

With reference to RFP Ref No. 08/2024-25 (GEM/2024/B/4949371) dated 16.05.2024 published on GeM portal and our website <https://www.bankofmaharashtra.in>, and pre-bid meeting was conducted as per schedule on 27.05.2024 at 15:00 hours.

***Responses to the pre-bid query hereby enclosed as Annexure – 1 stands amended with immediate effect.***

**Note- Except changes mentioned above and as part of pre-bid responses, there is no change in any clauses, terms & conditions of the RFP document.**

**Sd/-  
Assistant General Manager  
IT Procurement and Payments**

**Annexure – 1: responses to pre-bid queries**

Sn	Page #	Point / Section #	Main Section name	Clarification points as stated in tender document	Comment /Suggestions	Bank Response
1	99	3	Payment Milestones	<p>40% of the license cost on UAT sign off of Solution. The required documents to be provided along with original invoice:</p> <p>a) Original delivery Challans &amp; UAT sign off duly stamped and signed by the Bank Official.</p> <p><input type="checkbox"/> 40% of the license cost after Go-live sign off from Bank. Go Live Sign Off in the form of Acceptance Test should be signed by both Bank's identified Project Manager &amp; vendor representative</p>	<p>Will UAT &amp; Go-Live with one loan journey with one NBFC be enough to meet the criteria?</p>	<p>Payment milestone will be achieved after go-live of journeys of all existing NBFCs.</p>

Sn	Page #	Point / Section #	Main Section name	Clarification points as stated in tender document	Comment /Suggestions	Bank Response						
2	83	ANNEXURE A: COMMERCIAL BID FORMAT	A. FM Support		<p>We assume the Facility Management Support (E) mentioned in Commercials table is different than FM Support requested next to commercials table. Since for FM Support bank has stated in Annexure E Payment Terms - FM Cost Section that "The deployment of FM resources is optional and the deployment shall be done only after Go-live on explicit intimation from the Bank in writing. Bank reserves the right to exclude FM resource component from Commercial bill of Material at its own discretion." kindly confirm if the costs being requested in FM Support Table differ from Facility management Support(E) are different/independent and 24*7 Support which is mandatory must be considered in Facility management Support(E). if not then we request bank to change No of resources for L1 support in FM Support table from 2 to 3(Minimum) for 24*7 support and confirm that the total of FM support Table needs to the same as Facility management</p>	<p>Please find the FM resource details :</p> <table border="1"> <thead> <tr> <th>Resource Type</th> <th>Count</th> </tr> </thead> <tbody> <tr> <td>L-1</td> <td>3</td> </tr> <tr> <td>L-2</td> <td>1</td> </tr> </tbody> </table>	Resource Type	Count	L-1	3	L-2	1
Resource Type	Count											
L-1	3											
L-2	1											



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					Support(E) which is inclusive of total Bid Value for TCO calculations.	