

Annexure -1

Clarification to Pre-Bid Queries raised and replied in the meeting held on 21/06/2014.

RFP 162014 - Supply, Installation, Commissioning & Maintenance of Scanners for Cheque Truncation in Northern Grid.

Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions by Vendor	Banks Final Reply
1	5	Point No 1	Invitation for Tender offers	Last time and date for receipts of tender offers 28-06-14	We recommend Bank to change the clause as the last date and time for receipts of tender offers should be 03-07-14	No Change in clause.
2	18	Point 3 3.3 Payment Terms	Terms and conditions	90 % of the order value will be paid on completion of installation and commissioning of all the Scanners ordered.	We recommend Bank to change the clause as 90 % of the order value will be paid on Delivery of all the Scanners ordered.	No Change in clause.
3	20	Point 3.10 Scanner Warranty	Terms and Condition	The offer must include a minimum three years comprehensive on-site warranty.	We recommend Bank to change the clause as the offer must include a minimum of one year comprehensive on-site warranty with 4years AMC Charges.	No Change in clause.
4	26	5. Annexure A	Technical Specifications (CTS LS 150 UV)	Point No.1 Make/Model CTS Electronics - LS150 UV scanner	Please Include Panini Vision X series 100 DPM	No Change in clause.
5	26	5. Annexure A	Technical Specifications (CTS LS 150 UV)	Point No.9 Size & weight Dimensions: 175 mm / 6.9 in (H); 230 mm / 9.0 in (L); 140 mm / 5.5 in (W) • Weight: 3.5 kg / 7.7 lb, maximum	Dimensions: 175 mm / 6.9 in (H); 264 mm / 10.39 in (L); 138 mm / 5.43 in (W) • Weight: 2.5 kg / 5.73 lb, maximum	No change in clause.

6	17 And 20	2.24: Point No..3 Point No. 3.10	Costs & Currency Scanner Warranty	Minimum of three year Comprehensive on-site warranty covering all parts & labor. This period will start from the date of 90% payment final lot by Bank of Maharashtra.	Generally warranty starts from date of Invoice.	No Change in clause.
7	08	2. Qualification Criteria	2.1. Eligibility of the Bidder	The bidder should be able to provide efficient and effective support at all centers, so as to meet 24*7 hrs service support with maximum 4 hrs response time – A commitment to this effect should be furnished.	Service support will be during office hours except on Sunday's.	No Change in clause.
8	16	Page No 16 2.21.	Scope of Work	Scope also includes, without any extra cost to the Bank, resolving hardware and software related issues during warranty and during post warranty period including installation /reinstallation of the scanners and related software, patches, bug fixes (where ever provided by the Bank), configuration to network, driver installation, if required, due to any reason what-so-ever.	Software related issues of Panini Scanner will be addressed by us but any issues in CTS application is not our scope.	No Change in clause.
9	18	3.4 Delivery, Installation and Commissioning	Terms and Conditions	Within 5 weeks of receiving the purchase order.	Request for 5-6 weeks of delivery and 1 week for Installation and Commissioning	No Change in clause.
10	19	3.7. Inter-working of hardware and Software	Terms and Conditions	The bidder must integrate Scanner with the CTS application running in the Bank and make the system integrated and fully functional. It will be bidder's responsibility to locate the exact nature of the problem /fault(s) and rectify the same except for the	We will integrate scanner with CTS application but in case we require any help from CTS vendor during integration we require banks help for co-ordination.	No Change in clause.

				problems in the application software.		
11	21	3.11 Annual Maintenance Charges	Terms and Conditions	AMC would cover all components except Ink cartridges.	Physical damage will not be covered.	No Change in clause.
12	12	2.13	Scrutiny of Offers Section c) Commercial evaluation. Para 2	Bank of Maharashtra will consider the 5 years TCO (Total Cost of Ownership) for the purpose of price comparisons given by the vendors on the figures in the <u>Schedule IV of Annexure H.</u> Only the details of Schedule-IV will be read subject to verification after opening of commercial bids.		Bank of Maharashtra will consider the 5 years TCO (Total Cost of Ownership) for the purpose of price comparisons given by the vendors on the figures in the <u>Schedule III of Annexure H.</u> Only the details of Schedule-III will be read subject to verification after opening of commercial bids.

All other terms and conditions of the RFP document remain unchanged. Please treat this clarification as an integral part of the RFP documents issued.