

### Annexure 5: Eligibility Criteria Compliance

The Bank will examine the Eligibility Criteria compliance for the bidder and OEM as per the below tabulated criteria in this RFP. The Bidder(s) and OEM's who satisfy the eligibility criteria conditions shall be considered for the next phase of evaluation viz. Technical Evaluation.

The Bidder & OEM are required to meet all the following eligibility criteria applicable to them and provide adequate documentary evidence for each of the criteria stipulated below:

S No.	Eligibility Criteria	Supporting Documents
A	<b>Criteria to be met by the Bidder</b>	
1	Bidder should be registered in India. Bidder must be a Government Organization / PSU/ PSE/partnership firm/LLP/Limited Company/Pvt. Ltd. Company/One Person Company	Valid Certification of incorporation as on date of bid submission. Note: in case of mergers/acquisitions/restructuring or name change & the date of establishment of earlier/original entity can be considered
2	The bidder should have been in existence for a minimum period of three years in India as on 31-Mar-2020	Certificate of incorporation
3	The minimum annual turnover of Bidder should not be less than INR 25 crores in each of the last three financial years, viz., 2016-17, 2017-18 and 2018-19 from India operations.	Audited Financial Statement and CA certificate for the financial years 2016-17, 2017-18 and 2018-19.
4	Bidder should have positive net worth as on 31/03/2019	The Bidder must produce a certificate from the company's chartered accountant to this effect. The documents certified by chartered account should mandatorily contain UDIN.
5	The Bidder/OEM should have experience of implementing proposed Deception Technology solution in at least 2 scheduled commercial banks.	a. Successful Completion Certificates or Relevant Credential letters OR b. Purchase Order/ Contract copy from the Bank.
6	The bidder and its group (firm / company) should not be black-listed by any public sector Bank, RBI, IBA, or any other regulatory authority at the time of submission of bid. The Bidder must certify to that effect	Self-Declaration on Bidder's letter head signed by the authorized signatory. Bank may verify the information through publicly available data and information
7	Bidder shall have ISO 27001 certification compliance	ISO 27001 Certificate

S No.	Eligibility Criteria	Supporting Documents
7	Neither the Bidder, nor their promoters and Directors should be defaulters to any financial institution. The Bidder should not have been reported against by any Public-Sector Bank to Indian Banks Association for any malpractice, fraud, poor service, etc. An undertaking (on their letter head) in this regard should be enclosed by the bidder on behalf of the directors/partners blacklisted by any Government authority or public sector undertaking (PSU) as on date of submission of tender, otherwise the bid will not be considered. An undertaking (on their letter head) in this regard should be enclosed by the bidder on behalf of directors/partners. The Bidder should not have been blacklisted by any Government authority or Public sector Undertaking (PSU) as on date of submission of the tender, otherwise the bid will not be considered. An undertaking (on their letter head) in this regard should be enclosed by the Bidder on behalf of the directors/partners.	Self-Declaration letter signed by Authorized Signatory to be submitted.
8	The Bidder should not have been declared Non-Performing Asset (NPA) by any BFSI organization as on date of submission of the tender, otherwise the bid will not be considered.	Self-Declaration letter signed by Authorized Signatory to be submitted.
9	The proposed bidder should have office in India and should be able to support project in India during the contract period.	An undertaking letter to be enclosed by the Bidder confirming the same.
<b>Criteria to be met by the OEM</b>		
1	The proposed OEM solutions should have been implemented in a minimum 2 scheduled commercial Banks.	Credentials from clients in form of Purchase Orders / Contract Agreement / Credential Letters are required to be provided for reference with the Bank.
2	The proposed OEM should have presence in India and should be able to support project in India during the contract period.	An undertaking letter to be enclosed by the OEM confirming the same.
3	The OEM should have been in existence for a minimum period of two years in India as on 31-Mar-2020	Certificate of incorporation

**Note:**

All eligibility requirements mentioned above should be complied by the bidders as applicable and relevant support documents should be submitted for the fulfilment of eligibility criteria failing which the Bids may be summarily rejected. Non-compliance of any of the criteria can entail rejection of the offer. Photocopies of relevant documents / certificates should be submitted as proof in support of the claims made for each of the above-mentioned criteria and as and when the Bank decides, originals / certified copies should be shown for

verification purpose. The Bank reserves the right to verify / evaluate the claims made by the Bidder independently. Any deliberate misrepresentation will entail rejection of the offer ab-initio. Other conditions are as below :

1. Documentary evidence must be submitted for each criterion.
2. Banks exclude Cooperative Banks & RRBs. PSB means Public Sector Banks, including RBI.
3. Public/private sector banks mean public/private sector banks in India only.
4. Proposed solution need not be the proposed version of the solution can be any version of the solution.