

**RFP No.-142020-Supply, Installation & Commissioning of Laptops**

**Reply to Pre-Bid queries (Pre-Bid Meeting Date:06.10.2020 at 03:00 PM)**

Sr.No.	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM response
1	41	Category B - Parameter - Processor	9. Annexure D : Technical Specifications	10th Generation Intel Core i5 or higher	Our recommendation is the processor should be 10310U for Large Organizations	10th gen or higher processor accepted
2	41	Category A - Parameter - Video Display size	9. Annexure D : Technical Specifications	Touch Screen Minimum 14" WXGA+ Anti-Glare LED Display with 360 degree hinge	For High End Notebooks with Touch , recommended display is 13.3 request you to amend the sepcifications	For Category-A-Touch Screen Minimum 13.3" Full HD Display with 360 degree hinge
3	41	Category A,B and C - Parameter - Video Display size	9. Annexure D : Technical Specifications	Min HD WLED True-Life Display (1366x768) External video up to 32 bit per pixel color depth. Supports 64 of 1024x768, 1366x768, 1280x1024 resolutions.	WLED Technology is end of Life, recommended Display with WVA is FHD	for Category A, B & C-Full HD Display with 64 bit support of 1024x768, 1366x768, 1280x1024 ,1920X1080 resolutions.
4	41	Category A - Parameter - Storage	9. Annexure D : Technical Specifications	Internal SSD(Solid State Drive) – 512GB	We recommend PCI NVMe based SSD as they are faster and better than normal SSD	No Change in RFP Clause
5	41	Category B - Parameter - Storage	9. Annexure D : Technical Specifications	Internal SSD(Solid State Drive) – 512GB	We recommend PCI NVMe based SSD as they are faster and better than normal SSD	No Change in RFP Clause
6	41	Category C - Parameter - Storage	9. Annexure D : Technical Specifications	Internal SSD(Solid State Drive) – 512GB	request you to amend specifications, Standard storage with i3 is 256GB	No Change in RFP Clause
7	41	Category A - Parameter - Communication	9. Annexure D : Technical Specifications	Minimum 1 no. USB 3.0 & 2 no. USB 2.0, HDMI, Integrated NIC (10/100/1000) RJ45 TCP/IP v4 & 6 ready, Integrated Wireless LAN 802.11b/g/n, Bluetooth v2.0, Audio in/out, Integrated card reader.	Request you to consider below communications port only. 1x USB Type C™ 3.2 Gen 2 with Power Delivery & DisplayPort. 2x USB 3.2 Gen 1 (one with Power Share) 1x HDMI 1.4	for Category-A-if RJ 45 Ethernet Port not available,bidder may provide suitable OEM make USB to RJ45 Gigabit Ethernet LAN adapter . Such converter should carry min. 1 year warranty
8	41	Category B - Parameter - Communication	9. Annexure D : Technical Specifications	Minimum 1 no. USB 3.0 & 2 no. USB 2.0, HDMI, Integrated NIC (10/100/1000) RJ45 TCP/IP v4 & 6 ready, Integrated Wireless LAN 802.11b/g/n, Bluetooth v2.0, Audio in/out, Integrated card reader.	Request you to Kindly include Power delivery and DP over type C . WIFI to be WIFI 6 and BT 5	No Change in RFP Clause
9	41	Category C - Parameter - Communication	9. Annexure D : Technical Specifications	Minimum 1 no. USB 3.0 & 2 no. USB 2.0, HDMI, Integrated NIC (10/100/1000) RJ45 TCP/IP v4 & 6 ready, Integrated Wireless LAN 802.11b/g/n, Bluetooth v2.0, Audio in/out, Integrated card reader.	Request you to Kindly include Power delivery and DP over type C . WIFI to be WIFI 6 and BT 5	No Change in RFP Clause
10	42	Category A - Parameter - Keyboard	9. Annexure D : Technical Specifications	Six row professional keyboard	Request you to amend the Keyboard specifications with Standard Spill Resistant	No Change in RFP Clause
11	42	Category B - Parameter - Keyboard	9. Annexure D : Technical Specifications	Six row professional keyboard	Request you to amend the Keyboard specifications with Standard Spill Resistant	No Change in RFP Clause
12	42	Category C - Parameter - Keyboard	9. Annexure D : Technical Specifications	Six row professional keyboard	Request you to amend the Keyboard specifications with Standard Spill Resistant	No Change in RFP Clause
13	43	Category A - Parameter - Weight	9. Annexure D : Technical Specifications	2.3 Kg or less with battery (Excluding power adapter)	Request you to amend the weight specifications to less than 1.3Kg	No Change in RFP Clause
14	43	Category B - Parameter - Weight	9. Annexure D : Technical Specifications	2.3 Kg or less with battery (Excluding power adapter)	Request you to amend the weight specifications to less than 1.65Kg	No Change in RFP Clause
15	43	Category C - Parameter - Weight	9. Annexure D : Technical Specifications	2.3 Kg or less with battery (Excluding power adapter)	Request you to amend the weight specifications to less than 1.65Kg	No Change in RFP Clause

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16	41	9	Annexure D : Technical Specifications Category-A	Min 8 GB DDR4 RAM operating at minimum 2400 MHz or higher upgradable up to minimum 16 GB	Our system can be integrated with 8 GB or 16GB DDR4 RAM for one time. Please specify the RAM capacity.	for Category A-Min One DIMM Slot with 8 GB DDR4 RAM operating at minimum 2400 MHz, the dIMM slot provided should also be capable of accomodating one DDR4 RAM of 16 GB.
17	41	9	Annexure D : Technical Specifications Category-A	Min HD WLED True- Life Display (1366x768)	The word True- Life Display is Specific OEMs term. Please generalized the same.	FHD with 64 bit support of 1024x768, 1366x768, 1280x1024 ,1920X1080 resolutions.
18	69	23	Annexure R : FORMAT FOR TECHNICAL EVALUATION Category-C	10th Generation Intel Core i5 or higher	The desired type of Processor compare to Annexure D Technical Specification is not similar. Please specify the correct Processor Type - i3/i5	10th Generation Intel Core i3 or higher
19				10th Generation Intel Core i5 or higher	We request for AMD equivalent for Equal participation of Processor OEM	No Change in RFP Clause
20				Integrated audio with internal speakers and micro phone	<b>Dual</b> micro phone. <b>Noise cancellation</b>	No Change in RFP Clause
21				Integrated WEB Camera	Integrated <b>HD</b> Camera + <b>IR</b>	No Change in RFP Clause
22				Internal battery with minimum 4 hours back up time.	Minimum <b>45Whr, 16 Hrs (MM14 or equivalent benchmark)</b>	No Change in RFP Clause
23				EPEAT certification.	EPEAT <b>GOLD</b> Certification	No Change in RFP Clause
24				2.3 Kg or less with battery (Excluding power adapter)	<b>1.32Kgs</b> or less with maximum 19.3mm thickness	No Change in RFP Clause
25				Biometric Optional	<b>FPR, Firmware TPM 2.0</b>	No Change in RFP Clause
26	41/42	Laptop Configuration Category B	ANNEXURE D: Technical Specifications	10th Generation Intel Core i5 or higher	We request for AMD equivalent for Equal participation of Processor OEM	No Change in RFP Clause
27	41/42	Laptop Configuration Category C	ANNEXURE D: Technical Specifications	10th Generation Intel Core i3 or higher	We request for AMD equivalent for Equal participation of Processor OEM	No Change in RFP Clause
28				Min 8 GB DDR4 RAM operating at minimum 2400 MHz or higher upgradable up to minimum 16 GB	<b>2666 MHz or higher</b>	No Change in RFP Clause
29				Integrated WEB Camera	Integrated <b>HD</b> Camera	No Change in RFP Clause
30	41/42	Laptop Configuration Category B & C	ANNEXURE D: Technical Specifications	Internal battery with minimum 4 hours back up time.	Minimum <b>12 hours back up time. ( MM14 Benchmarked or equivalent)</b>	No Change in RFP Clause
31				EPEAT certification	EPEAT <b>Silver</b> certification.	No Change in RFP Clause
32				2.3 Kg or less with battery (Excluding power adapter)	base unit weight <b>1.52 kg</b> or less including battery	No Change in RFP Clause
33				Biometric Optional	<b>FPR, Hardware TPM 2.0</b>	No Change in RFP Clause
34	29	4.22	Pre-dispatch Inspection/UAT	Laptop should be ready for inspection within 3 weeks from the date of placing the order	We request to give waver for PDI as in current situation of COVID-19 and factory safety guidelines,Also laptop manufacuters out of India so managing in india plant/warehouse will take 6 weeks, We request to consider the same	No Change in RFP Clause
35	22	4.5	Delivery, Installation and Commissioning	within 4 weeks of receiving the purchase order	We request and suggest for <b>8 weeks</b> of receiving the purchase order for delivery and <b>2 weeks</b> for Installation. Due to Covid-19 and shortfall of manpower, Supplier of Processor/Display is facing huge stock constraint, Due tp that Laptop OEM supply is getting impacted.	No Change in RFP Clause

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36	28	4.18	LD Clause for Delivery & Installation	If there is a delay by the bidder in the delivery of the complete hardware and software as will be mentioned in the purchase order, the bidder will be liable to pay a sum of 1% (one percent) of the order value per site per week or part thereof (If the delay period is more than 3 days, it will be treated as one full week) to the maximum of total order value for that site of delay beyond the scheduled delivery date by way of liquidated damages	Request you to please change the LD terms as "the bidder will be liable to pay a sum of 0.5% (one percent) of the order value per site per week or part thereof (If the delay period is more than 5 days, it will be treated as one full week) to the maximum of total order value for that site of delay beyond the scheduled delivery date by way of liquidated damages."	No Change in RFP Clause
37	28	4.2	SLA Uptime	Any Laptop that is reported to be down by 3.00 p.m. on a given date should be either fully repaired or replaced by temporary substitute (of equivalent configuration) latest by 12 noon on the next working day. In case bidder fails to meet the above standards of maintenance, Bank will impose penalty of Rs. 500/- per laptop per day.	Request you to change the clause as" Any Laptop that is reported to be down by 3.00 p.m. on a given date should be either fully repaired or replaced by temporary substitute (of equivalent configuration) latest by 5 PM on the next working day." In case bidder fails to meet the above standards of maintenance, Bank will impose penalty of Rs. 250/- per laptop per day.	Any Laptop that is reported to be down by 3.00 p.m. on a given date should be either fully repaired or replaced by temporary substitute (of equivalent configuration) latest by 5:00 PM on the next working day. In case bidder fails to meet the above standards of maintenance, Bank will impose penalty of Rs. 500/- per laptop per day.