



RFP

FOR

Providing Post-Paid Mobile Connections

To

**Bank of Maharashtra,
Zonal Office, Goa,
1st Floor, MG Road, Panaji, Goa-403001**

Cost of Tender Document : Rs. 500/-

ADVERTISEMENT



ADVERTISEMENT

RFP FROM LOCAL CELLULAR SERVICE PROVIDER FOR POST-PAID CONNECTIONS FOR BRANCHES IN GOA ZONE

Bank of Maharashtra, Goa Zone, 1st Floor, Datta Prasad Building, Panaji, Goa-403001 invites quotations from cellular service providers having good network coverage in Konkan area for providing post-paid connections for branches under Goa Zone. The detailed information, eligibility norms and tender document is available from **11.02.2021** to **03.03.2021** at the Bank's website www.bankofmaharashtra.in. The last date for submission of tender is 03.03.2021 upto 15.00 hrs.

Place: Panaji
Date : 10.02.2021

Zonal Manager
Goa Zone



बैंक ऑफ महाराष्ट्र, अंचल कार्यालय, गोवा, अंचल के शाखाओं के लिए “पोस्ट पेड मोबाइल नं” की आपूर्ति के लिए संविदा

बैंक ऑफ महाराष्ट्र, अंचल कार्यालय, गोवा, प्रथम तल, दत्ता प्रसाद बिल्डिंग, एम जी रोड, पणजी, गोवा-403001, गोवा अंचल के शाखाओं के लिए पोस्ट पेड मोबाइल नं की आपूर्ति के लिए कोंकण प्रक्षेत्र में उत्तम सेल्यूलर नेटवर्क वाले सर्विस प्रदाताओं से संविदा आमंत्रित करता है . विस्तृत सूचना, पात्रता मानदंड और संविदा प्रपत्र 11.02.2021 से 03.03.2021 दोपहर 3:00 बजे तक बैंक के वैबसाइट www.bankofmaharashtra.co.in पर उपलब्ध रहेगा . निविदा प्रस्तुत करने की अंतिम तिथि 03.03.2021 अपराहण 3: 00 बजे तक है .

स्थान – पणजी
तिथि – 10.02.2021

अंचल प्रबंधक
गोवा अंचल

Bank of Maharashtra, Goa Zonal Office
1st Floor, Datta Prasad Building, MG Road, Panaji, Goa-403001

RFP FROM LOCAL CELLULAR SERVICE PROVIDER
FOR POST-PAID CONNECTIONS FOR BRANCHES IN GOA ZONE

Bank of Maharashtra, Goa Zonal Office invites request for proposal i.e. Prequalification cum Technical Bids and Price Bid from local cellular service provider having good cellular network in the Konkan belt for providing Post-Paid Mobile Cellular Connection to branches under Goa Zone. Tender forms can be collected from the undersigned at the above address during working hours from 11.02.2021 to 03.03.2021 or can be downloaded from bank website. The detailed information, eligibility norms and tender document shall also be available during aforesaid period at the Bank's website www.bankofmaharashtra.co.in. The last date for submission of tender is 03.03.2021 till 15.00 hrs. The tenders received will be opened on 04.03.2021 at 15.30 hours at the above address. Bidders are requested to represent themselves at venue on above date and address. No separate invitation shall be given for this. In case of non-availability of the bidders also the competitive authority shall open the bid.

The Bank reserves the right to reject any or all applications without assigning any reason whatsoever.

Place: Panaji
Date: 10.02.2021

Zonal Manager
Goa Zone



बैंक ऑफ महाराष्ट्र
Bank of Maharashtra
भारत सरकार का उद्यम
एक परिवार एक बैंक

Bank of Maharashtra, Goa Zonal Office
1st Floor, Datta Prasad Building, MG Road, Panaji, Goa-403001

RFP FROM LOCAL CELLULAR SERVICE PROVIDER
FOR POST-PAID CONNECTIONS FOR BRANCHES IN GOA ZONE

PREQUALIFICATION CUM TECHNICAL BID

Issue of Tender Form	:	11.02.2021 to 03.03.2021 upto 03:00 P.M
Pre Bid Meeting	:	16.02.2021 at 11:30 A.M
Date of Opening Technical Bid	:	04.03.2021 at 03:30 P.M (Bidders are requested to attend Bid Opening)
Price of Tender Document	:	Rs. 500/- by way of DD in favour of Bank of Maharashtra, Payable at Panaji
Language of Tender Document	:	English
Earnest Money Deposit (EMD)	:	Rs. 5,400/- by way of DD in favour of Bank of Maharashtra, Payable at Panaji
Place of submission	:	Bank of Maharashtra Goa Zonal Office 1st Floor, Datta Prasad Building, MG Road, Panaji, Goa-403001
Contact Person	:	Mr. Kaushalendra Kumar Mob No. 9953821324
Name and address of Bidder	:

Disclaimer:

Bank of Maharashtra (the Bank), General Admin. Department, Zonal Office, Goa has prepared this RFP. The information is provided to prospective local cellular service provider having good cellular network in the Konkan belt who intend to submit their RFP for providing Post-Paid Mobile Cellular Connection to branches under Goa Zone as per the terms and conditions set out in this RFP and any other terms and conditions related to such information.

This RFP is neither an agreement, nor invitation to perform work of any kind to any party. No contractual obligation whatsoever shall arise from the RFP/tender process until a formal contract is signed and executed by duly authorized officers of the bank with the selected Bidder.

The purpose of this RFP/tender is to provide requirement of the Bank to all interested parties for submitting their tender. While Bank has taken due care in the preparation of the information contained herein, it does not claim that the information is exhaustive. Respondents to this RFP/tender are required to make their own inquiries and they should not rely solely on the information contained in the blank tender documents / forms. The Bank is not responsible if no due diligence is performed by the Respondents.

No reimbursement of cost of any type or on any account will be paid to persons or entities submitting their tenders.

The Bank reserves the right to reject any or all RFP/tender applications without assigning any reasons whatsoever. The decision of the Bank shall be final, conclusive and binding on all the parties. Bank of Maharashtra reserves the right to alter, amend, update or supplement the information reflected in this document or to change the process or procedure to be applied.

PREQUALIFICATION CUM TENDER NOTICE

RFP FROM LOCAL CELLULAR SERVICE PROVIDER FOR POST-PAID CONNECTIONS FOR BRANCHES IN GOA ZONE

RFPs are invited by Bank of Maharashtra, Goa Zone from intended Cellular Service Providers having good cellular network in Konkan belt.

1. The RFP/tender is invited for "supply of Cellular Phone numbers (Mobile Nos.) in series" for 64 branches in Goa Zone.

2. The mobile numbers shall be of post-paid type and serially numbered for all the 64 connections.

3. The tenderer should be Authorised Channel Partner or Authorised Dealer / Distributor of the Original Service Provider.

4. Such authorized channel partner/Authorised Dealer/ Distributor shall provide the necessary Registration/Agreement detail/ dealership license as relevant.

5. The bids should be submitted in separate sealed covers super scribing (1) **Technical bid for Cellular Services** (2) **Price bid for Cellular Services**.

6. Presently we have **proposed procurement of 64 post-paid mobile connections** for branches under corporate plan. However, the quantity assessed is only predictive and not actual. The addition/deletion in the numbers will be at the discretion of the Bank.

7. Minimum calls/sms/4G data required in package shall be as follows:

Local/STD Voice Calls	- Unlimited
Free SMS (daily)	- 100
4G Data (monthly)	- 20 GB with rollover facility
Roaming outgoing/incoming	- Free

8. The services will be made from the date of purchase order from Zonal Office, Goa Zone.

10. The committee formed by the Bank will evaluate the offer submitted. The Committee will look into various parameters and thereafter pre-qualify eligible agencies that are fulfilling eligibility criteria mentioned in the tender. **The rate offered of prequalified cellular service provider, so selected, will be valid initially for three years only.** The approval of contract would be based on the least price for the best service specifications offered with good cellular network. In case of likelihood of more than one agency offering the same price for the same service specifications the Bank will have the right to select one of it's choice under the bank discretionary power.

11. The contracting agency shall be binding upon the contract for contracted period except force majeure.

12. However, the Bank reserves the right to terminate the contract at any time at it's discretion and procure such services from other service provider.

13. Tenders will be received up to 15.00 hours on 03.03.2021. Tender is acceptable through tender drop box kept at the address mentioned in the tender document or/and through post/courier.

14. Tenders to be submitted in the form specified. No tender will be received after the expiry of the time notified for receiving tenders under any circumstances whatsoever.

15. The tender will be opened at 15.30 hours on 04.03.2021 at above address in the presence of authorized representative of contracting agency. However, bank is free to open the tender in case any/all vender is/are not present. No separate invitation for witnessing the tender opening shall be made by the bank.

16. The Bank reserves the right to reject any or all tender received without assigning any reasons thereof.

17. The tender rate of each product shall be indicated both in words and figures. In case of any discrepancy, the rates indicated in words would prevail.

18. The rates quoted should be exclusive of GST. GST will be paid extra on base cost. Any statutory change in the tax structure after opening of the tender shall be reimbursed by the Bank as per actual.

19. Each tender shall be accompanied by Earnest Money of Rs. 5,400/- (Rs. Five Thousand Four Hundred Only) in the form of Demand Draft in favor of Bank of Maharashtra, payable at Panaji. Tenders without Earnest Money shall be summarily rejected.

20. The earnest money deposited shall not carry any interest and will be refunded to the unsuccessful tenderers. Interest free Earnest money paid by the successful contractor will be retained by the Bank till completion of the work.

21. Earnest money paid by contracting agency shall be forfeited by the Bank if service provider fails to undertake the job if he is communicated about acceptance of his rates.

22. The tenders in whom any of the prescribed conditions are not fulfilled or incomplete in any respect are liable to be rejected.

23. This RFP/tender notice shall form part of the contract documents.

Zonal Manager

BIO-DATA OF CONTRACTING AGENCY

1. Name of the firm :
Corporate office Address :

Telephone no.
Office :
Residence :
Mobile :
Fax :
E-mail :

Branch Office address :
in state of Goa/Maharashtra

Telephone no.
Office :
Residence :
Mobile :
Fax :
E-mail :

2. a) Whether proprietary/partnership/:
Pvt. Ltd. / Public Ltd.
(certificate Of registration /
partnership deed to be enclosed
as **Annexure- I**).

b) Name of the Proprietor, Partners, Directors, Key personnel

i)

ii)

iii)

c) Year of establishment :

3. Registration with Tax Authorities

- i) Income Tax PAN no.:
ii) GST No. :

(Copies of certificates of registration with relevant authorities to be enclosed as
Annexure-II-A, II-B)

4. Names of the Bankers with address & telephone numbers:

- i)
- ii)
- iii)

5. GSTR-IV for last 03 qrtr : Enclosed / Not Enclosed

6. Give details if at present involved in any litigation in similar type of contracts:

S. No.	Name of Client	Nature of Work	Purchase Order No.	Purchase Order dtd.	Date of Completion of work	Value Rs.

7. Details of civil suit, if any, that arose during :
execution of contract in the past 3 years.

8. Name & relation, if any, with the staff :
member of Bank of Maharashtra.

9. Turnover in last 3 years:

S. No.	Year	Turnover (Rs. in lakh)	Profit/Loss (Rs. in lakh)
1	2017-18		
2	2018-19		
3	2019-20		

Copies of income-tax returns / assessment orders for each year to be enclosed as
Annexure III-A, B & C

DECLARATION

I / We have read the instructions appended to the Performa and I / We understand that if any false information is detected at a later date, any future contract made between ourselves and Bank of Maharashtra, on the basis of the information given by me / us can be treated as invalid by the Bank and I / We will be solely responsible for the consequences.

I / We agree that the decision of Bank of Maharashtra in selection of contractors/vendors will be final and binding to me / us.

All the information furnished by me hereunder is correct to the best of my knowledge and belief.

I / We agree that I / we have no objection if enquiries are made about the work listed by me / us in the accompanying sheets.

I / We agree that I / We have not applied in the name of sister concern for the subject empanelment process.

Place:

Date:

Signature

Name & Designation

Seal of Organisation

SCOPE OF WORK

The Goa Zonal office of the Bank has initiated steps to streamline the procurement system for branch needs. Presently we have **proposed to obtain 64 post-paid mobile connections serially numbered under corporate plan** with minimum specifications as given in technical specifications to be procured for branches use. However, the quantity and quality assessed is only predictive and not actual. The addition/deletion in the product/services will be at the discretion of the Bank. The Bank will select the product based on the least price for the best specifications. Upon approval of price bid, purchase order will be placed with the selected agencies consequently. The Zonal Office will directly place the order of requirement to selected agency to deliver the pre-activated post-paid SIMs at Zonal Office, Goa. The selected agencies are to ensure and deliver the SIMs and activate the services **within 07 days** upon such request. **Consolidated bill for 64 post-paid mobile numbers** shall be submitted to Zonal Office, Goa for payment. Zonal Office upon confirming satisfactory services of the order will make 100% payment within due date. The supplier agency should ensure proper coverage of cellular network without call drop.

If deficiency in services are found for more than 24 hrs, the vendor will be put on first notice. For further deficiency in services for more than 24 hours, second notice will be issued. Even after issue of 2 notices deficiency in services are observed to be continuing nature, the Bank will be free to terminate the contract without further notice and the EMD submitted by defaulting agencies will be forfeited.

List of Branches where the cellular services shall be required (for your pre-assessment of network coverage ensuring prior to submission of RFP):

State of Goa	Sindhudurg Distt. of Maharashtra	Ratnagiri Distt. of Maharashtra
MADGAON	BANDA	RATNAGIRI
PANAJI	PHONDAGHAT	MALGUND GANPATIPULE
VASCO DA GAMA	KUDAL	PALI
MAPUSA	SAVANTWADI	JAIGAD
BANDORA	MALVAN	CHIPLUN
MADKAI	REDI	RAJAPUR
KUMBHARJUA	AJGAON	RAT SHIVAJINAGAR
PONDA	KHAREPATAN	PAWAS
PORVORIM	KATTA PENDUR	MARG TAMHANE
GOGAL	PAT PARULE	MAKHJAN
CHINCHINIM	TALERE	KHERDI
SERVICE BRANCH	JAMSUNDE	HEDVI
PERNEM	ACHARA	SAGAVE
CANACONA	KADAVAI	BURONDI
CARAPUR	KANKAVAI	BHOO
	DODAMARG	BHOM
	VAIBHAVWADI	KHED
	VENGURLA	KUWARBHAV
	KALAMBIST	WATAD KHANDALA
	KASAL	RP GOGATE COLLEGE
	PADEL	GANAPATIPULE
		LANJHA
		DEVROKH
		DAPOLI
		KHEDSHI
		JAITAPUR
		NACHANE
		KASARVELI

GENERAL CONDITIONS OF CONTRACT

RFP FROM LOCAL CELLULAR SERVICE PROVIDER FOR POST-PAID CONNECTIONS FOR BRANCHES IN GOA ZONE

General Instructions to Contractor:

1. The successful bidder shall deploy and engage suitably experienced and competent personnel for delivery and activation of SIMs as may be reasonably required for the performance of services.

2. The successful bidder :

a). Shall not violate any proprietary and intellectual property rights of Bank of Maharashtra or any third party, including without limitation, confidential relationships, patent, trade secrets, copyright and any other proprietary rights in course of providing services hereunder.

b). Shall ensure that the quality and standards of product and services to be delivered or rendered hereunder will be of the kind, quality and timeliness as designated by Bank of Maharashtra and communicated to the service provider from time to time.

c). Shall not work in a manner which in the reasonable opinion of Bank of Maharashtra, may be detrimental to the interests of Bank of and which may adversely affect the role, duties, functions and obligations of the successful bidder as contemplated by EOI.

d). Shall be liable to Bank of Maharashtra for any losses of any nature whatsoever arisen directly or indirectly by negligence, dishonest, criminal or fraudulent act of any of the representatives and employees of the successful bidder while providing the services to Bank of Maharashtra.

e). shall itself perform the obligations under this EOI and shall not assign, transfer or sub-contract any of the rights and obligations under this agreement except with prior written permission of Bank of Maharashtra.

Indemnity

1. The successful bidder shall at its own expenses, indemnify, defend and hold harmless Bank of Maharashtra and its officers, directors, employees, representatives, agents respective directors, and assigns from and against any losses and liability (including but not limited to liabilities, judgments, damages, losses, claims, costs and expenses, including attorney's fees and expenses) that may be occurring due to, or arising from or relating to:

a). breach, non-performance or inadequate performance by the successful bidder of any of the terms, conditions, covenants, representations, undertakings, obligations or warranties under this RFP; or

b). the acts, errors, representations, misrepresentations, willful misconduct or negligence of the successful bidder, its employees in performance of

its obligations under this agreement; or

c). any deficiency in the services of the successful bidder or

d). Violation of any applicable laws by the successful bidder, its agents, employee's representatives etc.

2. In the event of the successful bidder not fulfilling its obligations under this clause within the period specified in the notice issued by Bank of Maharashtra, Bank has right to recover the amounts due to it under this provision from any amount payable to the vendor under this project.

3. The indemnities under this clause are in addition to and without prejudice to the indemnities given elsewhere in this agreement.

Termination

1. The Bank, by written notice of default sent to the vendor, may terminate the contract in whole or in part without prejudice to any other remedy for breach of contract if the vendor fails to deliver any or all of the services within the period specified in the contract or within any extension thereof granted by the bank.

2. If deficiency in services are found for more than 24 hrs, the vendor will be put on first notice. For further deficiency in services for more than 24 hours, second notice will be issued. Even after issue of 2 notices deficiency in services are observed to be continuing nature, the Bank will be free to terminate the contract without further notice and the EMD submitted by defaulting agencies will be forfeited.

3. Upon termination or expiry of this EOI and subsequent agreement, the rights granted to the vendor shall immediately terminate.

4. In the event the bank terminated the contract in whole or in part, the bank may, among other applicable remedies, procure goods, works or services similar to those undelivered upon such terms and in such manner as it deems appropriate, and hold the vendor liable to the bank for any excess costs for such similar goods, works and services. However, the vendor shall continue to perform the contract to the extent not terminated.

Governing laws

The subsequent contract shall be governed and constructed and enforced in accordance with the laws of India applicable to the contracts made and to be performed therein, and both parties shall agree that in respect of any dispute arising upon, over or in respect of any of the terms of this agreement, only the courts in Goa shall have the jurisdiction to try and adjudicate such disputes to the exclusion of all other courts.

I have read and accept, all terms/conditions /criteria other aspects mentioned in this document unconditional.

(Authorized signatory /Director of the service provider)

SIGNATURE OF THE CONTRACTOR With STAMP on all pages

14/19

MINIMUM TECHNICAL SPECIFICATIONS FOR CELLULAR SERVICES

1. Minimum calls/sms/4G data required in package shall be as follows:

Local/STD Voice Calls	- Unlimited
Free SMS (per day)	- 100
4G Data (monthly)	- 20 GB with rollover facility
Roaming outgoing/incoming	- Free

2. The Mobile number should be serially numbered in sequence for all the 64 connections.

3. Further, the Cellular Network Service provider should ensure wide coverage of network in entire Konkan Belt with no call drop.



RFP FROM LOCAL CELLULAR SERVICE PROVIDER
FOR POST-PAID MOBILE CONNECTIONS
FOR BRANCHES IN GOA ZONE

PRICE BID

To,

The Zonal Manager,
Bank of Maharashtra
Goa Zone,

Date:

TENDER FOR
FOR POST-PAID MOBILE CONNECTIONS
FOR BRANCHES IN GOA ZONE

Sl No.	Name of package	Service Specifications	Rate	GST	Amt per month

Rate in words.....

Note:

1. Service Provider should ensure that the mobile numbers on offer are serially numbered for all 64 connections.
2. While filling in tender, Service Provider should consider that the service provider may have to work in co-ordination with Branch Managers of particular branch for the purpose of breakdown resolution.
3. Quantities given in the tender are approx. and may increase or decrease to any extent. The Contracting agency will not have any claim on this account and that payment will be made only as per actual.
4. Rates quoted shall not have any hidden cost.
5. GST will be paid as applicable.
6. Rate quoted shall be valid for 3 year from date of work-order/contract.

Place:

Date:

SIGNATURE OF THE CONTRACTOR With STAMP