



**CORRIGENDUM**

**Request for Proposal (RFP) for Supply, Installation, Implementation, Integration and Maintenance of MIS, RBI ADF Project, RBI ADEPT Project and RBI CIMS Project.**

This is regarding the RFP having Ref.No.122020 floated on 11.11.2020. Following points are revised as under:

| SI no | Original Clause   | Revised Clause  |
|-------|---|---|
| 1     | Bidder has the right to withdraw its personnel. The Bidder will replace such individual(s) <u>promptly</u> by other sufficiently skilled, qualified, and experienced person(s) at no extra cost to the Bank.  | Bidder has the right to withdraw its personnel. The Bidder will replace such individual(s) <u>at least 15 days prior to withdrawal</u> by other sufficiently skilled, qualified, and experienced person(s) at no extra cost to the Bank. <u>Bidder should ensure thorough knowledge transfer before the withdrawal of such personnel.</u>   |
| 2     | <b>Replacement of FM Resource:</b> If any onsite FM resource is unable to attend the duties due to any personal or official reasons excluding accepted leaves, bidder is expected to depute the resource having same knowledge/ competence within 1 day.<br><br>1% of Quarterly Facility Management Resource Cost for every day beyond the prescribed timelines to the Maximum of 15% of the Quarterly Facility Management Resource Cost. | <b>Replacement of FM Resource:</b> If any onsite FM resource is unable to attend the duties due to any personal or official reasons excluding accepted leaves, bidder is expected to depute the resource having same knowledge/ competence within 1 day.<br><br>1% of Quarterly Facility Management Resource Cost for the <u>respective resource category</u> for every day beyond the prescribed timelines to the Maximum of 15% of the Quarterly Facility Management Resource Cost <u>under respective resource category.</u> |
| 3     | The <u>Bidder and OEM</u> should have at least one of the below mentioned certificate which is valid as on the date of RFP submission<br><input type="checkbox"/> ISO 9001:2015 or above<br><input type="checkbox"/> CMMI Level 3 or above  | The <u>Bidder / OEM</u> should have at least one of the below mentioned certificate which is valid as on the date of RFP submission<br><input type="checkbox"/> ISO 9001:2015 or above<br><input type="checkbox"/> CMMI Level 3 or above  |
| 4     | Last Date and Time for receipts of Tender Documents – <u>9<sup>th</sup> December 2020 2:00 PM</u>   | Last Date and Time for receipts of Tender Documents – <u>15<sup>th</sup> December 2020 2:00 PM</u>  |

**Assistant General Manager (Software & MIS),  
Information Technology**