



बैंक ऑफ महाराष्ट्र Bank of Maharashtra

ONE FAMILY ONE BANK

अंचल कार्यालय, 4-3-379, द्वितीय मंजिल, बैंक स्ट्रीट, कोठी हैदराबाद 500 001

ZONAL OFFICE, 4-3-379, 2ND Floor, Bank Street, Koti, Hyderabad 01

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Toll Free No. 1800-345-4025

Expression of interest for Empanelment of UPS vendors

Bank of Maharashtra, Hyderabad Zonal Office invites applications for empanelment of UPS vendors for supply, testing, installation and maintenance of Uninterruptible Power Supply (UPS) systems and batteries and its comprehensive maintenance during warranty / after warranty period for Bank's branches & offices in Andhra Pradesh and Telangana States. Interested companies who are in Design, Manufacturer, production, installation and services of UPS System of various ratings (No dealers) can apply.

The last date for submission of applications is 28th August 2014 before 3.30 PM. All applications received up to 3.30 PM on 28/08/2014 will be opened at 04.00 on the same day. The applicants can send their queries/points/doubts by mail to ritc_hyd@mahabank.co.in, if any on or before 03.00 PM on 22/08/2014 and will be replied by Bank on 25/08/2014.

**Zonal Manager,
Hyderabad Zone.**

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General Terms and conditions:

- ◆ The All details of the documents should be filled completely
- ◆ Avoid sending non-relevant / unnecessary documents along with the documents.
- ◆ Detailed clarification should be provided. Proposals other than the Format prescribed will be summarily rejected.
- ◆ All pages are to be numbered and signed by the authorized signatory.
- ◆ Right of acceptance/rejection is reserved by the Bank.
- ◆ All queries can be sent to ritc_hyd@mahabnak.co.in before 3.30 PM on 22/08/2014 and will be replied by Bank on 25/08/2014
- ◆ Sealed applications super scribed with “Empanelment of UPS vendors for Bank of Maharashtra Branches in Andhra Pradesh and Telangana States” addressed to “The Zonal Manager, Hyderabad Zone, Bank of Maharashtra, 4-3-379, 2nd Floor, Bank Street, Sultan Bazar, Hyderabad-500001” should be submitted before due date.
- ◆ If any applicant send the application (filled EOI document) by post / courier and if the said document reaches after the due and date and time specified above the applications will not be considered.
- ◆ Generally the present UPS empanelment is to empanel UPS vendors with conventional technology like online UPS with Batteries; however, the vendors with any other UPS Technology with renewable energy sources like solar energy can also apply for the empanelment. Bank is having right to accept or reject such new technology.
- ◆ The decision taken by the bank shall be final and no representation or correspondence shall be entertained.
- ◆ After empanelment, all empanelled vendors have to enter into an agreement with the Bank for the orders placed on them for supply of UPS/batteries, their comprehensive warranty and AMC. The agreement is as per Bank’s proforma containing the terms and conditions given in the Annexure -7.

Eligibility criteria:

S.N	Eligibility criteria	Documents to be submitted
1.	The Applicant Company should be a company registered in India under the Indian Companies Act of 1956	The registration no. of the firm /company along with Sales Tax no./ Valid IT Certificate /Certificate of Incorporation
2.	The Applicant Company Should be in Design, Manufacturer, production, installation and services of UPS System of various ratings, (No dealers) applicant	The applicant should have manufacturing and testing facilities of international standards and should enclose the details of locations where the manufacturing and testing facilities are available.
3.	The Applicant Company Should be in the business of UPS manufacturing for at least past 5 years i.e. April 2009 to till date	Proof should be enclosed like order copy or installation certificate / satisfactory certificate etc.
4.	The Applicant Company should be authorized distributor /hole sale agency of reputed Battery Manufacturers like Exide, Amar raja/Quanta etc	Proof should be enclosed like certificate issued by battery manufacturers
5.	Annual Turnover in UPS business should be minimum Rs 5 Crores for the last three years. The company should be in profit during the last three years. i.e. 2011-12, 2012-13 and 2013-2014 from UPS Business.	Audited Balance Sheet and P & L Account for the last three years. Certificate from Chartered Accountant certifying the turnover of last three years from UPS business
6.	Should be registered with Tax Authorities for Sales tax, VAT, IT, Excise Duty etc and Tax clearance certificate	The registration no. of the firm /company along with Sales Tax no./ Valid IT Certificate /Certificate of Incorporation
7.	In the past 12 months at least 25 Nos of 5 KVA and above have been installed satisfactorily in Andhra Pradesh and Telangana States at organizations like P&T / Telephones, Financial institutions like Bank, LIC, UTI, Defense Organization etc. Applications shall be supported by list of such installations centre wise with the details / address of the clients	Proof should be enclosed like old order copy or installation certificate / satisfactory certificate etc. According to the number of region the applicants apply for the empanelment, the installations will be counted.

S.N	Eligibility criteria	Documents to be submitted
	and phone numbers.	
8.	In the past 12 months at least 100 nos of batteries of reputed brand have been supplied and installed at organizations like P&T / Telephones, Financial institutions like Bank, LIC, UTI, Defense Organization etc. Applications shall be supported by list of such installations centre wise with the details / address of the clients and phone numbers.	Proof should be enclosed like old order copy or installation certificate / satisfactory certificate etc. According to the number of region the applicants apply for the empanelment, the installations will be counted.
9.	The vendor should have at least 5 Service Centres in each state (Andhra Pradesh and Telangana) for covering all the districts in these two states. The Details of Service center with phone numbers should be submitted along with the application.	Proof should be enclosed along with the address and phone number
10.	The vendor should have an office in Hyderabad city for addressing all the matter while executing the work.	
11.	The vendor should have Capability to attend the UPS complaints within 12 hours to 24 hours of all the areas of two states Andhra Pradesh and Telangana	Should provide the distance from his nearest services centre to boarder districts of 2 states in all the directions of AP and Telangana states.
12.	The vendors who have already supplied more than 15 UPSs with Batteries to the Branches of Bank of Maharashtra in AP and Telangana States during the last 5 years and maintaining these UPS under AMC/warranty can participate in the empanelment process. Bank reserved the right to empanel these vendors by giving relaxation in eligibility criteria.	

Scope Of Empanelment:-

Empanelment is for supply of UPSs, batteries and maintenance services for the Branches of Bank of Maharashtra in Andhra Pradesh and Telangana States.

During the empanelment period, Bank will float limited tenders amongst the empanelled vendors for UPS of range 3/5/7.5/10 KVA, tubular or SMF batteries and AMC for the existing UPS seek responses for requirement. Bank will send the tender/s containing detailed terms and conditions, instructions and scope of the work to empanelled vendors. Empanelled vendors are required to submit their offer in response to bank's tenders.

If the service provided by the vendor is found to be unsatisfactory or if at any time it is found that the information provided for empanelment or for any tender is false or if irregularities shown by the vendor when applying for the tenders, the Bank reserves the right to remove such vendors from the empanelled list without giving any notice to the vendor in advance.

During empanelment period, Bank reserves the right de-empanel any vendor. Bank's decision will be final and no representation or correspondence shall be entertained in this regard.

Empanelment procedure:

The vendor will be empanelled as per the following process:

- Vendors satisfying the eligibility criteria will be short listed and will be empanelled with the Bank after due scrutiny of documents submitted by the bidder/specifications of the UPSs and Batteries/AMC rates.
- The empanelment will be valid for one year or till the completion of next empanelment process.

Instructions to the applicants:

1. The response should be submitted in a structured format as per the checklist appended and it should be paginated.
2. Each page of the application should be signed by authorized person/s on behalf of the organization having authorization / PA(Power of Attorney) to do so, duly affixing the company seal.
3. If the documents are signed by persons having PA, then copy of Power of Attorney or Authorization Letter from the company should be furnished along with their offer
4. Applications containing false or inadequate information are liable for rejection.
5. Any alterations, erasures, overwriting, blanking out or discrepancies in figures etc may render the EOI submission as invalid
6. All communications regarding queries/points/doubts required to be sent to ritc_hyd@mahabank.co.in
7. All queries/points/doubts raised by applicant in respect of this EOI received before 22/08/2014 can be replied by mail on or before 25/08/2014
8. No separate communication will be sent or any specific meeting will be arranged for this purpose.
9. The applications will be opened on 28/08/2014 Thursday at 4.00 PM in the presence of the applicants at our Zonal Office, 4-3-379, 2nd Floor, Bank Street, Sultan Bazar, Hyderabad-500001
10. The applicant's representative may be present during the bid opening at our office.
11. The applicants may note that no further notice in this regard will be given.
12. In case the Bank does not function on the aforesaid date due to unforeseen circumstances or Holiday, then the EOI will be accepted up to 3.00 PM on the immediate next working day and EOIs will be opened at 4.00 PM at the same venue on the same day.
13. The response not received in conformity with the above will not be evaluated.
14. The short listed applicants will be notified in due course.

15. Only short listed applicants will be invited to participate in the tender processing for supply, installation and commissioning of UPS/batteries and to provide AMC in the Bank.
16. No interim enquiries will be entertained.
17. The decision taken by the Bank shall be final and no representation or correspondence shall be entertained.
18. Bank reserves the right to accept / reject any or all expression of interest received in response to this advertisement without assigning any reasons, whatsoever.
19. This Empanelment is only mere Empanelment for the UPS vendors for our Bank and does not guarantee any order for the UPS Units.
20. The bank reserves the right to reject the lowest or any tender and also to discharge any or all of the tenders for each section or to split up and distribute any item /item of work to any specialist firm/company without assigning any reason.
21. Interested applicant/s conforming to the above requirements may respond by furnishing the following.

The application should contain the following:-

- a) Covering Letter as Per Annexure 1
- b) Applicant's Profile -as per Annexure 2.
- c) Write up on the Company's experience / expertise in Supply, Installation, commissioning and maintenance of UPS, if any Annexure 3.
- d) List of major clients and the quantum of orders with approximate value executed to various organizations including Major PSU Banks and other financial institutions for the last 3 years. – Annexure 4
- e) The documents in support of Eligibility Criteria, wherever required as mentioned in this EOI.
- f) Details of the Service locations as per Annexure 5.
- g) Technical requirement of the UPS as per Annexure 6.

Annexure – 1: Covering Letter

Covering Letter

Offer Reference No:

Date:

**The Zonal Manager,
Hyderabad Zone,
Bank of Maharashtra,
4-3-379, 2nd Floor, Bank Street,
Sultan Bazar, Hyderabad-500001.**

Dear Sir,

Ref: Bank of Maharashtra, Zonal Office, Hyderabad's EOI dated

We have read and examined all eligibility criteria, scope of work, all terms and conditions of the EOI document. We understand the eligibility criteria and instructions to the Applicants. The compliance for eligibility criteria is enclosed to this offer letter. We submit our application with all annexure to empanel our company for your bank to supply, deliver and commission of UPS/Batteries and to provide AMC for existing UPS systems.

If our offer is accepted, we undertake to supply, install, commission and Maintain UPS to the Bank for the given period. We also enter into the agreement to execute the orders as per the terms and conditions mentioned in this EOI and tender.

We agree to abide by and fulfill all the terms and conditions of the EOI.

We enclose a list of our clients (giving their full addresses) where the model quoted by us now have been supplied by us and the name and addresses of our Bankers.

We also confirm that we have not been disqualified by any bank or financial institution for supply of Hardware and Software.

Our PAN number for Income Tax is _____.

We are registered with the Sales Tax/Service Tax authorities and our registration numbers are as follows.

Sales Tax/VAT Registration Number is _____.

Service Tax Registration Number is _____.

We accept all the Instructions and Terms and Conditions of the subject EOI.

Yours faithfully,

(Signature of Authorized Official)

Name:

Designation:

Seal of the company

Compliance for eligibility criteria to enclose with offer letter:-

S.N	Eligibility criteria	Documents to be submitted	Compliance and evidence is enclosed (Yes/ No) mention page nos of the enclosures
13.	The Applicant Company should be a company registered in India under the Indian Companies Act of 1956	The registration no. of the firm /company along with Sales Tax no./ Valid IT Certificate /Certificate of Incorporation	
14.	The Applicant Company Should be in Design, Manufacturer, production, installation and services of UPS System of various ratings, (No dealers) applicant	The applicant should have manufacturing and testing facilities of international standards and should enclose the details of locations where the manufacturing and testing facilities are available.	
15.	The Applicant Company Should be in the business of UPS manufacturing for at least past 5 years i.e. April 2009 to till date	Proof should be enclosed like order copy or installation certificate / satisfactory certificate etc.	
16.	The Applicant Company should be authorized distributor /hole sale agency of reputed Battery Manufacturers like Exide, Amar raja/Quanta etc	Proof should be enclosed like certificate issued by battery manufacturers	
17.	Annual Turnover in UPS business should be minimum Rs 5 Crores for the last three years. The company should be in profit during the last three years. i.e. 2011-12, 2012-13 and 2013-2014 from UPS Business.	Audited Balance Sheet and P & L Account for the last three years. Certificate from Chartered Accountant certifying the turnover of last three years from UPS business	
18.	Should be registered with Tax Authorities for Sales tax, VAT, IT, Excise Duty etc and Tax clearance certificate	The registration no. of the firm /company along with Sales Tax no./ Valid IT Certificate /Certificate of Incorporation	
19.	In the past 12 months at	Proof should be enclosed like	

S.N	Eligibility criteria	Documents to be submitted	Compliance and evidence is enclosed (Yes/ No) mention page nos of the enclosures
	<p>least 25 Nos of 5 KVA and above have been installed satisfactorily in Andhra Pradesh and Telangana States at organizations like P&T / Telephones, Financial institutions like Bank, LIC, UTI, Defense Organization etc. Applications shall be supported by list of such installations centre wise with the details / address of the clients and phone numbers.</p>	<p>old order copy or installation certificate / satisfactory certificate etc. According to the number of region the applicants apply for the empanelment, the installations will be counted.</p>	
20.	<p>In the past 12 months at least 100 nos of batteries of reputed brand have been supplied and installed at organizations like P&T / Telephones, Financial institutions like Bank, LIC, UTI, Defense Organization etc. Applications shall be supported by list of such installations centre wise with the details / address of the clients and phone numbers.</p>	<p>Proof should be enclosed like old order copy or installation certificate / satisfactory certificate etc. According to the number of region the applicants apply for the empanelment, the installations will be counted.</p>	
21.	<p>The vendor should have at least 5 Service Centres in each state (Andhra Pradesh and Telangana) for covering all the districts in these two states. The Details of Service center with phone numbers should be submitted along with the application.</p>	<p>Proof should be enclosed along with the address and phone number</p>	

S.N	Eligibility criteria	Documents to be submitted	Compliance and evidence is enclosed (Yes/ No) mention page nos of the enclosures
22.	The vendor should have an office in Hyderabad city for addressing all the matter while executing the work.		
23.	The vendor should have Capability to attend the UPS complaints within 12 hours to 24 hours of all the areas of two states Andhra Pradesh and Telangana	Should provide the distance from his nearest services centre to boarder districts of 2 states in all the directions of AP and Telangana states.	
24.	The vendors who have already supplied more than 15 UPSs with Batteries to the Branches of Bank of Maharashtra in AP and Telangana States during the last 5 years and maintaining these UPS under AMC/warranty can participate in the empanelment process. Bank reserved the right to empanel these vendors by giving relaxation in eligibility criteria.	Should provide the evidence	

(Signature of Authorized Official)

Name:

Designation:

Seal of the company

Annexure 2: Applicant's profile:

Applicant's Profile

Sl. No.	Particulars	Details (at Page no.)		
	Profile			
1	Name of the Applicant			
2	Status of Applicant (Company registration etc)			
3	Whether in technical collaboration with foreign company? If so give details			
4	Year of Establishment & Details of Registration (attach Documentary Proof)			
5	Number of years experience in UPS Business			
6	Address			
7	Telephone number			
8	Fax number			
9	Email Address			
10	Website address of the Company			
11	Key person (s) with contact details a) Head Office / registered Office b) Hyderabad Office			
12	Authorized Official with Name, Designation, Contact Phone No/Mobile No / FAX No. etc for the EOI			
13	Sales Tax Number			
14	Income Tax Number			
15	3 Years Audited Balance sheet and Financial Statements			
16	Annual turnover from UPS Business (Three years (certificate from Auditor).			
17				
	Brief Financial Particulars for the last 3 financial years ear	2011-2012	2012-2013	2013-2014
	Net Profit/Loss			
	Total Turnover (UPS Business separately)			

Sl. No.	Particulars	Details (at Page no.)
18	Enclose copies of Income Tax registration and last Income Tax clearance certificate	
	Certifications	
1	Copy of ISO 9001 and above. In respect of distributor / dealer ISO certificate of the OEM.	
2	Whether blacklisted by any Government or any Government agencies or Banks in India	
	Details of personnel	
1	No. of Employees (Permanent / Under Contract) with Dept.-wise break-up [i.e. Production, Quality control, Marketing, Installation & Commissioning, Service, Spare parts, Administrative, etc]	
	At Service Centres of the applicant	
1	No. of skilled employees	
2	No. of unskilled employees	
3	No. of engineering employees	
4	No. of administrative employees	
5	List of special repair/ workshop facility available	
6	Any other information	

Wherever applicable submit documentary evidence to facilitate verification.

We hereby declare that the information submitted above is true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us our application is liable to be rejected.

Yours faithfully,

(Signature of Authorized Official)

Name:

Designation:

Seal of the company

Annexure 3: Write up on the Company's experience / expertise in Supply, Installation, commissioning and maintenance of UPS, if any.

We hereby declare that the information submitted above is true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us, then our application is liable for rejection.

Yours faithfully,

(Signature of Authorized Official)

Name:

Designation:

Seal of the company

Annexure 4: List of major clients and the quantum of orders with approximate value executed to various organizations including Major PSU Banks and other financial institutions for the last 3 years:

Sl. No.	Name and complete Postal Address of the Customer (Purchaser)	Name, Designation, Telephone, Fax, Telex Nos., e-mail address of the contact person (customer)	Nature and Description, Quantity of Goods ordered by the customer during last 3 years	Value of Goods ordered in last 3 years	Whether reference Letter Enclosed
1	2	3	4	5	6

(Enclose necessary documentary proof)

We hereby declare that the information submitted above is true to the best of our knowledge. We understand that in case any discrepancy is found in the information submitted by us our application is liable to be rejected.

Yours faithfully,

(Signature of Authorized Official)

Name:

Designation:

Seal of the company

Annexure 5: Details of the Service locations:

Sl. No.	Locations	Direct Service Support available (Yes/No), If yes, please provide the address and contact no.	Service Support through Franchisee available (Yes/No) If yes, please provide the address
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			

(Signature of Authorized Official)

Name:

Designation:

Seal of the company

(Please specify whether the service support will be rendered by the Bidder/Dealer/Franchise. If the Service Support information is not furnished strictly as per the format above, the application is liable for rejection)

Annexure 6: Technical requirement of the UPS:

Applicant are requested to submit the brochures of their products along with the application.

Specifications	Bank's Requirement	Accepted / Not Accepted
Capacity	3 KVA to 10 KVA with Parallel Redundant Current Sharing UPS systems with individual battery bank	
Power supply support	Single phase or 3 phase	
Technology	UPS systems with DSP controlled IGBT based rectifier technology in True on line configuration with double conversion using IGBTs in the inverter and converter.	
	Provision for configuring 2 UPS systems in parallel load sharing mode.	
	UPS should consist of converter/ Rectifier, Battery Charger, Static Inverter with static switches, Static bypass switch and isolation transformer	
	Input Active power factor correction	
Power Consumption	Please Specify	<u>In KW</u> <u>In amps</u>
	@ Full Load	
	@ 75% Load	
Model Name Model No. Year of design Manufactured by	Please Specify product wise	
<u>INPUT</u>		
Phase	Single or 3 phase	
Nominal Input Voltage	230 V (1 Phase) / 400 V 3 phase Or specify the product range	

Specifications	Bank's Requirement	Accepted / Not Accepted
Nominal Input Voltage Range	specify the product range	
Frequency	50 Hs	
Nominal frequency Range	specify the product range	
Input Power Factor with auto input P.F correction system	specify the product range	
DG Compatibility	specify whether the product support or not	
Input over voltage protection	specify whether the product support or not	
Input under voltage protection Rectifier	specify whether the product support or not	
Input Current THD	specify whether the product support or not	
Output Single phase system/ 3 phase system	specify the product range	
Out put range	specify the product range	
Regulation	specify the product range	
Dynamic Regulation	specify the product range	
Frequency	50Hz +/- 1% variation	
Transient Response	specify the product range	
Total Harmonic Distortion	specify the product range	
Isolation Transformer	UPS output is isolated from mains input and battery (Galvanic Isolation Transformer)	
Backup Period	Bank will specify during tender, but minimum 4 hours	
Battery Type	Tubular /Sealed Maintenance Free Batteries	
Battery make	Bank will specify during tender	
Battery Housing	Complete with self standing closed MS Cubicle or cabinet must be provided by the vendor	
Audible Alarm for		
Audible Alarm for Battery Low	Required	
Audible Alarm for Mains Failure	Required	

Specifications	Bank's Requirement	Accepted / Not Accepted
Audible Alarm for UPS Failures	Required	
Battery re-charge time from fully discharged to 100% charged condition	Should not exceed 12 hours after 100% discharge	
Cold start	The facility to start the UPS even if main power is not there at the time of starting. The system should draw current from the batteries and start. This should be demonstrated at the time of installation.	
Charger Type	Constant Voltage, Constant Current (The charger should be designed for atleast 15% of total battery current). <u>The charger should be preferably temperature compensated with automatic battery test.</u>	
Voltage Regulation	+/- 1%	
Ripple(Without Batteries)	< 1%	
Battery Recharge Time from fully discharged condition to 100% charged condition.	Should not exceed 12 hours after 100% discharge.	
Transient Response	+/- 5% (100 % load step)	
Response Time	Less than 60 ms	
Automatic Static by-pass switch facility to mains in case of UPS failure	Should be provided & should take care of 100% uninterrupted transfer of load from UPS (synchronous bi-directional static switch with zero transfer time).	
Manual By-Pass Switch	Built-in Manual By-Pass should be provided	
Overall Efficiency(AC to AC)	Greater than 92 % in online mode	
Display Panel	Built in LCD/LED Display Input Voltage Output Voltage Heat Sink Temperature Battery Voltage Battery charge /discharge	

Specifications	Bank's Requirement	Accepted / Not Accepted
	current Output Current (%) Output Frequency etc (Specify the available features of the product)	
Indications	AC Mains line Battery on Mains abnormal/ out of range Load on UPS Load on battery Inverter mode Load on Auxiliary/ bypass Inverter trip (Specify the available features of the product)	
Protection for (Audible alarms should be provided for important protections)	Input MCB Input single phasing/ reversing Rectifier Over/ under Voltage Battery MCB Battery Low Battery Charging Current Limit Output under Voltage Output Over voltage, Inverter over Temperature Output Overload Output Short circuit etc, overheat Surge Protection (Specify the available features of the product)	
Overload capacity	Overload capacity : 150% for 60 seconds. (Specify the available features of the product)	
Interface facility	The UPS system should have necessary hardware and software a) RS 232 to work on existing operating systems(Specify the available	

Specifications	Bank's Requirement	Accepted / Not Accepted
	<p>features of the product)</p> <p>Remote Management. (Specify the available features of the product)</p> <p>There should be a facility to monitor and broadcast to all workstations, whenever necessary, conditions such as Power failure: UPS working on batteries preferably to indicate present load in percentage, time up to which batteries can support with present load & warning well in advance of shutdown of the system. (Specify the available features of the product)</p> <p>The software should be capable of automatically closing the files so that the data on our computers are not lost/ corrupted. (Specify the available features of the product)</p>	
Remote Indication Unit	<p>In system Administrators room with indications like mains on, inverter on/off/faulty/trip/battery low and static bypass switch on 50 mtrs interconnecting cable to be included in the price bid. (Specify the available features of the product)</p>	
Environmental		
Operating Temperature	0-45 Deg C (Continuous)	
Storage Temperature	0- 55 Deg C	
Humidity	10-90% (Non Condensing)	
Audible Noise level	< 52 dB at full load upto distance of 1 mtr	
Cooling	forced air	

Specifications	Bank's Requirement	Accepted / Not Accepted
Enclosure Protection	IP 20	
Warranty	UPS should have 3 year warranty and batteries should have 2 years for SMF and 5 years for tubular from the date of installation.	
External Testing Certificate	Must submit one certificate / Test report (not more than 3 months old from date of this EOI) from Government Test / bank approved Testing agencies for UPS capacity between 5 to 40 KVA complying the above technical requirements.	
Approved Make of the Batteries	SMF : PANASONIC / ROCKET / AMARON QUANTA WITH MINIMUM TWO YEARS WARRANTY Or Exide Tubular 12V/6EL Plus/150AH or 100 AH with minimum 5 years warranty	

(Signature of Authorized Official)

Name:

Designation:

Seal of the company

Annexure -7: The following Terms and conditions will be incorporated in the agreement which is to be signed by the application after placing the orders for execution:

For UPS:

- The UPS supplied by the applicant should meet the specification mentioned in the inquiry and no deviation from it will be allowed.
- The Cost mentioned in the offer includes transportation, delivery, installation, testing and other related charges for UPS systems.
- All applicable taxes, TDS will be deducted as applicable.
- The applicant has to provide a board painted in English depicting the procedure in short for handling the UPS system and addresses of the contact persons with telephone numbers. Operations manual for the system will also be provided for reference and record.
- There will not be escalation in quoted price under any circumstances.
- The new UPS system will be supplied and installed within 15 days from the date of placing order in coordination with our staff.
- The applicant will test and certify that UPS systems and batteries will give minimum backup as mentioned in purchase order on full load on site and submit us a report to that effect.
- The UPS system will be under warranty for 3 years.
- The applicant will be fully responsible for the manufacturer's warranty in respect of proper design, quality and workmanship of all equipment, accessories etc.
- The applicant must warrant all equipment accessories, spare parts etc. against any manufacturing defects during the warranty period.
- During the warranty period, The applicant will properly maintain the UPS systems and arrange for repairing/replacement of all defective components of the same at the installed site free of charge.
- The cost mentioned in the offer includes battery stand for housing the batteries for new branches or as per the inquiry of the bank with stand or without stand.
- While supplying the battery stand, the vendor should visit or take the measurements of UPS room/space and accordingly should supply the suitable stand as per UPS room/space.
- After expiry of the warranty period, The applicant will enter into AMC agreement for maintaining UPS systems and batteries for a period of another 3 years at the rates mentioned in the purchase order.
- Bank reserves right to entrust AMC to any other vendor.
- Bank reserves the right to shift this UPS system and batteries to any of its offices during the period of warranty or AMC period. Under these circumstances the applicant will provide assistance in disconnecting, shifting UPS system and batteries and installing the same at new place and will continue your support at new place of shifting on same terms and conditions at no extra cost.

- The applicant will submit a quarterly report on maintenance of UPS system and batteries to the branch as well as to RITC, Hyderabad.
- If UPSs are supplied by the applicant and batteries are supplied by another vendor then, the applicant should coordinate with Bank and other vendor to resolve any issues related to UPS.
- Any other terms mentioned in the Banks tender/inquiry

Penalty for downtime:-

The applicant should promptly attend the complaints and ensure an uptime of 98%. The uptime will be calculated on monthly basis. Any equipment supplied by you that is reported to be down should be either fully repaired or replaced by temporary substitute (of equivalent or higher configuration). The downtime should not exceed 4 hours per instance.

The reporting will be through a telephonic message or any other mode as Bank of Maharashtra decides. In case you fail to meet the above standards of maintenance, there will be a penalty. For every 1% downtime below the said 98%, the bank will not pay AMC for one month as penalty and the AMC will be paid less by such penalty amount. The temporary substitute machine or equipment should be replaced by the original machine or equipment duly repaired within a week's time, failing which the above penalty will be imposed for the number of days exceeding one week.

For Batteries:

1. The prices given by the applicant are including all taxes, charges for transportation and installation etc.
2. OCTORA/Entry Tax/Consumption Tax will be paid at actual on production of proof.
3. The prices will be paid by the respective Office/Branch.
4. All applicable taxes, TDS will be deducted.
5. The warranty period for the batteries should be 3/4/5 years as per our tender/inquiry from the date of installation by your company.
6. The applicant should delivery the batteries within 15 days from the date of receipt of this order.
7. The applicant must warrant all batteries against any manufacturing defects during the warranty period. Onsite 24X7 warranty support should be provided by our company including replacement.
8. During the warranty period, the applicant should maintain the batteries properly at free of cost.
9. Regular Preventive maintenance should be carried by your company to ensure charge status & battery health check at least once in 3 months at free of cost.
10. The water filling should be done at the site whenever it is required at free of cost.

11. Bank reserves the right to shift these batteries to any of its offices/branches during the period of warranty. Your company should provide the same support at new offices/branches.
12. The applicant will test and certify that batteries will give minimum 4 hours continuous backup on full load on site and submit us a report to that effect.
13. The applicant You will submit a quarterly yearly report on maintenance of batteries to the branch as well as to RITC, Hyderabad.
14. If Batteries are supply the applicant and UPS is supplied by another vendor then, the applicant should coordinate with Bank and other vendor to resolve any issues related to Batteries.
15. Any other terms mentioned in the Banks tender/inquiry

For AMC: will containing the applicable points of above terms and conditions mentioned for UPS and batteries

All the above terms and conditions are acceptable while supplying the UPS/batteries /providing the AMC, if our company is empanelled and Bank place the orders on us.

(Signature of Authorized Official)

Name:

Designation:

Seal of the company