



बैंक ऑफ महाराष्ट्र
Bank of Maharashtra

भारत सरकार का उद्यम

एक परिवार एक बैंक

Integrated Risk Management Department
Head Office, Pune - 411005

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Dear Valued Customer,

Thank you for banking with Bank of Maharashtra!

Security of your account is of utmost importance to us. In our endeavour to continue educating our customers on security, we are hereby publishing the Customer Awareness - 18. Please find the same below. Hope you will find it useful and informative.

Customer Awareness – 18 FRAUDS THROUGH SOCIAL NETWORKS

Social media has grown substantially for networking. While they are a great tool for communicating and keeping up with trends, it has been observed that there are chances of frauds.

Although these platforms allow us to connect with others, they can also pose a threat if we aren't cautious.

It has been observed that fraudstrers send Facebook, Twitter, Instagram or Whats app invite to users/victims to install different types of malicious apps or links on their mobile or website.

Sometimes, the users are also redirected to some page and are asked to provide vital information like name, date of birth, mobile number, etc.

Safety Tips to prevent such frauds

- Do not provide the personal information such as date of birth, mobile number, etc. on the Social Media profile.
- Keep the profile private so that random people will not contact you.
- Be careful not to provide too much information. Be cautious whenever you are prompted to enter sensitive information.
- Watch out for suspicious links, and always ensure that you are logging into correct website.
- Beware of Unsolicited Direct Messages that can lead to phishing. The Direct Messages are often used to lure unsuspecting users to a login page, where they are asked to provide their username and password.
- Never provide private information like bank account details, PINs or passwords through Whats App or any other platform.
- Never accept files or begin downloads from messages sent to you by strangers or unknown numbers.
- Do not open emails, file attachments or click on links from unknown people / sources.

**By Chief Information Security Officer
Bank of Maharashtra**