

Reply to Pre- Bid Queries- RFP062022-23						
Request for Proposal for Co-hosting space for Data Center at Hyderabad						
RFP Reference No. 062022-23						
Sr no	Page#	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	Bank Comments
1	89	7.3	ANNEXURE 21	MANUFACTURER'S AUTHORIZATION FORM (MAF)	The clause may not be applicable since we are not Supplying any hardware or software,we are only providing colocation services as per the RFP scope	bidders understanding is correct. This annexure is not applicable and bidder is not required to submit the same.
2	96	7.28	ANNEXURE A: COMMERCIAL BID FORMAT , Table 3 - Point 9	PDU Delivery and Implementation cost	our understanding is that bank with bring their own racks along with rack PDU. Request you to kindly elaborate the exact expectation from SP against this clause	bidders understanding is correct. Bank will provide PDU and bidder is required to quote implementation expenses if any. bidder may quote 0 charges if there are no implementation efforts required from bidders side.
3	103	2	2. Disaster Recovery Center relocation requirements	The complete electrical and communication cabling (copper cable, fiber cable, connectors should be of reputed brands) has to be performed by the Co-hosting Service Provider. LAN Cabling will be completed by the bank	Kindly confirm the scope for communication cabling/LAN cabling. As per the clause we understand this will be in bank scope. Kindly confirm the reputed make or brand approved by the bank.	Inter Rack and Intra Rack cabling will be done by the Bank. Bank does not have any specific brand or make approved. Bidder may verify other information during visit to existing facility of Bank
4	103	7.30. ANNEXURE C: SCOPE OF WORK	section 2 (Disaster Recovery Center relocation requirements)	The complete electrical and communication cabling (copper cable, fiber cable, connectors should be of reputed brands) has to be performed by the Co-hosting Service Provider. LAN Cabling will be completed by the bank.	our understanding is that interrack network cabling will be under bank scope, kindly confirm if our understanding is correct or else, kindly elaborate the exact scope covered by bank in terms of LAN cabling.	bidder understanding is correct.

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5	103	7.30. ANNEXURE C: SCOPE OF WORK	section 3 (general) point no. 8	At the DRC the entire facility should have power supply from the transformer as the primary source and automatic switchover to DG set as a secondary source. In case of primary power failure, UPS should have back up power for minimum 30 minutes. The Electrical Power received at Feeder should be from two different sources / substations.	to ensure power continuity of ICT equipment's, System has been configured with auto switchover entire load to DG sets with redundancy is less than 1min and also UPS is configured in N+N along with battery bank with two divers path. Accordingly and as par standard 10 min battery back will suffice the requirement of TIER 3/ rated 3 DC. Request you to revise the battery backup of UPS to 10 mins on full load.	No Change in RFP clause. It is in the interest of bidder to provision higher backup capacity the same would be reviewed by evaluation team.
6	104	4	4. Server Room Area	II. At present bank is having 27 racks, however bank requires 30 Rack Space Cage Area. The bidder shall provide a dedicated caged rack space area of 30 Racks which includes Storage, Tape library etc. to host Bank's DRC IT infrastructure in the server room area. In future for additional requirements bidder has to provide cage area with a block of 5 Racks with same existing rates. The server room	We understang Bank require 30 racks with cage on Day 1. Kindly provide the timeline for the future additional requirement of 5 racks.	For future additional requirement of rack space, bank will intimate 2 to 3 weeks prior as required.

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				should be on first floor or above the first floor only		
7	107	9.II	Civil Requirements	The minimum load bearing capacity of the Data Center should be 1500 kg/sq. m.	Our min Load bearing capacity is 750 Kg/Sq.m and this supports racks with power provisioning of upto 6KVA or 3KW per rack which is your current requirement. Will you be scaling up beyond 3KW per rack in the future as for your current requirement load bearing capacity is adequate ? If yes, we will need increase load bearing capacity according to your specifications	No Change. Bidder may verify at the time of visiting the existing site.
8	108	13	Lift and shift of existing hardware & material from present site to relocated site	The shortlisted bidder has to shift equipment from present Bank's DC Site- to new proposed bidder Datacenter by partnering with existing OEMs.	1.Request you to kindly provide the exact no. of OEM racks with dimensions and average rated power capacity per rack. Also kindly confirm the no of 3 phase racks to be considered for these OEM racks 2.Bank will have to assign its Existing OEM to support on the existing warrantee, AMC & SLA obligations & carry out the graceful Shut down & start up of its application before start of physical lift & shift.during migration.	1. bidder may verify the information during site visit 2. bidders understanding is correct. Bidder is also expected to define clear responsibilities while on boarding OEMs for lift and shift support.
9	108	7.30. ANNEXURE C: SCOPE OF WORK	13. Lift and shift of existing hardware & material from	The shortlisted bidder has to shift equipment from present Bank's DC Site- to new proposed	Kindly note that It need be banks responsibility to Onboard the OEM for migration activity. Bidder will have limited role to	No Change

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			present site to relocated site	bidder Datacenter by partnering with existing OEMs.	play here with the existing OEMs.	
10	108	7.30. ANNEXURE C: SCOPE OF WORK	13. Lift and shift of existing hardware & material from present site to relocated site	Planning and Design a) Detailed Project Plan after figuring critical resources and Paths. b) Complete inventories of existing systems and inter-dependencies. c) Equipment requirements to keep systems operations under check during the migration process. d) Contingency Plan to cover unforeseen glitches during the migration e) LAN/WAN detailed diagram f) Dry run to test if plan is achievable	The details of LAN/WAN requirement will not be known by the bidder at any given point and request to be excluded from the scope along with "Dry run to test if plan is achievable".	Bank will assist in coordinating with OEM's whenever needed.
11	108	7.30	ANNEXURE C: SCOPE OF WORK; section 13	Lift and shift of existing hardware & material from present site to relocated site	Our understanding is that the scope for SP is limited to lift and Shift of the existing setup. But, we have observed certain clauses such as LAN/WAN detailed diagram , Dry run to test if plan is achievable, To ensure IT architecture is ready of racks, Ensure back-up systems are in place &	The clauses are expected to cover bidders infrastructure proposed for the implementing Bank's requirement. Bidder may verify at the time of visiting the existing site.

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					operational, Data Backup (prior to migration), Detailed diagrams rack / network / patching /LL connectivity which is beyond lift and shift scope . hence request you to kindly descope the same from RFP and limit the RFP scope to only physical lift and shift of the equipment's from current setup to new facility.	
12	109	13.1	Lift and shift of existing hardware & material from present site to relocated site	Transit Insurance of the assets shall be taken by bidder on behalf of the Bank and for labor involved in movement. Proof of insurance to be submitted to the Bank before commencement of actual shifting of items.	Request you to provide current asset value for pricing calculations in commercial bid.	Bidder may verify at the time of visiting the existing site.
13	109	13.5	Lift and shift of existing hardware & material from present site to relocated site	The laying out of (copper, fiber, multimode fiber) cable and termination of cable in ports at devices, required for migration in existing and proposed site will be done by bidder	Request you to kindly provide the exact numbers of copper and fiber cross connects/ link extension to be provisioned	Bank has provided number of cross connects required under commercial bid. Bidder me verify additional parameters during visit to Bank's premise.
14	109	7.30. ANNEXURE C: SCOPE OF WORK	Section 13, point 4	The patch panel/LIU or any other connectivity required for migration in existing site and proposed site will be done by bidder.	request you to kindly elaborate the exact scope for passive cabling. Also request you to allow bidder to site visit for assessing the exact scope of work for the same.	Bank will undertake within rack and inter Rack cabling for LAN and Fibber Connects. Bidder needs to provide supporting infrastructure to lay the cables.

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15	113		7.30 ANNEXURE E	The quantity of electric units mentioned is indicative and will be considered for bid evaluation purposes only. Moreover, the Bank will pay on the basis of their actual consumption and the unit rate will be considered accordingly. The units (kWh) expected to be consumed per year is 8,00,000 for DRC. The factor considered for conversion from KV to KW is (0.9).	Kindly confirm the name plate rated power Per Rack in KVA or KW. As Per KWH provided, can we consider 6KVA/rack.	Bidder me verify additional parameters during visit to Bank's premise.
16	122	7.33 point 34	technical compliance	Service Provider should ensure that sufficient power is provided for each rack. The power requirement per rack may vary and the service provider needs to provision the power as per Bank's power requirements per rack.	request you to kindly confirm the per rack average capacity provisioning/ average power density per rack to be considered for designing the solution as it will be us to design commercially optimized solution for bank and avoid over/under provisioning. and kindly confirm the no of OEM/ engineered racks and high density racks to be considered. Also, kindly confirm on bifurcation of three phase and single phase racks to be considered	Bidder me verify additional parameters during visit to Bank's premise.

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17	123	7.33 point 53	technical compliance	If the Telecom junction box, multiplexers of service provider from whom Bank would be getting the links is not available then the DRC service provider should allow the commissioning of the same and provide power and space without any cost.	request you to kindly provide the list of ISP provider required	BSNL,Bharti Airtel,TTML,TCL, Vodafone,Sify ,Reliance , TTSL Jio.
18	8	2	Bid Collection and submission calender	Last Date and time for receipts of tender offers	As there are many holidays in the month of August, we request to extend the submission of final bid by 30 days	Please refer corrigendum for revised timelines for bid submission
19	15	3.10.C	Commercial Evaluation	The price decided by the bank will be taken as the starting bid of the Reverse Auction and NOT for deciding the L-1 status. The L-1 bidder will be decided only later, on finalization of prices on completion of the Reverse auction process.	Bank may please reconsider the basis price is decided in for reverse auction. Can Price decided by bank be as per existing market trend & L-1 price bidder.	RFP Clause is self explanatory. No Change is RFP Clause
20	15	3.10. Scrutiny of Offers	c) Commercial Evaluation:	The price decided by the bank will be taken as the starting bid of the Reverse Auction	Kindly specify how the indicative benchmark of TCO price will be decided by the bank to proceed with the Reverse Auction?	Bank may consider L1 prices submitted by the bidders prior to start of reverse auction or start the auction based on the price estimates derived by the Bank.

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				and NOT for deciding the L-1 status		
21	16	3.10. Scrutiny of Offers	d) Reverse Auction	Bidders will have to submit indicative commercials to the RA agency and RA will start with the lowest indicative commercial bid. The bidder with lowest indicative bid will be considered as L1 if no other bidder accepts the start price quoted by such bidder during RA.	The RFP says if the bank opts for RA then commercial bid of the bidders will not be opened. However, as per this clause, RA will start with lowest indicative commercial bid. Kindly clarify how the Lowest indicative commercials can be obtained without opening commercial bid of the bidders? Also, on page 15 "c) Commercial Evaluation:" its mentioned that Price will be decided by the bank for RA. Kindly clarify the ambiguity whether Price for RA will be decided by the bank or Lowest commercials of the Bidders will be taken into consideration after opening Commercial bid.	Bidder will be required to quote commercials in the online bid during bid submission. If bank decided to go ahead with RA, the commercials submitted online with bid will not be opened.
22	18	3.14	Masked Commercial bid	The bidder should submit a copy of the actual price bid being submitted to the bank by masking the actual prices as part of technical bid. This is mandatory. The bid may be	Request clarification on this point as the masking requirement is not clearly understood	Bidder is required to quote the commercials as per commercial bid format. As commercial bid will be opened post completion of eligibility and technical evaluation. Bidder is required to submit the commercial bid with no prices mentioned. Fields where bidder is required to quote should be marked as "X". This would act as a

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				disqualified if it is not submitted		confirmation that bidder has understood all the fields under commercial bid format where quoting price is essential.
23	19	3.17.	3.17. Location of Project Implementation	This tender is being floated by the Head office of Bank. The Bank currently has existing DRC located in Hyderabad. Bank wants to relocate this DRC facility within Hyderabad	Request to clarify if the Bank DRC site in Hyderabad hosted and managed by Bank as Captive DR or hosted with any other Service provider.	Please refer RFP. Details are mentioned clearly in RFP.
24	19	3.17	Location of Project Implementation	The Bank currently has existing DRC located in Hyderabad. Bank wants to relocate this DRC facility within Hyderabad	Request you to kindly provide the address of existing DRC location in Hyderabad to assess the efforts for physical lift and shift form existing setup to new facility.	Bank of Maharashtra, M/s TCS Deccan Park,Opp. Lemon tree hotel, Hitec city,Madhapur,Hyderabad-500081
25	19	3.17	Location of Project Implementation	The Bank currently has existing DRC located in Hyderabad. Bank wants to relocate this DRC facility within Hyderabad	Request you to kindly provide the address of existing DRC location in Hyderabad to assess the efforts for physical lift and shift form existing setup to new facility.	Details already provided as response of Serial No 7
26	19	3.18	Contract Period	However, if the Bank desires, the selected bidder has to provide same support for Application software after expiry of the contract period at mutually agreed terms and will be renewed on a yearly basis	as per our understanding the scope of the RFP is limited to the colocation services and no software component. Request you to kindly elaborate the expectation in this clause.	Please refer corrigendum for revision

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27	21	3.24	Earnest Money Deposit	<p>The EMD made by the bidder will be forfeited if:</p> <ul style="list-style-type: none"> · The bidder withdraws his tender before processing of the same. · The bidder withdraws his tender after processing but before acceptance of "Letter of appointment" issued by Bank. · The selected bidder withdraws his tender before furnishing an unconditional and irrevocable Performance Bank Guarantee. · The bidder violates any of the provisions of the terms and conditions of this tender specification. · If successful bidder fails to execute the contract/SLA within required time 	Please remove this clause that EMD made by the bidder will be forfeited, EMD of Rs. 10 lacks should be refundable after completion of tender process	EMD should be returned to unsuccessful bidders. Cases under which EMD will be forfeited are already mentioned in RFP document. No Change in RFP Clause
28	22	3.24	Earnest Money Deposit	After the award of the contract, if the selected bidder does not perform satisfactorily or delays execution of the contract, the Bank reserves the right to get	Can you provide measurables to specify and define what "does not perform Satisfactorily" indicates	for some of the indicative pointers for un satisfactory performance please refer to RFP SCOPE, Timelines, Service Level Agreements, LD and Penalty clauses. If bidder does not perform inline with the agreed terms. The

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				the balance contract executed by another party of its choice by giving one month's notice for the same		same shall be treated as unsatisfactory performance.
29	22	3.25	commercials	Considering the enormity of the assignment, any service which forms a part of the Project Scope that is not explicitly mentioned in scope of work as excluded would form part of this RFP, and the Bidder is expected to provide the same at no additional cost to the Bank. The Bidder needs to consider and envisage all services that would be required in the Scope and ensure the same is delivered to the Bank. The Bank will not accept any plea of the Bidder at a later date for omission of services on the pretext that the same was not explicitly mentioned in the RFP.	request you to kindly elaborate the exact expectation from bidder on inclusion of services / components in the scope.	Please refer RFP Document

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30	22	3.25	Commercials	The Bank shall also have the right to cancel any of the items which have been mentioned in the Annexure A.	Few of the items are third party dependent for which SP need to placed back to back order to vendors. Hence, those items may not be cancelled once delivered/ ordered by bank. Hope this will be accepted by bank.	Please refer corrigendum. Clause 6.10 Right to alter scope
31	26	6.3	Price Bids	The prices and other terms offered by Bidders must be firm for an acceptance period of 180 days from the date of bid submission	Request Bank to modify the acceptance period to 90 days from the date of BID submission	No change in RFP Clause
32	32	6.12	Performance Bank Guarantee (3%)	The successful bidder should furnish a Performance Bank Guarantee to the extent of 3 % of the value of the contract within 30 days of the date of receipt of the purchase order/Indent. The Performance Bank Guarantee has to be submitted in the format as required by the Bank. The performance guarantee would be for the entire period of the Contract plus 6 months.	Bank to kindly modify this clause that PBG amount can be adjusted against invoices raised by bidder or service provider.	No change in RFP Clause

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				<p>If the Performance guarantee is not submitted, the Bank reserves the right to cancel the contract. The Performance Guarantee would be returned to the bidder after the expiry or termination of the contract. The limit of PBG of 3 % is as per guidelines of Ministry of Finance, Department of Expenditure Procurement Policy Division (No. F.9/4/2020-PPD) dated 30th December 2021 which are applicable to all tenders/ contracts issued/ concluded till 31st March 2023. If the tenders/ contracts is not issued/ concluded till 31st March 2023, as per revised guidelines of GOI (if any) will be applicable with regards to PBG. In absence of any guidelines from GOI, the</p>		

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				limit of PBG will be 10 %.		
33	34	6.21	sub contracting	The bidder shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required of the bidder under the contract without the prior written consent of the Bank.	Considering the comprehensive scope of the RFP where on certain components and to provide best in the industry services/ solution SP may need to aligned with third party reliable vendors for the same. Same will be informed to bank	RFP clause is self-explanatory. Bidder can take prior permission / written consent from the Bank as per bidder's requirement.
34	39	6.33	Liquidated Damages	If the bidder fails to deliver any or all of the Goods or perform the Services within the time period(s) specified in the Contract, the Bank shall, without prejudice to its other remedies under the Contract, deduct from the Contract Price, as liquidated damages, a sum equivalent to 0.50% of the complete contract amount until actual delivery or performance, per week or part thereof (3 days will be treated as a week); and the maximum deduction is	We request the bank to consider a 10 Week delivery period and reduce the penalty cap perweek to 0.1% of Year 1 Annual Recurring Charge and total cap to 2% of Year 1 Annual Recurring Charge instead of TCO	No change in RFP Clause

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				10% of the contract price. Once the maximum is reached, the Bank may consider termination of the contract. Further, the Bank also reserves the right to cancel the order and invoke the Bank Guarantee/Performance.		
35	93	7.1	ANNEXURE 25	FORMAT FOR LOCAL CONTENT	The clause may not be applicable since we are not Supplying any hardware or software, we are only providing colocation services as per the RFP scope	No change in RFP Clause
36	93	7.1	ANNEXURE 25: FORMAT FOR LOCAL CONTENT	CERTIFICATION FOR LOCAL CONTENT	Request Bank to clarify the point in detail	Please refer the Public Procurement (Preference to Make in India), Order 2017 – Revision vide Order No. P-45021/2/2017-PP (BE-II) dated 04th June, 2020
37	94	7.28 point 10		Racks to be deployed by bank within the server room area will be provided by bank.	we are assuming that that the rack, PdUs will also be provided by the bank along with the racks. Kindly confirm	bidders understanding is correct.
38	95	7.28	ANNEXURE A: COMMERCIAL BID FORMAT	table 2 recurring charges	for components such as store area, cross connect , Video Recording to be provided on Readable Media Month on Month etc, along with OTC, these components may have	No change in RFP Clause

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					recurring charges as well. Request your advise on including the same in ARC i.e. table 2	
39	96	Table 3 [One time cost]	2,3,4,5,6	2. 16 Amp Sockets (single phase) delivery and Implementation-120 No.s 3. 32 Amp Sockets (three phase) delivery and Implementation-16 No.s 4. 32 Amp Sockets (single phase) delivery and Implementation-17no.s 5. 64 Amp Sockets (single phase) delivery and Implementation- 2 No.s 6. 64 Amp Sockets (three phase) delivery and Implementation-2 no.s	Please clarify the requirement . 1. Is Bank is referring to PDU Ckts which will terminate in Banks rPDU.	Bidder may verify at the time of visiting the existing site.
40	96	7.28	ANNEXURE A: COMMERCIAL BID FORMAT - Table 2	Co-Hosting Charges (per Rack as per dimensions mentioned in RFP)	as co- hosting charges will be based on the capacity provisioning per rack/ entire setup, request you to kindly confirm the average rack density or else total power capacity to be provisioning across 30 racks.	Bidder may verify at the time of visiting the existing site.
41	100	7.29. ANNEXURE B: TECHNICAL EVALUATION CRITERIA	7.29. ANNEXURE B: TECHNICAL EVALUATION CRITERIA	The Technical and Functional Requirements-----40 Marks	The "7.33 ANNEXURE H: TECHNICAL SPECIFICATIONS" mentioned in page 120 has no bifurcation of the 40 marks to be allotted to this category. How can the score marks be derived from	Bank has provided high-level pointers and weightage for evaluation of the same. bidder is expected to provide the best possible proposal which will be evaluated by the Bank's team

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					total 40 marks allotted for this category?	based on criteria which are defined internally.
42	100	7.29. ANNEXURE B: TECHNICAL EVALUATION CRITERIA	7.29. ANNEXURE B: TECHNICAL EVALUATION CRITERIA	Migration Plan & Execution Schedule	There are no timelines mentioned for "Migration Plan & Execution Schedule" in RFP. What are the parameters on with the bidder will acquire 20 marks allotted for this category?	Bank has provided high-level pointers and weightage for evaluation of the same. bidder is expected to provide the best possible proposal which will be evaluated by the Bank's team based on criteria which are defined internally.
43	100	7.29. ANNEXURE B: TECHNICAL EVALUATION CRITERIA	7.29. ANNEXURE B: TECHNICAL EVALUATION CRITERIA	Resource Skill and Deployment (list to be provided)	Kindly specify what is required from bidder for him to qualify for the score of 20 marks	Bank has provided high-level pointers and weightage for evaluation of the same. bidder is expected to provide the best possible proposal which will be evaluated by the Bank's team based on criteria which are defined internally.
44	100	7.29. ANNEXURE B: TECHNICAL EVALUATION CRITERIA	7.29. ANNEXURE B: TECHNICAL EVALUATION CRITERIA	Site visit feedback	Kindly specify how many site visits are required to score complete 20 marks. Cost for commutation for the site visit shall be borne by the Bank? How many delegates from the bank shall conduct the site visit?	Bank has provided high-level pointers and weightage for evaluation of the same. bidder is expected to provide the best possible proposal which will be evaluated by the Bank's team based on criteria which are defined internally. Cost for commutation will be borne by the Bank. number of delegates will be confirmed before site visit. the tentative number of visitors would be 3-5

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45	102	7.30	1. Project Scope	2. An exclusive contiguous core data center area required based on existing Racks dimensions deployed in Bank Disaster Recovery Center along with provision of future Racks for DRC. Details of the Existing Racks deployed and future Racks requirement given in section 7.1.3	Requesting you to share the details as we could not locate the Section 7.1.3 for existing inventory details.	Please refer point no. 7.1.4. II on RFP document page no 104
46	102	7.3.B	ANNEXURE C: SCOPE OF WORK	Lift and shift of existing hardware & material from present site to relocated site.	Requesting you to share the details of the existing hardware & material inventory of present site.	The details will be shared with successful bidder. Additionally, bidder may verify the details at the time of visiting the existing site.
47	102	7.3.C	ANNEXURE C: SCOPE OF WORK	Migration of communication links	Request to clarify if the existing links for migration will be Bidder or Bank Scope. Please confirm.	Please refer responsibility table on page no 102 of RFP document for clarity
48	102	7(B)	Project Scope	B)Lift and shift of existing hardware & materi	1. Will the Bank facilitate partnering with various OEM's ? 2. Will responsibility Data and Systems Backup rest with respective OEM's ? 3. Will the Bank officials accompany SP team at DRC and at SP location during the course of lift and shift?	1) Bank will help in coordinating with OEM's 2) Backup and Restoration will be the responsibility of Bank 3) Yes
49	104	4.IX	Server Room Area	The bidder shall provide adequate power points in the Server caged area allocated to Bank.	Each Rack will be provided with dual source of power with industrial sockets, 6 + 6 Power points available on each rack, provisioned for powere upto the subscribed capacity of each	Currently, most of our Racks we are having 4 sets of 6 + 6 Power points (PDU) for each rack. Number of sockets will be varying from Rack to Rack. So, depending up on devices and load, bidder has

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					rack. For additional power points required on the rack, it can be provided only if power rating of all equipment on the rack is lower than subscribed provisioned power. Kindly let us know if the bank need more than 6 + 6 power points.	to provide adequate power points in each Rack. Bidder may verify the details during visit.
50	104	4.X	Server Room Area	The bidder shall provide power connectors / sockets. If Banks requires additional power sockets the same shall be provided by the bidder.	Each Rack will be provided with dual source of power with industrial sockets as per specifications For additional power points required on the rack, it can be provided only if power rating of all equipment on the rack is lower than subscribed provisioned power. Kindly let us know if the bank need more than 6 + 6 power points.	Currently, most of our Racks we are having 4 sets of 6 + 6 Power points (PDU) for each rack. Number of sockets will be varying from Rack to Rack. So, depending up on devices and load, bidder has to provide adequate power points in each Rack. Bidder may verify the details during visit.
51	104	7.30. ANNEXURE C: SCOPE OF WORK	section 3 (general) point no. 15	A separate meter should be installed to evaluate the power consumption for Bank's equipment hosted at the DRC. Bank/ or its designated agency will have the right to audit the Co-hosting facility including the	we have deployed Branch circuit monitoring mechanism to monitor each and every feed of the rack in Realtime on 24*7 basis. Report for the same can be provided to understand the actual power consumption of the individual racks /complete setup. Hope this will suffice the requirement	Yes. Consolidated/actual power consumption to the individual racks/complete setup is needed for billing.

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				power meter for consumption.		
52	104	7.30. ANNEXURE C: SCOPE OF WORK	section 4, point 2	At present bank is having 27 racks, however bank requires 30 Rack Space Cage Area. The bidder shall provide a dedicated caged rack space area of 30 Racks which includes Storage, Tape library etc. to host Bank's DRC IT infrastructure in the server room area. In future for additional requirements bidder has to provide cage area with a block of 5 Racks with same existing rates. The server room should be on first floor or above the first floor only.	<p>1) request you to kindly confirm the per rack average capacity provisioning/ average power density per rack to be considered for designing the solution as it will be us to design commercially optimized solution for bank and avoid over/under provisioning. and kindly confirm the number of OEM engineered racks/ high density racks.</p> <p>2) kindly confirm the dimension 3 racks for which rack space for future expansion need to be provisioned.</p> <p>3) Also, kindly confirm on estimated no of future rack and bank's intension to reverse space for few racks considering future expansion on day 1.</p>	<p>1) bidder may verify at the time of visiting the existing site.</p> <p>2) Server Racks- 600X1200 - Qty. 22, Storage(1 base and 2 extenders) - 900X1200 - Qty.3 , Tape library-1200X1600- Qty.2</p> <p>3) For future additional requirement of rack space, bank will intimate 2 - 3 weeks prior as required.</p>
53	104	7.30. ANNEXURE C: SCOPE OF WORK	section 4, point 6	The bidder shall provide a staging area of 50 Sq. Ft. (5x10 Feet) in Bank's DRC for storage/safe keep of spare servers/routers/devices.	Our understanding is that SP to provision one dedicated room which bank will be using as staging as well as store room. Kindly confirm if our understanding is correct	bidders understanding is correct.

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				This space should be outside server room area		
54	104	7.30. ANNEXURE C: SCOPE OF WORK	section 4, point 9	The bidder shall provide adequate power points in the Server caged area allocated to Bank.	request you to kindly confirm the average estimated power sockets per racks required and also bifurcation in terms of single phase and three phase racks	Number of sockets will be varying from Rack to Rack. So, depending up on devices and load, bidder has to provide adequate power points in each Rack. Bidder may verify the details during visit.
55	104	7.30. ANNEXURE C: SCOPE OF WORK	section 4, point 3	However, there should be requirement of additional space in the future, other than the space for existing racks, the bidder should be able to provide the same on the prorated per square feet cost within the same facility, contiguous to the existing rack spaces. If contiguous space is not available, then the SP can offer the space in any floor which is on and above the first floor only in the same building where DRC is hosted.	kindly confirm on estimated no. of future rack to be considered and bank's intension to reverse space for few racks considering future expansion on day 1.	For future additional requirement of rack space, bank will intimate 2 to 3 weeks prior as required.
56	104	7.30. ANNEXURE C: SCOPE OF WORK	section 4 server room area	At present bank is having 27 racks, however bank requires	we are considering standard mesh cage, hope this will suffice the requirement	bidders understanding is correct.

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				30 Rack Space Cage Area.		
57	105	7.3	ANNEXURE C: SCOPE OF WORK	5. Existing Server Dimensions: (Attached as a separate file with RFP : Annexure-28)	Requesting you to share the details as we could not locate the Annexure-28 for existing inventory details. Details Required in dimension along with required quantities for each server and network rack. Server Rack Dimension WDXH Network Rack Dimension WDXH	Server Racks- 600X1200 - Qty. 22, Storage(1 base and 2 extenders) - 900X1200 - Qty.3 , Tape library-1200X1600- Qty.2 Bidder may verify at the time of visiting the existing site.
58	105	4.XIV	Server Room Area	The bidder should make the provision of adequate numbers of 32 amps industry standard sockets in single phase and adequate numbers of 64 amps industry standard sockets in three phase in Bank's rack space as per the layout.	In the PDU, 32 amps single phase sockets and 63 amps three phase sockets are available. As per Industry standard, only 63 amps sockets are available and not 64 amps. Is this acceptable to the bank ?	No Change. Bidder may verify at the time of visiting the existing site.
59	105	4.XIX	Server Room Area	Bidder in their technical bid shall provide the proposed Server room area layout clearly showing the placement of the racks in the server room area along with indicative positioning of the BMS equipment like CCTV cameras with Night Vision with 12m	Is there any min number of CCTV cameras that the Bank requires or will the SP decide on CCTV camera count ?	bidder is expected provision sufficient no of CCTV Cameras to cover entire placement of the racks in the server room area inline with the specifications given in RFP.

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				range, Fire/ smoke detectors, WLD, access control system, rodent repellent, precision-AC etc.		
60	106	8. Seating Space	3	III. Glass door cabin area should be furnished with modular furniture such as drawers/pedestal, keyboard tray, for table/ desk with two - 3 power connections and 3 network connections. And the table should accommodate printer, Laptop, IP phones and some free space to keep office files. A locker that can accommodate 3 box files and some stationary, the one that comes along with the work table. Also a separate iron storage locker with at least 4X1.5 feet size needs to be furnished at one corner of the glass door cabin. Also the Glass door room should accommodate extra 4 chairs other than the executive cabin chair.	We understand total 25 BCP seats are required including the Cabin which can accommodate 1 Sr Executive.	bidders understanding is correct.
61	106	8.1	Seating space	Glass door cabin area should be furnished with modular furniture such as drawers/pedestal, keyboard tray, for table/	We understand that Iron storage locker will be brought in by the bank. Kindly Confirm.	No, bidder is expected to make provision for safe storage.

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				desk with two - 3 power connections and 3 network connections. And the table should accommodate printer, Laptop, IP phones and some free space to keep office files. A locker that can accommodate 3 box files and some stationary, the one that comes along with the work table. Also a separate iron storage locker with at least 4X1.5 feet size needs to be furnished at one corner of the glass door cabin. Also the Glass door room should accommodate extra 4 chairs other than the executive cabin chair.		
62	106	8.1	Seating Space	The Bank requires seating space for 25 desktop Seats in the same DRC building and provision for mounting 4 to 6 monitoring screens with minimum size of 55 inches. The seating space should have communication (LAN) facility with server room for the users to work remotely on the servers from this seating space.	25 Seating is not available in a single area, we can provide the 25 seating seats in different places on the same floor. Kindly confirm whether bank is looking for contiguous seating space in the same hall ?	bidder is expected to provision the place on same floor within same hall preferably contiguous for all resources for easy monitoring and supervision.

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63	106	7.30. ANNEXURE C: SCOPE OF WORK	Section 7 (BMS) point no. 7	There should be CCTV cameras (IP Cameras) with night vision with 12m range monitoring for surveillance of building entrance, exits and other critical areas where Bank's components are placed. Activities to be recorded and the archival should be kept for at-least six months. Thereafter it should be provided to Bank on DVD/ kept in storage devices (External Hard Disk – USB)/storage vault.	as per compliance sheet point no. 42 its is mentioned as 90 days. Request you to amend the same inline to point no. 42 in technical compliance	No change in RFP Clause
64	106	7.30. ANNEXURE C: SCOPE OF WORK	Section 8 (seating area) point 1	The Bank requires seating space for 25 desktop Seats in the same DRC building and provision for mounting 4 to 6 monitoring screens with minimum size of 55 inches. The seating space should have communication (LAN) facility with server room for the users to work remotely	Based on the feasibility, we will be able to provide space for either mounting of monitoring screen or table top arrangements can be provided. Hope this will suffice the requirement.	Bidder is expected to provision at least 4 monitoring screen with wall mounts

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				on the servers from this seating space.		
65	107	Seating Space	Annexure-A	Service Provider should provide a fire proof storage cabinet of approximate 6 ft. x 3 ft. with multiple shelves to keep documents.	Requesting you to clarify the dimension of the fireproof Cabinet. Length and breadth are provided kindly also provide the height of the cabinet.	6 ft. x 3 ft x 4 ft (Height x Width x Depth)
66	107	8.X	Seating Space	Service Provider should provide a fire proof storage cabinet of approximate 6 ft. x 3ft. with multiple shelves to keep documents	kindly provide more details about this requirement such name and model of such a cabinet with specs	bidder is expected to provision fire proof storage cabinet of reputed brand like Godrej or equivalent standard. Dimensions of proposed fire proof storage cabinet should be approximately 6 ft. x 3 ft x 4 ft (Height x Width x Depth) with multiple shelves to keep documents and files.
67	107	7.30. ANNEXURE C: SCOPE OF WORK	Section 10 (Power Supply Requirements); point 6	All power feed must be protected from brownout, spike & surge by Uninterrupted Power Supply, with capacity to supply stable power up to 2 hours after primary power failure.	to ensure power continuity of ICT equipment's, System has been configured with auto switchover entire load to DG sets with redundancy is less than 1min and also UPS is configured in N+N along with battery bank with two divers path. Hope this will suffice the requirement	RPF clause is self-explanatory
68	108	7.30. ANNEXURE C: SCOPE OF WORK	13. Lift and shift of existing hardware & material from present site to relocated site	Pre-Migration a) To ensure IT architecture is ready of racks, power circuits, cage and biometrics. b) Ensure back-up systems are in place &	Scope pertaining to - Data Backup (prior to migration) - Ensure back-up systems are in place & operational Need to be excluded from	Bank will take care of point c) Data Backup (prior to migration). Point be pertains to backup systems with respect to Infrastructure of co-hosting facility which should be taken care by bidder

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				operational c) Data Backup (prior to migration) d) Ensure that your commutation and building infrastructure can cope with equipment size & weight e) To ensure surveillance camera continually covers new customer cages	bidders scope as it need to be OEM driven.	
69	108		ANNEXURE C: SCOPE OF WORK; section 13	The shortlisted bidder has to shift equipment from present Bank's DC Site- to new proposed bidder Datacenter by partnering with existing OEMs.	as the OEM is already having a contractual tie-up with bank and also we are assuming that OEM is already having AMC for the bank devices, hence request bank to arrange OEM's availability will be considered under bank's scope	Bank will assist in coordinating with OEM's whenever needed.
70	111	7.29 ANNEXURE D: ELIGIBILITY EVALUATION COMPLIANCE	ELIGIBILITY CRITERIA COMPLIANCE TABLE	The Bidder submitting the offers should be a Registered Company in India under the Companies Act, 1956 / 2013 or The bidder must be a registered firm/ company//LLP/ trust/government owned organization/and shall be in existence	We have undergone restructuring of our company business resulting in formation of subsidiary company to focus on specific line of business of the RFP. Hence the subsidiary bidding company will have to relay on its parent company to comply with the Experience & financial Eligibility clauses of the RFP. Request you to modify the clause as:	Please check corrigendum for revised eligibility requirements

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				for the last five years (as on 31.03.2021). Copy of the certificate of incorporation should be enclosed as documentary proof	<i>The Bidder or Bidder's Parent company (Incase bidder is 100% owned subsidiary of its Parent company) submitting the offers should be a Registered Company in India under the Companies Act, 1956 / 2013 or The bidder must be a registered firm/ company//LLP/ trust/government owned organization/and shall be in existence for the last five years (as on 31.03.2021). Copy of the certificate of incorporation should be enclosed as documentary proof</i>	
71	111	7.29 ANNEXURE D: ELIGIBILITY EVALUATION COMPLIANCE	ELIGIBILITY CRITERIA COMPLIANCE TABLE	The bidder should have a minimum turnover of Rs.200 crores per annum in any two of the following financial years FY 2019-20, 2020-21 and 2021-22. This must be the individual Company's turnover and not that of any group of Companies. The bidder should have a positive net worth in the last two financial years in India out of the following financial years.	We have undergone restructuring of our company business resulting in formation of subsidiary company to focus on specific line of business of the RFP. Hence the subsidiary bidding company will have to relay on its parent company to comply with the Experience & financial Eligibility clauses of the RFP. Request you to modify the clause as: <i>The Bidder or Bidder's Parent company (Incase bidder is 100% owned subsidiary of its Parent company) should have a</i>	Please check corrigendum for revised eligibility requirements

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					minimum turnover of Rs.200 crores per annum in any two of the following financial years FY 2019-20, 2020-21 and 2021-22. This must be the individual Company's turnover and not that of any group of Companies. <i>The Bidder or Bidder's Parent company</i> should have a positive net worth in the last two financial years in India out of the following financial years.	
72	111	7.29 ANNEXURE D: ELIGIBILITY EVALUATION COMPLIANCE	ELIGIBILITY CRITERIA COMPLIANCE TABLE	The bidder should be a profit making entity with respect to operations in India in the last financial year, and, in at least one of the two years preceding the last financial year.	We have undergone restructuring of our company business resulting in formation of subsidiary company to focus on specific line of business of the RFP. Hence the subsidiary bidding company will have to relay on its parent company to comply with the Experience & financial Eligibility clauses of the RFP. Request you to modify the clause as: The Bidder or Bidder's Parent company (Incase bidder is 100% owned subsidiary of its Parent company) should be a profit making entity with respect to operations in India in the last financial year, and, in at least one of the two	Please check corrigendum for revised eligibility requirements

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					years preceding the last financial year.	
73	111	7.29 ANNEXURE D: ELIGIBILITY EVALUATION COMPLIANCE	ELIGIBILITY CRITERIA COMPLIANCE TABLE	The bidder must have provided Tier III Data Centre co-hosting facility to at least three companies at any of their co-hosting sites in India. (Out of which One credential should be from a Banking, Financial Service or Insurance (BFSI) Company in India who have co-hosted their Data Centre or Near Site or Disaster recovery site).	We have undergone restructuring of our company business resulting in formation of subsidiary company to focus on specific line of business of the RFP. Hence the subsidiary bidding company will have to relay on its parent company to comply with the Experience & financial Eligibility clauses of the RFP. Request you to modify the clause as: The Bidder or Bidder's Parent company (Incase bidder is 100% owned subsidiary of its Parent company) must have provided Tier III Data Centre co-hosting facility to at least three companies at any of their co-hosting sites in India. (Out of which One credential should be from a Banking, Financial Service or Insurance (BFSI) Company in India who have co-hosted their Data Centre or Near Site or Disaster recovery site).	Please check corrigendum for revised eligibility requirements
74	111	7.29	ANNEXURE B: TECHNICAL		request you to provide the detailed marking scheme to stating the bifurcation of 40	Bank has provided high-level pointers and weightage for evaluation of the same. bidder is

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			EVALUATION CRITERIA		marks against technical and functional requirement to understand the weightage of each and every technical parameter in compliance sheet also, request you to elaborate key evaluation blocks and their respective weightage for point no. 2, 3 and 4 as well.	expected to provide the best possible proposal which will be evaluated by the Bank's team based on criteria which are defined internally.
75	112	7.29.13	ELIGIBILITY CRITERIA COMPLIANCE TABLE -Non NPA	The Bidder/Bidder's parent company should not have been declared Non- Performing Asset (NPA) by any BFSI organization as on date of submission of the tender, otherwise the bid will not be considered. Self-Declaration letter signed by Authorized Signatory to be submitted.	The bank may please remove the words "/ bidders Parent company" as the Service Provider is an independent entity	No Change in RFP Clause
76	112	7.29 ANNEXURE D: ELIGIBILITY EVALUATION COMPLIANCE	ELIGIBILITY CRITERIA COMPLIANCE TABLE	The bidder should have minimum experience of providing data center hosting services for last 5 years. The bidder should submit a letter issued by the scheduled commercial bank stating	We have undergone restructuring of our company business resulting in formation of subsidiary company to focus on specific line of business of the RFP. Hence the subsidiary bidding company will have to relay on its parent company to comply with the Experience & financial Eligibility clauses of	Please check corrigendum for revised eligibility requirements

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				the services are found satisfactory	the RFP. Request you to modify the clause as: The Bidder or Bidder's Parent company (Incase bidder is 100% owned subsidiary of its Parent company) should have minimum experience of providing data center hosting services for last 5 years. The Bidder or Bidder's Parent company should submit a letter issued by the scheduled commercial bank stating the services are found satisfactory	
77	112	7.29 ANNEXURE D: ELIGIBILITY EVALUATION COMPLIANCE	ELIGIBILITY CRITERIA COMPLIANCE TABLE	The Bidder should have the following Certifications / compliance document and certifications should be in-force: a) ISO 27001 or BS 7799 - 3 Certified b) NFPA 70 & 75 c) IS 1893:1984 Seismic Compliance d) TIA 942 compliance for Architectural, electrical, cooling and network e) Air Quality in data center site should be of	There are no legitimate body to certify the compliance of NFPA 70 & 75. These are standards that need to be adhere with by the service provider and a self certification of the same can be submitted. Kindly clarify if that would suffice the compliance of the clause.	Please check corrigendum for revised eligibility requirements

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				severity level G1 (mild) as per ISA-71.04		
78	112	7.29 ANNEXURE D: ELIGIBILITY EVALUATION COMPLIANCE	ELIGIBILITY CRITERIA COMPLIANCE TABLE	e) Air Quality in data center site should be of severity level G1 (mild) as per ISA-71.04	Mostly Air Quality is measured and monitored by devices fitted in the Datacentre that produce reports of the severity level. Copy of such reports can be submitted. Kindly clarify if that would suffice the compliance of the clause.	Please check corrigendum for revised eligibility requirements
79	114	7.30.a	Payment Terms	a. Recurring Payment for Co-Location Services: will be paid quarterly in arrears	Can Recurring Payment for Co-Location Services be paid monthly advance.	No change in RFP Clause
80	115	General	ANNEXURE F: PROJECT TIMELINES	PROJECT TIMELINES	Considering the complexity of this project, finalizing the project timelines of implementation or agreeing with RFP recommended Timelines by the bid submission date may be a difficult task for bidding organizations. Hence We request to keep this open for further mutual discussion & negotiations till finalizing the contract agreement.	Please refer corrigendum for revised timelines
81	115	General	ANNEXURE F: PROJECT TIMELINES	Acceptance of the Purchase Order by the Bidder		Please refer corrigendum for revised timelines
82	115	General	ANNEXURE F: PROJECT TIMELINES	Making the server area ready and available for setting up Bank IT infrastructure in new DRC Co-hosting facility (Site should be ready with	Request Bank to Accept below timelines : 8 weeks from date of acceptance of the purchase order by the Service Provider (SP).	Please refer corrigendum for revised timelines

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				electrical cabling, and other facilities like access control system, Communication links cabling, seating space etc.)		
83	115	General	ANNEXURE F: PROJECT TIMELINES	Site completely ready for inspection & Acceptance testing.	10 weeks from date of issuing the purchase order to the SP	Please refer corrigendum for revised timelines
84	115	General	ANNEXURE F: PROJECT TIMELINES	Go-live of the DRC.	12 weeks from date of issuing the purchase order to the SP	Please refer corrigendum for revised timelines
85	115	7.31	ANNEXURE F: PROJECT TIMELINES	Go-live of the DRC. 6 weeks from date of issuing the purchase order to the SP	We request 10 weeks from the date of issuing the PO for Go-live	Please refer corrigendum for revised timelines
86	115	7.31 ANNEXURE F: PROJECT TIMELINES	7.31 ANNEXURE F: PROJECT TIMELINES	Acceptance of the Purchase Order by the Bidder-----0 week	We request to provide at least a weeks time to go through the parameters of the PO before providing acceptance to the same after due review from company management	Please refer corrigendum for revised timelines
87	115	7.31 ANNEXURE F: PROJECT TIMELINES	7.31 ANNEXURE F: PROJECT TIMELINES	Making the server area ready and available for setting up Bank IT infrastructure in new DRC Co-hosting facility (Site should be ready with electrical cabling, and other facilities like access control system, Communication links cabling, seating space etc.)-----2 to 3 weeks	Hope caging is not covered in this time lines. Caging activity with biometric access requires considerable time and investment. Request to increase the time lines by another 6 weeks for caging to be completed.	Please refer corrigendum for revised timelines

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88	115	7.31 ANNEXURE F: PROJECT TIMELINES	7.31 ANNEXURE F: PROJECT TIMELINES	Site completely ready for inspection & Acceptance testing.-----4 weeks	Caging will not be possible in 4 weeks timelines. Kindly extend the timelines to another 6 weeks	Please refer corrigendum for revised timelines
89	115	7.31 ANNEXURE F: PROJECT TIMELINES	7.31 ANNEXURE F: PROJECT TIMELINES	Go-live of the DRC-----6 weeks	Hope this go live is only for the Server area being ready for migration. This does not include the exhaustive migration as asked in the RFP including Lift & Shift.	Please refer corrigendum for revised timelines
90	115	7.31, point no. 4	ANNEXURE F: PROJECT TIMELINES	6 weeks from date of issuing the purchase order to the SP	considering the comprehensiveness of the RFP request you to kindly relax the go live criteria as 8 weeks for date of issuing the purchase order to SP	Please refer corrigendum for revised timelines
91	118		SLA Penalties	For links and other infrastructure A >= 99.982% =No Penalty 99% =< A < 99.982% =2 days equivalent of Charges for that year of total DRC Co-hosting amount 98% =< A < 99% = 5 days equivalent of Charges for that year of total DRC Co-hosting amount A < 98% = Penalty at the rate of 1% of annual rental charges for every	For links and other infrastructure A >= 99.982% =No Penalty 99% =< A < 99.982% =1/2 days equivalent of Charges for that year of total DRC Co-hosting amount 98% =< A < 99% = 1 days equivalent of Charges for that year of total DRC Co-hosting amount A < 98% = Penalty at the rate of 0.01% of annual rental charges for every 1% lower than the stipulated uptime Please remove this clause penalty including liquidated damages will be subject to an	No change in RFP Clause

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				0.1% lower than the stipulated uptime The penalty including liquidated damages will be subject to an overall cap of 10% of the contract value and thereafter, the contract may be cancelled.	overall cap of 10% of the contract value and thereafter, the contract may be cancelled.	
92	121	7.33 point 27	technical compliance	A power meter that can measure the exact power consumption by the BANK's equipment shall be setup for the BANK's in caged area.	we have deployed Branch circuit monitoring mechanism to monitor each and every feed of the rack in Realtime on 24*7 basis. Report for the same can be provided to understand the actual power consumption of the individual racks /complete setup. Hope this will suffice the requirement	Query already answered in SI no 40
93	122	42	Building Management System	There should be CCTV (with night vision with 12m range) monitoring for surveillance of the BOM racks in the server hall area. The CCTV surveillance should cover BOM's rack space area and other critical areas where Bank's components are placed. Activities should be recorded and the	Is there any min number of CCTV cameras that you require or have in mind ? kindly confirm whether Bank will provide the external HDD / USB	For minimum number of CCTVs please refer answer to query no 48. Yes Bank will be providing external HDD/ USB

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				archival should be kept for at-least 90 days. Thereafter it should be provided to BOM on DVD/kept in storage devices (External Hard Disk – USB).		
94	122	7.33 point 33	technical compliance	The entire solution should have power supply from the transformer as the primary source and automatic switchover to DG set as a secondary source. In case of primary power failure, UPS should have back up power for minimum 30 minutes.	to ensure power continuity of ICT equipment's, System has been configured UPS is configured in N+N along with battery bank with two divers path along with a battery back time of 10 mins on full load (due to redundancy, in general operation UPS is running 50% of the capacity). Additionally, in event of utility failure auto switchover entire load to DG sets with redundancy is less than 1min . Accordingly and as per standard 10 min battery back on full load will suffice the requirement . Request you to revise the battery back of UPS to 10 mins on full load.	Please refer answer of query SI no 36
95	122	7.33 point 35	technical compliance	The bidder should be having adequate power and cooling requirement factored to accommodate the scale of the requirement in full rack configuration	request you to kindly confirm total estimated power capacity to be provisioned across 30 racks	Bidder may verify at the time of visiting the existing site.

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				utilization. Additional power if required to be made available.		
96	123	7.33 point 52	technical compliance	The co-hosting facility service provider should extend the link terminated by the link service provider on the junction box till the server room where the BANK's equipment will be located at no extra cost throughout the contract period.	Request you to give clarity on this clause as 70 no of copper and 10 no. of fiber cross connects along with per set set in rate card is mentioned. hope, those cross connects serve the purpose of link extension from ISP junction box to bank cage.	bidders understanding is correct.
97	124	Annexure -H	ANNEXURE H: TECHNICAL SPECIFICATIONS -Technical Specifications for DRC Co-Hosting	The SP shall provide a separate space to accommodate Bank's Fire vault cabinet (2.5' width x 2.5' length x Height- 3.5') in the seating area.	We understand that Fire vault will be in the Scope of Bank.	Please refer answer of query SI no 58
98	124	7.33 point 60	technical compliance	The SP shall provide a separate space to accommodate Bank's Fire vault cabinet (2.5' width x 2.5' length x Height- 3.5') in the seating area.	Hope bank will bring their own fire vault and SP to provision only space for the fire vault.	Please refer answer of query SI no 58
99	127	7.35	7.35 ANNEXURE K	ANNEXURE K: UNDERTAKING OF AUTHENTICITY OF SOLUTION (HARDWARE AND SOFTWARE)	The clause may not be applicable since we are not providing any hardware or software, we are only providing colocation services as per the RFP scope	No Change in RFP Clause. This undertaking applied to bidders Infrastructure that falls under ownership of the service provider premises.

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100	106	8.1	Seating Space	I. The Bank requires seating space for 25 desktop Seats in the same DRC building and provision for mounting 4 to 6 monitoring screens with minimum size of 55 inches. The seating space should have communication (LAN) facility with server room for the users to work remotely on the servers from this seating space.	We understand Supply of monitoring screens is in Bank Scope.	bidders understanding is correct.