



Corrigendum-RFP-152019

CORRIGENDUM TO REQUEST FOR PROPOSAL (RFP) For supply, installation, commissioning and maintenance of Enterprise Fraud Risk Management Solution

Bank of Maharashtra Pune.

RFP Ref.No.152019 Dated 30.10.2019

With reference to RFP Ref No.: 152019 dated 30.10.2019 published on our website <https://www.bankofmaharashtra.in>, subsequent to pre-bid meeting dated 14.11.2019 following amendment to the RFP document are made with immediate effect.



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1. Page No. 09: Invitation to the Tender :

Important Information regarding Bid Submission

RFP Term/Clause no. Invitation of the Tender	As per RFP Timelines	Revised Timelines
Last Date for Submission of Bid	22-11-2019 14:00 Hrs	04-12-2019 14:00 Hrs
Time and Date for Opening of Technical Bid	22-11-2019 16:00 Hrs	04-12-2019 16:00 Hrs

Note:- Except above clause, there is no other change in information regarding Bid submission.

Corrigendum-RFP-152019**2. Page No. 36: Timelines**

RFP Term/Clause no.
4.17 Timelines
Bidder to comply with timelines mentioned after selection as System Integrator.

- Configuration as per RFP**

Sr No	Task	Time required to complete the phase (in Weeks)
1	Delivery & implementation planning	4
2	Implementation of project (Delivery/UAT/Pilot/Go live)	8

- Configuration Revised as**

Sr No	Task	Time required to complete the phase (in Weeks)
1	Delivery & implementation planning	4
2	Implementation of project (UAT/Pilot/Go live) Phase 1	12
3	Implementation of project (UAT/Pilot/Go live) Phase 2	12
4	Implementation of project (UAT/Pilot/Go live) Phase 3	12

Note:- Except above clause, there is no other change in Timelines



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3. Page No 39,40 - Financial and other Requirement to be met by the Bidder , Page No 107 ,109 - Annexure 5: Eligibility Criteria Compliance

RFP Term/Clause no.	Revised Change in the RFP
Financial and other Requirement to be met by the Bidder. Sr No 3 on Page no 39	Please read as Bidder/OEM instead of Bidder
10.5 Annexure 5: Eligibility Criteria Compliance Sr No 5 on Page no 107 and Sr No 10 and 11 on page no 109	

Note:- Except above clause, there is no other change in Financial and other Requirement to be met by the Bidder and Annexure 5: Eligibility Criteria Compliance

4. Page No 23 Serial no 4.6.9 (Customization and implementation requirements) Page No 78 Serial no 6 (A System Requirements)

Page No	Clause No	Old Clause as per RFP	Modified as
23	4.6.9	The maximum transaction response time for online scoring should be ≤ 200 milliseconds for the solution. In case the response time exceeds 200 milliseconds for more than 30 minutes in a month, bidder will have to take necessary steps at its end to reduce the response time without any extra cost to bank during the contract period.	The maximum transaction response time for online scoring should be ≤ 500 milliseconds for the solution. In case the response time exceeds 500 milliseconds for more than 30 minutes in a month, bidder will have to take necessary steps at its end to reduce the response time without any extra cost to bank during the contract period.
78	Sr No 6	Maximum transaction response time for online scoring should be ≤ 200 milliseconds	Maximum transaction response time for online scoring should be ≤ 500 milliseconds



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5. Page No. 63: Product Cost

RFP Term/Clause no.

8.2.2 Product Cost

Payment will be made as per milestones define below

- Configuration as per RFP**

License Delivery Milestone	License and Implementation Fee %
System Requirement Specification and analysis, project Kick Off	10 %
Delivery of Licenses and Installation at DC and DR	20%
Completion of Gap Analysis and Customization	40%
UAT Sign Off	10%
3 Months Post Go Live	20%

- Configuration Revised as**

Application implementation Milestone	License and Implementation Fee %
System Requirement Specification and analysis, project Kick Off	10 %
Delivery of Licenses and Installation at DC and DR	20%
Completion of Gap Analysis and Customization	20%
Implementation Cost	20%
UAT Sign Off	10%
3 Months Post Go Live	20%

License Delivery Milestone	License and Implementation Fee %
Delivery of licenses to the bank	70%
Successful installation and acceptance testing of product at DC and DR	20%
3 month post successful installation at DC and DRC	10%

Note:- Except above clause, there is no other change in Product Cost to be met by the Bidder.



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6. Page No 101 - Scoring

- Configuration as per RFP

Technical/Functional Parameter	No of points (Including Sub-points)	Complied S	Complied C
System Requirement	27		
Detection and Rule Engine	73		
Data Management	33		
Reporting	93		
Case Management	50		
Workflow and Scoring	28		
Alerting	16		
Analytics	8		
Internal Fraud	13		
Application Fraud	39		
Trade Finance	10		
Corporate Finance	9		
Priority sector lending	6		
Alternate channel fraud	10		
Internet Banking	20		
Core Banking	15		
Mobile and Treasure	10		
Other Channels	75		
Total	512		
Grand Total			

Final Score out of 30		
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Complied S – Standard Feature- Readily available in the solution. - 5 Marks

Complied C – Customization required, customization possible within the same solution without adding 3rd party components and completion within the stipulated timelines. – 3 Marks



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Technical/Functional Parameter	No of points (Including Sub-points)	Complied	Complied	Not Complied
		S	C	X
System Requirement	27			
Detection and Rule Engine	73			
Data Management	33			
Case Management	50			
Workflow and Scoring	28			
Alerting	16			
Analytics	8			
Internal Fraud	13			
Application Fraud	40			
Trade Finance	10			
Corporate Finance	9			
Priority sector lending	6			
Alternate channel fraud	10			
Internet Banking	21			
Core Banking	15			
Mobile and Treasure	18			
Other Channels	75			
Total	452			
Grand Total				
Final Score out of 30				

Complied S – Standard Feature- Readily available in the solution. - 5 Marks

Complied C – Customization required, customization possible within the same solution without adding 3rd party components and completion within the stipulated timelines. – 3 Marks

Not Complied X- 0 Marks

Note:- Except above clause, there is no other change in scoring to be met by the Bidder.



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7. Page No 25 :- 4.7 Facility Management and Monitoring Teams.

- Configuration as per RFP

Minimum number of support resources to be provided by bidder is mentioned below-

Role	Type of Resource	No of resource per shift	No. of Shift	Location
Application management & monitoring	L1	1	3	24x7 at Bank specified location for 365 Days
	L2	1	2	There shall be two shifts from 7 AM to 11 PM during the day. Monday to Saturday except Sunday.
	L3	1	1	There shall be one shift in a day from 9 AM to 6 PM. Monday to Saturday except Sunday.
Application, OS & Database administration	L2	1	3	There shall be two shifts in day from 7 AM to 11 PM at

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Role	Type of Resource	No of resource per shift	No. of Shift	Location (Pune)	Required
Application management, Case Management ,alert monitoring, OS and Database	L1	1	3	24x7 at Bank specified location for 365 Days	5
	L2	1	3	There shall be two shifts from 7 AM to 3 PM and 3 PM to 11 PM during the day from Monday to Saturday except Sunday. And a General Shift from 10 AM to 6 PM on all days including Sunday and Bank Holiday.	3
	L3	1	1	There shall be one shift in a day from 9 AM to 6 PM. Monday to Saturday except Sunday.	1



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Note:- Except above clause, there is no other change in Facility Management and Monitoring Teams to be met by the Bidder.

Note:-There is a change in Bid collection & submission calendar. Last date of sale of tender document and last date for bid submission will be read as 4th December 2019.

Sd/-
Deputy General Manager
Information Technology