

A) Queries Related to GeM BID NO.: GEM/2023/B/3634634,Dated 04-07-2023 for Supply, Installation & Maintenance of Laptop



| Sr No | Page # | Point / Section | Main Section Name | Clarification point as stated in tender document | Comment / Suggestions | Banks Response |
|-------|--------|--------------------|---|--|---|---------------------------|
| 1 | 78 | 7.22 ANNEXURE B | DETAILED TECHNICAL SPECIFICATION S OF LAPTOP | Minimum 14" WXGA+ Anti-Glare LED Display | Kindly consider here as 14" Full HD 1920*1080 IPS | Please refer Corrigendum. |
| 2 | 78 | 7.22 ANNEXURE B | Display Resoultion | 14" , FHD (1920 x 1080) , , anti-glare, 250 nits with digital microphone and FHD Webcam | Kindly consider here as 14" , FHD (1920 x 1080) IPS, , anti-glare, 250 nits with digital microphone and HD Webcam with Camera shutter | Please refer Corrigendum. |
| 3 | 78 | 7.22 ANNEXURE B | Ports | Video: 1 HDMI 2.1, Audio: 1 Headphone/microphone combo jack, USB:3 USB 3.1 Gen 1, & At least 1 USB Type C with power delivery & display port | Kindly consider 3 USB 3.0, 1 Type C 3.2 Gen 2 with power delivery and display port, HDMI 2.0 | Please refer Corrigendum. |
| 4 | 78 | 7.22 ANNEXURE B | Slots | 3 M.2 for WLAN & Storage | Kindly consider here 2 M.2 - One for WLAN and One for Storage | Please refer Corrigendum. |
| 5 | 78 | 7.22 ANNEXURE B | Communication | Minimum 1 no. USB 3.0 & 2 no. USB 2.0, HDMI, Integrated NIC (10/100/1000) RJ45 TCP/IP v4 & 6 ready, Integrated Wireless LAN 802.11b/g/n, Bluetooth v2.0, Audio in/out, Integrated card reader. | Kindly consider here 3 USB 3.0, 1 Type C 3.2 Gen 2, 802.11 AX and BT 5.2 | Please refer Corrigendum. |
| 6 | 78 | 7.22 ANNEXURE B | Camera | Integrated WEB Camera (FHD) | Kindly consider HD Webcamera with Privacy Camera Shutter | No change in RFP Clause. |
| 7 | 78 | 7.22 ANNEXURE B | Power | a) Power adapter b) 3-cell, 41 W hr Li-ion or higher Longlife Battery, should Support battery fast charge - Approximately 50% in 30 minutes, should be able to provide battery backup of at least 8 Hours in ideal test conditions. | Kindly consider here 3 cell 50 Whr in line of longer battery life as it's a procurement of enterprise class Notebook | No change in RFP Clause. |
| 8 | 78 | 7.22 ANNEXURE B | Keyboard | Keyboard with Numeric pad | As a Enterprise Notebook kindly consider here Spill Resistant Backlit Keyboard and Finger Print Reader | No change in RFP Clause. |

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| 9 | 78 | 7.22 ANNEXURE B | Operating systems | Windows 11 Professional 64-bit Downgrade to Windows 10 preloaded with following components as a part- I. Windows 11 professional 64 Bit recovery Media II. Product manuals Note: Bidder must furnish a list of serial numbers of all CoA along with the corresponding list of PC system serial numbers for Operating system licenses or must provide Digitally purchased key for OS licenses. The Windows must be Pre-Activated in Laptops | As per Microsoft communication Window 10 Pro downgrade will come with additional commercial and same need to be factor in while quoting hence kindly confirm on the same. We would suggest if not needed kindly consider here Windows 11 Professional 64-bit | No change in RFP Clause. |
| 10 | 78 | 7.22 ANNEXURE B | Security Feature | TPM 2.0 or above mandatory, Provision for automatically detect, stop, and recover from a BIOS attack or corruption without manual intervention, Integrated protection from malware on malicious websites, Integrated protection from malware on malicious websites, Integrated real-time detection and prevention of zero-day threats and advanced persistent threat (APT) attacks for Windows applications | Kindly consider here TPM 2.0 with Self Healing BIOS with standard inbuilt security. Rest of the line is specific to one OEM | Please refer Corrigendum. |
| 11 | 82 | ANNEXURE D: | ELIGIBILITY EVALUATION | The bidder should have supplied minimum 500 Laptop in single order/multiple orders to any in India cumulatively during previous three financial years from the date of issuance of RFP to any Central Govt./State Govt./PSU/BFSI/reputed Private Firms/MNCs | Please clarify whether the total nos. of laptops supplied should be 1500 Nos. during previous three financial years. (i.e. 3 PO copies of 500 Nos. each) or the total should be 500 Nos. during previous three financial years | No change in RFP Clause. |

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| 12 | 82 | ANNEXURE D: | ELIGIBILITY EVALUATION | The bidder should have executed orders for supply of Laptop to Central Govt./State Govt./PSU/BFSI/reputed Private Firms/MNCs of value Rs. 1.0 Crore or more under at least three order during last three financial years. Necessary certificates to that effect from the banks should be enclosed. | Please clarify whether PO's of 1 Cr. per year are required or PO's of 3 Cr. Within three years required. | No change in RFP Clause. |