



बैंक ऑफ महाराष्ट्र
Bank of Maharashtra

भारत सरकार का उद्यम

एक परिवार एक बैंक

CISO CELL

Head Office, Pune - 411005

Dear Valued Customer,

29/08/2022

Thank you for banking with Bank of Maharashtra!

Security of your account is of utmost importance to us. In our endeavour to continue educating our customers on security, we are hereby publishing the Customer Awareness Series - 36. Please find the same below. Hope you will find it useful and informative.

Customer Awareness Series – 36
Frauds through part time Job, investments, Ponzi Schemes, etc.

There have been many incidents of Cyber Frauds in recent times. The fraudsters are using different methods to cheat people. It may be on the pretext of Investment opportunities, Part time Job Offers, Ponzi schemes, high commissions, returns, cashbacks, doubling money, Lotteries, etc.

Many times fake/ dummy mobile numbers are used by fraudsters to call/ share OTP, link, etc. Name and Mobile number of victims are used to operate messaging platforms by fraudsters, who gain access to OTP received on victim's device. Fraudsters are also offering small cashback/refund to victims to lure them to invest more amount and even to share OTP.

Therefore, we suggest you to follow the measures given below:

- Bank never asks for Account details for any purpose through phone call/ Email/ SMS.
- Do not respond to such phone call/ Email/SMS and do not share the Bank details with any one for any purpose.
- Never share your CVV / Pin No. of Debit/ Credit card to anyone.
- Never Share your personal details like Aadhaar, PAN, Address proof, etc. to unauthorized individuals. These can be used to operate dummy / mule Accounts on your name.
- Please use only genuine Customer Care Number of the Bank, available on Bank's website.
- Cyber fraud can be reported on :

1. Cyber Police Portal www.cybercrime.gov.in or on Toll free Number 1930.
 2. Bank's Toll Free Customer Care Nos: 18002334526, 18001022636.
 3. Emailing your details on mahaconnect@mahabank.co.in through registered email id.
 4. Registering your complaint online at our website www.bankofmaharashtra.in under Contact Us > Complaints / Grievances > Click here to fill Online Complaint Form.
 5. Visiting the branch and registering your complaint.
- Be vigilant about the Cyber Fraud attempts and immediately report such frauds/ attempts.

- By Chief Information Security Officer,
Bank of Maharashtra