



बैंक ऑफ महाराष्ट्र
Bank of Maharashtra
ONE FAMILY ONE BANK

Corrigendum for Supply, Implementation & Maintenance of Loan Lifecycle Management System (LLMS) including Document Management System (DMS) and Early Warning Signals (EWS)

Bank of Maharashtra

(One Family... One Bank... Mahabank)

AMENDMENT/CLARIFICATION

REQUEST FOR PROPOSAL

FOR

**Supply, Implementation & Maintenance of
Loan Lifecycle Management System (LLMS)
Including Document Management System (DMS) and
Early Warning Signals (EWS)**

TENDER REFERENCE #052018



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Central Office, 'LOKMANGAL'
1501, Shivaji Nagar, Pune – 411 005



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Corrigendum for Supply, Implementation & Maintenance of Loan Lifecycle Management System (LLMS) including Document Management System (DMS) and Early Warning Signals (EWS)

Amendment for RFP for Supply, Implementation & Maintenance of Loan Lifecycle Management System (LLMS) Including Document Management System (DMS) and Early Warning Signals (EWS)

In reference to the Request for Proposal for Supply, Implementation & Maintenance of Loan Lifecycle Management System (LLMS) Including Document Management System (DMS) and Early Warning Signals (EWS), Tender Reference #052018, the following Amendment & Clarifications are issued herewith.

Please treat this Amendment & Clarifications provided herewith as an integral part of the RFP document issued.



Please take note of the following modifications in the RFP Clauses as approved by the bank:

S. No	Page #	Point # Section #	Original Clause	Updated/New Clause
1	80	Section 9.16 Exit option and contract re- negotiation	Exit option to clearly state the cure period	Cure period of 15 days will be provided to the bidder
2	35	Implementation	The successful bidder shall form a project team comprising the following key positions Project Manager Team Leader Business Analyst Tester	Bidder has to factor three enterprise architects for a period of fifteen months from the date of issuance of purchase order.
3	65	8.2.1.23	By submitting a proposal, the bidder agrees to promptly contract with the Bank for any work awarded to the bidder. Failure on the part of the awarded bidder to execute a valid contract with the Bank will relieve the Bank of any obligation to the bidder, and a different bidder may be selected.	The revised clause should be read as: By submitting a proposal, the bidder agrees to promptly contract with the Bank for any work awarded to the bidder, as per the agreed terms of this RFP. Failure on the part of the awarded bidder to execute a valid contract with the Bank will relieve the Bank of any obligation to the bidder, and a different bidder may be selected.
4	74	9.7 Performance Bank Guarantee	As mentioned above, the Successful Bidder will furnish an unconditional and irrevocable Performance Bank Guarantee (PBG) (issued by a scheduled commercial Bank other than Bank of Maharashtra) acceptable to Bank for 10% of the total project cost – for 5 years including claim period of 6 (six) months hence 66 months in total, validity starting from its date of issuance	The revised clause should be read as: As mentioned above, the Successful Bidder will furnish an unconditional and irrevocable Performance Bank Guarantee (PBG) (issued by a scheduled commercial Bank other than Bank of Maharashtra) acceptable to Bank for 10% of the total project cost – for 66 months in total, validity starting from its date of issuance



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5	64	8.2.1.20.1 Price Comparisons	The Price offer shall be on a fixed price basis and should include: All taxes, duties and levies, Service Tax of whatsoever nature if any; and Services which are required to be extended by the bidder in accordance with the terms and conditions of the contract.	The revised clause should be read as: 1)In case of any variation (upward or down ward) in Government duty/cess/ levy up-to the date of invoice, the benefit or burden of the same shall be passed on or adjusted to the Bank. The invoices should be inclusive all duties, levies, etc. except Goods & Service Tax (GST).GST will be paid at actuals. After implementation of GST, no other taxes viz. local entry tax, octroi, LBT are in existence and hence are not payable. GST should be charged separately showing clear bifurcation of SGST,CGST or IGST , as the case may be. The invoice must contain GSTIN of the Bank and the vendor. There will be no price escalation during the contract period and any extension thereafter. "Variation" as referred to above would also include the introduction of any duty / cess /levy.
6	22 179	Section 4.1 Eligibility Criteria	The Bidder will also furnish a certificate from the CBS OEM declaring their compliance of price approval from the CBS OEM. The certificate needs to be submitted by the bidder along with the Eligibility Bid.	The clause stands deleted
7	106, 120,126	N/A	Miscellaneous Features-Available on iBPS Platform	The revised clause should be read as: The bidder shall provide configurable business management tool to meet today and future requirement through mere configuration. It should allow users to make changes in business rules, process workflow and product parameters. It should have a



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				process modeler so that the bank can create workflows rapidly on its own. Basic re-usable snippets shall be present
8	211	Annexure 20	Original Annexure as present in RFP	Multiple changes in the annexure. Please refer to the updated annexure attached.
9	188	Annexure 10	Original Annexure as present in RFP	Multiple changes in the annexure. Please refer to the updated annexure attached.
10	27	Phase II	The solution has to be extended to all the accounts with exposure of Rs.1 crore and above.	The solution has to be extended to all the accounts with exposure of Rs.50 lakhs and above.
11	33	Implementation Timeline, EWS table	Roll out of EWS for all the accounts with exposure of Rs.1 crore and above.	Roll out of EWS for all the accounts with exposure of Rs. 50 lakhs and above.
12	216	Annexure 21 List of Reports, Reports from EWS	List of current accounts greater than Rs.1 crore (Branch-Wise) with overdrafts during the month.	List of current accounts greater than Rs.50 lakhs (Branch-Wise) with overdrafts during the month.



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13	71	9.2 Compliance with all applicable laws	<p>The bidder shall undertake to observe, adhere to, abide by, comply with and notify the Bank about all laws in force or as are or as made applicable in future, pertaining to or applicable to them, their business, their employees or their obligations towards them and all purposes of this tender and shall indemnify, keep indemnified, hold harmless, defend and protect the Bank and its employees/officers/staff/ personnel/representatives/agents from any failure or omission on its part to do so and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from.</p> <p>Compliance in obtaining approvals/permissions/licenses: The bidder shall promptly and timely obtain all such consents, permissions, approvals, licenses, etc., as may be necessary or required for any of the purposes of this project or for the conduct of their own business under any applicable Law, Government Regulation/Guidelines and shall keep the same valid and in force during the term of the project, and in the event of any failure or omission to do so, shall indemnify, keep indemnified, hold harmless, defend, protect and fully compensate the Bank and its employees/ officers/ staff/ personnel/ representatives/agents from and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from and the Bank will give notice of any such claim or demand of liability within reasonable time to the bidder.</p> <p>This indemnification is only a remedy for the Bank. The bidder is not absolved from</p>	<p>The bidder shall undertake to observe, adhere to, abide by, comply with and notify the Bank about all laws in force or as are or as made applicable in future, pertaining to or applicable to them, their business, their employees or their obligations towards them and all purposes of this tender and shall indemnify, keep indemnified, hold harmless, defend and protect the Bank and its employees/officers/staff/ personnel/representatives/agents from any failure or omission on its part to do so and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its part to conform or comply with the above and all other statutory obligations arising there from.</p> <p>Compliance in obtaining approvals/permissions/licenses: The bidder shall promptly and timely obtain all such consents, permissions, approvals, licenses, etc., as may be necessary or required for any of the purposes of this project or for the conduct of their own business under any applicable Law, Government Regulation/Guidelines and shall keep the same valid and in force during the term of the project, and in the event of any failure or omission to do so, shall indemnify, keep indemnified, hold harmless, defend, protect and fully compensate the Bank and its employees/ officers/ staff/ personnel/ representatives/agents from and against all claims or demands of liability and all consequences that may occur or arise for any default or failure on its</p>



S. No	Page #	Point # Section #	Original Clause	Updated/New Clause
			its responsibility of complying with the statutory obligations as specified above. Indemnity would be limited to court awarded damages and shall exclude indirect, consequential and incidental damages. However indemnity would cover damages, loss or liabilities suffered by the bank arising out of claims made by its customers and/or regulatory authorities.	part to conform or comply with the above and all other statutory obligations arising there from and the Bank will give notice of any such claim or demand of liability within reasonable time to the bidder.
14	33	Point 6	The successful bidder shall factor the OEM's efforts (3 resources) for two months between the pilot stage and complete roll out stage.	The successful bidder shall factor the OEM's efforts (3 resources) for three months between the implementation and pilot completion stage.
15		Annexure 10	Original Annexure as present in RFP	Multiple changes in the annexure. Please refer to the updated annexure attached.
16	101 115 121	Annexure 01 Point 6 Point 6 Point 6	Advanced Email Triggers	The requirement stands deleted.
17	35	Annexure 14	Resource	Enterprise Architect Responsibilities <ul style="list-style-type: none"> Define the IT architecture standards, policies and frameworks. Provide blueprint for the application architecture, information architecture and infrastructure architecture for the enterprise. Adhere to current and future application architecture. Develop and maintain the model where required.



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				<ul style="list-style-type: none"> • Manage risks of information and IT assets through appropriate standards and security policies • Optimize the system through an understanding of evolving business needs and technology capabilities • Collaborate with cross teams to ensure successful delivery of solutions • Validate infrastructure requirements.
18	31	Point e	2000 concurrent users for the solution with 10% year-on-year growth	LLMS Concurrent Logins - 2000 Concurrent Transaction Hits - 1000 DMS Concurrent Logins - 2000 EWS Generic Users – 500 Power Users – 10 Concurrent Power Users - 3
19	106 121 127	Annexure 01 Point 1 Point 1 Point 1	NEMF -Mobile Based Loan Initiation	Mobile Based Loan Initiation (The term NEMF stands deleted)
20	106 122 127	Annexure 01 Point 2 Point 3 Point 3	NEMF -Mobile Based Approval for Senior Management	Mobile Based Approval for Senior Management (The term NEMF stands deleted)
21	122 127	Annexure 01 Point 2 Point 2	NEMF -Mobile Based Contact Point Verification	Mobile Based Contact Point Verification (The term NEMF stands deleted)



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22	35	Training Point 1	The successful bidder will be responsible for training the designated bank employees in the areas of parameterization, operations, management, error handling, system administration, etc. with respect to LLMS, DMS and EWS. End application users would be trained through the train the trainer model.	The successful bidder will bring the OEM for training the designated bank employees in the areas of parameterization, operations, management, error handling, system administration, etc. with respect to LLMS, DMS and EWS. End application users would be trained through the train the trainer model.																										
23	35	Project Team	<table border="1"> <thead> <tr> <th>S.No.</th> <th>Project Team</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Project manager</td> </tr> <tr> <td>2</td> <td>Team Leader</td> </tr> <tr> <td>3</td> <td>Business Analyst</td> </tr> <tr> <td>4</td> <td>Developer</td> </tr> <tr> <td>5</td> <td>Tester</td> </tr> </tbody> </table>	S.No.	Project Team	1	Project manager	2	Team Leader	3	Business Analyst	4	Developer	5	Tester	<table border="1"> <thead> <tr> <th>S.No.</th> <th>Project Team</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Enterprise Architect</td> </tr> <tr> <td>2</td> <td>Project manager</td> </tr> <tr> <td>3</td> <td>Team Leader</td> </tr> <tr> <td>4</td> <td>Business Analyst</td> </tr> <tr> <td>5</td> <td>Developer</td> </tr> <tr> <td>6</td> <td>Tester</td> </tr> </tbody> </table> <p>The Enterprise Architect should be factored in for a period of 15 months.</p>	S.No.	Project Team	1	Enterprise Architect	2	Project manager	3	Team Leader	4	Business Analyst	5	Developer	6	Tester
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24	N/A	Bid Submission	Bid Submission Deadline: 03/05/2018	The bid submission deadline has been extended. The new date of submission is 16/05/2018.																										