(RFP no-192015) Implementation for Cheque Truncation system (CTS) in South Grid (Chennai)

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	Bank's Remarks
1	17	5.2	5.2.6	The Bidder will have to provide one 8 Mbps link from our Datacenter (DC at Pune to the service providers processing facility centre and one 8 Mbps link from our DR site, Hyderabad to service providers processing facility centre (Both the link with a provision for up-gradation). Bidder must ensure that band-width is adequate to handle the volume of entire southern grid. Bidder must also ensure proper security for exchange of files. It is the responsibility of the bidder to provide all networking equipments as well. If any secondary link is required in future the bidder has to provide the same with the same price as quoted by the bidder and bank will bear the cost of the same.	Is there any choice of DC location and what will be RPO and RTO for DC and DR	RPO/RTO as described by RBI/NPCI and subject to change as per RBI/NPCI guidelines.
2	21	7	7.3	The Bidder shall be responsible for implementing& migrating the services as per the tender reference No 5 & 6 of this RFP and making them fully operational within 4 weeks of receiving the purchase order.	Hardware delivery time takes 6-8 weeks from PO released. Request to revise this timelines	The revised clause is "The Bidder shall be responsible for implementing& migrating the services as per the tender reference No 5 & 6 of this RFP and making them fully operational within 6 weeks of receiving the purchase order"
3	17	5.1.9	Clearing House Interface	Necessary access to CHI to be provided by the Bidder to the Bank for monitoring /report downloading purposes.	Access to CHI may not be possible since there is no direct contract between the two banks. However, required data and reports can be generated.	Bank wants access of the ECPIX related access for viewing of session reports and downloading of CHI reports.
4	17	5.2.6	CTS Application	The Bidder will have to provide one 8 Mbps link from our Datacenter (DC at Pune to the service providers processing facility centre and one 8 Mbps link from our DR site, Hyderabad to service providers processing facility centre (Both the link with a provision for up-gradation). Bidder must ensure that band-width is adequate to handle the volume of entire southern grid. Bidder must also ensure proper security for exchange of files. It is the responsibility of the bidder to provide all networking equipments as well. If any secondary link is required in future the bidder has to provide the same with the same price as quoted by the bidder and bank will bear the cost of the same.	Any speicification of the link (like L2 or L3)?	Which is cost effective and better you can quote the same needless to say that our application should run smoothly.

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5	18	5.2.19	CTS Application	Bidder must have the capability to integrate CTS scanners provided by all leading CTS scanner manufacturers. Bank may use various make of scanners during different stages of implementation or in one go for CTS cheque processing and bidder has to integrate these Scanners without charging any extra cost to the bank.	Bank has to arrange for the required licenses and APIs for all the scanners to be integrated with application. Bank has to arrange for the technical help from the OEM of the scanners if required.	Bank will ask the scanner vendor to provide necessary APIs for intehration . The bidder has to integrate the same with the application .
6	19	5.2.25	CTS Application	The Bank carries out Information Security Audit of the Bank on quarterly basis. The bidder shall provide required outputs as and when asked by the Bank for audit purpose. Also as per the SOP of the Bank, the bidder shall provide closure/ compliance of the audit findings as reported by the Bank.	Kindly provide the pre-requisites of the IS Audit	Information will be shared with successful bidder.
7	22	7.4	Commencement and Accepatance	After successfully running of the entire process for Four weeks period it will be treated as acceptance of process by the Bank.	Bank has to pay for the instruments processed within this period as well	Yes bank will pay in this period but for the successfully processed instruments
8	18	5.2 CTS Application	5.2.6.	The Bidder will have to provide one 8 Mbps link from our Datacenter (DC at Pune to the service providers processing facility centre and one 8 Mbps link from our DR site, Hyderabad to service providers processing facility centre (Both the link with a provision for up-gradation/down-gradation). Bidder must ensure that band-width is adequate to handle the volume of entire southern grid. Bidder must also ensure proper security for exchange of files. It is the responsibility of the bidder to provide all networking equipments as well. If any secondary link is required in future the bidder has to provide the same with the same price as quoted by the bidder and bank will bear the cost of the same.	1. Does the bank require back up connectivity for the links between Bank DC- VSoft DC and Bank DR- VSoft DC links mentioned in commercials? 2. The bank would also need to set up connecvity from Bank's DC & DR to the Vendor DR. Request bank to kindly include a line item in the commercials to include this pricing.	Any additional links required in future, the cost of the same will be borne by the Bank.
9	19	5.2 CTS Application	5.2.21	If required in future Bank may provide CHI ready files and the bidder has to make necessary provision of accepting the same and the bidder has to process in the CHI with no extra cost to the Bank.	Request to clarify this clause. Since the bank is getting into a contract with the vendor for 5 years for the use of the CTS application why does the bank need to generate the CHI ready files through another system?	Bank will provide CHI Ready files for O/W clearing and the bidder must integrate the same with their application and should further pushed to CHI.

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10	20	6.2 Application must have following functionalities:	2	Maker-Checker concept: Once the cheque batches have been processed, they should be made available for the banks personnel to verify the processed cheques via a web browser.	The understanding is that the bank's truncation locations will scan the cheques and transmit the images to vendor central site. Bank users will access the central site through the web browser and carry out the necessary data entry (maker) by viewing the cheque images. The cheque images and the data will then be reviewed by the authorized bank personnel (checker) via a web browser. Is this understanding correct?	yes
11	21	6.2 Application must have following functionalities:	10	Reports: Settlement > - Clearing settlement - Return settlement	Please provide clarity on the settlement reports required by the bank. The understanding is that settlement reports are provided to bank by RBI / NPCI.	will be discussed with the successful bidder.

All other terms and conditions of the RFP document remain unchanged. Please treat this clarification as an integral part of the RFP