



बैंक ऑफ महाराष्ट्र
Bank of Maharashtra

भारत सरकार का उद्यम

एक परिवार एक बैंक

CORRIGENDUM - 3

Please refer to RFP 122021-22 published on **25.01.2022** inviting proposal from eligible bidders for **Request for Proposal for Supply, Implementation & Support for SD-WAN (Software Defined WAN) Solution with Routers and Switches**. The corrigendum & reply to pre-bid queries are available on Bank's website <https://www.bankofmaharashtra.in> in the Tenders Section.

**Deputy General Manager
Information Technology Department**



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Date: 02.03.2022

CORRIGENDUM - 3

Please refer to RFP 122021-22 published on **25.01.2022** inviting bids for **Request for Proposal for Supply, Implementation & Support for SD-WAN (Software Defined WAN) Solution with Routers and Switches.**

Following correction be read in the tender document.

1. Amendment in clauses in RFP. The amendments are enclosed as **Annexure-I.**

(Shirish Salway)
Deputy General Manager
Information Technology Department



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ANNEXURE-I RFP122021-22 (CORRIGEDUM - 3)

Sr. No.	Page #	Point/ Section	RFP Clause	Clause Revised As
1	13	2.3.2 Training	The training should be provided by the OEM employee (Certified) and should be of minimum 1 week, 8 hours a day for solution under this RFP. Training should be provided to number of personnel identified by Bank (minimum 8 Persons) on functional, operational and reporting aspects of the entire security solution.	The training should be provided by the OEM employee/ OEM authorized training partner (Certified) and should be of minimum 5 Days, 8 hours a day for solution under this RFP. Training should be provided to number of personnel identified by Bank (minimum 7 Persons) on functional, operational and reporting aspects of proposed SD-WAN Solution. Training should be provided at Pune location other than Bank Premises.
2	38	5.1.8 Bid Security	As per the latest guideline issued by Government via NIL circular No. F.9/4/2020-PPD dated on 12/11/2020 the bidders are waived from EMD, However Bidder has to submit the 'Bid Security Declaration' as per Annexure-9 along with the Technical Bid mandatorily as mentioned in RFP.	Earnest Money Deposit Bidders are required to give a Demand Draft drawn in favour of Bank of Maharashtra and payable at Pune, (valid for 90 days from the due date of the tender) for amount highlighted in the tenders section as Earnest money Deposit (EMD) along with their offer. Offers made without E.M.D. will be rejected. Bank will not pay any interest on the E.M.D. The Bank may accept Bank Guarantee in lieu of EMD for an equivalent amount issued by any Public Sector Bank other than Bank of Maharashtra or by any scheduled commercial bank acceptable to Bank. In case of Bank Guarantee from other than Public sector banks prior permission of Bank of Maharashtra is essential. The BG should be valid for 6 months from the date of submission of the offer. The format of BG is enclosed as Annexure -P. The EMD will not carry any interest. Unsuccessful Bidders" Bid security will be returned after completion of tender process. Unsuccessful Bidders should submit the Letter for Refund of EMD/Bid Security for returning of the bid security amount as per Annexure T. The EMD made by the bidder will be forfeited if: <ul style="list-style-type: none">The bidder withdraws his tender before processing of the same.

Sr. No.	Page #	Point/ Section	RFP Clause	Clause Revised As
				<ul style="list-style-type: none"> • The bidder withdraws his tender after processing but before acceptance of “Letter of appointment” issued by Bank. • The selected bidder withdraws his tender before furnishing an unconditional and irrevocable Performance Bank Guarantee. • The bidder violates any of the provisions of the terms and conditions of this tender specification. • The EMD will be refunded to <ul style="list-style-type: none"> - The successful bidder, only after furnishing an unconditional and irrevocable Performance Bank Guarantee of amount specified in RFP document valid till the end of assignment period with additional claim period of 6 (Six) months. - The unsuccessful bidders, only after acceptance of the “Letter of Appointment” by the selected bidder. <p>After the award of the contract, if the selected bidder does not perform satisfactorily or delays execution of the contract, the Bank reserves the right to get the balance contract executed by another party of its choice by giving one month’s notice for the same. In this event, the selected bidder is bound to make good the additional expenditure, which the Bank may have to incur to carry out bidding process for the execution of the balance of the contract. This clause is applicable, if for any reason, the contract is cancelled.</p> <p>The Bank reserves the right to recover any dues payable by the selected bidder from any amount outstanding to the credit of the selected bidder, including the pending bills and/or invoking Bank Guarantee, if any, under this contract or any other contract/order.</p>
3	13	2.3.2	The training should be provided by the OEM employee (Certified) and should be of minimum 1 week, 8 hours a day for solution under this RFP. Training should be provided to number of personnel identified by Bank (minimum 8 Persons) on functional, operational and reporting aspects of the entire security solution. Training should be provided at Pune location other than Bank Premises.	The training should be provided by the OEM employee/ OEM authorized training partner (Certified) and should be of minimum 5 Days, 8 hours a day for solution under this RFP. Training should be provided to number of personnel identified by Bank (minimum 7 Persons) on functional, operational and reporting aspects of proposed SD-WAN Solution. Training should be provided at Pune location other than Bank Premises.

Sr. No.	Page #	Point/ Section	RFP Clause	Clause Revised As
4	20	Point#4.2.1.3 / 4. Project Details	The SD-WAN solution, Routers and Switches quoted by the bidder should be of same OEM (Original Equipment Manufacturer) and should not be of different OEMs for ease of operations & support	The SD-WAN solution, Routers and Switches quoted by the bidder Preferably (Not Mandatory) should be of same OEM (Original Equipment Manufacturer) for ease of operations & support.
5	24	4.2.1.27	The Vendor has to ensure that any solution/equipment supplied as part of this RFP should not have either reached or announced 'End of Sales' (1 years from last date of submission of Bid.) or end of support for at least 7 years from the date of issue of purchase order. In the event if any equipment supplied by the vendor reaches end of support, within the 7 years period from the date of supply, the vendor has to replace the equipment with devices having equivalent or upgraded specification, at no additional cost to the Bank.	The Vendor has to ensure that any solution/equipment supplied as part of this RFP should not have either reached or announced 'End of Sales' (1 years from last date of submission of Bid.) or end of support for at least 5 years from the date of issue of purchase order. In the event if any equipment supplied by the vendor reaches end of support, within the 5 years period from the date of supply, the vendor has to replace the equipment with devices having equivalent or upgraded specification, at no additional cost to the Bank.
6	25	4.2.1.38	All the licenses shall be perpetual. There should not be any limitation on the number of applications and users using the solution. Other specific condition may be refer from technical document attached as Annexure-1	All the licenses shall be subscription/Perpetual based & should cover entire contract duration. There should not be any limitation on the number of applications and users using the solution. Other specific condition may be refer from technical document attached as Annexure-1
7	26	4.2.1.43	Bank is running GETVPN technology on existing branch locations. Bidder needs to ensure that proposed routers can work and integrate with both existing GETVPN and new requirement as per RFP to ensure ease of operation and network migration for bank.	"Bank is running GETVPN technology on existing branch locations. Bidder should ensure that Existing Get-VPN setup should not impacted during the SD-WAN solution implementation .SD-WAN solution should co-exist with GET-VPN solution .Proposed router should also be able to function in standalone mode without SD-WAN controller.
8	33	5.1.3.8 (6)	Prices shall be inclusive of taxes	"Prices shall be inclusive of taxes (Except GST) duties and levies of whatsoever nature excepting local entry taxes and Service Tax if any"
9	40	5.2.2 Ownership, Grant and Delivery	The Bidder shall procure and provide a non-exclusive, non-transferable, perpetual license for all the software to be provided as a part of this project. All the licenses shall be purchased in the name of the Bank. The use of software by Bidders on behalf of the Bank would be considered as use thereof by the Bank and the software shall be assignable / transferable to any successor entity of the Bank.	The Bidder shall procure and provide a non-exclusive, non-transferable, perpetual/subscription license for all the software to be provided as a part of this project. All the licenses shall be purchased in the name of the Bank. The use of software by Bidders on behalf of the Bank would be considered as use thereof by the Bank and the software shall be assignable / transferable to any successor entity of the Bank.
10	76	Point#21 / B) Technical Specification of SD-WAN Controller	The router shall support Layer multilayer QoS.	"Router should support multi-layer QoS for various levels such as Branch & Head End End Devices. It should support per tunnel QoS.
11	79	D) Specification of SD-WAN Router/Device	Router shall conform to UL 60950-1; EN 60950-1; IEC 60950-1 and AS/NZS 60950-1	Router shall conform to UL 60950-1; EN 60950-1; IEC 60950-1 and AS/NZS 60950-1 or equivalent standard in India.

Sr. No.	Page #	Point/ Section	RFP Clause	Clause Revised As
		(Category-1 & Category-2)> point no. 13		
12	79	D) Specification of SD-WAN Router/Device (Category-1 & Category-2)> point no. > 14	Router shall conform to EN55032, Class A CISPR32, EN 61000 or Higher	RFP Clause Removed
13	79	D) Specification of SD-WAN Router/Device (Category-1 & Category-2)> point no. 16	Router should support GETVPN and should able to integrate with current GETVPN architecture with support of features like , SUIT-B encryption from day-1.	Router should support GETVPN/Equivalent protocol and should able to Integrate/co-exist with current GETVPN setup with support of features like , SUIT-B encryption from day-1.
14	80	E) Technical Specification for Network Switch> Layer-2 Features> point no.29	Switch should support inter vlan routing and static routing protocol/ RIP for both IPv4 and IPv6	Switch should support inter vlan routing and static routing protocol for both IPv4 and IPv6. Proposed switch should be available in latest compatibility matrix of Forescout NAC with covering functionality such as Endpoint detection, VoIP Detection, Switch Discovery, VLAN assignment, Block switch port & provision ACL.
15	80	E) Technical Specification for Network Switch. (22)	The switch should support IGMP filtering	The switch should support IGMP filtering/snooping.
16	86	Annexure 5: Eligibility Criteria Compliance / A / 5	Bidder should have supplied, installed and maintained the SD-WAN Solution / WAN Solution (Same OEM devices not necessary the same model) with minimum 1000 edge devices in at least 1 Commercial Banks/ Financial Institutions/ PSU/ Govt. Organization in India in past 3 Years.	Please read the revised clause as " Bidder should have supplied, installed and maintained the SD-WAN Solution / WAN Solution (Same OEM devices not necessary the same model) with minimum 1000 edge routers in at least 1 Commercial Banks/ Financial Institutions/ PSU/ Govt. Organization in India in past 5 Years."
17	87	Annexure 5: Eligibility Criteria Compliance / A / 7	Bidder should have proposed supplied, installed and maintained the network switches (Same OEM devices not necessary the same model) with minimum 500 count in at least 1 Commercial Banks/ Financial Institutions/ PSU/ Govt. Organization in India in past 3 Years.	Bidder should have proposed supplied, installed and maintained the network switches (Same OEM devices not necessary the same model) with minimum 500 count in at least 1 Commercial Banks/ Financial Institutions/ PSU/ Govt. Organization in India in past 5 Years.
18	26, 79	4.2.1.43, Point# 16 / D) Specification of SD-WAN Router/Device (Category-1 & Category-2)	Bank is running GETVPN technology on existing branch locations. Bidder needs to ensure that proposed routers can work and integrate with both existing GETVPN and new requirement as per RFP to ensure ease of operation and network migration for bank. Router should support GETVPN and should able to integrate	"Bank is running GETVPN technology on existing branch locations. Bidder should ensure that Existing Get-VPN setup should not impacted during the SD-WAN solution implementation .SD-WAN solution should co-exist with GET-VPN solution .Proposed router should also be able to function in standalone mode without SD-WAN controller.

Sr. No.	Page #	Point/ Section	RFP Clause	Clause Revised As
			with current GETVPN architecture with support of features like, SUIT-B encryption from day-1.	
19	79	Point # 16	Router should support GETVPN and should able to integrate with current GETVPN architecture with support of features like, SUIT-B encryption from day-1.	Router should support GETVPN/Equivalent protocol and should able to integrate/co-exist with current GETVPN architecture with support of features like, SUIT-B encryption from day-1.
20	32	5.1.3 Commercials:	5.1.3.8. 3. Quarterly preventive maintenance of all the equipment to be supplied, which shall interlay, includes cleaning of inside and outside of all equipment during warranty period.	5.1.3.8. 3. Quarterly preventive maintenance of all supplied equipment in Central Site (DC & DR) , which shall interlay, includes cleaning of inside (Wherever feasible) and outside of all equipment during warranty period.
21	92	Annexure 9:	BID Security Declarations	Please refer the revised annexure 9

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