



Date: 11.05.2023

Corrigendum-2 to RFP 01/2023-24 GeM BID Number- GEM/2023/B/3360981 for Supply, Installation, Maintenance of 600 ATMs and providing Managed Services for 7 years

RFP Ref.No.01/2022-23 Dated 17.03.2023

With reference to RFP Ref No. 01/2023-24 GeM BID Number- GEM/2023/B/3360981 Dated 17.04.2023 published on our website <https://www.bankofmaharashtra.in> and GeM Portal <https://gem.gov.in> and subsequent to Pre-Bid meeting held on 27.04.2023 at 15:00 hours with bidders, following amendments to the RFP document are made with immediate effect. Responses to pre-bid meeting are uploaded on Bank's website separately. Bidders are requested to refer both Reply to Pre-Bid queries along with this corrigendum-

| SN | Page No | RFP Term/ Clause No | Clause as per RFP | Clause revised as |
|-----|---------|-------------------------------------|---|--|
| 1. | 94 | Annexure C: Scope of Work | xi. ATM should have four cassettes with capacity of storage of minimum 2600 notes per cassette. During the contract period vendor should reconfigure these cassettes as and when required by the Bank. | xi. ATM should have four cassettes with capacity of storage of minimum 2500 notes per cassette . During the contract period vendor should reconfigure these cassettes as and when required by the Bank. |
| 2. | 110 | Annexure H: Technical Specification | 9th Generation Intel® Core™ i5 Processor or higher with minimum 3.3 GHz or above and 3 MB cache or above | 9th Generation Intel® Core™ i5 Processor or higher with minimum 3.0 GHz or above and 3 MB cache or above |
| 3. | 111 | Annexure H: Technical Specification | Touch screen with support for visually handicapped through Function Defined Keys 4 + 4 AND EPP. | Touch screen with support for visually handicapped. FDK is optional |
| 4. | 112 | Annexure H: Technical Specification | Dispense at least 8-10 notes per second. | Dispense at least 4 to 5 notes per second . |
| 5. | 112 | Annexure H: Technical Specification | Solution should be able to store the images/video in a digital format for minimum 3 months at an average of 500 transactions per day. | Solution should be able to store the images/video in a digital format for minimum 3 months at an average of 300 transactions per day . |
| 6. | 93 | Annexure C: Scope of Work | 26) Bidder/OEM has to ensure the support for bill validation technology must be available for the period of 7 years | Clause deleted |
| 7. | 111 | Annexure H: Technical Specification | Indication (visible & audible) of proper insertion of all cassettes. | Indication (visible or audible) of proper insertion of all cassettes. |
| 8. | 111 | Annexure H: Technical Specification | Reject BIN or Divert cassette bin with lock and key/latch with capacity to hold at least 500 notes. | Reject BIN or Divert cassette bin with lock and key/latch with capacity to hold at least 300 notes . |
| 9. | 114 | Annexure H: Technical Specification | The TSS client software should be compatible with ATMs running on any version of latest OS (In case of Windows, the same should be Windows 10 or higher Operating System and In case of RHEL, the same should be latest version with latest service) and any future version of OS installed in the terminals. | The TSS client software should be compatible with ATMs running on any version of latest OS (In case of Windows, the same should be Windows 10 or higher Operating System and In case of RHEL/ Debian Linux , the same should be latest version with latest service) and any future version of OS installed in the terminals. |
| 10. | 102 | Annexure D: Eligibility | Proof for the production unit / factory of the brand of ATMs having ISO 9001:2008 | Proof for the production unit / factory of the brand of ATMs having ISO 9001:2008 / |



| | | | | |
|-----|-----|---|---|--|
| | | Evaluation Compliance | / 9001:2015 certification. Relevant proof should be submitted | 9001:2015 and ISO 14001:2015 certification . Valid certificates in support of both ISO 9001 & ISO 14001 certifications should be submitted. |
| 11. | 92 | Annexure C: Scope of Work | Bidder has to comply following advisory/guidelines issued by RBI/IBA/GOI with the supply of machine and new advisories issued during the contract period. For eg. Anti-skimming device, EMV, cassette swap. TSS, TLS, Voice Guidance Support in all major Regional Languages for the visually challenged, Cyber Security controls for Third Party ATM Switch Application Service Providers, E-surveillance, OTC locks & Grouting etc. | Bidder has to comply following advisory/guidelines issued by RBI/IBA/GOI with the supply of machine and new advisories issued during the contract period. For eg. Anti-skimming device, EMV, cassette swap. TSS, TLS, Voice Guidance Support in all major Regional Languages for the visually challenged, E-surveillance, OTC locks & Grouting etc. |
| 12. | 102 | Annexure D: Eligibility Evaluation Compliance | Balance Sheets – FY 2019-20 FY 2020-21 FY 2021-22 Turnover of the bidder should be at an average of Rs.100 Crores per year . Certified / Audited Balance Sheets and P&L statements for last 3 years should be submitted in support of the turnover and profitability. The Bidder should submit a Certificate from their CA regarding their financial capability. Startups (whether MSEs or otherwise) subject to meeting of quality & technical specifications are eligible for relaxation of 10% in turnover criteria. | Balance Sheets – FY 2019-20 FY 2020-21 FY 2021-22 Turnover of the bidder should be at an average of Rs.75 Crores per year . Certified / Audited Balance Sheets and P&L statements for last 3 years should be submitted in support of the turnover and profitability. The Bidder should submit a Certificate from their CA regarding their financial capability. Startups (whether MSEs or otherwise) subject to meeting of quality & technical specifications are eligible for relaxation of 10% in turnover criteria. |
| 13. | 86 | Annexure A: Commercial Bill of Material | Annexure A: Commercial Bill of Material | Revised Annexure-A: Commercial Bill of Material is as annexed with this Corrigendum |
| 14. | 118 | Annexure H: Technical Specification- Additional terms | New Clause added in Additional Terms | Prevention of Shutter Tampering: <i>The machines to be deployed should have suitable technology to prevent incidents of shutter tampering.</i> |

Note- Commercial Bill of Material is revised as annexed with this Corrigendum. Pre bid Queries Response Sheet is published on Bank's Website on 11.05.2023. Bidders are requested to refer Reply to pre bid queries also and correlate this corrigendum with same before submitting final bid on GeM Portal.



REVISED ANNEXURE A: COMMERCIAL BID FORMAT

Name of the Bidder:

All prices should be mentioned in Indian Rupees The quoted price should be **all-inclusive price** (i.e., including Technical Service Charges, if any, any other applicable duties and taxes, Packing, Freight and Forwarding, Transit Insurance, Local transportation, Hamali Charges, completing the Road permit formalities, if required, Installation charges, Deliverables and warranty period but excluding GST which will be reimbursed on actual basis against original document of payment. The **total price shall also include Technical/User Manuals, Driver/ Utility Compact Disk, Operating System CDs etc. mentioned against deliverables**) and **shall be applicable uniformly to any part of the country in case Bank prefers to place repeat orders for different locations**. No additional charges/ management fee of any kind will be reimbursed. The Bidder is required to guarantee that exchange rate fluctuations will not affect the Rupee value of the commercial bid, over the validity period of the bid and the contract period.

| Sr No | Particulars | Quantity | Rate per Unit | Total Cost |
|-------|---|---------------------------------------|----------------------|-------------------|
| | | (A) | (B) | C=(A*B) |
| | ATM with front loading with DVSS, TSS, TLS, OTC and all control measures as per RBI guidelines with three years warranty per unit (inclusive of all customs and import duty/taxes but exclusive of all GST | | | |
| 1 | Cost of ATMs | 600 | | |
| 2 | Annual Maintenance Cost for ATM will be applicable upon completion of Three Years Warranty. (AMC for 4 years as single cost) | 600 | | |
| 3 | Managed Services cost for 7 years | 600 | | |
| 4 | One Set of additional Currency Cassette | 600 | | |
| 5 | OTC Lock Management (Manual/App Based) | | | |
| | Black Key | 600 | | |
| | Red Key | 60 | | |
| | Charges for providing OTC lock management services entirely managed by vendor for 7 years | 600 | | |
| 6 | Cash Management for 7 years for ATM (Optional item-Wherever required by the Bank) | 500 (Indicative count only) | | |
| | House Keeping Charges (Optional item-Wherever required by the Bank) | 500 (Indicative count only) | | |
| 7 | VSAT/4G Connectivity Charges (Minimum bandwidth requirement- 64 Kbps) (for 7 years as single cost) (Optional item-Wherever required by the Bank) | 500 (Indicative count only) | | |
| | Optional Items | | | |
| 8 | Spare Parts Cost | Quantity (Indicative) | Rate per Unit | Total Cost |
| | | (A) | (B) | C=(A*B) |
| 8.1 | LCD/LED Monitor | 20 | | |
| 8.2 | FDK (Functional Display Key) | 20 | | |
| 8.3 | Journal Printer Module | 20 | | |
| 8.4 | Hard Disk I TB | 20 | | |
| 8.5 | Receipt Printer Module | 20 | | |



| | | | | |
|---|--|----|--|--|
| 8.6 | Hard Disk 500 GB | 20 | | |
| 8.7 | RAM 4 GB (DDR3) or higher | 20 | | |
| 8.8 | Keyboard | 20 | | |
| 8.9 | Mother Board with processor | 20 | | |
| 8.10 | PC Core SMPS | 20 | | |
| 8.11 | Main SMPS (Module connected) | 20 | | |
| 8.12 | Dip Fascia | 20 | | |
| 8.13 | Hydraulic Gas Spring | 20 | | |
| 8.14 | Dip Card Reader with anti-skimming kit as per the RFP specification | 20 | | |
| 8.15 | Encrypted Pin Pad (EPP) | 20 | | |
| 8.16 | Harness Cable | 20 | | |
| 8.17 | Currency Cassette (with lock & Key which can be used for cassette swap)* | 20 | | |
| 8.18 | Divert Cassette/ Purge Bin | 20 | | |
| 8.19 | Keys- Hood Door | 20 | | |
| 8.20 | Keys- Fascia | 20 | | |
| 8.21 | Hood Door (Cosmetic Door) | 20 | | |
| 8.22 | Presenter CCA (full-fledged dispenser module) | 20 | | |
| 8.23 | S&G/ MAS Hamilton Lock with OTC | 20 | | |
| 8.24 | CMD Board | 20 | | |
| 8.25 | Power distributor | 20 | | |
| 8.26 | Mechanical Lock | 20 | | |
| 8.27 | Fascia Lock | 20 | | |
| 8.28 | Vault breaking charges | 20 | | |
| 8.29 | Inbuilt Camera | 20 | | |
| 8.30 | ATM External Camera | 20 | | |
| Total Cost of ownership (1+2+3+4+5+6+7+8) for 600 ATMs with spare parts (including optional items) | | | | |

Note:

1. All the Columns in all the above tables of this Annexure must be completely filled and should not be kept blank.
2. Nos. are indicative only to arrive at the L1. Actual deployment will be as per requirement of the Bank.
3. Total Cost of Ownership to the Bank will not change due to exchange fluctuation, and import duty etc. during contract period of 7 years.
4. The AMC cost per ATM per year will not change during the contract period of 7 years. The Goods & Service tax on AMC will be paid by the Bank at applicable rate from time to time.
5. Any Price Bid not in conformity with the above format or incomplete in any respect will be rejected / disqualified by the Bank.
6. The ATMs will be installed by the bidder at the branches located across the country as per directive of the Bank.
7. The TDS on all payments will be deducted at the applicable rate as per provisions of the applicable law.



8. Bids submitted with counter condition / assumption will be rejected by the Bank.
9. The Bidder is responsible for all the arithmetic computation & price flows. Bank is not responsible for any errors in computation by the bidder.
10. The prices quoted by the bidder shall include all applicable costs and taxes like customs duty, excise duty, import taxes, freight, forwarding, insurance, delivery, installation, training etc. at the respective delivery location of the bank but exclusive of only applicable GST, which shall be paid/ reimbursed on actual basis on production of bill.
11. In case of any discrepancies between Amount quoted in Words & Amount quotes in Figures, the Amount quoted in Words shall prevail.
12. The Bank reserves the right to alter the requirements/quantities as specified in the bill of material to the extent of +/-25% and delivery to be in phased manner as per Bank requirement. The Bank also reserves the right to delete one or more line items from the list of items specified in the bill of material.
13. Bank reserves the right to reject all or any of the Bids submitted without assigning reason to the Bidders.
14. The cost of Cash management services should be inclusive of applicable MHA guidelines on cash management services and RBI guidelines on Cassette Swap.

We confirm that above commercials quoted and all the Terms and Conditions of the Contract contained in RFP dated ----- for Supply Installation Commissioning of 600 ATM Machines are acceptable to us.

Dated this.....day of _____ 2023.

Date:

Place:

Signature of Authorized Signatory:

Name of Signatory:

Designation:

Seal of Company:



GeM BID Number- GEM/2023/B/3360981 Dated. 17.04.2023

With reference to **GeM BID Number- GEM/2023/B/3360981 Dated. 17.04.2023** published on our website <https://www.bankofmaharashtra.in> , Based on the request from bidders, due date for bid submission is extended as below with immediate effect:-

RFP Calendar stands revised as under:

| | |
|--|-------------------------------------|
| Last Date and Time for receipts of tender offers | 25.05.2023 up to 16:00 hours |
| Time and Date of Opening of technical bids | 25.05.2023 at 16:30 hours |

**Sd/-
Deputy General Manager
Information Technology**