

Annexure 5: Eligibility Criteria Compliance

The Bank will examine the Eligibility Criteria compliance for the bidder and OEM as per the below tabulated criteria in this RFP. The Bidder(s) and OEM's who satisfy the eligibility criteria conditions shall be considered for the next phase of evaluation viz. Technical Evaluation.

The Bidder / OEM is required to meet ALL the following eligibility criteria applicable to them and provide adequate documentary evidence for each of the criteria stipulated below:

S No.	Eligibility Criteria	Supporting Documents
A.	Criteria to be met by the Bidder	
1	Bidder should be registered in India. Bidder must be a Government Organization / PSU/ PSE/partnership firm/LLP/Limited Company/Pvt.. Ltd. Company/One Person Company	Valid Certification of incorporation issued by the ROC and Articles of Association as on date of bid submission. Note: in case of mergers/acquisitions/restructuring or name change & the date of establishment of earlier/original entity can be considered
2	The bidder should have been in existence for a minimum period of five years in India as on 31-Dec-2021	Certificate of incorporation
3	The minimum annual turnover of Bidder should not be less than INR 100 crores in each of the last three financial years, viz., 2018-19, 2019-20 & 2020-21 from India operations.	Audited Financial Statement and CA certificate for the financial years 2018-19,2019-20 & 2020-21
4	Bidder should have positive net worth for last 3 financial years i.e. 2018-19, 2019-20 & 2020-21	Audited Financial Statement and CA certificate for the financial years 2018-19,2019-20 & 2020-21
5	Bidder should have supplied, installed and maintained the SD-WAN Solution / WAN Solution (Same OEM devices not necessary the same model) with minimum 1000 edge devices in at least 1 Commercial Banks/ Financial Institutions/ PSU/ Govt. Organization in India in past 3 Years.	Documentary Proof of order / contract copy / customer credentials.

S No.	Eligibility Criteria	Supporting Documents
6	Bidder should have the highest/Equivalent level partnership with OEM for proposed Solution/equipment for the at past two years (from RFP date) .	Certificate from OEM to be submitted.
7	Bidder should have proposed supplied, installed and maintained the network switches (Same OEM devices not necessary the same model) with minimum 500 count in at least 1 Commercial Banks/ Financial Institutions/ PSU/ Govt. Organization in India in past 3 Years.	Documentary Proof of order / contract copy / customer credentials.
8	The bidder and its group (firm / company) should not be black-listed by any public sector Bank, RBI, IBA, or any other regulatory authority at the time of submission of bid. The Bidder must certify to that effect	Self-Declaration on Bidder's letter head signed by the authorized signatory. Bank may verify the information through publicly available data and information
9	The bidder should submit Pre-Contract Integrity Pact as per format provided in Annexure- 12 of the RFP. (A person/entity signing IP shall not approach the court while representing the matters to IEMs and he/she will wait their decision in the matter)	Submit Integrity Pact on Rs. 500 Stamp Paper as format prescribed in Annexure-12
10	Neither the Bidder, nor their promoters and Directors should be defaulters to any financial institution. The Bidder should not have been reported against by any Public-Sector Bank to Indian Banks Association for any malpractice, fraud, poor service, etc. An undertaking (on their letter head) in this regard should be enclosed by the bidder on behalf of the directors/partners blacklisted by any Government authority or public sector undertaking (PSU) as on date of submission of tender, otherwise the bid will not be considered. An undertaking (on their letter head) in this regard should be enclosed by the bidder on behalf of directors/partners. The Bidder should not have been blacklisted by any Government authority or Public sector Undertaking (PSU) as on date of submission	Self-Declaration letter signed by Authorized Signatory to be submitted.

S No.	Eligibility Criteria	Supporting Documents
11	The Bidder should not have been declared Non-Performing Asset (NPA) by any BFSI organization as on date of submission of the tender, otherwise the bid will not be considered.	Self-Declaration letter signed by Authorized Signatory to be submitted.
12	The proposed bidder should have office in India and should be able to support project in India during the contract period.	An undertaking letter to be enclosed by the Bidder confirming the same.
13	The Bidder to provide an undertaking on his letter head that the BOM is Complete in all manner as Offered in SDWAN Solution which include Hardware, Software & License	Letter of confirmation from Bidder
B	Criteria to be met by the OEM	
1	OEM should have minimum 2 customer reference in Govt./Public sector/BFSI globally running routers with SD-WAN Technology/Solution with minimum 1000 sites & minimum 500 switches in last 3 years	Credentials from clients in form of Purchase Orders / Contract Agreement / Credential Letters are required to be provided for reference with the Bank.
2	The OEM should have been in existence for a minimum period of 5 years in India as on 31-Dec-2021	Certificate of incorporation or any other relevant document for confirming the same
3	The OEM should have their own offices and support centre in India for providing 24x7 support.	Relevant documents authorized by the OEM along with Office and support centre details to be submitted (to be enclosed as Annexure-)
4	Proposed SD-WAN solution Routers and switches should not go end of sale in next one year and should not go end of life in next 7 years from date of RFP release date.	OEM's Undertaking on company letter head signed by authorized signatory of the OEM, clearly mentioning about the confirmation of 'End of sale' and 'End of Support'.
5	The OEM should have their spare warehouse/Depot in at least 15 cities in India.	Relevant documents authorized by the OEM along with locations details to be submitted (to be enclosed as Annexure

Note:

i) Bank Existing service provider managing security Operation of Bank at DC and DRS shall not be eligible to bid in the tender process.

ii) All eligibility requirements mentioned above should be complied by the bidders as applicable and relevant support documents should be submitted for the fulfilment of eligibility criteria failing which the Bids may be summarily rejected. Non-compliance of any of the criteria can entail rejection of the offer. Photocopies of relevant documents / certificates should be submitted as proof in support of the claims made for each of the above-mentioned criteria and as and when the Bank decides, originals / certified copies should be shown for verification purpose. The Bank reserves the right to verify / evaluate the claims made by the Bidder independently. Any deliberate misrepresentation will entail rejection of the offer ab-initio. Other conditions are as below:

1. Documentary evidence must be submitted for each criterion.
2. Banks exclude Cooperative Banks & RRBs. PSB means Public Sector Banks, including RBI.
3. Public/private sector banks mean public/private sector banks in India only.
4. Proposed solution need not be the proposed version of the solution can be any version of the solution.
5. The last date of submission of bids will be considered as the Cut-off date for evaluating the aforesaid eligibility criteria/clauses, wherever, date is not explicitly specified.