


 Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF 1800 CTS SCANNERS FOR CHEQUE TRUNCATION
 RFP Reference No. 142021-22

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM Reply
1	8	2.2	Schedules of the Tender	Supply, installation, integration and maintenance of Scanner	Need clarification on Integration. Integration is a specific responsibility of the Cheque Truncation System Software service Provider. We provide only the hardware along with the driver software.	No change in RFP
2	9	3	Qualification Criteria	The bidder should have Delivered/installed at least 1000 Cheque Imaging scanners of 100 dpm at Scheduled Commercial Bank during the last three years and its cheque scanners should be in use and operational.	<p>Bank has mentioned last three years. Request the bank to specify the period. Is it last three Financial Years or last three years from the date of RFP?</p> <p>Further, we request the bank to consider Delivery/Installations made to Government Department/PSU organization/Scheduled Commercial Banks / company /BFSI / Co-Operative Banks / Reputed Private Organizations in India as a whole and not to restrict the same only to Scheduled Commercial bank.</p> <p>We also request the bank to reduce the requirement of quantity (number) of Delivery/Installation 400 nos.</p> <p>We request the bank to consider the above and to modify the clause to read as:</p> <p>The bidder should have Delivered/Installed at least 400 Cheque Imaging Scanners of 100 dpm to Government Department/PSU organization/Scheduled Commercial Banks / company /BFSI / Co-Operative Banks / Reputed Private Organizations in India in last three years put together from the date of RFP and the cheque scanners should be in use and operational.</p>	Refer to Corrigendum

Reply to Pre- Bid Queries- RFP142021-22



बैंक ऑफ महाराष्ट्र
Bank of Maharashtra
बँकेचे खातेदार होत असता
एक परिवार एक बँके

Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF 1800 CTS SCANNERS FOR CHEQUE TRUNCATION
RFP Reference No. 142021-22

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM Reply
3	13	3.11.	Pre-Bid Meeting	For the purpose of clarification of doubts of the bidders on issues related to this RFP, Bank of Maharashtra intends to hold a Pre-Bid Meeting on the date and time as indicated in the RFP. The queries of ALL the bidders should reach us in writing or by e-mail on or before 01st February 2022 upto 17:00 hours on the address as mentioned above. Queries not received in the format as per Annexure I and queries without the relevant details will not be taken up for response. It may be noted that no queries of any bidder shall be entertained if received after the Pre-Bid Meeting. The clarifications and replies to the queries offered during the Pre-Bid Meeting will be made available on the Bank's Website	This clause is at variance with the clause on page 5. This clause states that prebid is on 1st Feb 2022, whereas on page 5, it states that 10th March2022. Looks like typo error.	Self explanatory
4	16	3.19.	Format for Technical bid	5.The bidder should have Delivered/installed at least 1000 Cheque Imaging scanners of 100 dpm at Scheduled Commercial Bank during the last two years and its cheque scanners should be in use	This clause is at variance with that of clause on page 9 under qualification criteria. In this clause it is specified that bidder should have Delivered/installed at least 1000 Cheque Imaging scanners of 100 dpm at Scheduled Commercial Bank during the last two years whereas on page 9 under Qualification Criteria the number of years is specified as three years .	Refer to Corrigendum
5	17	3.19.	Format for Technical bid	3.5 Integration with CTS	Integration with CTS is not in our scope of work. we request to delete this clause.	No change in RFP
6	18	3.21.	Scope of Work	To supply, install, configure, test, commission and maintain the Cheque Imaging Scanners. The Bank reserves the right to shift the equipment to a suitable location depending upon the need. The Successful Bidder will arrange to shift the equipment and install and commission the same.	Need clarification that shift from one branch to other then who will bear the cost of shifting.	No change in RFP
7	18	3.21.	Scope of Work	Scope also includes, without any extra cost to the Bank, resolving hardware and software related issues during warranty and during post warranty period including installation/reinstallation of the scanners and related software, patches, bug fixes (where ever provided by the Bank), configuration to network, driver installation, if required, due to any reason what-so-ever.	This RFP is for Cheque Imaging Scanner a Hardware. Therefore, issues related to Hardware and Driver software is within the scope of the bidder. However, the software related issues is within the scope of the Cheque Truncation System software service provider. Request you to clarify on this requirement.	No change in RFP


 Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF 1800 CTS SCANNERS FOR CHEQUE TRUNCATION
 RFP Reference No. 142021-22

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM Reply
8	23	4.7.	Inter-working of hardware and Software	<p>The bidder must integrate Scanner with the CTS application running in the Bank and make the system integrated and fully functional. It will be bidder's responsibility to locate the exact nature of the problem/fault(s) and rectify the same except for the problems in the application software, if any. Under no circumstances will a problem/fault be blamed on the application software without sufficient cause and justification.</p> <p>The bidder must also take necessary steps to successfully install all the software components (API) supplied by him on the Servers/Desktops.</p>	Integration of the Cheque Imaging Scanner with the CTS application is within the scope/part of the CTS software vendor. As a bidder and supplier of hardware, we will support for driver software & provide the API.	No change in RFP
9	25	4.15.	Penalty for downtime	<p>Any Scanner that is reported to be down by 3.00 p.m. on a given date should be either fully repaired or replaced by temporary substitute (of equivalent configuration) latest by 12 noon on the next day. In case bidder fails to meet the above standards of maintenance, Bank will impose penalty of Rs.1000/- per day per site/location</p>	<p>Penalty is too high. We as vendors will strive to the best of our ability and resource at our command to provide prompt service to our customers. We feel the Penalty Charges are very high and not reasonable. Request the bank to consider on the whole the Geographical spread of the bank branches and the terrain with proportionate time or duration required to travel and for the movement of the required spare parts after the identification of the fault which depends on Class/Category of the city and the time taken for the logistics from nearest office location. Therefore, we request the bank to classify the location based on</p> <ol style="list-style-type: none"> 1.Metro - 24 hours, 2.Urban - 48 Hours 3.Rural areas - 72 hours <p>And levy penalty accordingly, proportionate to AMC amount.</p>	Refer to Corrigendum
10	25	4.15.	Penalty for downtime	<p>The successful bidder shall ensure that the full configuration of the equipment is available to the BANK in proper working condition viz. uptime of 98% of the time on a 24/7x365</p>	Up time is very high. We request the bank to consider the same to 95%. Need clarification about 24x7 availability.	No change in RFP
11	26	4.17.	Solution Integration with SIEM	<p>It would be bidder's responsibility to integrate proposed solution with existing SIEM to generate alerts for any EMM violations. Proposed EMM solution should be able to send logs in an acceptable format to the existing SIEM solution.</p>	This is within the scope of work of the related to CTS software service provider	Refer to Corrigendum

Reply to Pre- Bid Queries- RFP142021-22



Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF 1800 CTS SCANNERS FOR CHEQUE TRUNCATION
RFP Reference No. 142021-22

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM Reply
12	29	4.23	Change Management	All the IT components proposed under the RFP (such as- application software, middleware etc.) should be periodically patched for all types of patches, such as - security patches, system patches etc. Emergency patches should also be applied immediately as per regulatory and other agencies directions etc	We request to delete this clause which is not related to CTS scanner.	Refer to Corrigendum
13	30	4.25	Source Code	The application software should mitigate Application Security Risks, at a minimum, those discussed in OWASP top 10 (Open Web Application Security Project).The Bank shall have right to audit of the complete solution proposed by the bidder, and also inspection by the regulators of the country. The Bank shall also have the right to conduct source code audit by third party auditor	This is not applicale for the bidder, as bidder is only a hardware supplier. As a hardware supplier, the Bidder is providing the required driver software and API to fcilitate integration of the hardware with the Cheque Truncation System. Request the bank to delete this clause.	Refer to Corrigendum
14	32	4.31	Application software and Drivers	Bank of Maharashtra and/or the application software bidder will install the application software and drivers on the systems. It is bidder's responsibility to co-operate with the application software development agency appointed by Bank of Maharashtra to ensure that the installation is successful. No changes in application systems will be made to suit the new Scanners	This is not applicale for the bidder, as bidder is only a hardware supplier. Request the bank to delete this clause.	No change in RFP
15	36	Annexure - A	Technical Specifications:	8.The scanner should print minimum two lines endorsement 44 digits on the back of the cheque prior to / at the time of imaging of the cheque.	We request to amend the clause: The scanner should print each on separate occasions totally two endorsements with 44 digits on the back of the cheque prior to / at the time of imaging of the cheque	No Change in RFP Clause
16	36	Annexure - A	Technical Specifications:	10. The scanner should support multi-locations endorsements four position endorsements). It should not be overwritten / overlapping on each other.	Four representation are too many. Incidence of representation has reduced to maximum one. Since the corrected cheques are not allowed to be redeposited to the customer. We request to amend the clause as : The scanner should provide two endorsements. It should not be overwritten/ overlapping on each other	No Change in RFP Clause

Reply to Pre- Bid Queries- RFP142021-22



Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF 1800 CTS SCANNERS FOR CHEQUE TRUNCATION
RFP Reference No. 142021-22

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM Reply
17	37	Annexure - A	Technical Specifications:	13. The scanner should have the facility to find areas where Ultra Violet Ink is erased or tampered.	To find areas where Ultra Violet Ink is erased or tampered ,this is a part of CTS software service provider.We have developed a software module which provides necessary inputs to find areas where Ultra Violet Ink is erased or tampered. as required by CTS software service provider to comply as per this clause which is to be satisfied by CTS software service provider.	Refer to Corrigendum
18	37	Annexure - A	Technical Specifications:	14.The scanner should have the facility to find Counterfeit /Fraud / Doctored cheques	To find Counterfeit / Fraud / Doctored cheques ,this is a part of CTS software service provider.We have developed a software module which provides necessary inputs to find Counterfeit / Fraud / Doctored cheques. . as required by CTS software service provider to comply as per this clause which is to be satisfied by CTS software service provider.	Refer to Corrigendum
19	37	Annexure - A	Technical Specifications:	17.Necessary API/Tools including Image Quality Analysis (IQA) software for verification of cheque Image Quality as per RBI/NPCI requirements and for cheque scanning with all the above features including UV facility needs to be supplied for all the scanners with necessary licenses	The scanner hardware provides necessary inputs required by CTS software service provider to comply as per this clause which is to be satisfied by CTS software service provider.	No Change in RFP Clause
20	37	Annexure - A	Technical Specifications:	21.The proposed Cheque Scanner should have MICR read head, endorser, Sorter, in-built OCR, front and back grey scale, front and back black & white scale and UV image capture in a single pass.	This Sorting feature needs to be deleted.	No Change in RFP Clause
21	37	Annexure - A	Technical Specifications:	22.The proposed Cheque Scanner by the Vendor and OEM shall be fully compliant to the IQA (Image Quality Assessment) standard indicated by RBI/NPCI in its latest Circular	The scanner hardware provides necessary inputs required by CTS software service provider to comply as per this clause which is to be satisfied by CTS software service provider.	No Change in RFP Clause
22	8	3	Qualification criteria	The bidders submitting the offers should be a registered company in India under the Companies Act, 1956 & 2013 and shall be existence for the last five years having a turnover of Rs. 5 Crore per year in the last three financial year's I.e. 2018-2019, 2019-2020, and 2020-2021. This is must be the individual company's turnover and not that of any group of companies.	Request for minimum turnover of 15 crore or more per year in last three years.	No Change in RFP Clause

Reply to Pre- Bid Queries- RFP142021-22



Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF 1800 CTS SCANNERS FOR CHEQUE TRUNCATION
RFP Reference No. 142021-22

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM Reply
23	14	3.13	(C) Commercial evaluation	Bank reserve the right of selection of bidder either by opening of commercial bids (of those bidders who are found eligible after evaluation of technical bids) or proceed with on line reverse auction among technically qualified bidders. Bidders may quote the best competitive price in the commercial bid as bank may or may not opt for online reverse auction.	Please clarify	No Change in RFP Clause
24	22	4.4	Delivery, Installation and commissioning	The bidder shall deliver and install the equipment at all the site and making fully operational within 6 week of receiving the purchase order.	Request for 6-8 weeks	Refer to Corrigendum
25	24	4.1	Scanners warranty	The warranty in respect of all the locations would start from a single and uniform date. The uniform date would be the date on which 75% of the total order value is installed, commissioned and same is accepted by the bank.	Please confirm time frame of releasing 75% of the order.	Self explanatory & No change in the RFP
26	24	4.11	Annual maintenance Charges	The quoted AMC rate would be applicable 24*7 hours support and response time should not be more than 4 hours.	Request to change support of 15*7 hours	No change in RFP
27	25	4.14	Penalty for installation delay	For any delay in installation and commissioning of the scanner , bank of Maharashtra will charge penalty @ 0.5% of the order value per site per week or part thereof	Request to consider penalty for specific scanner instead of over- all order value	No change in RFP
28	25	4.15	Penalty for downtime	Any scanner reported to be down by 3:00 PM on a given date should be either fully repaired or replaced by temporary substitute (of equivalent configuration) latest by 12 noon on the next day. In case bidder fails to meet the standard of maintenance, bank will impose penalty of Rs. 1000/- per day per site/locations.	Request for 48hrs. and consider penalty of Rs.200/- per day to maximum of 2% of cost of scanner	Refer to Corrigendum
29	26	4.17	Solutions integration with SIEM	It would be bidder's responsibility to integrate proposed solution with existing SIEM to generate alert for any EMM violations. Proposed EMM solution should be able to send longs in an acceptable format to the existing SIEM solution. Bidder would be provided adequate support by bank's existing SIEM system integrator for the purpose of integration.	Please clarify, not able to understand	Refer to Corrigendum
30	36	3	Technical Specification	The proposed Cheque Scanner should have minimum one input and one or more output pockets/bins.	Please clarify whether you require Single pocket or dual pocket output bin	Refer to Corrigendum
31	36	9	Technical Specifications	Facility to be provided to scan already endorsed cheques separately for endorsing in a different place.	This feature should be controlled from CTS application.	Refer to Corrigendum

Reply to Pre- Bid Queries- RFP142021-22



Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF 1800 CTS SCANNERS FOR CHEQUE TRUNCATION
RFP Reference No. 142021-22

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM Reply
32	37	12	Technical Specifications	The scanner must have the facility to identify the Ultraviolet Bands in the cheques.	This feature should be available in CTS application.	Refer to Corrigendum
33	37	13	Technical specifications	The scanner should have the facility to find areas where Ultra Violet Ink is erased or tampered.	This feature should be controlled from CTS application.	Refer to Corrigendum
34	Page 36	Point 10	Annexure A Technical Specification	Multilocation endorsement	Our Model CR120UV Provides 4-line endorsement.	Self explanatory & No change in the RFP
35	Page 37	Point 12	Annexure A Technical Specification	The scanner must have the facility to identify the Ultraviolet Bands in the cheques.	Hardware will provide the UV Image and rest will job of CTS.	Refer to Corrigendum
36	Page 37	Point 13	Annexure A Technical Specification	The scanner should have the facility to find areas where Ultraviolet Ink is erased or tampered.	The same could find by CTS system. Scanner will provide UV Image.	Refer to Corrigendum
37	Page 37	Point 14	Annexure A Technical Specification	The scanner should have the facility to find Counterfeit / Fraud / Doctored cheques.	This is also find by CTS not by hardware. Hardware will give UV Image	Refer to Corrigendum
38	Page 22	Point 4.4	Delivery Installation and Commissioning	Delivery period mention as a 6 week after PO.	Considering covid situation it should be 16 week with phase wise delivery like 20 % then 40 % then 40 % .	Refer to Corrigendum
39	Page 20	Point 3.30	Order Splitting	With a view to reduce the risks of delaying project implementation, bank reserves the right to split the order approximately in the order of 60:40	Kindly consider and released the order with L1 & L2 as the same will give competitive commercial and flexibility of two vendors with two different brand .	No change in RFP
40	Page 36	Point 10	Annexure A Technical Specification	Multilocation endorsement	Our Model CR120UV Provides 4-line endorsement.	Self explanatory & No change in the RFP
41	Page 37	Point 12	Annexure A Technical Specification	The scanner must have the facility to identify the Ultraviolet Bands in the cheques.	Hardware will provide the UV Image and rest will job of CTS.	Refer to Corrigendum
42	Page 37	Point 13	Annexure A Technical Specification	The scanner should have the facility to find areas where Ultraviolet Ink is erased or tampered.	The same could find by CTS system. Scanner will provide UV Image.	Refer to Corrigendum
43	Page 37	Point 14	Annexure A Technical Specification	The scanner should have the facility to find Counterfeit / Fraud / Doctored cheques.	This is also find by CTS not by hardware. Hardware will give UV Image	Refer to Corrigendum
44	Page 22	Point 4.4	Delivery Installation and Commissioning	Delivery period mention as a 6 week after PO.	Considering covid situation it should be 16 week with phase wise delivery like 20 % then 40 % then 40 % .	Refer to Corrigendum
45	Page 20	Point 3.30	Order Splitting	With a view to reduce the risks of delaying project implementation, bank reserves the right to split the order approximately in the order of 60:40	Kindly consider and released the order with L1 & L2 as the same will give competitive commercial and flexibility of two vendors with two different brand .	No change in RFP
46	Page 9	Point 4	1000 unit PO	PO Required from bidder	Need to amend this and take the po from Brand not by bidder as its not necessary bidder has to supply 1000 plus unit .	Refer to Corrigendum
47	Page21	Point B & C	MII condition	Guidelines issued as per PPP-MII (Public Procurement (Preference to Make in India), Order 2017) by Government of India will be followed for evaluation of the eligible tenders.	PI note that in Cheque scanner product all the brands are from out side of india and all product imported from other country. MII Not possible .	No Change in RFP Clause

Reply to Pre- Bid Queries- RFP142021-22



Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF 1800 CTS SCANNERS FOR CHEQUE TRUNCATION
RFP Reference No. 142021-22

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM Reply
48	Page 24	4.1	Warranty	The offer must include a minimum three years' comprehensive on-site warranty. The Warranty in respect of all the locations would start from a single and uniform date. The uniform date would be the date on which 75% of the total order value is installed, commissioned and same is accepted by the Bank.	In Comprehensive warranty consumables not included.	No Change in RFP Clause
49	Page 24	4.11	24*7 Support	24* 7 Support	Support possible only on working Hrs. i.e., 9 AM To 5 PM	No Change in RFP Clause
50	Page 29	4.24	IT Support	All the IT components proposed under the RFP (such as- application software, middleware etc.) should be periodically patched for all types of patches, such as - security patches, system patches etc. Emergency patches should also be applied immediately as per regulatory and other agencies directions etc	Hardware and Drivers will provide. No software indulges with CTS scanner. Software support will be taken care by CTS Vendor.	Refer to Corrigendum
51	Page No. 9	Qualification Criteria	Clause No. 5	The bidder shall have exclusive support infrastructure/centers for maintenance of scanners across the country (refer Annexure G (B)) either own or through franchisee.	Request Bank to modify the clause as mentioned below: The Bidder/ OEM shall have exclusive support infrastructure/centers for maintenance of scanners across the country (refer Annexure G (B)) either own or through franchisee.	No Change in RFP Clause
52	Page No. 12	Qualification Criteria	3.9 Offer Validity Period	The offer should hold good for a period of 180 days from the date of the opening of Commercial bid	Request Bank to modify the clause as mentioned below: The offer should hold good for a period of 60 days from the date of the opening of Commercial bid	No Change in RFP Clause
53	Page No. 21	Terms and Conditions	4.3 Payment Terms	90% of order value on completion of installation, commissioning and subject to acceptance of the systems by the Bank, of all the Scanners ordered Out of the balance 10%, 1% amount would be retained by the Bank till expiry of warranty period and 9% would be paid against a Performance Bank Guarantee	Request Bank to modify the clause as mentioned below: 80% of order value on delivery of scanners 10% on completion of installation, commissioning and subject to acceptance of the systems by the Bank of all the Scanners ordered Out of the balance 10%, 1% amount would be retained by the Bank till expiry of warranty period and 9% would be paid against a Performance Bank Guarantee	No Change in RFP Clause


 Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF 1800 CTS SCANNERS FOR CHEQUE TRUNCATION
 RFP Reference No. 142021-22

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM Reply
54	Page No. 22	Point No. 4.4	Delivery, Installation and Commissioning	The Bidder shall be responsible for delivery and installation of the equipment ordered at all the sites and for making them fully operational at no extra charge within 6 weeks of receiving the purchase order. The signing authority will be Branch Manager or Officer at branch / office.	<p>CTS Cheque Scanners are being imported from outside of India, therefore, deliveries takes time and also deliveries may be impacted due to COVID pandemic. Secondly, there is no confirmed schedule provided for delivery to arrange Cheque Scanner well in advance: Therefore, we suggest to please modify this clause as proposed below:</p> <p>The Bidder shall be responsible for delivery and installation of the equipment ordered at all the sites and for making them fully operational at no extra charge within Eight (08) weeks of receiving the purchase order. The signing authority will be Branch Manager or Officer at branch / office.</p>	Refer to Corrigendum
55	Page No. 23	Point No. 4.6	Order Cancellation	3. Delay in installation beyond 4 weeks from the date of purchase order/ mail communication from Head Office.	<p>CTS Cheque Scanners are being imported from outside of India, therefore, deliveries takes time and also deliveries may be impacted due to COVID pandemic. Secondly, there is no confirmed schedule provided for delivery to arrange Cheque Scanner well in advance: Therefore, we suggest to please modify this clause as proposed below:</p> <p>3. Delay in installation beyond Eight (08) weeks from the date of purchase order/ mail communication from Head Office.</p>	refer to corrigendum


 Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF 1800 CTS SCANNERS FOR CHEQUE TRUNCATION
 RFP Reference No. 142021-22

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM Reply
56	Page No. 23	Point No. 4.7	Order Cancellation	The bidder must integrate Scanner with the CTS application running in the Bank and make the system integrated and fully functional. It will be bidder's responsibility to locate the exact nature of the problem/fault(s) and rectify the same except for the problems in the application software, if any. Under no circumstances will a problem/fault be blamed on the application software without sufficient cause and justification.	<p>We propose change in this clause that Scanner should be integrated by CTS Application vendor of the Bank. The bidder will provide Scanner API and necessary technical documents/one time technical integration support, which will help CTS Software vendor of the Bank to integrate proposed Cheque Scanner, if not earlier integrated by them. The revised clause should be re-phrased as follows:</p> <p>The bidder must provide integration Support along with Scanner API and technical documents/one time technical integration support to the existing CTS application vendor of the Bank.</p>	No change in RFP clause
57	Page No. 25	Terms and Conditions	4.15 Penalty for downtime	Any Scanner that is reported to be down by 3.00 p.m. on a given date should be either fully repaired or replaced by temporary substitute (of equivalent configuration) latest by 12 noon on the next day.	<p>Request Bank to modify the clause as mentioned below:</p> <p>Any Scanner that is reported to be down by 3.00 p.m. on a given date should be either fully repaired or replaced by temporary substitute (of equivalent configuration) latest by EOD next working day.</p>	Refer to Corrigendum
58	Page No. 30	Point No. 4.25	Source Code	a) The application software should mitigate Application Security Risks, at a minimum, those discussed in OWASP top 10 (Open Web Application Security Project).The Bank shall have right to audit of the complete solution proposed by the bidder, and also inspection by the regulators of the country. The Bank shall also have the right to conduct source code audit by third party auditor.	As Bidder is supplying Cheque Scanners as per Bank requirement, this point needs to be re-checked and removed.	Refer to Corrigendum
59	Page No. 34	Terms and Conditions	4.38 Performance Bank Guarantee	The successful bidder should furnish a Performance Bank Guarantee to the extent of 10% of the value of the contract within 15 days of the date of receipt of the purchase order/Indent.	As per Government of India guidelines – Ministry of Finance Rule no.F.9/4/2020-PPD, it is been decided to reduce the Performance Security from 10% to 3%. We request Bank to amend the security deposit equal to 3% of order value.	Refer to Corrigendum
60	Page No. 37	Annexure - A	Technical Specifications, Sr. No. 12	The scanner must have the facility to identify the Ultraviolet Bands in the cheques.	Scanner can provide only UV image in a single pass itself.	Refer to Corrigendum

Reply to Pre- Bid Queries- RFP142021-22



Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF 1800 CTS SCANNERS FOR CHEQUE TRUNCATION
RFP Reference No. 142021-22

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM Reply
61	Page No. 37	Annexure - A	Technical Specifications, Sr. No. 13	The scanner should have the facility to find areas where Ultra Violet Ink is erased or tampered.	Scanner can provide only UV image in a single pass itself.	Refer to Corrigendum
62	Page No. 37	Annexure - A	Technical Specifications, Sr.No. 14	The scanner should have the facility to find Counterfeit /Fraud / Doctored cheques.	Scanner can provide only UV image in a single pass itself.	Refer to Corrigendum
63	Page No. 37	Annexure - A	Technical Specifications, Sr.No. 17	Necessary API/Tools including Image Quality Analysis (IQA) software for verification of cheque Image Quality as per RBI/NPCI requirements and for cheque scanning with all the above features including UV facility needs to be supplied for all the scanners with necessary licenses.	Scanner can provide images as per NPCI set standards only. IQA software should have been provided by CTS Software vendor of the Bank.	No Change in RFP Clause
64	5	Earnest Money Deposit	Invitation for Tender o	Rs.1,00,000/-*(INR)	Kindly confirm the EMD value as distorted information has mentioned in RFP	Refer to Corrigendum
65	37	13	Annexure - A Technical Specifications	The scanner should have the facility to find areas where Ultra Violet Ink is erased or tampered.	We shall provide IQA. Tool with the scanner. However pl note the CTS application providers normally use their own IQA which is built into the application. Any changes in	Refer to Corrigendum
66	37	14	Annexure - A Technical Specifications	The scanner should have the facility to find Counterfeit / Fraud / Doctored cheques		Refer to Corrigendum
67	37	17	Annexure - A Technical Specifications	Necessary API/Tools including Image Quality Analysis (IQA) software for verification of cheque Image Quality as per RBI/NPCI requirements and for cheque scanning with all the above features including UV facility needs to be supplied for all the scanners with necessary licenses.		No Change in RFP Clause
68	37	19	Annexure - A Technical Specifications	Printing cartridge / Cleaning Tape / Card / Kit (should be easily available in the market and not be proprietary item.)	our suggestions are mention the print life and cost of the cartdiges also.	No Change in RFP Clause
69	4.3			Payment Terms Out of the balance 10%, 1% amount would be retained by the Bank till expiry of warranty period and 9% would be paid against a Performance Bank Guarantee (as per the format prescribed by the Bank) of 10% of the total contract value, the expiry date of the performance bank guarantee and the date of expiry of warranty will be co-terminus.	If vendors is submit 10% of BG then we suggest to omit the clause of 1% amount which would be retained by the banks till expiry of warranty. Secondly-as per govt of india circular notice regarding BG it's applicable 3% only. Have attached the circular for your ready references	Refer corrigendum


 Request for Proposal for SUPPLY, INSTALLATION, COMMISSIONING & MAINTENANCE OF 1800 CTS SCANNERS FOR CHEQUE TRUNCATION
 RFP Reference No. 142021-22

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM Reply
70	26	4.10		Scanner Warranty During the warranty period, bidder shall maintain the systems and repair/replace at the installed site all defective components, at no charge to Bank of Maharashtra. During the warranty period, successful bidder would be required to maintain adequate spares/consumables locally to ensure prompt attendance to faults. During warranty period all parts developing defects are replaceable at no cost to the Bank	A)Warranty excludes free replacement of components if found damaged due to mis-handling/input power fluctuations B)Warranty excludes free replacement of components deemed to be consumables like Rubbers Belts, Rubber Roller, MICR Read Head & Photo Sensor.	Self explanatory & No change in the RFP