followed by the bidder and any changes suggested by them have to be incorporated without charging any extra cost during the tenure of the contract.
 - All other stationery viz laminated and tear proof envelope of bio degradable plastic with minimum 50 micron, cheque book cover, welcome letter, requisition slip, publicity leaf, record copy are also to be printed in multi-colours.
 - Proof of the same before finalizing printing to be submitted within 10 days from art work given, Delay in submission of correct proof may attract penalty as per bank's discretion.
 - Micro lettering of BANK OF MAHARASHTRA along with Account No in all personalized cheque books.
- IV. Paper :-
 - MICR Security Paper (95 GSM) with water marks of Bank's logo and CTS-INDIA will be provided to the printer in REEL form. MICR security paper cost will be borne by bank itself.



- But paper for all other inerts viz requisition slip, record slip, additional two leaves(one for printing details of account holder and another reserved for Bank's publicity materials)cheque book cover leaf with window cutting and envelope will be managed by the printer. No extra cost would be paid for these stationery and the same is to be included in printing rate.

V. Details of cheque paper, cheque book cover ,inserts and envelope will be as under :-

- Cheque book cover- 170 GSM Art paper of A Grade mill both side printing
 - Cheque Paper –MICR-95 GSM security paper having Banks water mark and CTS India water mark along with mandatory features prescribed by RBI & NPCI.
 - Welcome letter -70 GSM paper of A Grade Mill both side printing
 - Publicity leaf-70 GSM paper of A Grade Mill both side printing
 - Requisition Slip-70 GSM paper of A Grade Mill both side printing
 - Record Slip-70 GSM paper of A Grade Mill both side printing
 - Envelope-Laminated and tear proof bio degradable plastic envelope with minimum 50 micron.One envelope to be used for dispatching cheque books of one account i,e one envelope per account.(Normal size for one cheque book is 9.5"x4.5" with window.However for dispatching more than one cheque book of same account bigger size with window can be used.
- VI Binding :- Cheque books to be stapled with two wire pins. The pin and cutting of the cheque book should be done aesthetically and there should be no visible defect in size, shape, stacking.
- VII Perforation & Stub- Perforation of all originals and copies wherever required shall be in such a way that tearing force required is minimum and no portion of stub or form should tear off when detached from the book. The perforated portion of the security form when detached from the book should have minimum deformity and should be in straight line.
- VIII Quantity- As per requirement of our customers from time to time. Volume of work may increase gradually with opening of new branches across the country and by increasing customer base of the bank. It is expected that approximately 7500 leaves printing work per day would be required.
- IX Placement of Order- Order will be placed by our head office with all the details viz account name, no of cheque leaves, address where the cheque book is to be sent etc through email Printer would be required to print cheque books/leaves and deliver to courier/speed post as per predefined arrangement.The printing and cost of Bar coding /AWB as allotted by postal authorities/courier company and any cost of managing the same will be at the cost the of the printer.Printer would also be required to update simultaneously the request file with cheque serial no, Ref no./consignment no/details and send back to our office through e-mail(SFTP).
- X Delivery Schedule- Every day in the morning/Evening encrypted data file will be shared to the identified printer for printing cheque book (day T).The printer will print the cheque books and arrange to hand over to postal authority or courier for deliver on T+1 Day.On the same day, printer will send the details of cheque books dispatched along with dispatch details through SFTP to bank. Necessary MIS reports shall also be provided zone wise as per Bank,s requirement.
- XI Courier Services :- Courier Charges/Speed Post charges will be paid by Bank. Selection of courier services/speed post will be finalized by our Head Office.

22. Confidentiality:



- I. The BIDDER acknowledges and agrees that all tangible and intangible information obtained, developed or disclosed including all documents, data, papers, statements, any business/customer information, trade secrets and process of the Bank relating to its business practices in connection with the performance of said services under this Agreement or otherwise, is deemed by the Bank and shall be considered to be confidential and proprietary information ("Confidential Information")
- II. The BIDDER agrees and undertakes that the Confidential Information shall not use or permitted to be used in any manner except for the purpose of performance of this agreement and the BIDDER shall not disclose or part with the Confidential Information to unauthorized person/s. The BIDDER shall ensure that the Confidential Information is safeguarded and shall take all necessary action to protect it against misuse, loss, destruction, alterations or deletions thereof. The BIDDER shall ensure that its employees/agents/sub-contractors are bound by similar obligation to maintain secrecy in respect of Confidential Information.
- III. The BIDDER acknowledges that in the event of any breach or threatened breach of this clause by the BIDDER and/or its employees/agents/sub-contractors the BIDDER shall be liable to pay damages as may be quantified by the Bank.
- IV. The BIDDER acknowledges that in the event of any breach or threatened breach of this section by BIDDER/its employees/agents, monetary damages may not be an adequate remedy; therefore, the Bank shall be entitled to injunctive relief to restrain the BIDDER/its employees/agents from any such breach, threatened or actual. This provision shall survive expiry or termination of this agreement.

23. EMPANELMENT PROCESS

- 23.1. Printing jobs are to be taken up on total cost basis. The printing unit should have required technical infrastructure / in-house facility to develop new designs. They should have capacity to incorporate various special security features that the bank may stipulate from time to time and as per new CTS-2010 standard/guidelines.
- 23.2. The empanelment of vendor shall be valid for 02 years. The Bidder who are technically qualified will be considered as empanelled vendor. However, empanelled vendor will not have right to get the order from the bank. The order will be issued to L1 vendor only. The L1 vendor will be decided based on the cumulative amount of part A & B. The quantity considered for Part A & B of the price Bid is estimated and same may increase or decrease based on Bank's requirement. The quantity considered is for evaluation of L1 Bidder in the price Bid and rate quoted by the bidder shall be binding for the same.
- 23.3. The bank is required to supply various security items of stationery to our branches/offices at a short notice. In flow of indents of stationery are expected from branches/offices situated across the country. Therefore, it is necessary that more than one empanelled printer is necessary to print supply these items to our branches/ Offices within the least possible time.
- 23.4. Bank can assigned whole scope of work as mentioned in the tender and price bid to L1 Bidder. However, bank has sole right to split the work into Part A & B of the price Bid .among the L1 & L2 bidders subject to L2 agree to work on L1 rates. If L2 bidder does not accept then bank can assign work of Part B to the other L3/L4/L5 etc provided L3/L4/L5 agree to work at L1 rate.
- 23.5. The Bank reserves its right to assign work orders to any of the empanelled printers at its sole discretion from time to time as mentioned above clause No.23.4.



23.6. **Printing & supplying security items at L-1 rate is referred to as rate Contract and the printer should execute the said rate contract with the Bank.**

23.7. Placing of orders for printing of cheque books with empanelment printer will be done only after obtaining the approval of our cheques samples from NPCI.

23.8. The work will be assigned to printers purely at the discretion of the Bank depending on various factors like printer's nearness to the branch/ office of the bank that has indented the items (geographical vicinity), prompt service by printer, complaint free service etc.,

23.9. Integrity Pact (IP) agreement should be executed by L1bidder and if work is split between two bidder, than other bidder also shall execute the, Integrity Pact.

24. OTHER TERMS & CONDITIONS

- I. The Bank will provide only specimen of each security item but not the security paper or any art work. They should be arranged by the printers themselves;
- II. The rates are inclusive of all taxes and F.O.R. for local branches / offices situated in city agglomeration / city corporation / town area where your printing press is situated. Freight for supply for outstation branches / offices in case of general cheques will be paid on ` **TO PAY** ' basis by the branches / offices concerned. Octroi, wherever applicable will be reimbursed by the Bank on submission of original receipt. In case of supply of Personalized cheques books postage/courier charges will be paid by Bank.
- III. Transportation & delivery of security items should be effected through IBA approved Transport Operator / reputed courier/s.
- IV. Maximum permissible delivery period from the date of order to date of dispatch should not exceed for:

Particulars	Maximum permissible delivery period from the date of order to
General security instruments	30 days
Continuous stationery items/ Special Cheques	10 days
Personalized Cheque Books	1 day

- V. No extension of time from the due date stipulated in individual orders shall be granted. Non-adhering to the supply schedule will attract penalty at the rate of 10% per annum on the bill amount submitted by the printer for the delayed period will be charged by the Bank from time to time, at its discretion, apart from initiating necessary action that may be considered necessary by the bank. But in exceptional circumstances, the Bank may condone the delay at its sole discretion. No orders will be placed to a printer in case of continuous default in complying with these time norms.
- VI. In case of any complaint, adverse remark against any empaneled printer/supplier, the printer/supplier shall be deleted from the panel apart from initiating suitable action that may be considered necessary by the bank.



- VII. Printed & supplied items which are not according to the bank's specifications in all respects shall be summarily rejected and this Rate Contract would be cancelled.
- VIII. **Bills for the security items supplied should be submitted within 90 days from the date of delivery at the branch and Bills received thereafter shall be treated as 'NO CLAIM'. While submitting the Bills for payment to this Department, acknowledgement from the branch certifying that the supplied items have been received by them, should also be submitted. Without such acknowledgement, payment of Bill will not be made.**
- IX. The Bank reserves the right to modify/ alter/ cancel in full or in part the description/ quality & other terms & conditions of any order. The Bank reserves the right to inspect the Printing Press/ Godown of the security printer in case of need and verify the invoice, raw materials at the press premises without any prior notice to ensure that quality security paper of requisite GSM is used and to study the process flow.
- X. This rate contract will be valid for two years, which may be extended up to six months in case of need on the same terms & conditions at the discretion of the Bank.
- XI. Successful bidders should submit performance security deposit of Rs.2,00,000/- (Rupees TwoLakh Only) in the form of DD favouring Bank of Maharashtra payable at Pune Or Performance Bank Guarantee as per enclosed format of Rupees 2.0 Lakh. No interest will be payable on this deposit. If the bidder who does not carrying out work as per work order and tender condition then bank may levy penalty and recover amount from performance security deposit. Bank may forfeit the performance security deposit, if bidder to whom work order is issued and does not commence the work or back's out from the contract.
- XII. Performance Security deposit amount will be returned to the printer on completion of 24 months from the date of supply of final lot of work order. The bank reserves the right to forfeit the security deposit of the printer, if any, in the event of non-compliance of any of the tender terms and conditions.
- XIII. The performance security deposit is to be furnished within 10 days after acceptance of this Rate Contract without which no orders will be placed to printers. The terms & conditions of this Rate Contract have to be accepted by the printer by affixing signature by the authorized signatory/s on all pages.
- XIV. The printer should furnish name of their contact person with telephone/ cell phone Numbers to the bank to facilitate effective liaison & follow-up. They should also update the contact information whenever there is a change.

25. GENERAL TERMS & CONDITIONS RELATING TO WORK CONTRACT UNDER THIS EMPANELMENT

- I. Guidelines contained in this document are General Conditions to be complied with by empanelled printers.
- II. No binding legal relationship will exist between any of the printer and the Bank during the RFP period and until execution of an agreement.



III. Failure to submit the said security deposit amount within the time frame will disqualify the printer(s) from participating in any of the tender process.

IV. Opening date of technical Bids

- A. Technical bids will be opened on 01.04.2021 at 4.00 p.m. at Bank of Maharashtra, Corporate Services Department, Head Office, 1501, Lokmangal, Shivajinagar Pune 411005. in the presence of the tenderers or their representatives All the tenderers are advised in their own interest to be present on that date at the specified time. The Bank reserves the right to reject any or all the tenders without assigning any reason thereof. Canvassing in any form will disqualify the tenderer.
- B. Date of opening of financial bids will be intimated separately to those bidders whose technical bids are complete in all respects and eligible for opening of their financial bids.
- C. Technical Bids will be evaluated as per the eligibility criteria specified in the tender document. Financial Bids of successful technical offerers will be opened at the above venue on the communicated date & time by the bank separately. All tenderers are advised in their own interest to be present on that date at the specified time. Consent letter refers to the document in which the Printer agrees to print and supply the security items listed in financial bid at the L-1 rate.
- D. The bank, after scrutiny of financial bids, would arrive at the L-1 quote for each of the security stationery item. Then, all printers would be requested in writing to offer their consent to supply the items at the rate agreed by L-1 printer/s. The printers are required to ensure that the consent letter reaches the bank within 15 days from the date of the request letter, failing which, it would be presumed that they are no longer interested in the offer and their quote would be removed from the tender process without any further intimation by the Bank.
26. Value of original investment in Plant & Machinery should be mentioned in the empanelment application. In case the printer is in possession of SSI/ MSME Registration Number, a photocopy of the said certificate should be enclosed to the application Value of original investment in Plant & Machinery should be mentioned in the empanelment application

27. Arbitration:

- The Bank representative and the Service Provider shall make every effort to resolve amicably, by direct informal negotiation between the respective representatives of the Bank and the BIDDER, any disagreement or dispute arising between them under or in connection with the contract.
- If within thirty days from the commencement of such negotiations between the representatives of the parties, the Bank and the BIDDER have been unable to resolve contractual dispute amicably, either party may require that the dispute be referred for resolution through formal arbitration.
- All disputes, differences and questions of any nature which at any time arise between the Parties to this Agreement or their respective representatives and assigns or any of them out of the construction of or concerning anything contained in or arising out of this Agreement



or as to the rights, duties or liabilities under it of the Parties to it respectively or their respective representatives shall be subject to exclusive jurisdiction of the courts at Pune:

- Any dispute, controversy or claims arising out of or relating to this Agreement or any breach, termination or invalidity thereof, shall be settled by arbitration in accordance with the Indian Arbitration and Conciliation Act, 1996.
- The arbitration tribunal shall be composed of one arbitrator acceptable to both
- In case of non-consensus on the sole arbitrator the number of arbitrators shall be three, with each side to the dispute being entitled to appoint one arbitrator. The two arbitrators appointed by the parties shall appoint a third arbitrator shall act as the chairman of the proceedings.
- The place of arbitration shall be Pune and any award made whether interim or final,
- Shall be deemed for all purposes between the Parties to be made, in Pune.
- The arbitration procedure shall be conducted in the English language and any award
- Awards shall be rendered in English. The procedural law of the arbitration shall be Indian law.
- The award of the arbitrators shall be final and conclusive and binding upon the Parties, and the Parties shall be entitled (but not obliged) to enter judgement thereon in any one or more of the courts having jurisdiction.

28. Continuous Services:-

- Notwithstanding the existence of a dispute, and/or the commencement of arbitration proceedings, the BIDDER should continue to provide services to the Bank as per the contract till alternate arrangements are made.
- Forbearance: The failure on the part of the Bank to insist upon the performance of any terms and conditions of this Agreement, to exercise any right or privilege conferred in this Agreement, or to demand any penalties resulting from any breach of any of the terms or conditions of this Agreement shall not to be construed as a waiver on the part of the Bank of any terms, conditions, rights or privileges, but the same shall continue and remain in full force and effect, nor will such waiver affect any subsequent breach or subsequent action in that behalf
- Proprietary rights: The BIDDER agrees that work product including but not limited to all information, reports, studies, software (including source codes, object codes and executables), flow charts, diagrams and other intangible and tangible material of any nature whatsoever produced by or as a result of any of the services rendered hereunder shall be the sole and exclusive property of the Bank. In furtherance thereof, hereby-irrevocable grants, assigns, transfers to the Bank all rights, title and interest of any kind, in and to any work product produced hereunder. The BIDDER shall be entitled to make absolutely no use of any of the materials except as may be expressly permitted in writing by the Bank.

29. DELIVERY SCHEDULE, LIQUIDATED DAMAGES

- The security item for which work order is issued should be supplied as per the time schedule prescribed by the bank. No extension of time from the due date stipulated in individual orders shall be granted. Non-adhering to the supply schedule will attract penalty that may be charged by the Bank from time to time, at its discretion, apart from initiating necessary action that may be considered necessary by the bank.



- In case printer fails to supply the said security stationery as per the specified delivery schedule/ if the quality of the finished product/ paper used/ design/ specification etc., is/are not as per the tender terms/ as per the specimen given, (even if defect is found in one of the specimens) the Bank shall be at liberty to cancel the entire order for the undelivered number of stationery, if any, besides, de-listing the printer from the empanelled list and also denying them any future empanelment in the Bank.
- Liquidated Damage :-

Reason	Penalty
Rejection of cheques by MICR centre on account of MICR ink or printing.	110% of cost of MICR paper and no payment for printing charges and recovery of delivery cost
Wrong printing (detected after dispatch) resulting in rejection of cheque book	Rs.200 per record + cost of cheque book/Leaves
Wrong printing (detected after dispatch) with minor mistakes and not resulting in rejection of cheque book	Rs.75 per record
Delay in delivery to speed post/ courier up to 24 Hours (for Books)	Rs.5 per record
Delay in delivery to speed post/courier over 24 Hours (for Books)	Rs. 10 per record per day
Delay in submission of paper stock statements , any other information	Rs. 1,000/- per day from the prescribed due date

In any case the amount of maximum penalty will not be exceeding 10% of the accepted contract sum/order value.

- The decision of the Bank in regard to cancellation of the print order, levy of liquidated damages and forfeiting the performance security deposit shall be final.

30. WARRANTY:

- I) The security stationery to be printed and supplied shall be under printer's comprehensive all-inclusive warranty for a period of one year from the date of satisfactory supply.
- II) During the warranty period the printer shall at his/her own cost replace any defective stationery, free of cost to the Bank. Any defect including defective stitching, gumming, fading of printed matter, fading of colours/ art work, defective arrangement of paper, any other defects etc., should be replaced by the printer at his/her own cost.
- III) Any defect in quality or shortfall in the quantity of stationery supplied will be intimated to the printer by the Bank and the printer shall rectify the defect or make good the shortfall within 15 days of such reporting. If the defects could not be rectified within the said period of 15 days the printer should replace the same free of cost. Transportation and other costs in this regard, if any, shall be borne by the printer.
- IV) Failure to attend to complaints within 15 days will attract penalty as per liquidated damages of clause no.29. The penalty shall be recovered from the printer's bills or from the performance security deposit.



31. Indemnity :-

Bidder shall indemnify ,protect and hold the Bank harmless from and against all claims ,losses, costs, damages, expenses ,action suits and other proceedings(including reasonable attorney fees),relating to or resulting directly or indirectly for

- I) An act or omission of Bidder ,its employees, it agents, in the performance of the services provided by this contract
- II) Breach of any of the terms of this agreement document or breach of any representation or warranty by Bidder,
- III) Bidder shall further indemnify the Bank against any loss or damage arising out of loss during delivery of speed post/ Express parcel/Business Parcel consignment at all points of time
- IV) Bidder shall indemnify and undertake to keep the Bank fully saved and indemnified against any loss action or claim arising out of or in respect to error ,misconduct ,fraud, misbehavior or violations of any laws committed by receiving party or its employees/agents/persons employed by third parties,
- V) This indemnification is only a remedy for the bank bidder is not absolved from its responsibility of complying with the statutory obligations as specified above. Indemnity would cover damages, loss or liabilities suffered by the Bank arising out of claims made by its customers and/or regulatory authorities.

32. PAYMENT :-

- I. The Bank will not pay any advance for supply of stationery required to be printed and supplied to the bank. The bills and invoices shall be prepared by the printer and submitted to the Bank along with the acknowledgment issued by the branches/ offices. On scrutiny of the bills and after receipt of the finished product from printer, payment will be effected for the supply made. Bills for the items supplied should be submitted within 90 days from the date of delivery at this office and Bills received thereafter shall be treated as 'NO CLAIM'.
- II. Printed & supplied items which are not according to the Bank's specifications in all respects shall be summarily rejected and no payments shall be made by the Bank.

33. INSPECTION :-

- 33.1. The Bank reserves the right to modify/ alter/ cancel in full or in part the description/ quality & other terms & conditions of any order. The Bank reserves the right to inspect the Printing Press/ go-down of the printer in case of need and verify the invoice, raw materials at the press premises without any prior notice to ensure that quality paper used and to study the process flow.
- 33.2. The printer agrees to permit the Bank officials or any other persons engaged for this purpose to have free access to their unit/ go-downs etc., for inspection/ visit etc., and the printer shall have no objection for the same and shall co-operate and provide necessary details/ information required by the Bank for such inspection.

34. TERMINATION:-



The Bank at its option without prejudice to its rights under the contract is entitled to terminate the contract without assigning any reason at any time by giving 30 days' notice in writing to the bidder in the following circumstances:

- i. In case the bidder does not comply with any or all of his/her obligations/ undertakings under this contract;
- ii. If the design, specifications of security stationery supplied by the bidder do not conform to the approved technical specifications and other requirements specified in the tender contract and agreed to by the bidder;
- iii. If the bidder refrains from implementing any of the instructions received from the Bank within the stipulation of this contract;
- iv. In case of any breach of the terms and conditions of the tender contract by the bidder;
- v. In the event of such termination, EMD/performance security deposit of the printer will be forfeited and the Bank shall have the right to terminate the contract and deny any future empanelment
- vi. The printer indemnifies to protect and save the Bank against all claims, losses, costs, damages, expenses action suits and other proceedings resulting from infringement of any patent, trademarks, copyrights etc., or such other statutory infringements in respect of the finished product supplied to the Bank in terms of the tender contract
- vii. The contract shall be interpreted in accordance with the Laws of India. Any dispute arising out of this contract will be under the jurisdiction of Courts of law in Pune.

35. Force Majeure

- i. The parties shall not be liable for default or non-performance of the obligations under the contract, if such default or non-performance of the obligations under this contract is caused by any reason or circumstances or occurrences beyond the control of the parties, i.e. Force Majeure. For the purpose of this clause, "Force Majeure" shall mean an event beyond the control of the parties, due to or as a result of or caused by acts of God, wars, insurrections, riots, earth quake and fire, events not foreseeable but does not include any fault or negligence or carelessness on the part of the parties, resulting in such a situation.
- ii. In the event of any such intervening Force Majeure, each party shall notify the other party in writing of such circumstances and the cause thereof immediately within five calendar days. Unless otherwise directed by the other party, the party pleading Force Majeure shall continue to perform/render/discharge other obligations as far as they can reasonably be attended/ fulfilled and shall seek all reasonable alternative means for performance affected by the Event of Force Majeure.
- iii. In such a case, time for performance shall be extended by a period not less than the duration of such delay. If duration of delay continues beyond 30 days, the parties shall hold consultations with each other in an endeavor to find a solution to the problem or either party may have the option to terminate the agreement upon written notice of such termination to the other party.

- 36.** Printer shall comply with all the statutory obligations of the Government of India/ State Governments and local authorities applicable and the Bank shall not be liable for any action under the statutes applicable due to non-compliance of statutory obligations by the printer.



37. In case of any complaint, adverse remark against any empanelled printer, the printer shall be deleted from the panel apart from initiating necessary action that may be considered necessary by the bank.
38. Bank reserves its right to add any printer/supplier to the panel at any time during the currency of time period, provided such applicant satisfies the requirements for empanelment.
39. In case printer's close relative(s) is/are associated with Bank and in particular the Stationary Department of the Bank, details such as name, designation etc., should be furnished and informed to the bank in empanelment application. Non-disclosure of such information will lead to disqualification if it comes to the notice of the bank at a later date.
40. All updates/ modification/ addition/ deletion of tender/empanelment terms and other related information, if any, will be uploaded in the bank's website only from time to time for information/ guidance and compliance of bidders.

41. BANK GUARANTEE FOR PERFORMANCE SECURITY DEPOSIT:-

Successful bidder have to submit a Bank Guarantee of Rs 2.00 lakh (as per format given in Annexure-Performa for the Bank Guarantee For Earnest Money/Guarantee For Payment of EMD) . The guarantee shall be for a period of two year from the date of signing the agreement by the bidder. In case, the contract is renewed by the Bank as per the terms and conditions specified in this RFP, the BIDDER will execute and submit fresh Performance Guarantee for applicable duration.

42. Severability:

- I. If any of the provisions of this RFP may be constructed in more than one way, one of which would render the provision illegal or otherwise voidable or enforceable, such provision shall have the meaning that renders it valid and enforceable.
- II. In the event any court or other government authority shall determine any provisions in this RFP is no amended so that it is enforceable to the fullest extent permissible under the laws and public policies of the jurisdiction in which enforcement is sought and affords the parties the same basic rights and obligations and has the same economic effect as prior to amendment.
- III. In the event that any of the provisions of this RFP shall be found to be void, but would be valid if some part thereof was deleted or the scope, period or area of application were reduced, then such provision shall apply with the deletion of such words or such reduction of scope, period or area of application as may be required to make such provisions valid and effective, provided however, that on the revocation, removal or diminution of the law or provisions, as the case may be, by virtue of which such provisions contained in this RFP were limited as provided hereinabove, the original provisions would stand renewed and be effective to their original extent, as if they had not been limited by the law or provisions revoked. Notwithstanding the limitation of this provision by nay law for the time being in force, the Parties undertake to, at all times observe and be bound by the spirit of this RFP.

43. CONTINGENCY ARRANGEMENTS:

The BIDDER should equip himself with necessary stand by facilities in case of any contingency to ensure continuous and uninterrupted service.



44. Payment Terms :-

Bank will verify the invoice raised by the supplier/vendor and release the payment within 01 month of receiving the invoice complete in all respects. While making payment, the Bank will deduct TDS and other statutory dues as applicable to comply with the laws of the land. The amount will be credited to the account of the supplier through NEFT/RTGS.

45. Special Condition to the Bidder:

- I. Any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the competent Authority.
- II. "Bidder" (including the term 'tenderer', 'consultant' or 'service provider' in certain contexts) means any person or firm or company, including any member of a consortium or joint venture (that is an association of several persons, or firms or companies), every artificial juridical person not falling in any of the descriptions of bidders stated hereinbefore, including any agency branch or office controlled by such person, participating in a procurement process.
- III. "Bidder from a country which shares a land border with India" for the purpose of this Order means: -
 - a. An entity incorporated, established or registered in such a country; or
 - b. A subsidiary of an entity incorporated, established or registered in such a country; or
 - c. An entity substantially controlled through entities incorporated, established or registered in such a country; or
 - d. An entity whose beneficial owner is situated in such a country; or
 - e. An Indian (or other) agent of such an entity; or
 - f. A natural person who is a citizen of such a country; or
 - g. A consortium or joint venture where any member of the consortium or joint venture falls under any of the above
- IV. The beneficial owner for the purpose of (iii) above will be as under:
 1. In case of a company or Limited Liability Partnership, the beneficial owner is the natural person(s), who. Whether acting alone or together, or through one or more juridical person, has a controlling ownership interest or who exercises control through other means.

Explanation-

- a. "Controlling ownership interest" means ownership of or entitlement to more than twenty-five percent of shares or capital or profits of the company;
- b. "Control" shall include the right to appoint majority of the directors or to control the management or policy decisions including by virtue of their shareholding or management rights or shareholders agreements or voting agreements;



2. In case of a partnership firm, the beneficial owner is the natural person(s) who, whether acting alone or together, or through one or more juridical person, has ownership of entitlement to more than fifteen percent of capital or profits of the partnership;
 3. In case of an unincorporated association or body of individuals, the beneficial owner is the natural person(s), who, whether acting alone or together, or through one or more juridical person, has ownership of or entitlement to more than fifteen percent of the property or capital or profits of such association or body of individuals;
 4. Where no natural person is identified under (1) or (2) or (3) above, the beneficial owner is the relevant natural person who holds the position of senior managing official;
 5. In case of a trust, the identification of beneficial owner(s) shall include identification of the author of the trust, the trustee, the beneficiaries with fifteen percent or more interest in the trust and any other natural person exercising ultimate effective control over the trust through a chain of control or ownership.
- V. An Agent is a person employed to do any act for another, or to represent another in dealings with third person.

I / We agree to the above terms and conditions governing the empanelment and/or awarding of work contract under this empanelment for two years. I/We undertake to comply with the additional terms and conditions that may be stipulated by the bank in the individual work orders to be executed by us from time to time.

Note: All pages of this document should be signed by the authorized signatory of the printer Firm and the seal of the firm should be affixed on each page

Date:

Signature of Tenderer,



F. NON - DISCLOSURE AGREEMENT

This Confidentiality cum Non-disclosure Agreement is entered into at _____ on this day _____ of _____ 2021, between _____ (Insert Name of the Service provider) a company within the meaning of Companies Act, 1956/Companies Act 2013 as applicable, having its Registered Office at _____ (herein after called "Service provider") and Bank of Maharashtra, a Body Corporate constituted under the Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 having its Head Office at 1501, 'LOKMANGAL', Shivajinagar, Pune 411005 (herein after referred to as 'BOM' or "Bank").

The Service provider and BOM had discussions and negotiations concerning the establishment during continuance of a business relationship between them as per Agreement dated _____/2021 (hereinafter referred to as 'Agreement'). In the course of such discussions and negotiations, it is anticipated that either party may disclose or deliver to the other party certain of its trade secrets or confidential or proprietary information for the purpose of enabling the other party to evaluate the feasibility of such a business relationship. The parties have entered into this Agreement, in order to assure the confidentiality of such trade secrets and confidential and proprietary information in accordance with the terms of this Agreement. As used in this Agreement, the party disclosing Proprietary Information (as defined below) is referred to as the 'Disclosing Party' and will include its affiliates and subsidiaries, the party receiving such Proprietary Information is referred to as the 'Recipient', and will include its affiliates and subsidiaries.

Now this Agreement witnesses the:-

1. Proprietary Information: As used in this Agreement, the term 'Proprietary Information' shall mean all trade secrets or confidential or Proprietary Information designated as such in writing by the Disclosing Party, whether by letter or by the use of an appropriate prominently placed Proprietary stamp or legend, prior to or at the time such trade secret or confidential or Proprietary Information is disclosed by the Disclosing Party to the Recipient. Notwithstanding the forgoing, information which is orally or visually disclosed to the recipient by the Disclosing Party or is disclosed in writing unaccompanied by a covering letter, proprietary stamp or legend, shall constitute proprietary information if the disclosing party, within 10 (ten) days after such disclosure, delivers to the Recipient a written document or documents describing such Proprietary Information and referencing the place and date of such oral, visual or written disclosure and the names of the employees or officers of the Recipient to whom such disclosure was made.

2. Confidentiality

a) Each party shall keep secret and treat in strictest confidence all confidential information it has received about the other party or its customers and will not use the confidential information otherwise than for the purpose of performing its obligations under this Agreement in accordance with its terms and so far as may be required for the proper exercise of the Parties' respective rights under this Agreement.

b) The term 'confidential information' shall include all written or oral information (including information received from third parties that the 'Disclosing Party' is obligated to treat as confidential) that is (i) clearly identified in writing at the time of disclosure as confidential and in case of oral or visual disclosure, or (ii) that a reasonable person at the time of disclosure reasonably would assume, under the circumstances, to be confidential. Confidential information shall also include, without limitation, software programs, technical data, methodologies, know-how, processes, designs, new products, developmental work, marketing requirements, marketing plans, customer names, prospective customer names, customer information and business information of the 'Disclosing Party'.



3.Non-Disclosure of Proprietary Information: For the period during the Agreement or its renewal, the Recipient will:

- (a) Use such Proprietary Information only for the purpose for which it was disclosed and without prior written authorization of the Disclosing Party shall not use or exploit such Proprietary Information for its own benefit or the benefit of others.
- (b) Protect the Proprietary Information against disclosure to third parties in the same manner and with the reasonable degree of care, with which it protects its confidential information of similar importance: and
- (c) Limit disclosure of Proprietary Information received under this Agreement to persons within its organization and to those third party contractors performing tasks that would otherwise customarily or routinely be performed by its employees, who have a need to know such Proprietary Information in the course of performance of their duties and who are bound to protect the confidentiality of such Proprietary Information.

4.Limit on Obligations : The obligations of the Recipient specified in clause 3 above shall not apply and the Recipient shall have no further obligations, with respect to any Proprietary Information to the extent that such Proprietary Information:

- a)Is generally known to the public at the time of disclosure or becomes generally known without any wrongful act on the part of the Recipient,
- b)Is in the Recipient's possession at the time of disclosure otherwise than as a result of the Recipient's breach of a legal obligation;
- c)Becomes known to the Recipient through disclosure by any other source, other than the Disclosing Party, having the legal right to disclose such Proprietary Information.
- d)Is independently developed by the Recipient without reference to or reliance upon the Proprietary Information; or
- e)Is required to be disclosed by the Recipient to comply with applicable laws or governmental regulation, provided that the recipient provides prior written notice of such disclosure to the Disclosing Party and takes reasonable and lawful actions to avoid and/or minimize the extent of such disclosure.

5.Return of Documents: The Recipient shall, upon the request of the Disclosing Party, in writing, return to the Disclosing Party all drawings, documents and other tangible manifestations of Proprietary Information received by the Recipient pursuant to this Agreement (and all copies and reproductions thereof) within a reasonable period. Each party agrees that in the event it is not inclined to proceed further with the engagement, business discussions and negotiations, or in the event of termination of this Agreement, the Recipient party will promptly return to the other party or with the consent of the other party, destroy the Proprietary Information of the other party. Notwithstanding, the decision of the recipient party returning of documents or termination of agreement, the recipient party will not disclose the confidential information to any third party.

6.Communications: Written communications requesting or transferring Proprietary Information under this Agreement shall be addressed only to the respective designees as follows (or to such designees as the parties hereto may from time to time designate in writing)

MIS _____(BOM) Attn:_____ Attn:-----

7.Term: The obligation pursuant to Clause 2 and 3 (Confidentiality and Non-Disclosure of Proprietary Information) will survive for 2 years following the term of the Agreement dated_____.

- a.Nothing herein contained shall be construed as a grant by implication, estoppels, or otherwise or a license by either party to the other to make, have made, use or sell any product using Proprietary Information or as a license under any patent, patent application, utility model, copyright or any other industrial or intellectual property right covering same.

8.Damages: The provisions of this Agreement are necessary for the protection of the business goodwill of the parties and are considered by the parties to be reasonable for such purposes. Both



the parties agree that any breach of this Agreement will cause substantial and irreparable damages to the other party and, therefore, in the event of such breach, in addition to other remedies, which may be available, the party violating the terms of Agreement shall be liable for the entire loss and damages on account of such disclosure.

Each party agrees to indemnify the other against loss suffered due to breach of contract and undertakes to make good the financial loss caused directly or indirectly by claims brought about by its customers or by third parties.

The parties hereby sign this Non-Disclosure Agreement at _____ on _____

For Vendor/Agency

Witness

Name of authorized officer

i) Name & Address

Official Seal

ii) Name & Address

For Bank Of Maharashtra

Witness

Corporate Service Dept.

i) Name & Address

ii) Name & Address

Date-



G. CONTRACT AGREEMENT

This Agreement entered into on _____ by and between **Bank Of Maharashtra** a body corporate constituted under Banking Companies (Acquisition and transfer of Undertaking) Act, 1970 and authorized to carry on business of banking under the Banking Regulation Act, 1976 and having its registered office at **1501 'Lokmangal', Shivajinagar, Pune-411005** (hereinafter referred as Bank which expression shall unless it be repugnant to the context or meaning thereof, be deemed to mean and include the administrators, successors, representatives and permitted assigns) on the one part.

AND

_____ Company registered under the----- having its registered office at -----

----- and printing presses at -----

herein after referred as the 'Printer' which expression shall unless which expression shall unless repugnant to the context or meaning thereof shall include its legal heirs, successors, assigns, executors, liquidators, official assigns etc. of the other part.

Whereas the Bank empanels several printers for the purpose of printing of security forms/papers which are used by the bank in the normal course of business.

AND whereas the Bank issues several work orders to the empanelled printers for getting the security forms/papers or security stationery printed by the printer.

And whereas the printer has represented the Bank through their tender dated ----- that it has requisite skill, knowledge, experience expertise, infrastructure and capability to carry out printing of security forms/papers for use of Bank.

And whereas the Bank relying on the above representation and request of the printer agreed to appoint M/s. ----- as printer for printing security forms/paper of Bank on the terms and conditions detailing the respective rights and obligations in connections with the printing of the security forms/paper, into writing.

NOW THEREFORE THIS AGREEMENT WITNESSETH AS UNDER:

1. The Bank shall issue specific work orders to the printer from time to time in respect of each work order issued to the printer the bank shall arrange for supply of security paper from the paper mills/manufacturers directly to the printer. The printer shall after receipt of supply of the stock of security paper arrange for verifying the quantity of the security paper and ensure that the security paper supplied is as per the specifications of the quality or quantity of the security papers, the same shall be immediately reported to the paper mill which has supplied the paper to the Bank.



2. After ensuring the quality and quantity of the security paper procured by bank through the paper mill directly to the Printer, the printer shall arrange for safe keeping and custody of the stock of the security paper in go-down inside the printing press. The printer shall maintain adequate and proper record in format as may be specified by the bank in respect of the stock of the MICR/NON MICR, Maplitho paper in respect of each work order issued by the bank including the size of the paper on a day to day basis. The stock register shall contain information about the stock held on each day, stock utilized on each day, wastage in course of printing process and the balance remaining till the particular work order is completely executed. In the event of any surplus stock of paper was supplied to the printer, the printer may with prior written consent and approval of the bank use the same for and in connection with execution of any other work order issued by the bank to the printer or arrange for disposal/dispatch of the unutilized stock as per instruction of the Bank. The entire stock of security paper supplied to the printer in connection with each work order shall be kept in a segregated manner and the printer shall on demand by the Bank furnish the record of stock held by the printer against each work order including the details concerning the security paper utilized by the printer, the wastage etc. in connection with the particular work order. The printer shall be liable to the Bank to make good the loss arising out of excess wastage incurred during the printing process over and above the wastage permitted by the Bank.
3. Out of stock of the security paper supplied to the printer by the paper mill in respect of a specific work order, the quantity of the paper required for completion of specific work order shall be assessed in advance by the supervisor of the printer and after assessment of the same shall issue necessary delivery order for supply of the required quantity of the security paper from the go-down. The quantity of the paper required and the specifications of the size of the paper shall also be recorded in the delivery order as also in the job card under proper authentication.
4. The printer shall arrange for insurance of stock of security paper against fire, theft, burglary, damage by flood, tempest, civil war, earth quake, riots, commotion etc. including acts of God for full value thereof in the name of the Bank at his own cost and shall deliver the insurance policy in original to the Bank before utilizing the stock of the paper supplied to him against a specific work order. In the event of the printer failing to insure the stock of the security paper in accordance with the agreement, the bank may at its own sole discretion without being bound to do so, get the stock of the paper insured, and in such an event the cost, expenses, the charges for insurance shall be recoverable by the Bank from the printer. The Bank shall be entitled to deduct such costs, expenses and charges from any amount payable by the Bank to the printer.
5. (A) Details of printing/paper etc.

Description of Item	Printing and supply of Personalised and Non personalised SB, CA, CC cheque books. DD, UTDR, PO, BG, FIRC and Cheque books in continues form.
Art work	Art-work is done by printer as per Banks specimen.



Printing	<p>Cheques are to be printed in four colour/multicolour as per the specimen. MICR cheques to be printed in fugitive super sensitised inks (i.e. they react against with liquid / dry chemicals) and also have "VOID" pantograph and UV logo of Bank as per RBI/ IBA /NPCI guidelines. Necessary authorisation /Certification of sample cheque by NPCI would be required before printing actual cheques.</p> <p>In case RBI or Bank introduces some changes/additions in the contents of Cheque books or related formats/stationery, such changes/additions will be carried out at no additional cost during the tenure of the contract.</p> <p>All present as well as any future guidelines related to CTS-2010 standards issued by RBI / NPCI /IBA are to be scrupulously followed by the bidder and any charges suggested by them have to be incorporated without charging any extra cost during the tenure of the contract.</p> <p>All other stationery viz. laminated and tear proof envelope of biodegradable plastic with minimum 50 micron, cheque book cover, welcome letter, requisition slip, publicity leaf, record copy are also to be printed in multi-colour / four colours.</p> <p>Proof of the same before finalizing printing to be submitted within 10 DAYS FROM SPECIMEN GIVEN. Delay in submission of correct proof may attract penalty as per Bank's discretion.</p>
Paper	<p>MICR Security Paper (95 GSM) with water mark of Bank and 'CTS-INDIA' for cheque leaves will be supplied by the Bank in Reel form. However, paper for all other inserts viz. Requisition slip, Record slips, check book cover leaf with window cutting and envelope will not be supplied by the Bank but to be managed by the Printer. No extra cost would be paid for this stationery and the same may be included in printing rate.</p>

(B) Details of Cheque- book cover, inserts and envelope etc:-

(a)	Cheque-book cover	170 gsm Art paper of 'A' Grade Mill. Both side printing.
(b)	Inserts	
(b-i)	Requisition Slip	70 gsm paper of 'A' Grade mill.
(b-ii)	Record Slip	70 gsm paper of 'A' Grade mill
(b-iii)	Envelope	Laminated and tear proof bio degradable plastic envelope with minimum 50 micron, One envelop to be



		used for dispatching cheque book(s) of one Account i.e. One envelope per account. Normal size (for one cheque book) is 9.5"x4.5" with window. However for dispatching more than one cheque book of same account, bigger size with window can be used.
(d)	Others	
(d-i)	Binding	Cheque book to be stapled with two wire pins. The binding and cutting of the book should be done aesthetically and there should be no visible defect in size, shape, stacking.
(d-ii)	Perforation and Stub	Perforation of all originals and copies, where required shall be in such a way that tearing force required is minimum and no portion of stub or form should tear off when detached from the book. The perforated portion of the security form when detached from the book should have minimum deformity and should be in a straight line.

6. The printer specifically agrees with the Bank that:

- a. The printer shall adhere to and observe strict security norms both inside the press and outside the said premises as specified by RBI/IBA from time to time and shall take utmost care of the entire stock of paper in accordance with the practice and procedure followed in connection with such type of activity.
- b. The printer shall maintain proper and adequate record in a format as may be specified by the bank from time to time of each detail regarding utilisation and wastage of the paper at each stage of printing, binding etc. Such details shall also be recorded on the job card and also in register under the authentication of the supervisor or head of the particular section. The wastage shall be destroyed by the Printer by shredding the same in the presence of at least two officials of the press one of whom shall be works manager. After destruction of the same under the supervision of Works Manager, the details regarding the quantity of the wastage destroyed shall be entered and maintained in a register under their authentication.
- c. A statement containing details of the stock held, stock utilised, wastage etc. in respect of each work order shall be submitted by the Printer to the Bank every month before 5th day of the month together with a certificate that the details mentioned in the statement tally with the register/job cards maintained by the Printer as mentioned hereinabove.

7. The printer shall insure that the security forms or instruments are printed properly as per specifications given by the Bank in each specific work order and do contain proper serial numbers and shall be free from any mistakes, duplication of serial numbers etc. and also insure that the printed security paper strictly adheres to MICR/Non MICR specifications in accordance with the guidelines issued by RBI/IBA/Bank including CTS 2010 standard or as



and when changes take place and shall arrange for thorough and meticulous checking of the serial numbers and other features before packing of the printed security forms.

The bank may depute officer/s from the Bank for verification of printing of security forms at the press any time. Any discrepancy found from the order placed will have to be rectified at the printer's cost without prejudice to any Rights/Claims of the Bank. The cost of such inspection by the Bank official/s shall be borne by the printer.

8. The printer shall deposit Rs.2,00,000.00 (Rs. Two lakh only) with the Bank as Performance Security Deposit or Performance Bank Guarantee of Rs. 2.0 lakhs. No interest will be payable on this deposit. Security deposit amount will be returned to the printer on completion of 24 months from the date of supply of final lot of work order. The Bank reserves the right to forfeit the security deposit of the printer, if any, in the event of non-compliance of any of the tender terms and conditions.
9. The printer will put personalized cheque book/s with any additional leaflet/s in a laminated and tear proof bio degradable plastic envelope with minimum 50 micron (normal size: 9.5"x4.5" with window) and shall arrange for handing over such neatly packed envelopes to the courier/s and or speed post, in accordance with the instructions issued by the Bank, in prescribed time.
10. The supply of stock of the printed security papers shall be made by the printer strictly in accordance with the instructions of the Bank through IBA approved transporter on door/Post Office/Bank's approved couriers on door delivery basis. The charges for door delivery basis shall be borne by the Bank, branch or any other office of the Bank to which such consignment is sent by the printer. Any shortage reported by the consignee shall be on account of the printer and the Printer shall be liable to make good the said loss to the Bank. The Bank shall be entitled to recover the amount of loss as reported by the consignee from any amount payable by the Bank to the Printer. In the event of loss or pilferage of the stock of the printed security papers during the course of transit or transportation, the Printer shall also arrange for lodging FIR with the appropriate police authorities concerning the loss of any consignment or part thereof and shall also initiate necessary legal action as may be required or warranted in connection with the loss of consignment or part thereof.
11. The Printer specifically agrees and undertakes to complete the printing work within the time stipulated by the Bank in each work order. In the event of failure on the part of the printer to complete the printing of the security forms within the time stipulated by the Bank in the specific work order, the Bank shall be at liberty to cancel the entire order or a part thereof at its sole discretion. In case any work order is cancelled by the Bank either in whole or in part, any loss resulted to the printer shall be borne by the Printer. The Bank may recover such penalty together with costs, expenses; charges etc. From the Printer from any amount payable by the Bank to the Printer or by debit to any of the accounts of the printer with the Bank. Delay in supply of cheque books will be viewed seriously and penalty as may be decided by Bank shall be imposed at the discretion of the Bank. However minimum penalty shall be imposed on printer as under:

Reason	Penalty
Rejection of cheques by MICR centre on account of MICR ink or printing.	110% of cost of MICR paper and no payment for printing charges and recovery of delivery cost



Wrong printing (detected after dispatch) resulting in rejection of cheque book	Rs.200 per record + cost of cheque book/Leaves
Wrong printing (detected after dispatch) with minor mistakes and not resulting in rejection of cheque book	Rs.75 per record
Delay in delivery to speed post/ courier up to 24 Hours (for Books)	Rs.5 per record
Delay in delivery to speed post/courier over 24 Hours (for Books)	Rs. 10 per record per day
Delay in submission of paper stock statements , any other information	Rs. 1,000/- per day from the prescribed due date

In any case the amount of maximum penalty will not be exceeding 10% of the accepted contract sum/order value.

12. The printer vouchsafes the Bank that utmost secrecy shall be maintained by the Printer in respect of the Printing undertaken by the printer in respect of each work order including the design, artwork, water markings etc. and shall not divulge any details pertaining to the aforesaid matters to any person or party. In the event of any loss occurring to the Bank on account of divulgence of such details in connection with the printing undertaken by the printer through the medium of any of the employees or agents of the Printer, the Bank shall be entitled to recover such loss from the Printer, the printer hereby agrees to indemnify the Bank and hereby keeps the Bank indemnified against any loss which the Bank may sustain on account of divulgence of the details of printed security forms etc.
13. The printer shall submit the bills for the executed printing orders to the Corporate Services, Head Office, Pune , along with the receipt of PCBs by the courier and / or Postal authorities and proof of delivery duly acknowledged by the /customer branches/offices.
14. The Printer shall allow the representative of the Bank to visit the printing press at any time and shall allow the representative to take inspection of the stock record maintained by the printer. The representative of the Bank shall also be entitled to inspect and verify about compliance of security norms by the Printer inside and outside the printing press.
15. The Printer agrees to indemnify the Bank and hereby keeps the Bank indemnified in respect of any loss, damages, costs including the costs incurred by the Bank in recovery of the money through legal process, expenses, charges etc. for the following:
 - a. Loss of security paper from the custody of the Printer either from the printing press and /or during the course of transit after completion of the printing order while despatch and supply of the same in accordance with the instructions of the Bank to various branches/ offices of the Bank including the loss of printed security forms and any consequential loss which may be suffered by the bank on account of theft or pilferage of the security paper whether printed or not.
 - b. Loss or damage suffered by the Bank on account of failure of the Printer to execute any specific work order within the time stipulated by the Bank in the work order.



- c. Loss or damage resulting to the Bank on account of mistakes occurring in printing, binding, numbering and /or any deficiency in the fugitivity of the ink used by the Printer.
 - d. Loss or damage resulting to the Bank on account of negligence and / or misuse by any of the employees or agents of the Printer in connection with the security paper printed or otherwise.
 - e. Loss or damage resulting to the Bank on account of the Printed security forms not being found strictly in accordance with MICR/Non MICR specifications as stipulated by the Bank/ RBI/ IBA from time to time in respect of each work order issued to the Printer.
16. The Printer shall make adequate arrangement for destroying waste papers resulting from the printing process under close supervision as mentioned in point (6) (b).
17. The printer shall ensure that the staff working inside the press have pocket less uniforms.
18. The printer shall ensure that all those working inside the press (including female employees) undergo body search before gaining entry in to the press and at the time of exit.
19. The printer will endeavour to install a close circuit TV system for monitoring the operations in progress.
20. The printer will permit the officers of the Bank to be present when the printing of Bank's security item is undertaken.
21. The printer will keep separate the printing works of security and non-security items.
22. The printing job will be subject to the periodical inspection of the press by RBI/IBA/Bank officials.
23. The Printer will comply with any guidelines for security arrangements which may be advised by the Bank/IBA/RBI for the printing of security forms.
24. The amount of loss, damages suffered by the Bank shall be determined by the Bank at its sole discretion and the same shall be final, conclusive and binding upon the Printer.
25. If the printer fails to complete the due performance as per this agreement and breaches any of the terms of this agreement the Bank reserves the right to terminate the contract and recover the liquidated damages as per clause No.11 and necessary amount will be recovered from performance security deposit. Both Penalty and liquidated damages are independent of each other and leviable and applicable separately and concurrently.
26. SETTLEMENT OF DISPUTES:
- i. Should any dispute or difference of any kind whatsoever arise between the purchaser and the supplier in connection with or arising out of the contract, the parties shall make every effort to resolve amicably such disputes or difference by mutual consultation.
 - ii. If after 30 days the parties fail to resolve their disputes or difference by such mutual consultation, then either the Bank or the Vendor may give notice to the other party of its intention to commence arbitration, as hereinafter provided, as to the matter in



dispute. No arbitration in respect of this matter may be commenced unless such notice is given.

- iii. Any dispute or difference in respect of which a notice of intention to commence arbitration has been given in accordance with this clause shall be settled in accordance with the Arbitration and Conciliation Act, 1996 preferably by sole arbitrator.
 - iv. Arbitration proceedings shall be held at Bank's office i.e. Head Office that placed the order and the language of the arbitration proceedings and that of all documents and communications between the parties shall be in English.
 - v. The process of arbitration shall be conducted by a sole Arbitrator appointed by the Bank.
 - vi. The cost of Arbitration proceeding will be bear by both the parties equally.
 - vii. During the arbitration, the vendor has to ensure delivery of its services till the finalisation of the proceedings.
27. This Agreement will remain in force initially for a period up to two years and may be extended thereafter for such further periods as mutually agreed by the Parties to this Agreement.
28. If the printer commits breach of any of the terms of this Agreement or causes unreasonable delay in the performance of his duties under this Agreement, the bank will be entitled to terminate the Agreement by 90 days prior notice to the printer and on the expiration of the said period, this Agreement will stand terminated.
29. On termination of this Agreement as aforesaid, the Printer shall return the security papers collected for printing from the paper mill to the Bank immediately.
30. The printer shall not assign the works / services hereto to any third party and also not modify this Agreement without the prior written consent of the Bank.
31. All notices to be given under this Agreement shall be made in writing and shall be delivered either (a) by Registered Post (b) by Courier Service or (c) by facsimile (confirmed by registered mail) their respective following addresses unless otherwise altered by written Notice by the parties hereto.

Address of the Bank:

Bank of Maharashtra

Corporate Services

1501, Lokmangal, Shivajinagar, Pune-411005

Phone No.

Fax No.

E Mail:

Address of the Printer:



32. All data and information relating to the printing of Security Forms including PCBs and any other information, details or documents of the Bank which comes to the knowledge of printer/s shall be treated as confidential and no unauthorized person shall be allowed by the printer to deal with the same. Printer shall handover and deliver back to the Bank on conclusion of the assignment all data or information as may be entrusted / assigned, developed or come in printer's possession.
33. If any term of this Agreement is found by competent authority to be void, voidable, illegal or otherwise unenforceable, the remaining terms of this Agreement shall remain in full force and effect.
34. This Agreement shall be governed by Indian laws and the courts in Pune alone shall have jurisdiction for any dispute arising out of as in relation to this Agreement.

SIGNED AND DELIVERED by the

Within named Bank, Bank of Maharashtra

Through Shri/Smt.

It's Authorized Signatory/Constituted Attorney

Date:

In the presence of

1. _____

2. _____

Date:

SIGNED AND DELIVERED by the

Within named Printer,

Through Shri.

It's Authorized Signatory

Date:

In the presence of

1. _____

2. _____

Date:



(ANNEXURE of the Agreement:)

SPECIFIC SERVICE:

Printing and delivery of security forms / papers / stationery etc. to our branches / offices/ customers based on the orders placed by the Bank from time to time.

1. The printer shall , at the written/ e mail request of the Bank, print the following,

Within the time as mentioned herein:

- i. Personalized Cheque books
 - ii. Any other Bank product as required by the Bank
2. Upon receipt of the encrypted data file containing all relevant details of customers and MICR by email, the printer shall decrypt the file and prepare the cheque books in accordance with the details received by it from the Bank as per design of cheques.
 3. The printer will put the personalized cheque book/s with any additional leaflet/s in a laminated and tear proof bio degradable plastic envelope with minimum 50 micron (normal size: 9.5"x4.5" with window) and shall arrange for handing over such neatly packed envelops to the courier/s and or Speed Post, in accordance with the instructions issued by the Bank, in prescribed time.
 4. The process mentioned above should be completed within 24 hours from the time when request / indent is made to the printer by the Bank for printing particular Cheque / Cheque books. The printer will strictly adhere to the time line of 24 hours for completion of the job.
 5. Personalized Cheque / cheque books:

The details of the timelines are tabulated below, considering T as the date on which the bank sends the data file to the printer:

Sr.No.	Activity	Days
1	Dispatch of data to the printer by the Bank	T
2	Receipt of the data by Printer	T
3	Printing the Cheques/ Cheque books handling over the envelops to the courier and / or speed post, sending the encrypted data file back to the Bank	T + 1

6. In the event of failure on the part of the printer to complete the printing of the cheque books within the time stipulated as above, the penalty to be levied as specified in this Agreement on Point No. 11 of page no. 6



H. Integrity pact

General:

This pre-bid pre-contract Agreement (hereinafter called the Integrity Pact) is made on _____ day of month of _____ 2021, between on one hand, Bank of Maharashtra through authorized official Shri. _____, Deputy. General Manager, Corporate Services Department, Bank of Maharashtra Head Office, 1501, Lokmangal, Shivajinagar, Pune-5 (hereinafter called the "BANK", which expression shall mean and include unless the context otherwise required, his successors in office and assigns) of the First Part and M/s _____ represented by Shri. _____ Proprietor/Partner (herein called the "BIDDER" which expression shall mean and include unless the context otherwise requires his successors and permitted assigns) of the Second Part.

WHEREAS the BANK proposes to carry out "empanelment of OEM & Rate contract for Supply & Installation of UPS with Batteries and supply and installation of Batteries for Branches & Offices of Bank of Maharashtra" (said work) and the BIDDER is willing to offer/has offered for the aforesaid work and

WHEREAS the BIDDER is a private company/public company/Government undertaking /partnership/ registered export agency / LLP, constituted in accordance with the relevant law in the matter and the Bank is Corporate Services Department of Bank of Maharashtra.

NOW, THEREFORE,

To avoid all forms of corruption by following a system that is fair transparent and free from any influence/ prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:-

Enabling the BANK to obtain the desired said Equipment/product/services at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and

Enabling BIDDER to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the BANK will commit to prevent corruption, in any form by its officials by following transparent procedures.

The parties hereto hereby agree to enter into this Integrity Pact and agree as follows:

Commitments of the BANK:

- 1.1. The BANK undertakes that no officials of the BANK, connected directly or indirectly with contract will demand, take a promise for or accept directly or through intermediaries any bribe, consideration gift reward favor or any material or immaterial benefit or any other advantage from the Bidders either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation contracting or implementation process related to the contract.



- 1.2. The BANK will, during the pre-contract stage, treat all BIDDERS alike, and will provide to all BIDDERS the same information and will not provide any such information to any particular BIDDER which could afford an advantage that particular BIDDER in comparison to other BIDDERS.
- 1.3. All the officials of the BANK will report to the appropriate Government office any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.
2. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to the BANK with full and verifiable facts and the same is prima facie found to be correct by the BANK, necessary disciplinary proceedings or any other action as deemed fit, including criminal proceedings may be initiated by the BANK and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the BANK the proceedings under the contract would not be stalled.

COMMITMENTS of BIDDERS

3. The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:-
 - 3.1. The BIDDER will not offer, directly or through intermediaries, any bribe gift consideration reward favor, any material or immaterial benefit or other advantage, commission fees, brokerage or inducement to any official of the BANK, connected directly or indirectly with bidding process, or to any person organization or third party related to the contract in exchange for any advantages in the bidding, evaluation contracting and implementation of the contract.
 - 3.2. The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favor, any material benefit or other advantage commission fees brokerage or inducement to any officials of the BANK or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favor or disfavor to any person in relation to the contract or any other contract with Government.
 - 3.3. BIDDERS shall disclose the name and address of agents and representatives and Indian BIDDERS shall disclose their foreign principals or associates.
 - 3.4. BIDDERS shall disclose the payments to be made by them to agents/brokers or any other intermediary, In connection with bid/contract.
 - 3.5. The BIDDER further confirms and declares to the BANK that the BIDDER is the original manufacturer/integrator and not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to the BANK or any of its functionaries whether officially or unofficially to the award of the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual firm or company in respect of any such intercession facilitation or recommendation.



- 3.6. The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract shall disclose any payments he has made is committed to or intends to make to officials of the BANK or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.
 - 3.7. The BIDDER will not collude with other parties interested in the contract impair the transparency fairness and progress of the bidding process, bid evaluation contracting and implementation of the contract.
 - 3.8. The BIDDER will not accept any advantage in exchange for any corrupt practice unfair means and illegal activities.
 - 3.9. The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others any information provided by the BANK as part of business relationship, regarding plans, technical proposals and business details including information contained in any electronic data carrier. The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.
 - 3.10. The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.
 - 3.11. The BIDDER shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.
 - 3.12. If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER either directly or indirectly, is a relative of any of the officers of the BANK, or alternatively, if any relative of an officer of the BANK has financial interest/stake in the BIDDER's firm, the same shall be disclosed by the BIDDER at the time of filing of tender.
The term 'relative; for this purpose would be as defined in Section 6 of the Companies Act 1956/ Section2 (77) of the Companies Act, 2013.
 - 3.13. The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the BANK.
4. Previous Transgression
- 4.1. The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDER's exclusion from the tender process.
 - 4.2. The BIDDER agrees that if it makes incorrect statement on this subject, BIDDER can be disqualified from the tender process or the contract, if already awarded, can be terminated for such reason.
5. Earnest Money (Security Deposit)
- 5.1. While submitting commercial bid, the BIDDER shall submit bid securing declaration form (to be specified in RFP) as Earnest Money Deposit/ Security Deposit, and Tender fee of Rs 1,000/- with the BANK through any of the following instruments:
 - 5.2. Bank Draft or Pay Order in Favor of Bank of Maharashtra



- 5.3. A Confirmed guarantee by an Indian Nationalized Bank, promising payment of the guaranteed sum to the BANK on demand within three working days without any demure whatsoever and without seeking any reason whatsoever. The demand for payment by the BANK shall be treated as conclusive proof of payment.
- 5.4. The Earnest Money/Performance Security Deposit shall be valid up to a period of two year or the complete conclusion of the contractual obligations to the complete satisfaction of both the BIDDER and the BANK, including warranty period, whichever is later. Tender fee will be non-returnable once paid to the Bank.
- 5.5. In case of the successful BIDDER a clause would also be incorporated in the Article pertaining to Performance Bond/performance security deposit for the said work that the provisions of Sanctions for Violation shall be applicable for forfeiture of performance Bond/performance security deposit in case of decision by the Bank to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.
- 5.6. No interest shall be payable by the Bank to the BIDDER in Earnest Money/Security Deposit for the period of its currency.
6. Sanctions for Violations:
 - 6.1. Any breach of the aforesaid provisions by the BIDDER or any one employed by its or action on its behalf (Whether with or without the knowledge of the BIDDER) shall entitled the Bank to take all or any one of the following actions, wherever required :-
 - 6.2. To immediately call of the pre contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER(s) would continue.
 - 6.3. The Earnest Money Deposit (in pre-contract stage) and /or Security Deposit / Performance Bond /performance security deposit (after the contract is signed) shall stand forfeited either fully or partially, as decided by the Bank and the Bank shall not be required to assigning any reason therefore.
 - 6.4. To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.
 - 6.5. To recover all sums already paid by the BANK, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of Bank of Maharashtra, while in case of a BIDDER from country other than India with interest thereon at 2% higher than the LIBOR. If any outstanding payment is due to the BIDDER from the BANK in connection with any other contract for any other project such outstanding payment could also be utilized to recover the aforesaid sum and interest.
 - 6.6. To encash the advance Bank guarantee and performance bond/warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by the Bank, along with interest.
 - 6.7. To cancel all or any other Contracts with the Bidder. The Bidder shall be liable to pay compensation for any loss or damage to the Bank resulting from such cancellation/rescission and the BANK shall be entitled to deduct the amount so payable from the money(s) due to the Bidder.
 - 6.8. To debar the BIDDER from participating in future bidding processes of the Bank for a minimum period of five years, which may be further extended at the discretion of the BANK.



- 6.9. To recover all sums paid in violation of this Pact by Bidder(s) to any middleman or agent or broker with a view to securing the contract.
- 6.10. In cases where irrevocable letter of credit have been received in respect of any contract signed by the BANK with the BIDDER, the same shall not be opened
- 6.11. Forfeiture of Performance Bond in case of a decision by the BANK to forfeit the same without assigning any reason for imposing sanctions for violation of this Pact.

7. Fail Clause:

The Bidder undertakes that it has not supplied / is not supplying similar products/systems or subsystems/ services at a price lower than that offered in the present bid in respect of any other Ministry/department of the Government of India or PSU and if it is found at any stage that similar products/systems or sub systems was supplied by the Bidder to any other Ministry/Department of Government of India or a PSU at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the BIDDER to the BANK, if the contract has already been concluded.

8. Independent Monitors:

The BANK has appointed Independent Monitors

i) Shri Nilmoni Bhakta

Address: A/801,PBCL CHS Ltd, Plot No.3 ,Sector 46A,nerul.navi
Mumbai-400706

ii)Shri Madan Lal Sharma

Address: K/23, Jangpura Extension, New Delhi

(Hereinafter referred to as Monitors) for this Pact in consultation with the Central Vigilance Commission.

- 8.1. The task of the Monitors shall be to review independently and objectively whether and to what extent the parties comply with the obligations under this Pact.
- 8.2. The Monitors shall not be subject to instructions by the representatives of the parties and performs their functions neutrally and independently.
- 8.3. Both the parties accept that the Monitors have the right to access all the documents relating to the project/procurement, including minutes of meetings.
- 8.4. As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by the BANK.
- 8.5. The BIDDER(s) accepts that the Monitors has the right to access without restriction to all Project documentation of the BANK including that provided by the BIDDER. The BIDDER will also grant the Monitor upon his request and demonstration of a valid interest, unrestricted and unconditional access to his pocket documentation. The same is applicable to sub bidders. The Monitor shall be under contractual obligation to treat the information and documents of the BIDDER/subcontract(s) with confidentiality.
- 8.6. The BANK will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.



- 8.7. The Monitor will submit a written report to the designated Authority of BANK in the Department/within 8 to 10 weeks from the date of reference or intimation to him by the BANK/BIDDER and, should the occasion arise, submit proposals for correction problematic situations.

9. Facilitation of Investigation

In case of any allegation of violation of an provisions of this Pact or payment of commission the BANK or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

10. Law and Place of Jurisdiction

This pact is subject to Indian Law. The place of performance and jurisdiction is the seat of the Pune.

11. Other Legal Actions:

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

12. Validity:

- 12.1. The validity of this Integrity Pact shall be from date of its signing and extend up to 2 years or the complete execution of the contract to the satisfaction of both the BANK and the BIDDER/Seller, including warranty period whichever is later, in case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract.
- 12.2. Should one or several provisions of this pact turn out to be invalid; the remainder of this Pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

13. The parties herby sign this Integrity Pact at _____ on _____

BUYER

Name of the Officer: -----

Designation: Deputy Gen. Manager

Corporate Services Department

Bank of Maharashtra

(Office Seal)

Place _____

Date _____

Witness:

1 _____

(Name & Address) : _____

2 _____

(Name & Address) : _____

BIDDER

CHIEF EXECUTIVE OFFICER

(Office Seal)

Witness:

1 _____

(Name & Address) : _____

2 _____

(Name & Address) : _____



Annexure-I

QUERIES RELATED TO RFP

		<p><u>REQUEST FOR PROPOSAL(RFP) FOR EMPANELMENT OF SECURITY PRINTERS FOR PRINTING & SUPPLYING OF SECURITY STATIONERY ITEMS AS PER CTS-2010 STANDARD OF RBI/IBA WITHOUT PRINTER'S MICR CTS PAPER FROM IBA APPROVED SECURITY PRINTERS & RATE CONTRACT FOR SECURITY ITEMS</u></p>			
PRINTER'S NAME					
Sr No	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions

(The above queries can be submitted by email prior to Pre-bid meeting date)

Only one Authorized representatives of the bidder will be allowed to attend the Pre-Bid meeting and during the tender opening process.



Annexure -II

FORMAT OF UNDERTAKING, TO BE FURNISHED IN COMPANY LETTER HEAD WITH REGARD TO BLACKLISTING/NON-DEBARMENT, BY ORGANIZATION

UNDERTAKING REGARDING BLACKLISTING/ NON-DEBRMENT

To,
Deputy General Manager,
Corporate Services
Head Office, Lokmangal
Bank of Maharashtra
Shivajinagar, Pune – 5

We here by confirm and declare that we, M/s----- is not blacklisted/De-registered/debarred by any Government department/ Public Sector Undertaking/ Private Sector/ or any other agency for which we have executed/undertaken the works/services during the last 05 years.

For -----

Authorized Signatory
Date:



Annexure-III

BANK GUARANTEE- PAYMENT OF PERFORMANCE SECURITY DEPOSIT

Bank Guarantee No.
Bank Guarantee Amount
Date
Claim Amount
Account

THIS GUARANTEE AGREEMENT executed at ____ this day of Two Thousand Twenty One.

BY

.....**issuing Bank**....., a body corporate constituted under Banking Corporation (Acquisition and Transfer of Undertakings) Act, 1980, having its Registered Office/ Head Office at and a Branch Office at..... (hereinafter referred to as "**the Guarantor**", which expression shall, unless it be repugnant to the subject or context thereof, be deemed to mean and include its successors and assigns)

In favour of

Bank of Maharashtra, a body corporate constituted under Banking Companies (Acquisition and transfer of Undertaking) Act, 1970 and having its Registered office at 1501, Lokmangal, Shivajinagar, Pune – 411005 (hereinafter referred to as "**BANK**" which expression shall unless it be repugnant to the subject, meaning or context thereof, be deemed to mean and include its successors and assigns),

1.**WHEREAS** Bank of Maharashtra, Shivajinagar, Head Office, Pune and M/s Aegasun LLP having their registered office at(hereinafter called "the vendor" which expression shall unless repugnant to the extent and meaning thereof includes its successor and assign) have entered into contract for work of "**Printing & Supplying of security stationery items as per CTS-2010 Standard of RBI/IBA without Printer's MICR Cts Paper From IBA approved security printers & Rate contract for security Items**" and related tender Documents(Tender No.AX1/CSD/SP/17/20-21dated 10.03.2021), general terms and conditions of Contract and Agreement (hereinafter collectively referred to as "the said documents", with M/s.....and said Vendor has accepted the work more particularly described in the tender of the said documents (hereinafter collectively referred to as "**said work**"), subject to payment of the purchase price as stated in the said documents and also subject to the terms, conditions, covenants, provisions and stipulations contained the said documents.

2.**AND WHEREAS** pursuant to the above arrangement, the BANK, has placed work order dated for "**Printing & Supplying of security stationery items as per CTS-2010 Standard of RBI/IBA without Printer's MICR Cts Paper From IBA approved security printers & Rate contract for security Items**" (hereinafter referred to as "**The Work Order**"), with M/s



....., subject to the terms and conditions contained in the said documents and the vendor has duly confirmed the same.

3 **.AND WHEREAS** the said documents and the unconditional, unqualified and absolute acceptance by the vendor are hereinafter collectively referred to as **"the Contract"**.

4 **.AND WHEREAS** the vendor has returned the duplicate copy of the Work Order duly signed as token of its unconditional, unqualified and absolute acceptance, for the said work and has confirmed the performance/ execution of the said Contract and the said documents.

5 **.AND WHEREAS** in accordance with the terms and conditions of the Contract, the vendor has agreed to procure an unconditional and irrevocable performance Bank guarantee, in favour of the BANK of Maharashtra, Head Office Pune from a Scheduled BANK (herein referred as **Guarantor**), for securing towards faithful observance and performance by the VENDOR of the terms, conditions, covenants, stipulations, provisions of the said Contract.

6 **.AND WHEREAS** at the request of the Vendor, the Guarantor has agreed to guarantee the BANK, payment of **Rs. 2,00,000/- (Rupees two lakh)** towards faithful observance and performance by the vendor of the terms of the Contract.

NOW THEREFORE THIS AGREEMENT WITNESSETH AS FOLLOWS:

In consideration of the above, the Guarantor hereby unconditionally, absolutely and irrevocably guarantees to the BANK as follows:

1. The Guarantor hereby guarantees and undertakes to pay, on demand, to the BANK at its office at 1501, Lokmangal Shivajinagar Pune forthwith, an amount of **Rs. 2,00,000/-** or any part thereof, as the case may be, as aforesaid due to the BANK from the VENDOR, towards any loss, costs, damages, etc. suffered by the BANK on account of default of the VENDOR in the observance and performance of the terms, conditions, covenants, stipulations, provisions of the contract, without any demur, reservation, contest, recourse or protest or without any reference to the VENDOR. Any such demand or claim made by the BANK, on the Guarantor shall be conclusive and binding notwithstanding any difference or any dispute between the BANK and the VENDOR or any dispute between the BANK and the VENDOR pending before any Court, Tribunal, Arbitrator, or any other authority.
2. The Guarantor undertakes not to revoke this Guarantee during the currency of these presents, without the previous written consent of the BANK and further agrees that the Guarantee herein contained shall continue to be enforceable until and unless it is discharged earlier by the BANK, in writing.



3. The BANK shall be the sole judge to decide whether the VENDOR has failed to perform the terms of the said Contract by the VENDOR to the BANK and on account of the said failure what amount has become payable by the VENDOR to the BANK under this Guarantee. The decision of the BANK in this behalf shall be conclusive and binding on the Guarantor and the Guarantor shall not be entitled to demand the BANK to establish its claim under this Guarantee but shall pay the sums demanded without any objection, whatsoever.
4. To give effect to this Guarantee, the Guarantor shall be liable under this guarantee as if it were the principal debtor.
5. The liability of the Guarantor, under this Guarantee shall not be affected by
 - i. any change in the constitution or winding up of the VENDOR or any absorption, merger or amalgamation of the VENDOR with any other Company, Corporation or concern; or
 - ii. any change in the management of the VENDOR or takeover of the management of the VENDOR by the Government or by any other authority; or
 - iii. acquisition or nationalization of the VENDOR and/or of any of its undertaking(s) pursuant to any law; or
 - iv. any change in the constitution of the BANK; or
 - v. any change in the setup of the Guarantor which may be by way of change in the constitution, winding up, voluntary or otherwise, absorption, merger or amalgamation or otherwise; or
 - vi. the absence or deficiency of powers on the part of the Guarantor to give Guarantees and/or Indemnities or any irregularity in the exercise of such powers.
6. Notwithstanding anything contained hereinabove, the liability of the Guarantor hereunder shall not exceed **Rs. 2,00,000/- (Rupees Two Lakhs)**.
7. This Guarantee will expire on completion of 02 years from the date of Guarantee. Any demand or claim under this Guarantee must be received by the Guarantor within above said period and if no such demand or claim has been received by the Guarantor by the date mentioned as aforesaid, then all the rights of the BANK under this Guarantee shall cease.
8. For all purposes connected with this Guarantee and in respect of all disputes and differences under or in respect of these presents or arising there from the courts of



Pune city where the BANK has its Head Office shall alone have jurisdiction to the exclusion of all other courts.

9. Bank of Maharashtra shall be at liberty to vary, and alter or modify any of the terms and conditions of the Agreement/tender including without limitation to extend from time to time, the time for the performance of the Agreement/tender by the Vendor or to postpone from time to time any of the powers exercisable by BANK of Maharashtra against the Vendor, to forbear or to enforce any of the terms and conditions of the Agreement/tender, without in any manner affecting this Guarantee and without notice to or assent of the BANK provided that nothing contained hereinabove extends or enlarges the liability of the BANK under this guarantee.
10. The Guarantor waives any right requiring to BANK of Maharashtra proceed first against the Vendor or requiring BANK of Maharashtra to first enforce any other security or any other guarantee.
11. The Guarantor agrees and confirms that its obligation to make payment to BANK of Maharashtra on demand hereunder and discharge of such obligation shall not be delayed, exercised or avoided by reason of any act or omission on the part of BANK of Maharashtra and the legal consequence of which may be the discharge of the BANK as guarantor.
12. The Guarantor declares and confirms that the BANK has taken all necessary corporate action to authorize the execution delivery and performance of this Guarantee in accordance with the terms hereof and that the BANK has full power to enter into and performance & discharge its obligations undertaken hereunder and this Guarantee constitutes legal, valid and binding obligation of the BANK, enforceable in accordance with its terms.
13. This guarantees shall be governed by and construed in all respects according to the laws of the India and shall be subject to the jurisdiction of the court in Pune.
14. All notices, demands or communications required or permitted to be given hereunder shall be in writing and shall be valid and sufficient if dispatched and acknowledged as received as follows:

IF to the BANK:
The Branch Manager
The Name of BANK and Address



IF to BANK of Maharashtra, Head office, Pune:
BANK of Maharashtra, Lokmanagal,
Head office, Shivajinagar, Pune - 411005.

Any party hereto may change its address by a notice given to the other party hereto in the manner set forth above, all notices, demands and other communications shall be made in writing thru letter/ fax or courier/registered post.

15. Any forbearance or indulgence on the part of BANK of Maharashtra, Head office, Pune in the enforcement of the covenants, agreements, conditions and provisions express or implied on the part of the Vendor to be performed, observed or complied with by the Vendor under the Agreement /terms & conditions of tender shall in no way relieve the Guarantor of its liability under the Guarantee provided that nothing contained hereinabove extends or enlarges the liability of the Guarantor under this guarantee.

16. Terms and expression defined in the Agreement / tender and used herein shall have the meanings assigned to them therein save and except where the context otherwise require.

Notwithstanding anything contained herein:

- i. The BANK's liability under this Bank Guarantee shall not exceed **Rs. 2,00,000/- (Rupees two lakhs)**.
- ii. This BANK Guarantee shall be valid upto 02 years i.e / / **2023** and
- iii. The Guarantor is liable to pay the Guaranteed amount or part thereof under this BANK Guarantee only and only if the beneficiary(BANK) serves upon the Guarantor a written claim or demand on or before / / **2023** (Date of Expiry of Guarantee).
- iv. Every Guarantee shall be issued (regardless of the guarantee period) with a minimum claim period of one year from the date of expiry on top of the guarantee period so as to avail benefit of Exception 3 of the Section 28 of the Indian Contract Act, 1872.
OR
- v. If a BANK Guarantee is issued with a claim period of less than one year and three months on top of the guarantee period, then such guarantee will not have the benefit of Exception 3 of the Section 28 of Indian Contract Act, 1872.

This guarantee is non-assignable and non-transferable.

IN WITNESS WHEREOF THE BANK HAS SET ITS HAND AND SEAL THE DAY AND YEAR FIRST ABOVE WRITTEN

SIGNED AND DELIVERED BY



the within named Guarantor,

_____,

by the hand of Shri. _____,

its authorized official.

- Note :-**
- a) The Name and Designation of the Authorized officer(s) of the BANK should be compulsorily mentioned.
 - b) A copy of the resolutions/power of attorneys authorizing the officer(s) for executing the aforesaid guarantee.



ANNEXURE-IV

Bid Securing Declaration Form

Date: _____

Tender No. _____

To,
Deputy General Manager,
Corporate Servicer Dept.
Bank of Maharashtra,
1501, Lokmangal,
Shivajinagar, Pune

I/We. The undersigned, declare that: I/We understand that, according to your conditions, bids must be supported by a Bid Securing Declaration.

I/We accept that I/We may be disqualified from bidding for any contract with you for a period of one year from the date of notification if I am /We are in a breach of any obligation under the bid conditions, incase I/We

- a) have withdrawn/modified/amended, impairs or derogates from the tender, my/our Bid during the period of bid validity specified in the form of Bid; or
- b) having been notified of the acceptance of our Bid by the purchaser during the period of bid validity (i) fail or refuse to execute the contract, if required, or (ii) fail or refuse to furnish the Performance Security, in accordance with the instructions to Bidders.

I/We understand this Bid Securing Declaration shall cease to be valid if I am/we are not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our Bid.

Signed: _____ (insert signature of person whose name and capacity are shown)
in the capacity of _____ (insert legal capacity of person signing the Bid Securing Declaration)

Name: _____ (insert complete name of person signing the Bid Securing Declaration)

Duly authorized to sign the bid for an on behalf of (insert complete name of Bidder) Dated on _____ day of _____ (insert date of signing)

Corporate Seal (where appropriate)

(Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all partners to the Joint Venture that submits the bid)



PRICE BID VOL-II



PRICE BID

(Price Bid to be submitted in a sealed envelope)

Subject: Empanelment of Security Printers for Printing & Supplying of Security Stationery Items as Per Cts-2010 Standard Of RBI/IBA Without Printer's MICR CTS Paper from IBA Approved Security Printers & Rate Contract for Security Items

(The quoted rate and amount in the Price Bid shall be in filled in Typed Form only)

(A) Category : With Bank's MICR CTS Paper

(MICR paper will be supplied by Bank)

Sr.No.	Security Items CTS-2010 STANDARDS	Qty (Average No of Book per Month)	Rate per book (inclusive of outer cover, address slip, requisition slip, transaction sheets, all taxes, charges etc) (Rs)	Amount (Rs)
		A	B	C=AXB
1	Personalized Cheque Book 20 leaves with envelope	150000		
2	Personalized Cheque Book 25 leaves with envelope	2000		
3	Personalized Cheque Book 50 leaves with envelope	35000		
TOTAL of Sr No.(1 +2 +3)				

(Amount of Sr No. 1+2+3 In words: Rupees

.....)

(Quantity mentioned are tentative for evaluation of L1 Bidder. These quantities will vary as per Bank's requirement)



(B) Category : With Bank's MICR CTS Paper:

(MICR paper will be supplied by Bank)

Sl.No.	Security Items CTS-2010 STANDARD	Qty (Average No of Book Month)	Rate per book (inclusive of outer cover, address slip, requisition slip, transaction sheets, all taxes, charges etc) (Rs) B	Amount (Rs) C= AXB
		A		
1	SB Cheque book 20 leaves	5000		
2	C/A, C/C, Cheque book 25	3600		
3	C/A, C/C, Cheque book 50	600		
4	Demand Draft (100 pages)	600		
5	Pay Order (100 pages book)	300		
6	Uniform Term Deposit Receipt 100 pages book	900		
7	Bank Guarantee (50 pages)	60		
8	FIRC (50 pages packet)	30		

Lowest Rate for Special Cheques (Continuous Stationery) CTS-2010 STANDARD		Rate (First 1000 Nos of forms) Rs A	Rate (Every Additional 1000 Nos of forms) Rs B	Amount (Total 2000 Nos forms) Rs C=A+B
9	Special cheques 9x11x1 or 9x12x1			
10	Special cheques 9x11x2 or 9x12x2			
11	Special cheques 15x11x1 or 15x12x1			
12	Special cheques 15x11x2 or 15x12x2			
Total of Sr No. from 1 to 12				

(Quantity mentioned are tentative for evaluation of L1 Bidder. These quantities will vary as per Bank's requirement)

Amount in words from serial no 1 to Sr No 12 in words: Rupees

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- **Total Amount of Category A+ Category B= Rs.(In figures)**
- **Total Amount of Category A+ Category B = Rupees
.....(In words)**

I / We agree to the guidelines, instructions and all terms and conditions governing the empanelment and/or awarding of work contract under this empanelment during the FY 2021-23.

I / We undertake to comply with the additional terms and conditions that may be stipulated by the bank in the individual work orders from time to time.

Place:

Date:

Signature of the Bidder & seal of the firm