

A) Queries Related to RFP						
RFP 202019 Migration of PCs running MS Windows 7 to MS Windows 10						
Sr no	Page #	Point Clause	Main Clause Name	Clarification point as stated	Comment / Suggestions	Bank's Response.
1	6-7	3.4 Schedules of the Tender and 4. Scope of Work		Bill of Material > Cost of Windows 10 Pro licences	Licenses are available with Bank of Maharashtra or going to procure	Bank shall procure license for the PCs which were not procured with Windows 10 OS License
2	7-7	4 Scope of Work	Windows 10 Pro with Windows 7 Pro Preloaded	Windows 10 Pro with Windows 7 Pro Preloaded	3224 licenses already have win pro 10, what is expectation with these PC's	These 3224 PCs were procured with Windows 10 license however were installed with windows 7 Pro OS under Microsoft OS Downgrade policy. Bidder is expected to install Windows 10 on these PC as per scope of work defined in the RFP document.
3	30-31	81. AnnexureC(1): Details Of Locations Of Bank's Zonal Office/S		81. Annexure-C(1): Details Of Locations Of Bank's Zonal Office/S	Request you to share the locations with User wise break up	Location wise breakup shall be shared with successful bidder/s
4	7-7	4 Scope of Work	DLP, Patch Management and Anti Virus software installation with the latest updates.	DLP, Patch Management and Anti Virus software installation with the latest updates.	DLP or Antivirus or Patch management software is already in use and just need to be reconfigured or need to be procured and implement.	post upgradation of the PC/s, the bidder is expected to ensure installation of DLP, AV and PatchManagement application. The installer shall be provided by Bank of Maharashtra. No procurement is required.
5	7-7	4 Scope of Work > 4.5 > IX	Take back up of the system before proceeding for upgrade of the OS.	Take back up of the system before proceeding for upgrade of the OS.	Bank of Maharashtra have back up software or vendor have to provide? If Back up software is already with Bank of Maharashtra, then what is the make and version.	The Bidder is expected to take the Backup of Each and Every PC prior to upgrade. Bank shall not be providing the Backup software, however if the bidder wishes to use any kind of Backup Software, bidder is required to present necessary licences and establish the ownership of the backup solution with the bidder. Also Bidder shall be responsible for removal/uninstallation of agents(if installed) for backup of PCs.
6	7-7	4 Scope of Work > 4.5 > viii	Adding the PC to domain (Active Directory).	Adding the PC to domain (Active Directory).	All machines are in Active directory?	Yes!
7	7-7	4 Scope of Work > 4.5 > vii	Creating shortcuts as per the requirement of the user.	Creating shortcuts as per the requirement of the user.	Shortcut creation needs to be define and need to be freeze on for Users	No change. This shall be as per user/s's requirement
8	7-7	4 Scope of Work > 4.5 > F > ii	The upgraded PC is hardened as per the policy of the Bank.	The upgraded PC is hardened as per the policy of the Bank.	PC hardening policy needs to be define	Shall be shared with the successful bidder/s

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9	5-5	* Bidders have to purchase tender document to participate in pre-bid meeting.	# Exemption for Price for Tender Copy & EMD for Eligible Bidders as mentioned in Eligibility Criteria.	# Exemption for Price for Tender Copy & EMD for Eligible Bidders as mentioned in Eligibility Criteria.	Request you to confirm the exact exemption clause, as exemption clause not mentioned in Eligibility Criteria	Eligibility criteria appended as under: Procurements through MSMEs will be as per the policy guidelines issued by Ministry of Micro, Small and Medium Enterprises (MSME), GOI from time to time. MSMEs registered under the SPRS (Single Point Registration Scheme) of NSIC and complying with all the guidelines thereunder as well as those issued by GOI from time to time shall be eligible. MSMEs meeting all the eligibility criteria laid down in this RFP shall be eligible to bid for this RFP. Exemptions regarding Tender document fees and EMD shall be available to the eligible MSEs. Guidelines issued as per PPP-MII (Public Procurement (Preference to Make in India), Order 2017) by Government of India will be followed for evaluation of the bids.
10	15-15	34. Eligibility Criteria	The Annual Sales Turnover shall not be less than Rs.10 Crores each for the last 3 years. Necessary copies of Audited Balance sheets and certificates from auditors be enclosed.	The Annual Sales Turnover shall not be less than Rs.10 Crores each for the last 3 years. Necessary copies of Audited Balance sheets and certificates from auditors be enclosed.	We would request you to increase the turnover to 100Cr., the bill of material almost above 5Cr. And executing this kind of project, bidder have required financial strength.	No change. This shall be as per existing terms/conditions in RFP
11	4	1	EMD	Earnest Money Deposit Rs.5,00,000/-*(INR)	Earnest Money Deposit Rs.2,00,000/-*(INR)	No change. This shall be as per existing terms/conditions in RFP
12	16	38	Performance Bank Guarantee	The successful bidder should furnish a Performance Bank Guarantee to the extent of 10 % of the value of the contract within 7 days of the date of receipt of the purchase order/Indent.	The successful bidder should furnish a Performance Bank Guarantee to the extent of 5 % of the value of the contract within 7 days of the date of receipt of the purchase order/Indent.	No change. This shall be as per existing terms/conditions in RFP

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13	33	83	Annexure-D:	Proposed License Version: Windows 7	<p>We recommend that Bank of Maharashtra should consider migrating their Windows 7/ 8.1 Operating System to Windows 10 Enterprise E3, instead of Windows 10 Professional.</p> <p>Secondly, Banks seek best in breed security and compliance; and RBI has already adopted Windows 10 Enterprise as their base OS</p> <p>Thirdly, we suggest that the bank mentions Windows 10 Professional / Windows 10 Enterprise as optional</p>	No change. This shall be as per existing terms/conditions in RFP
14	38	FORM II	Price for Solution	RAM DDR II – 3392 machines	Can we have the detail specification of machines as there might be compatibility issue	Specifications of RAM stands appended as under: 2 GB DDR-III PC3-10600 1333 MHz RAM
15	12 & 13	21	Timeline of Completion	Completion sought within Five week	Considering the scope of work it required at least 8 to 9 weeks as we are having limited time window for operation within a day	The implementation timeline extended to a 9 Week period. Breakup mentioned in Corrigendum issued.
16	18	38	Performance Guarantee	PG is sought for 10%	Given the volume and nature of bid i.e major component will be MS licenses we request you to omit that from the PG	No change. This shall be as per existing terms/conditions in RFP
17	17	40	Payment terms	100% against delivery and work completion	Request you to keep 20% towards installation	Payment Term stands amended as under: 1) The bidder may claim payment in a lot of 1000 or more numbers of installation/upgrade.
18	17	41	Installation delivery		Allow us to deliver all the licenses and RAM at one location and the material will be carried by our engg while visiting the location for upgrade activity	No change. This shall be as per existing terms/conditions in RFP
19	23	59	Penalty		Considering the value of the Order and margin thereof Rs.1000/- would be a high value. There should be no penalty	No change. This shall be as per existing terms/conditions in RFP
20	24	60	Pre-dispatch Inspection / UAT		The clause should be removed	No change. This shall be as per existing terms/conditions in RFP

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**B) General queries Related to RFP**

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1	The bidder should be a authorised reseller of Microsoft and are duly authorized to supply Microsoft products. A copy of the necessary Certification to be enclosed from Microsoft along with Technical Bid	We would request to make mandatory participations to Large Account Reseller (LAR) partner only, if you see government undertaking banks RFP for Microsoft Product, they are specifically mentioned the "Certified Large Account Reseller (LAR) of Microsoft products"  If required, we will share the few RFP's.	No change. This shall be as per exisitng terms/conditions in RFP
2	Submission of Tender – Page No 6 Schedules of the Tender	Can a Bidder submit Tender partially that is Schedule 1 with consists of either 1 of the item	No change. This shall be as per exisitng terms/conditions in RFP