

Annexure 5: Eligibility Criteria Compliance

The Bank will examine the Eligibility Criteria compliance for the bidder and OEM as per the below tabulated criteria in this RFP. The Bidder(s) and OEM's who satisfy the eligibility criteria conditions shall be considered for the next phase of evaluation viz. Technical Evaluation.

Only those Bidders who fulfill the following criteria are eligible to respond to the RFP. Document/s in support of eligibility criteria are required to be submitted along with the Technical Bid. Offers received from the bidders who do not fulfill any of the following eligibility criteria are liable to be rejected.

The Bidder / OEM is required to meet ALL the following eligibility criteria applicable to them and provide adequate documentary evidence for each of the criteria stipulated below:

Sr. No	Eligibility Criteria	Supporting Documents Required	Complied (Yes/No)
Bidder Eligibility Criteria			
1	Bidder should be a Government Organization/ PSU/ or a Limited Company / Private Limited Company under Company Act 1956 /2013 or a partnership firm / a Limited Liability partnership company under the Limited Liability Partnership Act 2008 in India for last 5 years from the date of RFP. (Certificate of incorporation/Registration is to be submitted).	Certificate of Incorporation / Certificate of commencement of business.	
2	Bidder should have been in existence in India for a minimum period of 3 years (As on RFP date).	Certificate of Incorporation / Certificate of commencement of business.	
3	Bidder must be in the business of supplying similar security technology (DLP, DICT, DAM, EE, PMS, EDR, FRA & SSLO) in India in last 3 years (As on RFP date).		
4	Bidder/Bidder's parent company whoever participating in more than 2 solutions should have an annual turnover of at least INR 60 crores each in the last three financial years (i.e. 2018-19, 2019-20 and 2020-21). And Bidder/Bidder's parent company whoever participating in 2 or less than 2 solutions should have an annual turnover of at least INR 40 crores each	Audited Financial statements for the financial years , 2018-19, 2019-20 & 2020-21 In case the audited financials for the year 2020-21 is not available, CA Certificate should be submitted. (Copies of the audited balance sheet and Profit/Loss statement	

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	in the last three financial years (i.e. 2018-19, 2019-20 and 2020-21).	of the firm is to be submitted.)	
5	Bidder/Bidder's parent company should either be a profit-making entity with respect to operations in India or have positive net worth in the each of the last three financial years of 2018-19 2019-20 AND 2020-21	Audited Financial statements for the financial years 2018-19, 2019-20 & 2020-21 In case the audited financials for the year 2019-20 is not available, CA Certificate should be submitted. (Copies of the audited balance sheet and Profit/Loss statement of the firm is to be submitted.)	
6	Bidder/Bidder's parent company should not have been black-listed by any Public Sector Bank, RBI/ NHB, IBA or any regulatory authority as on date of RFP submission	Self-declaration on bidder's Company letterhead signed by authorized signatory of the bidder to be submitted.	
7	Bidder should be a valid ISO 9001 or latest ISO standard certification holder company	Copy of relevant certificate	
8	The bidder should have on experience of implementation of similar technology implemented on premises mode under RFP in at least 2 companies from BFSI Sector with minimum Endpoints/Devices/ Database instances (DLP – 7500, DICT – 7500, DAM-100, EE-750, PMS- 7500, EDR-7500, FRA – Minimum 4 Firewall, SSLO – No minimum count, but experience for implementation should be in line with technical specification.) In case Bidder is bidding for multiple solutions, the above clause would be separately applicable for each of the solution.	Relevant Credential letters OR Purchase Order with the Bank's confirmation on having executed the PO to satisfaction	
	Neither the Bidder, nor their promoters and Directors should be defaulters to any financial institution.	Self-Declaration letter signed by Authorized	

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9	<p>The Bidder should not have been reported against by any Public-Sector Bank to Indian Banks Association for any malpractice, fraud, poor service, etc. An undertaking (on their letter head) in this regard should be enclosed by the bidder on behalf of the directors/partners blacklisted by any Government authority or public sector undertaking (PSU) as on date of submission of tender, otherwise the bid will not be considered. An undertaking (on their letter head) in this regard should be enclosed by the bidder on behalf of directors/partners. The Bidder should not have been blacklisted by any Government authority or Public sector Undertaking (PSU) as on date of submission of the tender, otherwise the bid will not be considered. An undertaking (on their letter head) in this regard should be enclosed by the Bidder on behalf of the directors/partners.</p>	<p>Signatory to be submitted.</p>	
10	<p>The Bidder/Bidder's parent company should not have been declared Non-Performing Asset (NPA) by any BFSI organization as on date of submission of the tender, otherwise the bid will not be considered.</p>	<p>Self-Declaration letter signed by Authorized Signatory to be submitted.</p>	
11	<p>The Bidder should be OEM/OSD or their authorized partners or Service Provider (SP) or System Integrator (SI) in India with an authority to do customization/up-gradation during the period of contract with the Bank. Bidder needs to provide Manufacturer Authorization Form (MAF) from OEM stating that bidder is authorized partner of OEM and authorized to participate in this tender and in case the bidder is not able to perform obligations as per contract during the contract period, contracted services will be provided by OEM within the stipulated time. Both OEM/OSD & their authorized partner cannot participate in the RFP. In case, both OEM & his authorized partner</p>	<p>Manufacturer Authorization Form (MAF)</p>	

Sr. No	Eligibility Criteria	Supporting Documents Required	Complied (Yes/No)
	participate, only bid of the OEM/OSD will be considered.		
12	Adoption of Integrity Pact as per Annexure 12 of the RFP	Signed Integrity Pact on stamp paper of Rs.500	
13	Bidder should have its own Support centre for Telephonic and Remote Assistance Services in Maharashtra and Telangana.	Self-Declaration on Bidders letterhead to be submitted with details of support centre	
OEM Eligibility Criteria			
1	The proposed OEM solution should have been implemented in a minimum of two BFSI organizations globally in on premise mode. In case there are multiple OEMs or multiple solution from a single OEM, the above clause would be separately applicable for each of the solution.	Credentials from clients in form of Purchase Orders / Contract Agreement / Credential Letters are required to be provided for reference with the Bank	
2	The proposed OEMs should have presence in India and should be able to support project in India during the contract period.	An undertaking letter to be enclosed by the OEM confirming the same.	
3	The OEM should have been in existence for a minimum period of 3 years in India as on 31-July-2021	Certificate of incorporation	

Note:

- a. Bidder must comply with the above mentioned criteria. Non-compliance to any of the criteria can entail rejection of the offer. Photocopies of relevant documents/certificates should be submitted as proof in support of the claims made for each of the above mentioned criteria. The Bank reserves the right to verify/evaluate the claims made by the bidder independently. Any misrepresentation will entail rejection of the offer.**

The participating bidders are required to submit unambiguous documentary evidences, in support of their meeting the above eligibility criteria. The bidder must comply with all above mentioned criteria. Non-compliance of any criteria will entail rejection of the bid summarily.

Bank reserves the right to verify/evaluate the claims made by the bidder independently. Any decision of the Bank in this regard shall be final, conclusive and binding upon the

bidder. The Bank may accept or reject an offer without assigning any reason what so ever.

All documentary evidence/certificates confirming compliance criteria should be part of eligibility criteria.

- b.** Purchase orders without relevant organization confirmation through a credential letter will not be considered as credentials.
- c.** Public Sector / Scheduled Commercial Banks do not include Regional Rural Banks and Cooperative Banks.
- d.** BFSI - Banking, Financial Services and Insurance organizations including regulatory authorities in India.
- e.** The branches being considered in the criteria should be per Bank and not cumulative across Banks
- f.** Public Sector / Scheduled Commercial Banks refer to Public sector / Scheduled Commercial Banks in India only.