

Response to Pre-Bid Queries raised during meeting dated 04.04.2019

RFP : 252018	Supply, installation, implementation and support of CTS-DEM (CHEQUE TRUNCATION SYSTEM-Data Exchange Module) for three grids -Western(Mumbai), Southern(Chennai) and North(Delhi) on capex model
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A) Queries Related to RFP

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	Query raised by	Bank's Reply
1	55	Point 5 Eligibility Criteria	Annexure 3: Eligibility Criteria	The bidder must have successfully implemented CTS Application Software in minimum 5 banks in India with at least 2 of the Banks being Public Sector Banks.	Request the Bank to modify the clause as "The bidder must have successfully implemented CTS Application Software in minimum 5 banks in India with at least 1 of the Banks being Public Sector Banks".	Image InfoSystems Pvt Ltd	No Change in the RFP. Shall be as per existing terms of RFP.
2	16	Section 3.2	Purpose	Proposed CTS-DEM system is required as a service wherein the facility, systems, hardware, resources will be provided by the bank while the software will be provided by the successful bidder. The new system will be required to significantly improve the banks cheque processing services while lowering the processing costs. The improvement in cheque processing services shall be assessed on the basis of average turnaround time required for processing of cheque.	Basis mentioned assessment criteria, request the Bank to provide the current average turnaround time for processing of cheque.	Image InfoSystems Pvt Ltd	Branchwise/Gridwise cheque volumes have already been shared in the RFP. Further details shall be shared with successful bidder.

3	18	Point 32 Section 3.3	Scope of work	The bidders are required to only quote the cost of the Application Software, Customization Efforts, Installation Charges and Third party software licenses. The hardware and third party software licenses recommendations on which this software would run are expected to be given by each Bidder. Bank will decide whether to map the same with the existing hardware and third party software licenses or if necessary procure the same.	Point mentioned in Scope of Work is not in sync with the commercials format shared by the bank under Schedule I (Bill of Material). Please confirm the requirements. Please confirm if the RFP is for procurement of CTS and DEM solutions or only DEM solution as the commercials read only DEM.	Image InfoSystems Pvt Ltd	Commercial Bid format has been revised. Refer Corrigendum issued to this RFP. RFP is for procurement of both CTS and DEM solution
4	60	Point 2 Cost of CTS Project	Annexure 8: Commercial Bid Format	Schedule-I (Bill of Material)			
5	20	Point 5 Implementation & Customization	Scope of work	Integration with Internal and External Systems.			
6	20	Point 1 Subpoint F Integration with other Systems	Scope of work	Any other system as required by the Bank from time to time.	What internal and external systems are required to be integrated with? Please elaborate.	Image InfoSystems Pvt Ltd	No Change. RFP document is self-explanatory.
7	20	Point 3 Integration with other Systems	Scope of work	Provide APIs for integrations with various External Systems as required.			
8	20	Point 4	Implementation & Customization	Integration with all models of CTS-DEM Cheque Scanners available within the Bank.	Please share the make and models for cheque scanners / RDKs, bidder is expected to integrate with. Requirement of integration with hand held device is not clear, is bank looking for mobile capture solution? If yes, please list the make / models of handheld devices expected to be integrated with.	Image InfoSystems Pvt Ltd	List of CTS scanners being used in Bank of Maharashtra: 1) ARCA LS150UV 150DPM & 100 DPM. 2) Digi Check TS 240 Bank is not looking for mobile capture solution.
9	17	Point 15 Section 3.3	Scope of work	Integration with various Cheque Deposit Kiosks, handhold devices and various CTS/UV enabled Cheque Scanners available within the Bank or procured during the currency of the contract at no additional costs to the Bank.			

10	20	Point 1 Subpoint E	Intregation with other Systems	Cheque Scanners (any make/model)			
11	20	Point 1 Subpoint C	Intregation with other Systems	<p>CTS-DEM software should support integration with various Systems through straight through processing (STP) / upload functionality (optional). Bank will require integration in a phased manner depending on need. The Systems are listed below:</p> <p>a. Core Banking System. b. Bank's Messaging System (SMS System). c. Bank's Intranet. d. Cheque Deposit Kiosks e. Cheque Scanners (any make/model) f. Any other system as required by the Bank from time to time.</p>	Requirement seems very open ended. Please specify all the other External systems required to be integrated with	Image InfoSystems Pvt Ltd	<p>No Change. RFP document is self-explanatory.</p> <p>However any additional functionality required by the Bank in subsequent phases shall be on mutually agreed terms/charges.</p>
12	20	Documentation Section 3.3	Scope of work	Test cases for User Acceptance Testing (UAT)	We encourage all our customers and partner to create, run and report independent test cases. Request the bank to please remove this point.	Image InfoSystems Pvt Ltd	No Change. Shall be as per RFP document
13	20	Point No.1 Section 3.3	Scope of work	Installation & configuration of various components and functionalities of CTS-DEM.	Very open ended requirement, please mention the exact systems - the CTS-DEM application is expected to be configured	Image InfoSystems Pvt Ltd	No Change. Shall be as per RFP document

14	19	Point 33 - Project Management 3.3	Scope of work	Note: All functional and technical requirements specified in this RFP are listed to ensure the functionalities either available or customizable in the proposed Centralized CTS-DEM Solution. However, detailed scope will be discussed with the selected vendor during the Gap Analysis and finalized accordingly. Bidder has to provide the features, which will be missed out in this RFP without any additional cost to the Bank.	Extremely open ended. Please remove "Bidder has to provide the features, which will be missed out in this RFP without any additional cost to the Bank."	Image InfoSystems Pvt Ltd	No Change. RFP document is self-explanatory. However any additional functionality required by the Bank in subsequent phases shall be on mutually agreed terms/charges.
15	21	Point 7 - Escrow Arrangement for Source Code Subpoint C	Intregation with other Systems	All costs for the Escrow will be borne by the Successful Bidder.	Cost of Escrow should be borne by the bank. Please consider this.	Image InfoSystems Pvt Ltd	Cost of Escrow shall be shared equally by the Bank and the successful Bidder
16	22	Point 11 Scope related to service	Scope of work	System should have ICR/OCR capabilities to capture any given field present on the instrument. The fields can be handwritten or printed and could be present on the instrument.	What fields are expected to be read in ICR? Please clarify.	Image InfoSystems Pvt Ltd	Optical character recognition/Image character recognition (OCR/ICR) is required to capture various fields on the cheque i.e. MICR Code/Account No./Name etc.
17	23	Point 6 Subpoint F Deliverables	Scope of work	Persistency of the Network Connection for remote and dial-up users.	Requirement not clear, please clarify!	Image InfoSystems Pvt Ltd	This means that the solution should be capable of working in low bandwidth branches/stations such as VSAT branches.
18	23	Point 6 Deliverables	Scope of work	Documentation for Validation /calibration tools	What is expected as part of this documentation, please elaborate.	Image InfoSystems Pvt Ltd	The document should consist of necessary process/procedure on Validation and calibration of the cheque image in the solution.
19	24	Point 12 Deliverables	Scope of work	User Manual for the entire CTS-DEM processes.	Please elaborate on the difference between clause 12 and 15.	Image InfoSystems Pvt Ltd	Both are same.
20	24	Point 15 Deliverables	Scope of work	CTS-DEM User Manual		Image InfoSystems Pvt Ltd	

21	24	Point 16 Deliverables	Scope of work	CTS-DEM Security Manual	What is expected as part of this documentation, please elaborate.	Image InfoSystems Pvt Ltd	This part of user manual contains security policies and procedures related to CTS and DEM solution implemented by the successful bidder.
22	20	Point No.4 Section 3.3	Scope of work - Supply of CTS-DEM Application and License: Integration with other Systems	Provide Ancillary Services like documentation and reporting toolkit.	Requirement not clear, please elaborate.	Image InfoSystems Pvt Ltd	This means that following shall be the responsibility of the successful bidder: 1) any updation in documentation(including its approval) due to any kind of update or change in the software 2) to provide any/all kinds of reports essential of the CTS and DEM system to function.
23	23	Point No.1 Section 3.3	Scope of work - Supply of CTS-DEM Application and License: Deliverables	Project Management Plan – The comprehensive Project Management Plan should include the following processes/procedures and time lines: a. Project implementation Schedule: The project implementation schedule can be redrawn /revised, if required, based on mutually agreed terms and conditions between bank and the successful Bidder. b. Requirements Management process c. Quality control /Testing Plan d. Documentation Management process e. Progress Reporting and distribution process f. Product customization, implementation and Migration of Archival and Signature Systems.	Requirement for Point d. - Document Management Process not clear. Please elaborate.	Image InfoSystems Pvt Ltd	Document Management process: Refers to a process of handling documents in such a way that information can be created, shared, organized and stored efficiently and appropriately. This is with regard to any or all documents created, shared by the successful bidder and the bank during the entire contract period.

24	93	NOTE	Annexure 20: Technical & Functional Evaluation	All relevant product information such as user manual, technical specifications sheet etc should be submitted along with the offer. Failure to submit this information could result in disqualification of the bid.	User manual can be submitted when contracted, why is this required as part of the offer, wherein the requirement itself is not clear as of now?	Image InfoSystems Pvt Ltd	This clause emphasizes on submission of relevant document related to solution at the time of submission of the BID. All necessary documents related to the proposed solutions be submitted by the bidder such as Technical specification sheet, functionality of the solution etc. User Manual may be omitted.
25	47	Point V Section 7.13	Indemnity	Bidder shall further indemnify the Bank against any loss or damage arising out of loss of data subject to the limit agreed between the parties under clause 6.20 of the RFP, claims of infringement of third-party copyright, patents, or other intellectual property, and third-party claims on the Bank for malfunctioning of the equipment/s providing facility to Bank's equipment/s at all points of time, provided however, a. the Bank notifies Bidder in writing immediately on aware of such claim, b. Bidder has sole control of defense and all related settlement negotiations, c. the Bank provides Bidder with the assistance, information and authority reasonably necessary to perform the above, and d. the Bank does not make any statement or comments or representations about the claim without prior written consent of Bidder, except	Refer the given clause, #6.20 does not exist in the RFP, may be a typo, please clarify.	Image InfoSystems Pvt Ltd	Read clause # 7:19 in place of Clause # 6:20

				under due process of law or order of the court.			
26	47	Point iii Section 7.13	Indemnity	(iii) use of the allocated site and or facility provided by Bidder, the overall liability for (i), (ii) and (iii) of this clause shall be subject to limit agreed between the parties under clause 4.32 of the RFP	Refer the given clause, #4.32 does not exist in the RFP, may be a typo, please clarify.	Image InfoSyste ms Pvt Ltd	Read clause # 7.19 in place of Clause # 4.32

27	86	Point No. 15	Annexure 20: Technical & Functional Evaluation	<p>The Image quality of the gray scale images shall be 8 bits/pixel (256 levels). The data formats and field definitions for storing, archiving, retrieving, processing, quality of images and MICR data at the Clearing House, Clearing House Interfaces as well as exchanging between institutions shall meet at the minimum the ANSI X9.90 and ANSI DSTU X9.90 Specifications for an ImageReplacement Document (IRD), ANSI X9.37 and ANSI DSTU X9.37 Specifications for Electronic Exchange of Instrument and Image Data as well as the ANSI X9.81 Specifications for Bulk Image and Data Exchange. Further, the CTS offered shall adopt the above standards for the Indian environment.</p>	<p>Image Replacement Document (IRD)?</p> <p>As per CHI specifications in India, the concept of IRD does not exist. Why is this required by the bank?</p> <p>We have experience in IRD implementation for our International customers in our international product version. Implementation of such functionalities in Indian version will require time, effort and money. Please re-ascertain the requirement.</p>	Image InfoSystems Pvt Ltd	No Change in the RFP. Shall be as per existing terms of RFP.
28	89	Point No. 47	Annexure 20: Technical & Functional Evaluation	<p>Dynamic parameter based screen inquiry to allow the user to input specific parameter and get the results they need.</p>	<p>What kind of dynamic parameters are required? Requirement not clear, please elaborate.</p>	Image InfoSystems Pvt Ltd	<p>The screen inquiry should not be static in type i.e the user should be able to make enquiry on a relevant field or combination of 2 or more fields.</p>
29	90	Point No. 60	Annexure 20: Technical & Functional Evaluation	<p>The software should have User Defined Purging Parameters</p>	<p>What do you mean by "Purging parameters"? Requirement not clear, please elaborate.</p>	Image InfoSystems Pvt Ltd	<p>The user should be able to purge any unwanted cheque images based on certain parameters from a certain group before it is uploaded to the DEM.</p>

30	92	Point No. 93	Annexure 20: Technical & Functional Evaluation	System should have provision to create messages (SMS) for handling return instruments.	Requirement not clear, please elaborate.	Image InfoSystems Pvt Ltd	The solution should have a provision to create or edit existing SMS template for any future change/requirement.
1	55	Point No 1	Eligibility Criteria	The Bidder must be Indian Firm / company/ Organization registered under applicable act in India. The Bidder must have minimum 5 years of relevant experience as on 31/12/2018. The bidder should submit the Certificate of Incorporation in respect of this requirement	Please find herewith guidelines issued by Ministry of Finance, to give relaxation to small & Micro Enterprises in Terms of Turnover, Experience. Kindly change the criteria as our company was registered in October 2014.	Origin ACD IT Solution Pvt Ltd	Shall be as per prevailing guidelines from Ministry of Finance/ Ministry of MSME
2	55	Point No 2	Eligibility Criteria	The Bidder must have an average turnover of minimum Rs 10.00 Crore during last 3 financial years (2017-18, 2016-17, 2015-16) each. Audited Balance Sheets and Profit and Loss statement should be submitted. In case audited balance sheet is not available for FY 2017-18, provisional balance sheet and certificate duly certified by CA, should be submitted.	Please find herewith guidelines issued by Ministry of Finance, to give relaxation to Small & Micro Enterprises in Terms of Turnover, Experience. Kindly change turn over criteria to: Bidder registered with MSME should have average turnover of Rs. 1.5 Crore or more for the last 3 years . Bidder should be profit making for each of the last three years. Kindly consider 18-19 as FY 18-19 is completed and un audited for provisional balance sheet duly signed with CA can be considered .	Origin ACD IT Solution Pvt Ltd	Shall be as per prevailing guidelines from Ministry of Finance/ Ministry of MSME

3	56	Point No 5	Eligibility Criteria	The bidder must have successfully implemented CTS Application Software in minimum 5 banks in India with at least 2 of the Banks being Public Sector Banks.	We request bank to consider the criteria as 1 public sector Bank. We also request Bank the Department of Post is a Central Government Organization and works under RBI norms. Hence it should also be considered as public sector unit.	Origin ACD IT Solution Pvt Ltd	Shall be as per prevailing guidelines from Ministry of Finance/ Ministry of MSME
4	60	TCO	Annexure 8	Annexure 8 commercial bid format.	There is difference between scope of work and TCO. Please clarify the same as. TCO mention is for DEM whereas scope of work states complete CTS projects	Origin ACD IT Solution Pvt Ltd	Revised Commercial Bid format is issued as a part of corrigendum to this RFP.
5	17		Scope of Work		There is nothing mentioned regarding DEM technical Specifications. Kindly confirm .Scope of work is limited to CTS solution only.	Origin ACD IT Solution Pvt Ltd	The technical specifications will be as per the updated DEM specifications document released by NPCI vide circular no. NPCI/2018-19/CTS/027 dated 15.10.2018 and as a part of corrigendum to this RFP.
1	16	3.2	Purpose	Proposed CTS-DEM system is required as a service wherein the facility, systems, hardware, resources will be provided by the bank while the software will be provided by the successful bidder.	Kindly clarify if system/ 3rd softwares like Oracle, OS, etc. will also be provided by the Bank. Also, confirm if the scope of supply for the bidder limited to supply, implementation & maintenance of CTS & DEM software	M/s Vsoft	Bank shall provide necessary Hardware (Virtualized), OS and Database (Oracle) for implementation of the solution. However anything apart from that shall be brought by successful bidder as a part of the solution.
2	17	3.3	Sope of Work	20. ___ The periodic audits (as per discretion of the Bank) shall be conducted either by Bank's internal auditor or Bank's appointed third party auditor. The bidder shall make necessary arrangement for conduct of such audits.	We request the Bank to bear the cost for any such audits.	M/s Vsoft	The cost of such audits shall be borne by the Bank only.

3	17	3.3	Sope Work of	<p>22. Solution should also have provision of Integration, in case existing CBS is migrated to higher version or new CBS is introduced by the Bank, without any additional cost during the contract period (including Warranty & AMC period).</p> <p>23. The current customization requirement shall be studied by successful bidder and provide interface to CBS without any major change requirements at CBS end.</p>	<p>Technology is ever changing. And as such if the Bank's current CBS is migrated to a higher version or new CBS is introduced, we cannot right now envisage the scope of customization.</p> <p>Hence, we request the Bank to consider this as a change request and would be charged extra on mutually agreed rate based on the effort required.</p>	M/s Vsoft	<p>Bank shall consider provisioning of Integration, in case existing CBS is migrated to higher version or new CBS is introduced by the Bank this as a change request and successful bidder may charge extra on mutually agreed rate based on the effort required for customization in the solution.</p> <p>However, The current customization requirement shall be studied by successful bidder and provide interface to CBS without any major change requirements at CBS end</p>
4	18	3.3	Scope Work of	<p>26. The Bidder shall commit in writing to implement and operationalize the centralized CTS-DEM solution for all three Grid locations as per the time schedule indicated in this RFP/agreed in subsequent phases.</p>	<p>The bidder would not be responsible for any delays which are attributed to the Bank or Force Majeure. Request the Bank to kindly modify the clause accordingly.</p>	M/s Vsoft	<p>Yes, The bidder would not be responsible for any delays which are attributed to the Bank or Force Majeure. Refer Para-5 of clause # 5.4</p>

5	18	3.3	Sope Work	of	31. The date of completion of the Project including operationalization i.e. performing live operations shall not be later than three months from the date of award of the Contract. The Bidder shall categorically undertake to meet this timeline. Time being the essence of the contract; the Bidder is not likely to be considered if there is no such undertaking.	The bidder would not be responsible for any delays which are attributed to the Bank or Force Majeure. Request the Bank to kindly modify the clause accordingly.	M/s Vsoft	Yes, The bidder would not be responsible for any delays which are attributed to the Bank or Force Majeure. Refer Para-5 of clause # 5.5
6	18	3.3	Scope Work	of	32. The bidders are required to only quote the cost of the Application Software, Customization Efforts, Installation Charges and Third party software licenses. The hardware and third party software licenses recommendations on which this software would run are expected to be given by each Bidder. Bank will decide whether to map the same with the existing hardware and third party software licenses or if necessary procure the same.	<ul style="list-style-type: none"> · The 1st sentence says 3rd party software are to be quoted by the Bank whereas the 2nd sentence says the Bidder has to give recommendations. Kindly clarify which one is correct. · Kindly clarify if system/ 3rd software like Oracle, OS, etc. will also be provided by the Bank. · Also, confirm if the scope of supply for the bidder limited to supply, implementation & maintenance of CTS & DEM software. · Also, if the Bidder has to quote for 3rd party items, there are no line items for them in the 	M/s Vsoft	Bank shall provide Hardware, OS and Database for implementation of the solution. However anything apart from that shall be brought by successful bidder as a part of the solution.

7	20	3.3	Scope of Work	Integration with other Systems 1. F. Any other system as required by the Bank from time to time.	Request the Bank to confirm on the different systems to be integrated before the start of the project and limit the no. of the systems to be integrated to a mutually agreed no.	M/s Vsoft	No Change. RFP document is self-explanatory. However any additional functionality required by the Bank in subsequent phases shall be on mutually agreed terms/charges.
8	20	3.3	Scope of Work	Integration with other Systems	Request the Bank to ensure the cooperation (viz. exposing of APIs by CBS or other system vendors) of the OEMs of the other systems required for integration. The Bank would be the SPOC for any communication with the OEMs of the other systems.	M/s Vsoft	Yes, The Bank would be the SPOC for any communication with the OEMs of the other systems.
9	20	3.3	Scope of Work	Integration with other Systems 7. Escrow Arrangement for Source Code c. All costs for the Escrow will be borne by the Successful Bidder.	Request the Bank to bear the cost for Escrow as the source code will ultimately be the property of the Bank.	M/s Vsoft	Escrow cost shall be equally (in proportion of 50:50) borne by the Bank and the successful bidder.
10	22	3.3	Scope of Work	Scope related to service 5. Post-implementation on-site support should be provided by the vendor for warranty period of 1 year from the date of Go Live and smooth handover of the System	Kindly clarify: - If the on-site support has to be residential or on-call basis. - Level of support required : L2 or L1 - No. of person required for support	M/s Vsoft	-Residential support has to be provided at the central/core location while the CTS support for branches shall be on-call basis. -Refer para 6.4 of the RFP document for details
11	34	5.7	Payment Terms	1. Implementation Costs: ___10% remaining will be paid after one year or on submission of equivalent Bank Guarantee. This Bank Guarantee is separate from Performance Bank Guarantee.	Request the Bank to keep only Performance Bank Guarantee	M/s Vsoft	Changed as Under: Implementation Costs: 100% of software licensing, customization and implementation cost for CTS-DEM solution will be paid after delivery, commissioning and acceptance of the relevant requirement subject to furnishing Performance Bank Guarantee of 10% of the total contract value for the entire period of the contract plus 3 months and such other

							extended period as the Bank may decide for due performance of the project obligations.
12	37	6.3	Customizations & Upgrades	1. The Vendor should provide details of customization capabilities as per Bank's requirements.	As the level of customizations cannot be correctly envisaged right now, we request the Bank to consider this as a change request and would be charged extra on mutually agreed rate based on the effort required.	M/s Vsoft	No Change. RFP document is self-explanatory. However any additional functionality required by the Bank in subsequent phases shall be on mutually agreed terms/charges.
13	38	6.5	Liquidated Damages and Penalties	1. Liquidated Damages during Implementation	Request the Bank to limit the penalty charges to 0.5% per week	M/s Vsoft	No change. RFP document is self-explanatory.
14	39	6.5	Liquidated Damages and Penalties	2. Penalty for delay in service delivery during warranty and AMC period	Request the Bank to limit the penalty as below: <=99%: 0.5% <=98% and >97%: 1% <=97% and >96%: 1.5% <=96% and >95%: 2% <=95%: No Payment	M/s Vsoft	No change. RFP document is self-explanatory.
15	85	Annexure 20	Technical & Functional Evaluation	9. Provides for endorsement, unique item sequence number to be printed on the reverse side of the instruments and multi-line endorsement for representation cases. There should not be any overlapping, in case a new endorsement is required for represented Instrument(s) in outward clearing.	Kindly confirm if this refers to CHI/DEM rejects.	M/s Vsoft	Yes, this refers to CHI/DEM rejects

16	89	Annexure 20	Technical & Functional Evaluation	44. There should not be direct access to solution/ application by any user except authorized users, also even the access to OS for the operators should be prohibited	User access to OS should be responsibility of the Bank's IT team as the Hardware & 3rd party items are to be supplied by the Bank.	M/s Vsoft	Hardware, OS and Database shall be provided by the bank however the successful bidder shall be responsible for necessary configuration/implementation of the same.
17	89	Annexure 20	Technical & Functional Evaluation	51. ___The proposed solution for Corporate Client and Sub-Member banks can be the centralized solution (Online) and/or Off-line model depending on Bank's requirements.	Kindly elaborate on the Online & Offline mode.	M/s Vsoft	Online mode: The users(corporate clients and Sub-Member Banks) shall be connected to solution while scanning of cheques. Offline Mode: The user shall not be connected to solution while scanning of cheques. However, the uploading of cheques to the Bank's server shall be done subsequent to scanning of cheque.

B) General queries Related to RFP

RFP : 252018	Supply, installation, implementation and support of CTS-DEM (CHEQUE TRUNCATION SYSTEM-Data Exchange Module) for three grids - Western(Mumbai), Southern(Chennai) and North(Delhi) on capex model			
BIDDERS NAME	Image InfoSystems Private Limited			
Sr. No.	General Query related to RFP	Comment / Suggestions	Query raised by	Bank's Reply
1	Request For Proposal (RFP) for supply, installation, implementation and support of CTS-DEM (CHEQUE TRUNCATION SYSTEM-Data Exchange Module) for three grids (Western(Mumbai), South (Chennai) and North (Delhi)) on Capex model	Please confirm if the RFP is for procurement of CTS and DEM solutions or only DEM solution.	Image InfoSystems Pvt Ltd	RFP is for both CTS and DEM solution. The successful bidder shall implement CTS, as well as DEM solution.
2	Annexure 6	We understand there is no Annexure 6 is in the RFP. Please clarify	Image InfoSystems Pvt Ltd	Yes, There is no Annexure-6 in the RFP
3	Implementation of Signature verification System and Archival System.	Please confirm if Signature Verification & Archival Systems are required.	Image InfoSystems Pvt Ltd	Yes, Signature Verification & Archival Systems are required.This is required for: Verification of signatures and extraction of of old data as and when required by the Bank.
4	CTS Scanner	Kindly provide the different make & model of the CTS scanners	Vsoft	List of CTS scanners being used in Bank of Maharashtra: 1) ARCA LS150UV 150DPM & 100 DPM 2) Digi Check TS 240 These scanner comes with native drivers
5		Kindly confirm is the scanners comes with ranger or native drivers	Vsoft	