Reply to Pre- bid Queries- RFP162021- Installation, Configuration, Implementation, Customization, Maintenance and Support of ALM, LRM & MRM modules in latest version of Oracle Financial Services Analytical Application (OFSAA)

बैंक ऑफ महाराष्ट्र Bank of Maharashtra भारत सरकार का उद्यम एक परिवार एक बैंक

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM reply
1	39	6.3		Implementation of OFSAA Solution within 12 months.	We consider that more time would be required for implementation of solution. Wanted to confirm whether you would be flexible in timelines for the implmentation of solution.	No Change in RFP Clause
2	39	6.2.2 - Payment on Onsite Support and implementation and 6.2.3. AMC/ATS of Software:		The Successful bidder has to ensure availability of the manpower requirement as per the RFP. The payment for the Cost of Manpower for onsite support and AMC cost after warranty period will be payable quarterly in arrears.	Can the Bank make the payment terms as 30 days post receipt of invoice from the Bidder?	Bank will make the payment within 30 days from receipt of invoice along with proof of milestone completion and there should not be any dispute on invoicing.
3	46	6.18		Under no circumstances Bank of shall be liable to the selected bidder for direct, indirect, incidental, consequential, special or exemplary damages arising from termination of this Agreement, even if Bank has been advised of the possibility of such damages, such as, but not limited to, loss of revenue or anticipated profits or lost business.	Can the Bank clarify that this clause does not restrict the Bidders right to receive payments for all Services rendered under this RFP (irrespective of type of termination) and any other mutually agreed cost on termination	Please refer Point 6.10 - 3 of RFP : Termination shall not absolve the liability of the Bank to make payments of undisputed amounts to the bidder for services rendered till the effective date of termination.
4	16	Section 3.10, Table 2 - 4.1	Technical Evaluation Criteria: 4 Presentation	1.Project Execution Methodology considering the merging of three banks.	Kindly provide the details of merged Banks, as not mentioned in the RFP.	Please refer to corrigendum
5	16	Section 3.11	Online mode of bid submission:	Non-Disclosure Agreement (NDA) Annexure G and duly attested and signed copy of RFP along with corrigendum issued in physical form also.	If online bid submission is required, do the Bidder needs to submit Integrity Pact and EMD as well in the physical form? Please confirm.	Along with the Online Bid submission, Bidders are required to submit the EMD, Pre contract Integrity Pact, Non-Disclosure Agreement (NDA) and duly attested and signed copy of RFP along with corrigendum issued in physical form also.
6	18	Section 3.16	Location of Project Implementation	…...........The Project Implementation location will be Pune…..............	In the Current COVID-19 situation, kindly allow the services/implementation to be delivered from Bidders Office in Pune or through VPN. This will also help Bank to same infrastructure cost.	No Change in RFP Clause
7	93	17	ANNEXURE K: ELIGIBILITY EVALUATION	4. The bidder should be OEM / authorized partner for the software to be implemented (Proof to be submitted). Either OEM or authorized partners of OEM can bid in a tender but not both Supporting Required: Certificate / letter from OEM.	We have successfully implemented large number of OFSAA solutions across globe and are also currently implementing OFSAA solutions for multiple clients in India and overseas. However, since we are auditors of the OEM, getting a letter from the OEM to this effect may not be possible. Request to please waive this eligibility criteria. In support of of our OFSAA experience, if required, we can submit our previous as well as current ongoing OFSAA implementation credentials.	Please refer to corrigendum
8	7	2	INVITATION FOR TENDER OFFERS	Last Date and Time for receipts of tender offers\n\n28.02.2022 up to 15:00 hours	We kindly request the Bank to kindly provide an extension of at least 10 days for bid submission as it is a well-detailed RFP and we will need time to prepare a comprehensive and quality proposal. Hence, we kindly request the Bank to please extend the bid submission to 11th March 2022.	Please refer to corrigendum
9	14	3.10	Technical Evalution Criteria	The minimum marks for Credential, People and presentation is set to 42 (60% of total 70 marks).	Request to change the minimum marks to 35 (50% of total 70 marks) to make more vendors qualify for technical and commercial bid and have healthy competition	No change in RFP Clause
10	15	# 3.1 / Section 3.10.	Technical Evaluation Criteria	All the functionalities mentioned Annexure E are mandatory. Even if these functionalities have not been demonstrated at the time of technical evaluation (Marked as unavailable or customizable). Vendor has to provide/customize these functionalities at the time of implementation\n☐ Scoring methodology per functional parameters would be as under:	Kindly confirm if the marks alloted for both Readily Available and Customization are the same (1 Mark shall be alloted)	Please refer to corrigendum
11	20	3.24 - IT Act		Indemnity for all claims, resulting from infringement of any patent, trademarks, copyrights etc or any Act in force including IT Act and all the hardware, software and network equipment or other systems supplied by bidder to the Bank from any source.	Can the Bidder restrict the indemnity provided by it to the Bank to any third party claims which are solely attributable to the Bidder and which arise due to breach of patents/trademarks or any applicable law only?	No change in RFP Clause
12	22	Section 3.30	Commercial	If any of the items/activities as mentioned in the price bid and as mentioned in Annexure L are not taken up by the Bank during the course of this assignment, the Bank will not pay the commercials quoted by the bidder in the Price Bid against such activity/item. The bank shall be paying the commercials, only on actual basis, for which consultancy services have been availed during the contract period.	As the project is fixed fee engagement and the Bidder will procure all the team/resources according to the RFP and agreed scope of work in advance. We would urge the bank to delete this clause.	No Change in RFP Clause
13	20	3.26 - Compliance with laws		Indemnity for non compliance with laws/rules/regulation and for procurement of requisite approvals/licenses.	Can the Bidder restrict the indemnity provided by it to the Bank for any third party claims which are solely attributable to the Bidder and which arise due to breach of any applicable law by the Bidder and non procurement of any applicable license/approvals?	No change in RFP Clause
14	21	3.28 -EMD		The EMD may be forfeited in the event of:\nThe bidder violates any of the provisions of the terms and conditions of this tender specification.	Will the Bidder be permitted to raise deviations to the RFP terms as part of its proposal submission. Will responses to pre-bid queries and any deviations as agreed between the parties also form the basis of negotiations for the final contract. Can we restrict forfeiture of EMD to only withdrawal of tender after acceptance of letter or appointment by Bidder?	No change in RFP Clause for EMD forfeiture. Please refer corrigendum for deviation related requirement

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15	21	3.28 -EMD		After the award of the contract, if the selected bidder does not perform satisfactorily or delays execution of the contract, the Bank reserves the right to get the balance contract executed by another party of its choice by giving one month's notice for the same. In this event, the selected bidder is bound to make good the additional expenditure, which the Bank may have to incur to carry out bidding process for the execution of the balance of the contract. This clause is applicable, if for any reason, the contract is cancelled. The Bank reserves the right to recover any dues payable by the selected bidder from any amount outstanding to the credit of the selected bidder, including the pending bills and/or invoking Bank Guarantee, if any, under this contract or any other contract/order.	Can the Bank agree to invoking this clause if the Bidder fails to materially perform the contract as per the scope of work mentioned in the RFP? Can we have a cure period before the Bank decides to get the remaining contract executed by another party? Can the bank to restrict the recovery of such dues to the Limitation of Liability cap as mentioned in the RFP? Further, can the Bank agree to not setting off such dues from the PBG amount?	No change in RFP Clause
16	21	3.29. Cancellation of Contract and Compensation and 6.4. Exit Option & Contract Re-negotiation		The Bank's right to cancel the contract if: The selected bidder commits a breach of any of the terms and conditions of the bid/contract or progress of contract is unsatisfactory If deductions on account of liquidated Damages exceeds more than 10% of the total contract price. Bank also reserves the right to procure damages through encashment of Bid Security / Performance Guarantee given by the bidder.	The contract should not be terminated for any breach of terms and conditions of the contract. Further, if LD is exceeding 10%and the Bank is terminating the contract and even encashing PBG, it will amount to double jeopardy on the part of the Bidder. Can we restrict the termination rights to section 6.9 of this RFP? Can we restrict forfeiture of PBG only for material breach from the scope of work as mentioned in the RFP/Contract? Can we have a cure period of 30 days before PBG is forfeited?	No change in RFP Clause
17	22	3.32 - Subcontracting		The bidder shall not subcontract or permit anyone other than its personnel to perform any of the work, service or other performance required of the bidder under the contract without the prior written consent of the Bank.	We may need to involve OEM partners and sub contractors to make the solution that will be best suited for your reqts. Would request you to allow sub contracting as essential.	RFP Clause is Self-Explanatory
18	23	3.33 - Protection of Reputation		Bank has a right to impose penalty for the reputational loss on account of business disruption if Company fails to perform its obligations in the best possible manner and/ or fails to maintain quality of service.	The penalty imposed in the clause if for an indirect and consequential damage. Further, the words "in the best possible manner" is a very vague term. Services will be performed as per the written scope as mentioned in this RFP and the Agreement which is to be signed between the Bidder and the Bank. Thus, can restrict penalty to SLAs mentioned in the RFP only?	No change in RFP Clause
19	23	3.35 - ISMS Framework		The bidder shall abide by the ISMS framework of the Bank. Bidder shall abide by the ISMS policy and any other policy and subsequent procedures of the Bank.	All the policies and procedure should be a part of this RFP or the Agreement to be signed. Thus, can we make, all ISMS policies to be adhered by the Bidder, a part of this RFP/Agreement to be signed and remove the reference of, "any other policy and subsequent procedures of the Bank" from this clause? Also request you to please help provide all the reqd documents.	Details will be shared with successful bidder
20	24	# 4.1.2/ Section 4	Project Objective	Bank during the period of the Contract, based on its technical and functional requirement can add additional third party application and interfaces to the OFSAA Solution. Bidder has to extend all necessary support and assistance for the Solution with the required third party applications and interfaces desired by the Bank.	Scope is open ended and once requirements are finalised, we need to have the Change Request if additional requirement comes in.	Bidders understanding is correct
21	24	4.2 Project Scope #2	SCOPE OF WORK	Bidder shall be responsible for requirement gathering, design, build and test of the software solution (including ETL for data transformation and loading) for the generation of the reports, available in purchased OFSAA modules, for Indian operations with no manual intervention and as per regulatory guidelines	What is ETL tool Bank is using for OFSAA - Fund Transfer Pricing module and other Basel Capital Solution? Can Vendor use same ETL for current scope of OFSAA implementation ?	No - FTP solution is not part of this RFP. Bidder will be required to develop ETLs. Bank would provide ETL tool or extend exiting tool
22	25	# 4.2.4.A/ Section 4	Project Scope	The Bidder should design the reports in such way that in case addition/modification/deletion of any new branch (domestic, overseas or any subsidiary) can be automatically configured and added in the system so that no extra efforts and change requested needed for doing	Need more understanding on the point.	RFP Clause Self explanatory
23	25	# 4.5.2/ Section 4	Interface and Integration Requirements	The Bidder is required to upgrade interfaces between the proposed Solution with the applications and systems mentioned below (not limited to).	Need more clarity on level of customization in the application apart from source system integration. Is the bank looking to have the new and existing OFSAA applications integrated and residing on a single instance? If yes, then should the bidder consider upgrade of the existing OFSAA applications to be included in the scope? What is the current OFSAA version?	Please Refer Corrigendum
24	25	4.5	Interface and Integration Requirements	The Bidder is required to upgrade interfaces between the proposed Solution with the applications and systems mentioned below (not limited to).	Are there any existing interfaces with these applications and systems since the requirement given in RFP is to upgrade these interfaces?	Please Refer Corrigendum

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25	25	4.5	Interface and Integration Requirements	The Bidder is required to upgrade interfaces between the proposed Solution with the applications and systems mentioned below (not limited to).	Are the interfaces expected to be unidirectional only i.e. for sourcing data from these applications and systems to OFSAA ALM/LRM/MRM system or whether the interfaces are expected to be bi-directional e.g. OFSAA ALM/LRM/MRM sourcing data from DWH/MIS/CIMS/GL and then writing back the output / results to DWH/CMS/CIMS/GL etc systems as well?	Bidder has to design the interfaces to deliver the Functional Specifications mentioned in the RFP. Interfaces are expected to be unidirectional only i.e. for sourcing data from the other applications or systems to OFSAA ALM/LRM/MRM system.
26	25	4.5	Interface and Integration Requirements	The Bidder is required to upgrade interfaces between the proposed Solution with the applications and systems mentioned below (not limited to). - OFSAA FTP	What is the version of current OFSAA FTP application?	FTP solution is not part of this RFP. Current version of FTP is - 7.3.5.1.0
27	25	4.5	Interface and Integration Requirements	The Bidder is required to upgrade interfaces between the proposed Solution with the applications and systems mentioned below (not limited to). - OFSAA FTP	Are there any plans to upgrade existing OFSAA FTP system to latest OFSAA version?	FTP solution is not part of this RFP.
28	31	Section 4.17	Post Production Support	The Bidder will provide post production support of one techno-functional analyst for 90 days from Go-live date at on-site and thereafter off-site support for further 3 months thereafter	As per the RFP, the overall contract period is for 6 years (1 year Implementation phase & 5 Years Support phase). Thus, kindly clarify when will the 'Post Production Support' phase start? Is it overlapping with normal support phase?	RFP Clause Self explanatory
29	25	4.5	Interface and Integration Requirements	The Bidder is required to upgrade interfaces between the proposed Solution with the applications and systems mentioned below (not limited to). - OFSAA FTP	The proposed ALM/LRM/MRM solutions are to be installed and implemented on a standalone independent infra or the same infra on which existing OFSAA FTP is running?	The proposed ALM/LRM/MRM solutions are to be installed and implemented on a independent infrastructure.
30	32	Section 4.20	Audit	NA	Please consider to add this clause: "The services hereunder, are not intended to be an audit, examination, attestation, special report or agreed-upon procedures."	No Change in RFP Clause
31	25	4.5	Interface and Integration Requirements	The Bidder is required to upgrade interfaces between the proposed Solution with theapplications and systems mentioned below (not limited to). - OFSAA FTP	Since the cashflow data requirements for ALM/LRM and FTP are very similar, can the existing interfaces be leveraged for implementation of new proposed OFSAA modules?	No - FTP solution is not part of this RFP. Bidder will be required to develop separate interfaces
32	26	4.7	Implementation Methodology	The System integrator will need to ensure that these resources are on the ground in the project on a full time onsite basis during the implementation phase	Will the bank be flexible to allow resources working remotely during exigencies, for example situations like today where Govt imposed Covid related travel restrictions. Will the bank be able to provide VPN connectivity to facilitate remote working during such periods?	Resources are required on site. Bank will follow applicable government guidelines related to COVID 19.
33	26	4.5	SCOPE OF WORK	OFSAA - Fund Transfer Pricing	Is Bank planning to upgrade OFSAA Fund Transfer Pricing to latest version withing this RFP? The Project objective (4.1) does not have FTP upgrade but Annexure E (Functional specification) -# 0.1 requires "The system should be able to measure multi-dimensional (Account, Customer, Product, Employee, Line of Business, Branch, Region, Zone, Vertical etc.) profitability on a periodic basis "	FTP implementation or upgrade is not part of scope of this RFP. The requirement stands removed from Annexure E. Please refer to corrigendum
34	31	4.19	Hardware Sizing	The bidder is required to install, configure and maintain the solution on Bank's on-premise hyper-converged infrastructure in Red Hat Linux OS version 7 or higher. Bank shall provide Hardware, Operating System and Oracle Database.	We understand that bank will also install and configure the OS/ Oracle Database / Web Server application on the hardware and installation and configuration of only OFSAA modules will be vendor responsibility. Please confirm.	Bank will provide OS and Database with credentials. Bidder will be required to perform rest of the activities.
35	37	Section 5.1.6	Eligibility of the Bidder	The Bidder should have experience of completing at least 1 project covering implementation and support for ALM/LRM/ MRM modules in at least one scheduled Commercial Bank/Financial Institution/Foreign Bank in last 5 years in India. The solution should be live as on date of floating of RFP. the bidder should submit a letter issued by the scheduled commercial bank stating the services are found satisfactory	Foreign Bank projects are typically implemented by consultant not residing in India, they won't be assigned to India projects. For technical evaluation, the Bank should consider implementation experience in other scheduled commercial banks of similar size and nature only so that bank is able to select the most competent bidder (with India specific experience in implementing solution in similar complex environment). The eligible banks can be determined by specifying minimum number of branches or number of customer accounts. In current approach, vendor who has implemented solution in a very small bank and hence not experienced in handling similar complexity like products, merger etc. will also get eligible thereby leading to unoptimal choice. Hence, foreign Bank/FI should not be there.	No Change in RFP Clause
36	37	Section 5.1.6	Eligibility of the Bidder	The Bidder should have experience of completing at least 1 project covering implementation and support for ALM/LRM/ MRM modules in at least one scheduled Commercial Bank/Financial Institution/Foreign Bank in last 5 years in India. The solution should be live as on date of floating of RFP. the bidder should submit a letter issued by the scheduled commercial bank stating the services are found satisfactory	OFSAA version 6.0 was introduced by OEM in 2013-14 (9 years back). Thus, OFSAA version should be mention as 8.0 or above. Kindly confirm.	To be discussed
37	37	Section 5.1.6	Eligibility of the Bidder	The Bidder should have experience of completing at least 1 project covering implementation and support for ALM/LRM/ MRM modules in at least one scheduled Commercial Bank/Financial Institution/Foreign Bank in last 5 years in India. The solution should be live as on date of floating of RFP. the bidder should submit a letter issued by the scheduled commercial bank stating the services are found satisfactory	Kindly confirm either of three modules or all three modules (or any two) to be implemented in a project.	Successful Implementation of either of the Module is Acceptable

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38	37	Section 5.1.6	Eligibility of the Bidder	The Bidder should have experience of completing at least 1 project covering implementation and support for ALM/LRM/ MRM modules in at least one scheduled Commercial Bank/Financial Institution/Foreign Bank in last 5 years in India. The solution should be live as on date of floating of RFP. the bidder should submit a letter issued by the scheduled commercial bank stating the services are found satisfactory	As per the Bank's requirement the modules should be implemented in a single instance/integrated. Therefore, eligibility should also consider bidders who have implemented any two modules out of three (ALM, LRM and MRM) in a single instance/integrated in at least one scheduled Commercial Bank. Please consider to make eligibility criterion exhaustive to cover relevant experience across requirements of bank. Therefore, kindly consider rewording the criteria as: "The Bidder should have experience of completing at least 1 project covering implementation and support for OFSAA 8.x ALM/LRM/MRM modules and any two modules integrated in at least one scheduled Commercial Bank/Financial Institution/Foreign Bank in last 5 years in India. The solution should be live as on date of floating of RFP. the bidder should submit a letter/email issued by the scheduled commercial bank stating the services are found satisfactory."	No Change in RFP Clause
39	32	4.19	Hardware Sizing	Software Licenses Bank will provide Hardware, OS, Database, Network and OFSAA licenses as mentioned in the RFP. All other reporting/environmental tools or software such as OBIEE (Oracle Business Intelligence Enterprise Edition), Oracle Hyperion Essbase Erwin Data Modeler Environmental software/tools for OFSAA application and Oracle warehouse builder required by the bidder to complete the scope of RFP are to be quoted by Bidder with ATS for period of contract.	What are the Reporting and ETL tools/applications used for existing OFSAA FTP solutions and what are the versions of these tools/applications?	FTP Solution is not part of the RFP. Please refer to corrigendum
40	32	4.19	Hardware Sizing	Software Licenses Bank will provide Hardware, OS, Database, Network and OFSAA licenses as mentioned in the RFP. All other reporting/environmental tools or software such as OBIEE (Oracle Business Intelligence Enterprise Edition), Oracle Hyperion Essbase Erwin Data Modeler Environmental software/tools for OFSAA application and Oracle warehouse builder required by the bidder to complete the scope of RFP are to be quoted by Bidder with ATS for period of contract.	What is the version of ERWIN tool already available with the bank for OFSAA FTP solution?	Computer Associates Product - 1. CA ERwin Data Modeler Standard Edition r9 2. CA ERwin Data Modeler Standard Edition r9 - Installation & Customization
41	39	Section 6.2.3	AMC/ATS of Software	The AMC cost after warranty period, shall be paid quarterly in arrears for the subsequent years. All Software proposed as part of the solution should be maintained with back to back 24x7x365 support from the respective OEMs by the Successful Bidder till the end of the contract period. All payments will be released only after submission of the proof for the same along with the invoices, request for payment and other related documents.	Normally, ATS starts from the day of license procured in the name of the bank and OEM charges annually in advance. So request the bank to consider ATS payments in alignment with OEM terms. Please confirm.	Please refer to corrigendum
42	32	4.19	Hardware Sizing	Software Licenses Bank will provide Hardware, OS, Database, Network and OFSAA licenses as mentioned in the RFP. All other reporting/environmental tools or software such as OBIEE (Oracle Business Intelligence Enterprise Edition), Oracle Hyperion Essbase Erwin Data Modeler Environmental software/tools for OFSAA application and Oracle warehouse builder required by the bidder to complete the scope of RFP are to be quoted by Bidder with ATS for period of contract.	Can the existing reporting / ETL tool and ErWIN licences be leveraged for implementation of new models? We propose that bank buy additional incremental licences for these applications instead of vendor buying entirely new licences for these.	Please Refer Corrigendum. Software supply scope is not part of RFP.
43	33	# 4.21.1/ Section 6.11	Onsite Support	The bidder has to provide at least two onsite technical experts (having experience of minimum 3 years) after go-live at Pune from 10 AM to 8 PM (except Bank holidays) for technical support without any additional cost such as travelling, lodging, resources etc. from date of issue of purchase order.	Request the bank to consider to have offshore support in case of travel restriction due to COVID or any other unforeseen reason.	No Change in RFP Clause
44	37	# 5.1.4 / Section 5	Qualification Criteria	The bidder should be OEM / authorized partner for the software to be implemented for (Proof to be submitted). Either OEM or authorized partners of OEM can bid in a tender but not both.	Kindly request to remove the second line "Either OEM or authorized partners of OEM can bid in a tender but not both", as this will restrict other implementation partners to be disqualified from participation, if OEM participates and there will be only one bid possible for the tender	Please Refer Corrigendum
45	37	# 5.1.6 / Section 5	Qualification Criteria	The Bidder should have experience of completing at least 1 project covering implementation and support for ALM/LRM/ MRM modules in at least one scheduled Commercial Bank/Financial Institution/Foreign Bank in last 5 years in India. The solution should be live as on date of floating of RFP. the bidder should submit a letter issued by the scheduled commercial bank stating the services are found satisfactory.	We kindly request to consider projects under implementation also under consideration for the eligibility. Request to remove the line "The solution should be live as on date of floating of RFP".	Please Refer Corrigendum
46	39	# 6.2.1 / Section 6.2	Payment Terms	6.2.1. License and Implementation Cost	There are 5 phases mentioned as part of implementation stages, kindly confirm if the payment milestones are applicable for each phases separately.	Please Refer Corrigendum

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47	39	# 6.2.3 / Section 6.2	Payment Terms	AMC/ATS of Software: The AMC cost after warranty period, shall be paid quarterly in arrears for the subsequent years. All Software proposed as part of the solution should be maintained with back to back 24x7x365 support from the respective OEMs by the Successful Bidder till the end of the contract period. All payments will be released only after submission of the proof for the same along with the invoices, request for payment and other related documents.	There is no supply of OFSAA Application license as part of the RFP. So this clause is not applicable. Kindly confirm. (Only OAS reporting tool is required to be supplied by the bidder)	Supply of Licenses is not in scope of RFP. Please Refer Corrigendum
48	39	6.2	Payment Terms	6.2.1. License and Implementation Cost	Can we please propose the following payment structure: Licence cost: 100% upon receipt of licences Implementation Cost: Since the requirement is to implement 3 modules of OFSAA along with OFSAAI, we propose following payment terms: Installation of OFSAA Applications: 10% Signoff of ALM Functional Requirement Specification Document: 10% Signoff of LRM Functional Requirement Specification Document: 10% Signoff of ALM Functional Requirement Specification Document: 10% Completion of ALM SIT by vendor: 7% Completion of LRM SIT by vendor: 7% Completion of MRM SIT by vendor: 7% Completion of ALM UAT: 8% Completion of LRM UAT: 8% Completion of MRM UAT: 8% ALM Go-Live: 4% LRM Go-Live: 4% MRM Go-Live: 4% Completion of one DR Drill: 3%	Please Refer Corrigendum
49	39	6.2		Payment Terms License Cost - 1) UAT sign off of regulatory reports/returns of ALM, LRM and MRM - 50% ; 2) UAT sign off of remaining reports / returns of ALM, LRM and MRM - 50%	Would request you to please help make the 100% payment for licenses against delivery which is OEM vendor ask and also a standard clause in most of the Public Sector Bank RFPs	Supply of Licenses is not in scope of RFP. Please Refer Corrigendum
50	40	6.4. Exit Option & Contract Re-negotiation		The Bank will reserve a right to re-negotiate the price and terms of the entire contract with the bidder at more favourable terms in case such terms are offered in the industry at that time. Notwithstanding the existence of a dispute, the bidder should continue to provide the facilities to the Bank at the site.	Can the Bank agree that the final contract will be mutually agreed by both parties and should not have any terms which are less favourable to any party. Will the Bidder be paid for the services rendered during existence of any dispute/arbitration?	No Change in RFP Clause
51	41	6.5		Intellectual Property rights	Is there any BOM or third party software that will be used in the delivery of the Services under this RFP? Will BOM provide the bidder with an indemnity for breach of third party software as Provided by BOM?	Bidder is required to identify and submit the list of software that will be used in the delivery of the services under this RFP. Bidder is responsible to clearly define the list to avoid any non-compliance or breach.
52	43	Section 6.11	Service Level Agreement	Penalties will be applicable due to downtime of OFSAA software application only and will not be attributed to the bidder on account of any external dependency due to any problem in OS/Hardware/Network etc.	As the Software is provided by the OEM, request to reword the statement as: "Penalties will be applicable due to downtime of OFSAA software application only and will not be attributed to the bidder on account of any external dependency due to any problem in OS/Hardware/Network/Software etc."	No Change in RFP Clause
53	41	6.6		The Bank reserves the right to declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract if at any time it determines that the firm has engaged in corrupt or fraudulent practices in competing for or in executing the contract.	Will the Bidder have an opportunity to defend a fraudulent practice claim before the Bank declares the firm ineligible?	No change in RFP Clause

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54	42	6.9. Termination		Termination rights	Can the Bidder make the below mentioned changes to the termination clause of the RFP? 1. Termination for Convenience - The bank should give us 90 days written notice before terminating the contract for convenience. 2. Termination for cause - The Bank should terminate the contract for breach of material obligation of the Bidder and it should give us 30 days cure period before they terminate the contract for material breach. 3. Termination for winding up - This right must be invoked only if the winding up is materially affecting the services/deliverables to be provided by the Bidder. Can the Bidder have a termination right upon reasonable notice period if it is not being paid for the services it has already rendered?	No change in RFP Clause
55	43	6.10. Effect of Termination		The Bank shall make such prorated payment for services rendered by the bidder and accepted by the Bank at the sole discretion of the Bank in the event of termination, provided that the bidder is in compliance with its obligations till such date. However, no payment for "costs incurred, or irrevocably committed to, up to the effective date of such termination" will be admissible. There shall be no termination compensation payable to the bidder	Is it agreeable to the Bank that the Bidder must be paid for all the services rendered before termination of the contract?	Please refer Point 6.10 - 3 of RFP : Termination shall not absolve the liability of the Bank to make payments of undisputed amounts to the bidder for services rendered till the effective date of termination.
56	43	6.10. Effect of Termination		The bidder agrees that after completion of the Term or upon earlier termination of the assignment the bidder shall, if required by the Bank, continue to provide facility to the Bank at no less favourable terms than those contained in this tender document. Unless mutually agreed, the rates shall remain firm The bidder agrees that it shall not be relieved of its obligations under the reverse transition mechanism notwithstanding the termination of the assignment.	Cost for involvement of existing(selected) bidder for reverse transiton to upcoming bidder will be on actual basis decided later.	No change in RFP Clause
57	44	6.12		After reaching 10% of total contract value of delay beyond 10days, Bank may terminate	Bank to clarify if parties can mutually agree to longer durations before termination is triggered	No change in RFP Clause
58	44	6.12		No penalty shall be levied in case of delay(s) in deliverables or performance of the contract for the reasons not attributable to the bidder. However, the Bank may, at its discretion, waive the liquidated damages in case the delay cannot be attributed to the Bidder.	(1) Bank to clarify that this exclusion applies where Bidder is not solely responsible i.e.. If there is a delay by Bidder but delay was due to dependency of Bank or Bank representative? (2) Waiver by Bank in case delay not attributable to Bidder is cover in the above clause, please clarify if waiver of penalty when attributable to bidder is also discretion	RFP Clause is Self-Explanatory for point 2 - Please refer Page 43 - 6.11. Service Level Agreement Point 3 of RFP Document
59	44	6.12		Deduction of penalty amount for other projects	Does this mean other projects under the same RFP or different RFPs/ MSAs between the Bidder and Bank	RFP Clause is Self-Explanatory
60	44	6.13		Indemnity	Can the indemnity be restricted to 3rd party claims. Also as per Indian law indirect and consequential damages are to excluded. Is this a provision the Bank can modify?	No change in RFP Clause
61	44	6.13		Indemnity: Indemnified parties	Bank to clarify who the "employees of the consortium in the performance of the services provided by this contract" will cover. Are these Banks partners or Bidder consortium partners?	RFP Clause is self explanatory
62	44	6.13		Indemnity: Indemnifying parties	Can this be restricted to the Bidder and exclude its employees and subcontractors. The Bidder will be responsible for acts or omission of its employees and sub-contracts in any case.	No change in RFP Clause
63	44	6.13		Indemnity: Events	Can the indemnity be restricted to (1) gross negligence, wilful misconduct (2) infringement of IPR, (3) death and personal injury (4) breach of confidentiality (5) breach of statutory compliances applicable to Bidder and subject to the limitation cap	No change in RFP Clause
64	45	6.14. Force Majeure		If the event of force majeure continues for a period of more than Fifteen (15) consecutive days then bank may have the option to terminate the Agreement upon written notice of such termination to the other party."	Can the parties mutually discuss and implement a disaster recovery plan?	No change in RFP Clause

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Bank of Maharashtra
भारत सरकार का उपक्रम
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Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM reply
65	46	6.18		Limitation of Liability: Bank shall not be held liable for and is absolved of any responsibility or claim / litigation arising out of the use of any third party software or modules supplied by bidder as part of procurement under the RFP.	As per clause 6.13 there is already an indemnity provided by Bidder for third party claims related to breach of IP. Is the intention of this clause different from clause 6.13	RFP Clause is Self-Explanatory
66	46	6.18		Exclusion of indirect and consequential damages	Can the Bidder add a disclaimer in re indirect and consequential damages, to clarify that Bidder will not be liable for indirect and consequential damages.	No change in RFP Clause
67	47	Section 6.18.	Limitation of Liability	.	Please consider to remove these clause. As Bidder's aggregate liability in connection with obligations undertaken as a part of the RFP regardless of the form or nature of the action giving rise to such liability (whether in contract, tort or otherwise), shall be at actual and limited to the Total Order Value.	No Change in RFP Clause
68	47	Section 6.18.	Limitation of Liability	Under no circumstances Bank of shall be liable to the selected bidder for direct, indirect, incidental, consequential, special or exemplary damages arising from termination of this Agreement, even if Bank has been advised of the possibility of such damages, such as, but not limited to, loss of revenue or anticipated profits or lost business.	Bidder shall not be held liable for and is absolved of any responsibility or claim / litigation arising out of the use of any third party software or modules supplied by bidder as part of procurement under the RFP. Please consider to remove this clause.	No Change in RFP Clause
69	47	Section 6.18.	Limitation of Liability	It is expressly agreed between the Parties that for any event giving rise to a claim, Bank shall have the right to make a claim (including claims for indemnification under the procurement in this RFP) against bidder.	Please consider to add the highlighted part in the clause, "It is expressly agreed between the Parties that for any event giving rise to a claim arising out of any breach by the bidder of its obligations under this RFP Bank shall have the right to make a claim (including claims for indemnification under the procurement in this RFP) against bidder."	No Change in RFP Clause
70	46	6.18		It is expressly agreed between the Parties that for any event giving rise to a claim, Bank shall have the right to make a claim (including claims for indemnification under the procurement in this RFP) against bidder.	Can this be modified to clarify that the indemnity will apply only for real claims and not event which may lead to potential claims	No Change in RFP Clause
71	47	6.19		Confidentiality	Will the Bank sign a mutual NDA with the Bidder to cover the confidential information provided by the Bidder in the bid process?	No - Bank's NDA format is provided in RFP Documents. Please refer to Annexure G.
72	48	6.19		Confidentiality definition	Can the Bidder specify that documents which are identified as confidential to be included? "reasonably understand" to be confidential is open to interpretation and can lead to disclosure of information that could be confidential	No change in RFP Clause
73	50	6.21		Delays in Design, Implementation and PBG	Can the remedies available to the Bank be any one of rather than all three i.e. LD, Termination and invocation of PBG.	No change in RFP Clause
74	51	4.20. Audit and 6.25 (5). Other Terms and Conditions		The Bank reserves the right to conduct an audit/ongoing audit of the consulting services provided by the bidder.	Can the Bank consider the below mentioned conditions as a part of the audit clause? 1. we propose to limit the audit of the audit to the services rendered under this agreement. 2. Further, audit must not be done by an entity who is a competitor of the Bidder. 3.The Bidder must be given notice of 30 days before any audit and audit must be limited to once a year. 4. The auditor should comply with confidentiality policies of the Bidder.	No change in RFP Clause
75	51	6.24. Adherence to Terms and Conditions:		The bidder should abide by all the terms and conditions contained in the RFP. If the responses contain any extraneous conditions put in by the respondents, such responses may be disqualified and may not be considered for the selection process.	Can the Bidder raise reasonable deviation to this RFP which it thinks is not applicable to it?	Please Refer Corrigendum Annexure U Included
76	51	6.25 (4). Other Terms and Conditions:		Adherence to Standards: The bidder should adhere to laws of land and rules, regulations and guidelines prescribed by various regulatory, statutory and Government authorities	Can we limit this clause to compliance with all the laws/rules/regulations applicable to it as an IT Service Provider.	No change in RFP Clause
77	51	6.25 (6). Other Terms and Conditions		The Bank reserves the right to ascertain information from the banks and other institutions to which the bidders have rendered their services for execution of similar projects.	The terms and conditions of the project which Bidder has in place with other banks/institutions are confidential in nature. Shouldn't the Bank be allowed to access such information upon written consent of the party whose information they want to access?	No change in RFP Clause. Party disclosing information is responsible for ensuring compliance to confidentiality terms.
78	51	6.25 (8). Other Terms and Conditions		The bidder cannot change the people assigned to a particular piece of work till such work is complete unless consented in written by the Bank.	There might be situations in which the resources might resign or the Bidder is unable to retain same resources for reasons beyond Bidder's reasonable control like death/injury/disability/critical illness. Thus, can such restrictions be not applicable to situations which are beyond reasonable control of the Bidder?	Please refer page 37 para 2 of RFP Documents

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79	58	# 11/ Section 11	ANNEXURE E : FUNCTIONAL SPECIFICATIONS.	Following methodology will be adopted for scoring functional parameters as under: Readily Available-RA The feature is already supported and included in the out-of-the-box solution (1 Marks shall be allotted) Customization-CU Can be developed / customized and delivered along with the Solution, prior to implementation at no extra cost. (0.1 Mark shall be allotted)	Kindly confirm the marks to be alloted for the Readily Available features and Customization Features. [In Page No.15 (# 3.1 / Section 3.10.), it was mentioned 1 Marks to be alloted for both Readily Available features and Customization Features.] Kindly confirm if the marks alloted for both Readily Available and Customization are the same (1 Mark shall be alloted)	Please Refer Corrigendum
80	58	11	ANNEXURE E : FUNCTIONAL SPECIFICATIONS General Requirement	0.1: The system should be able to measure multi-dimensional (Account, Customer, Product, Employee, Line of Business, Branch, Region, Zone, Vertical etc.) profitability on a periodic basis and provide ALM analysis	The RFP is for implementation of ALM/LRM/MRM solutions only and not for FTP/ Cost Allocation system, hence the profitability reports generation should not be included in the scope. Please clarify.	FTP implementation or upgrade is not part of scope of this RFP. The requirement stands removed from Annexure E. Please refer to corrigendum
81	58	11	ANNEXURE E : FUNCTIONAL SPECIFICATIONS General Requirement	0.3: The system should facilitate re-use of algorithms, assumptions and configurations across ALM/Basel III Liquidity, FTP, and cost allocations	The RFP is for implementation of ALM/LRM/MRM solutions only and not for FTP/ Cost Allocation system, hence the assumptions and configurations for FTP and Cost Allocation should not be included in the scope. Please clarify.	FTP implementation or upgrade is not part of scope of this RFP. The requirement stands removed from Annexure E. Please refer to corrigendum
82	58	11	ANNEXURE E : FUNCTIONAL SPECIFICATIONS General Requirement	0.5: System should have capability to integrate with budgeting and planning solution as well as source system	What is the budgeting and planning solution being used by the bank?	Presently, Bank is not using budgeting and planning solution.
83	58	11	ANNEXURE E : FUNCTIONAL SPECIFICATIONS General Requirement	0.8: Ability to build reconciliation process between data input and GL	Has the bank already licensed OFSAA GL Recon solution for this. If not, then is this expected to be developed as a custom recon process?	Bank will provide OFSAA GL Recon Licenses. Bidder has to mention the requirement of software or tools in Annexure V. Please refer to Corrigendum
84	58	11	ANNEXURE E : FUNCTIONAL SPECIFICATIONS General Requirement	5: Reconciliation with Trial Balance	Has the bank already licensed OFSAA GL Recon solution for this? If not, then is this expected to be developed as a custom recon process?	Bank will provide OFSAA GL Recon Licenses. Bidder has to mention the requirement of software or tools in Annexure V. Please refer to Corrigendum
85	58	11	ANNEXURE E : FUNCTIONAL SPECIFICATIONS General Requirement	12. Behavioural Analysis	Has the bank already licensed OFSAA MMG module for this? If not, then which is the other statistical tool already available with the bank for this?	Bank will provide OFSAA MMG Licenses. Bidder has to mention the requirement of software or tools in Annexure V. Please refer to Corrigendum
86	58	11	11. ANNEXURE E	scoring functional parameters as under Customization - CU - Can be developed / customized and delivered along with the Solution, prior to implementation at no extra cost. (0.1 Mark shall be allotted)	The score of customisation is significant less (0.1 mark) than the score of "The feature is already supported and included in the out-of-the-box (1 Marks)" and the score of "Not available, can be developed with additional cost (0.25 Marks)" . Request to change score of " Customization - Can be developed / customized and delivered along with the Solution, prior to implementation at no extra cost" to 0.75 Mark	Please Refer Corrigendum
87	79	ANNEXURE G : NON DISCLOSURE AGREEMENT	Return of information:	Within seven (7) days of a written request by the Disclosing Party, the Receiving Party shall return/destroy (as may be requested in writing by the Disclosing Party or upon expiry and or earlier termination) all originals, copies, reproductions and summaries of Confidential Information provided to the Receiving Party as Confidential Information. The Receiving Party shall certify to the Disclosing Party in writing that it has satisfied its obligations under this paragraph	Please consider to add "Service provider/receiving party shall be allowed to retain sufficient documentation as part of our professional records to support and evidence the work performed by us. Such retention shall be subject to obligations of confidentiality mentioned herein"	No Change in RFP Clause
88	58	11. ANNEXURE E	11. ANNEXURE E	Technical criteria are classified under 4 heads - Credentials, People, Functional Specifications and Presentation. The table below highlights the parameters under the technical criteria and scoring methodology. Minimum Score require isscoring functional parameters as under Customization - CU - Can be developed / customized and delivered along with the Solution, prior to implementation at no extra cost. (0.1 Mark shall be allotted)	In Annexure E - Functional specification, the customisation (CU) has been given 0.1 Marks, However, in section 3.10 of Technical Evaluation Criteria (page 15), 3-Functional Specification - customisation (CU), it is stated 1 for " Can be developed / customized and delivered along with the Solution, prior to implementation at no extra cost. Request to make it full 1 mark as per Section 3.10 technical evaluation Criteria.	Please Refer Corrigendum
89	79	Annexure G - NDA		treat Confidential Information as confidential for a period of six (6) years from the date of receipt. In the event of earlier termination of this Contract, Confidentiality shall survive termination/expiry of the agreement.	Can we limit the survival of all the confidentiality obligation to 6 years from the effective date of the contract?	No change in RFP clause
90	84	Annexure H - Integrity Pact:5.1.8.		To recover all sums paid in violation of this Pact by Bidder(s) to any middleman or agent or broker with a view to securing the contract.	Reference for 5.1.4 above	No change in RFP clause
91	84	Annexure H - Integrity Pact:7.6		The BIDDER will also grant the Monitor upon his request and demonstration of a valid interest, unrestricted and unconditional access to his pocket documentation.	What is "pocket documentation"?; Will request you not to have access to any other documentation other than the proposal submitted.	No change in RFP clause
92	84	Annexure H - Integrity Pact: Facilitation of Investigation 8		entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination	Can we restrict this to related to the Services under this RFP and subject to obligations of confidentiality	No change in RFP clause
93	85	Annexure H - Integrity Pact: Facilitation of Investigation 11		Validity: 6 years or "the complete execution of the contract to the satisfaction of both the BUYER and the BIDDER"	Does execution mean signing of the definitive agreement or completion of the Services?	Execution means completion of services

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Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	BOM reply
94	94	ANNEXURE K: ELIGIBILITY EVALUATION Point 7	NA	Profiles of Team members with relevant proof of implementation.	Please clarify what would suffice as a relevant proof? Does CVs of resources be sufficient? Please confirm.	RFP Clause Self explanatory
95	94	# 17.6/ Section 17	ANNEXURE K: ELIGIBILITY EVALUATION	The Bidder should have experience of completing at least 1 project covering implementation and support for ALM/LRM/ MRM modules in at least one scheduled Commercial Bank/Financial Institution/Foreign Bank in last 5 years in India. The solution should be live as on date of floating of RFP. the bidder should submit a letter issued by the scheduled commercial bank stating the services are found satisfactory. (Successful completion certificates or engagement letter from the Bank. The Bidder to submit successful completion letter/certificates along with the legal agreement or engagement letter from the Bank)	We kindly request to consider projects under implementation also under consideration for the eligibility. For Projects under implementation, request to consider PO copy along with Satisfactory Reference letter for ongoing imeplementation.	No change in RFP Clause. Please refer Corrigendum for revised list of documents to be submitted as proof.
96	95	Annexure L- Terms & Conditions and additional Man Day rate				Please refer Corrigendum - Revised Annexure L
97	95	Annexure L- Terms & Conditions		The price quoted for the project should be an all-inclusive price including any taxes, expenses and levies but excluding GST and is a fixed price.	This clause is conflicting with clause 6.25 (10) in page no. 52. Can we propose to keep the price exclusive of all applicable taxes?	Please Refer Corrigendum
98	100	ANNEXURE O: Undertaking of Information Security	NA	This letter should be on the letterhead of the bidder as well as the OEM/ Manufacturer duly signed by an authorized signatory on Information security as per regulatory requirement	As the software is supplied by the OEM/OSD. This Annexure should only be applicable to OEM/OSD. Please consider to reword the clause as: "This letter should be on the letterhead of the OEM/OSD duly signed by an authorized signatory on Information security as per regulatory requirement."	Please refer to corrigendum. Software supply scope is not part of RFP. Annexure O is not applicable. However, Bidder will be responsible for any security vulnerabilities arising due to mis configuration by bidder personels.
99	106	# 25/ Section 25	Annexure- S : Certificate for RFP Cost Waiver for MSME/NSIC Firms	Annexure- S : Certificate for RFP Cost Waiver for MSME/NSIC Firms (In Letter head of Chartered Accountant)	Request the bank to consider the declaration given in the bidder company's letter head for the same. This in case if it is difficult to get the Chartered Accountant Certificate in this time of COVID situation	No Change in RFP Clause
100	107	# 26/ Section 26	ANNEXURE T: LETTER FOR REFUND OF EMD	ANNEXURE T: LETTER FOR REFUND OF EMD	Kindly confirm that this letter is not applicable for MSME vendors as EMD is waived for MSME bidders.	Refer Clause 5.1.8 regarding exemption of Tender fee & EMD for Eligible MSMEs. Letter is not applicable if bidder is MSME .
101	14	3.10	Technical Evaluation Criteria	Not available, but can be developed with additional cost (NC) - Not available, can be developed with additional cost	Request to advise if additional cost of "Not available functionality" to be provided now along with commercial or to be submitted seperately post sigining of contract	All Costs are to be quoted in Annexure L along with the Bid.
102	15	3.10	Technical Evaluation Criteria	Note : 1. The experience of bidder for the projects executed as subcontract will be scored, provided that the Bidder provides subcontracted PO to the Bank as a proof 2. The bidder is required to provide documentary evidence for each of the above criteria and the same would be required on the client's letter head in case of credentials	Request to change per below: For Note 1: We work with our foreign office who subcontract OFSAA work to India office through inter office Memo(IOM) with sufficient detail of project scope and deliverables. Request to accept IOM copy also as subcontract document for technical evaluation. For Note 2. Due to audit restrictions and Bank's internal policy, some banks will not issue letter as evidence of completion. Request to accept PO copy with E-mail from Bank or call with Bank as documentary evidence for technical evaluation / technical scoring purpose. Vendor will arrange call as per BOM convenience	Please refer corrigendum
103	93	ANNEXURE K #6	ANNEXURE K	The Bidder should have experience of completing at least 1 project covering implementation and support for ALM/LRM/ MRM modules in at least one scheduled Commercial Bank/Financial Institution/Foreign Bank in last 5 years in India. The solution should be live as on date of floating of RFP. the bidder should submit a letter issued by the scheduled commercial bank stating the services are found satisfactory	Due to audit restrictions and Bank's internal policy, some banks will not issue letter as evidence of completion. Request to accept PO copy as documentary evidence for eligibility criteria.	Please refer corrigendum
104		# 4.2.4.b/ Section 4	SCOPE OF WORK	The Bidder has to provide the hardware sizing based on the projections provided by the Bank to ensure availability, scalability, redundancy and performance of the solution and to meet the requirements as per the terms of the RFP within the timeframe prescribed by the Bank. The proposed solution shall be hosted on Bank's on premise hyper-converged Infrastructure in Red Hat Linux OS version 7 or above. However, solution should have capability to migrate to any other platform as per the Bank's requirement. Bank shall provide Hardware, Operating System and Oracle Database. The bidder has to ensure that the implementation is seamlessly done so as to get the desired benefits.	Hardware Sizing should have been provided by Oracle. Kindly share the previous sizing provided by Oracle.	Bidder is required to take help of Oracle or use its own expertise to size the hardware. Bank will also take help of Oracle and share required details.
105				Preference for Public Procurement (Preference to Make in India):		Supply of Licenses or solution is not in scope of RFP. Please Refer Corrigendum
106				Need information on current ETL approach and tool available with bank.		Please refer corrigendum. List of tools /software required to be shared by the Bidder

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107				We assume Behavioural models are available with the bank and this would be used as an input for the implementation		Bidder is required to implement the solutions as per scope of RFP. No models are available with the Bank
108				Profitability Module is not part of scope, kindly confirm. Kindly confirm the existing OFSAA module versions for ALM, LRM, MRM.		ALM, LRM and MRM are to be deployed on latest version
109				Budgeting and Planning Solution: Are we looking at Hyperion Planning solution already implemented at Bank or we have another planning solution in place? If so, need more details of the solution.		Planning solution is not available in the Bank. Please refer corrigendum. List of tools /software required to be shared by the Bidder.
110			General		Can the existing ETL by SAS at bank be reutilized for this project?	Please refer corrigendum. List of tools /software required to be shared by the Bidder. If it is possible to extend the existing tool/software, Bank will allow the same
111			General		Would request you to please help provide an extension of 3 to 4 weeks from the present proposal submission date	Please refer corrigendum for revised submission timelines
112			General		Would request you to please allow submission of deviations if any as part of proposal response.	Please Refer Corrigendum Annexure U Included
113			Technical Evaluation Criteria		Will implementation of ALM/LRM/MRM solution by any other product be considered?	No. Products to be deployed at Bank will only be considered
114			Warranty Period		Would request you to please help specify the warranty period subsequent to which AMC will start.	Please refer corrigendum. Software License supply scope is not part of the scope of this RFP. AMC period will start post go live
115				Commercial table does not have scope to specify the License and AMC Fees.		Please refer corrigendum. Software License supply scope is not part of the scope of this RFP
116		3.34	SoW & Integration		More insight required on SIEM Integration to understand Scope of work & efforts	bidder is required to support for integration solution with SEIM from infomration security point of view. More details will be shared with successful bidder
117		3.36	Licensing		If any software provided by bidder becomes End of support/ End of life during the warranty/ AMC/ ATS period, the same will be replaced by the next version of software without any cost to the Bank. Please clarify this ask	Please refer corrigendum. Software License supply scope is not part of the scope of this RFP
118		4.2	Engagement		Whether bidder is allowed to Collaborate with Third Party in this engagement ?	Entity submitting the bid is responsible for delivering the requirements as per RFP term. Joint bidding is not allowed. Decision of collaboration with respect to project execution is bidder's responsibility
119		4.1.2 4.1.3	SoW & Integration		For trusted engagement, knowing the Boundary of deliverables by Vendor should be the Key. Please explain the statement of Meeting " New Requirements & Interfaces with any Application" from RFP Phase till GO Live. We understand that delivery time is 12 months.	Bank expects bidder to consider any new regulatory requirement or any new application developed in the Bank from RFP phase till go live to consider in the scope
120		4.5	SoW & Integration		Objective of Integration with Upstream & Downstream Tool is required (Please share Names of Application as well.) "Any other System as per Bank's requirement" is an open ended statement.	Objective of interface integration is automation of generation of reports as per functional specification annexure E and eliminate manual intervention.
121		6.11	SoW & Integration		We believe that SLAs for Reponse and Resolution time is meant during Post Production Support. Considering this, we propose to review the SLAs mutually before initiating Post Product Support.	No change in RFP Clause
122		Annexure - E	Functionality		Whether BoM want Fund Transfer Pricing (Charges / Credits) and Profitability anlaysis (Direct & Indirect Cost / Revenue allocation) with Budgeting & Planning Projections using OFSAA Infrastructure and data mart ? OFSAA has a separate module of FTP & PFT which supports these requirements.	FTP implementation or upgrade is not part of scope of this RFP. The requirement stands removed from Annexure E. Please refer to corrigendum
123		Annexure - E	Functionality		OFSAA ALM, LRM and MRM solutions perform its Functios based on Balance Sheet End of Day Positions, instead of P&L Components. Please clarify the objective of P&L Data.	P& L data is required for presenting various MIS to top management regarding movement in profitability due to change in B/S components hence the same to be developed
124		4.17	Post Production Support		Tecno fucntional analyst for 90 days & off site for 3 months. However bank want a post production support for 5 year post go live separately as mentioned in section 4.21.1. Please clarify section 4.17	4.17 refers to Post Production Techno functional support while 4.21.1. refers to only technical support after go live.
125		4.1	Project Execuion Methodology		Meriging of three banks mentioned . Is this merging is currently on going? Please clarify whether all the data sourcing systems mentioned in the data interface requirement section (4.5) is merged with data from these three banks.	Please refer corrigendum
126		4.5	Interface & Integration		There is no mention about "Data Extraction" scope here. Whether Extraction of row data will be carried out by Bank's own source system owners and transfromation & loading to be done by Vendor or the vendor is expected to do "Extraction" as well?	Data Extraction will be responsibility of bidder

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127		4.5		Fund Transfer Pricing	Whether bank expect the new OFSAA modules to co-exist with existing OFSAA Fund Transfer Pricing? Or this should be a separate environment.	The proposed ALM/LRM/MRM solutions are to be installed and implemented on a independent infrastructure.
128		4.5		Fund Transfer Pricing	Please clarify for the exting FTP system, the data interface must be already built against the different data sourcing systems mentioned section 4.5? If its true, why Bank expect vendor to go for a new ETL ?	Bank would like the bidder to design and deploy solution independently without dependency on FTP SI.
129		Additional Terms			Will the Bank agree to a non-solicit clause which will prevent either party from soliciting employees of each other and permitted sub-contractors employees from being hired by the other party with express permission from the employing party?	No