



Corrigendum 1- RFP- 02/2022-23 for Installation, Configuration, Implementation, Customization, Maintenance and Support of ALM,

RFP Ref.No. 02/2022-23 Dated 13.04.2022

With reference to RFP Ref No. . 02/2022-23 dated 13.04.2022 published on our website <https://www.bankofmaharashtra.in>, and subsequent to Pre-Bid meeting held on 20.04.2022 at 15.00 hours with bidders, following amendments to the RFP document are made with immediate effect. Responses to pre-bid meeting are uploaded on Bank's website separately,

SN	RFP Page No.	Point No.	RFP Term/Clause no.	Clause as per RFP	Clause Revised as
1.	13	3.9 F	Commercial evaluation	Only those bidders who have qualified after Technical evaluation will be eligible for the next stage of evaluation i.e. Commercial Evaluation. Bank reserves the right of selection of bidder either by opening of Commercial Bids of bidders or proceed with the selection of bidder through Online Reverse Auction. If Bank opts for Reverse Auction, the Commercial Bids will not be opened. The details of Reverse Auction process are given in Annexure I for reference.	Only those bidders who have qualified after Technical evaluation will be eligible for the next stage of evaluation i.e. Commercial Evaluation. Selection of bidder will be by opening of online Technical Bids of bidders and physical commercial bids of the bidder. Sealed physical commercial bid to be sent to below address: Deputy General Manager, Information Technology Bank of Maharashtra, IT Department, 3rd Floor, Head Office, Lokmangal, 1501, Shivajinagar, Pune – 411 005
2.	32	5.1	Eligibility of the Bidder	-	Point 5.1.1 to point 5.1.9 stands deleted. Eligibility Criteria mentioned in Annexure E are final
3.	33	4.21.1	Onsite support	4.21.1. Onsite Support The bidder has to provide at least two onsite technical experts (having experience of minimum 3 years) after go-live at Pune from 10 AM to 8 PM (except Bank holidays) for technical support without any additional cost such as travelling, lodging, resources etc. from date of issue of purchase order. In case of business requirements, vendor may be asked to depute the resources beyond the above stipulated time. The timing may be changed at bank's discretion. In case of need or emergent situation it may be extended on Sunday/Holidays also. Onsite support resources for OFSAA for modules i.e. ALM,	4.21.1. Onsite Support The bidder has to provide at least One onsite technical experts (having experience of minimum 3 years) after go-live at Pune from 10 AM to 6 PM (except Bank holidays) for technical support without any additional cost such as travelling, lodging, resources etc. from date of go-live. The onsite resource should be available for the period of 3 months' post which remote support can be provided. Bidder is required to share remote support mechanism details along with technical bid.

				LRM, MRM will be from the date of issue of purchase order and will be valid for five years after go-live of the project	If bidder is unable to resolve the issues remotely within 24 hours of reporting. The bidder will be required to arrange onsite resource for the resolution without any cost to the Bank. In case, if bidder fails to depute the resource onsite. Penalty may be imposed by the Bank. The penalty amount would be Rs. 1000 per day.
4.	43	6.11	Service Level Agreement	<p>2. The bidder needs to strictly adhere to Service Level requirements</p> <p>a. Response Time: 30 minutes from the time of complaint.</p> <p>b. Resolution Time: 2 hours from the time of complaint for calls.</p> <p>5. If any complaint is not resolved within 2 hours from the time of complaint of calls, a penalty of Rs. 10,000/- will be levied</p>	<p>2. The bidder needs to strictly adhere to Service Level requirements</p> <p>a. Response Time: 60 minutes from the time of complaint.</p> <p>b. Resolution Time: 4 hours from the time of complaint for calls.</p> <p>5. If any complaint is not resolved within 4 hours from the time of complaint of calls, a penalty of Rs. 10,000/- will be levied</p>



Notice regarding online Technical bid and commercial submission

Bank has opted for technical bid submission though online mode. The detailed instructions pertaining to Online mode of bid submission was already part of **Annexure-j** of 02/2022-23

The said Tender shall be available online on website <https://eauction.auctiontiger.net> .The bidders has to submit their bids by uploading the required document on the portal <https://eauction.auctiontiger.net> on or before the due date. The notice regarding date and time of online Technical bid submission shall also be notified separately on Bank's official website <https://www.bankofmaharashtra.in> . Please note that Bids submitted other than Online mode mentioned above shall not be accepted.

Submission of commercial bid – commercial bids are to be sent in sealed envelope clearing mentioning the Tender Details and Bidders name in sealed envelope at following address:

Deputy General Manager, Information Technology

Bank of Maharashtra, IT Department, 3rd Floor, Head Office, Lokmangal, 1501, Shivajinagar, Pune – 411 005

Note- Except changes mentioned above, there is no change in any clauses, terms & conditions, Schedule of the RFP document.

Sd/-
Deputy General Manager
Information Technology



ANNEXURE L : COMMERCIAL BID FORMAT

The bidder is required to update the commercials in the following format:

Table1

SN	Requirement	One Time Charges (Rs.)	Recurring Cost in Rs.					Total (Rs)
			Year1	Year2	Year3	Year4	Year5	
1	Installation, Configuration, Implementation, Customization of ALM, LRM & MRM modules		NA	NA	NA	NA	NA	
2	2.1 Onsite Support Charges for one Resources after go-live for 3 months	NA		NA	NA	NA	NA	
	2.2 Onsite Support Charges for Remote support required after go-live after 3 months till project tenure							
3	cost for development of reports involving 100 man-days every year efforts (for evaluation purpose) Over and above reports provided in RFP.	NA						
4	Total Cost (1+2+3)							
	TCO in Words							

Terms & Conditions:

1. Bank reserves the right to implement or drop any of the above listed items without assigning any reason.
2. The price quoted for the project should be an all-inclusive price including any taxes, expenses and levies but excluding GST and is a fixed price.
3. Bank will deduct applicable TDS, if any, as per the law of the land.
4. The quoted fixed cost against each item shall remain unchanged till the completion of the Project(s).
5. The start of Project Management tenure will be reckoned from the date placing Purchase Order and deployment of resources as per the project requirements.
6. The base project location will be Pune.
7. Any travel outside of Pune or Bidders City for field work would have to be agreed with the Bank. Such travel would be in line with the Bank's eligibility at the level of Dy. General Manager for Senior Resource and Chief Manager for Team Member



8. The TCO in words is amount on which the commercial evaluation will be conducted.
9. All prices to be valid for a period of 2 years from the date of contract execution / signing.
10. The Bank reserves the right to renew the contract post completion contract period and the commercials for the same will be discussed based on the scope of work.
11. Bidder should factor all your expenses like travelling, boarding, lodging etc. Apart from amount specified in Commercials, no other expenses will be paid by the Bank.
12. Bidder shall depute resources on-site of the project implementation location(s) for carrying out the task as specified in this document.

13. The cost quoted is in fixed price and no increase in rate will be admissible by the Bank for whatsoever reasons during the contract period.
14. The cost quoted also includes the cost of deliverables for all the phases of the Project.
15. Further, we confirm that we will abide by all the terms and conditions mentioned in the Request for Proposal document.
16. Fee is payable only on actual availing of services and no minimum or fixed fees are payable.
17. All the Columns in all the above tables of this Annexure must be completely filled and should not be kept blank.
18. GST Shall be paid on actual basis.
19. Bank will consider L-1 Bidder based on TCO mentioned above.
20. In case of difference between amount quoted in figure and in words. The amount quoted in words shall prevail.

Place:

Date:

Seal & Signature of the Bidder

Note: