

BANK OF MAHARASHTRA

INDORE ZONE



**Request for proposal for
Empanelment of Agencies for**

- 1. Supply, installation and AMC of Security Equipment's i.e. Fire Alarm, Burglar Alarm System, CCTV, Fire Extinguishers etc.**
- 2. AMC of UPS installed at branches**
- 3. Supply, Installation and AMC of Cash counting machines**

BANK OF MAHARASHTRA, INDORE ZONE

688, MG Road, Maharashtra Sahitya Sabha Bhawan, Indore 452007

Cost of Tender Document Rs 1180 /- (Non-refundable, inclusive GST)

 बैंक ऑफ महाराष्ट्र Bank of Maharashtra भारत सरकार का उद्यम एक परिवार एक बैंक	अंचल कार्यालय इंदौर Zonal office Indore टेलीफोन/TELE : 0731-2435924,2531805/06 ई-मेल/e-mail : gad_ind@mahabank.co.in , ritc_ind@mahabank.co.in प्रधान कार्यालय: लोकमंगल, 1501, शिवाजीनगर, पुणे-5 Head Office: LOKMANGAL,1501,SHIVAJINAGAR,PUNE-5	 आज़ादी का अमृत महोत्सव
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एएक्स/40/GAD/ZITC/Empanelment/2022-23/2

दि: 08.07.2022

Empanelment of Agencies for BANK OF MAHARASHTRA, INDORE ZONE

1. Bank of Maharashtra, Indore Zonal Office, Indore invites sealed offers in **two-bid system** from Private Agencies having their own Offices in Indore, Bhopal or near Indore with sufficient engineers at 11 districts of Indore Zone and proposed branches for providing services of **Supply, installation and AMC of Security Equipment's i.e. Fire Alarm, Burglar Alarm System, CCTV, Fire Extinguishers etc., AMC of UPS installed at branches, Supply, Installation and AMC of Cash counting machines** in branches under INDORE Zone including administrative offices (**Annexure I**) and upcoming branches (**Annexure II**). The empanelment of vendors will be for a period of 3 years subject to satisfactory performance by vendor on yearly basis. The decision in this regard will be the sole discretion of the bank to renew the contract. Vendors who are in a position to provide services in Indore Zone **area** should apply.

2. Prospective service providers may download the tender document, technical bid / price bid format of RFP from the Bank's website www.bankofmaharashtra.in. The cost of tender is **Rs.1,180/- (Non-Refundable, including GST)** by way of Demand Draft / Pay Order favouring Bank of Maharashtra Zonal Office, payable at INDORE. The bids shall accompany the Pay Order / Demand Draft.

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|-----|----------------------------------|----------------------------------|
| (a) | Last date for submission of | : 25 July 2022 upto 1700 Hrs |
| (b) | Opening of Bids (Technical Bids) | : 27 July 2022 upto 1500 Hrs |
| (c) | Opening of Financial Bid | : Will be informed separately. |
| (d) | Cost of RFP | : Rs 1,180.00 (Including G.S.T.) |

3. No brokers/intermediaries shall be entertained. The Bank reserves the right to reject any/ all applications without assigning any reason whatsoever. The required specifications are enclosed as **Annexure III to VIII** of this letter.

4. In case prospective service providers are fulfilling the above specifications, they may submit their **Technical and Financial Bids Typed (strictly in the format enclosed at Annexure III to VIII)** in **two separate sealed envelopes** so as to reach us latest 25.07.2022 **up to 1700 Hrs.** The envelope should be marked as **TECHNICAL BID/FINANCIAL BID for Supply, installation and AMC of Security Equipment's i.e. Fire Alarm, Burglar Alarm System, CCTV, Fire Extinguishers etc., AMC of UPS installed at branches, Supply, Installation and AMC of Cash counting machines at BANK OF MAHARASHTRA, INDORE ZONE** on its top and forwarded to the address **The Zonal Head: INDORE Zone, Bank of Maharashtra, 688 MG Road, Maharashtra Sahitya Sabha Bhawan, Indore Pin 452007**

5. Offers from firms having their own offices as mentioned in Serial no.-01 above should only apply. All conditions and parameters will be evaluated with reference to the firms submitting the tenders. The Bank reserves the right to reject any / all applications without assigning any reason whatsoever and also to confirm authenticity of the facts submitted by the bidders.

Dy .Zonal Manager, Indore Zone

Terms and Conditions

1. SCOPE OF WORK

Providing maintenance services for existing CCTV, Burglar & Fire Alarm System, Fire Extinguishers, Cash counting machines and UPS in various branches under INDORE Zone located at **Indore Zone branches and administrative office (List enclosed) and upcoming new Branches**. The firm will also replace the item or install new item (except UPS) as per requirement after approval from competent authority. The number of branches may increase/decrease depending upon the satisfactory services of the Bank during the period of empanelment / contract i.e. **three years**. Renewal of the contract agreement will be on yearly basis. **The contract may be split.** The decision of the Bank in this regard will be final.

2. TERMS OF EXECUTION OF WORK & LIQUIDATED DAMAGES

The annual maintenance contract would commence from the 7th day of acceptance of the work order issued by the Bank. Any delay in completion of the work over the stipulated period will attract penalty of 0.5% of the contract value per week subject to maximum of 5% of the contract value. Bank reserves its right to recover these amounts by any mode such as adjusting from any payments to be made by the Bank to the firm. Liquidated damages will be calculated per week basis. Part of week will be treated as a week for this purpose. However, the Bank may condone the liquidity damages for delay of less than a week.

3. ELIGIBILITY CRITERIA FOR SHORT-LISTING

Sr No	Criteria	Documents required:
(a)	The firm should have minimum 3 years of experience of successfully undertaken similar works for RBI/ Public Sector and Commercial Banks.	Purchase order copies issued by the organizations since 01.04.2019 and a statement showing each year execution of contract and Certificate/letter stating about the performance of CCTV Cameras, DVR, Switches & Monitors, Security & Fire alarm systems supplied and Fire Extinguishers, UPS, cash counting machines etc
(c)	Vendor must be in business of electronic security equipment / UPS / Cash counting for last 5 years.	Manufacturer/Dealer/Distributor certificate /work orders execution / completion certificate.
(d)	The vendor must meet the technical specification	Refer Annexure-IV
(f)	Vendor should have service set up in Bhopal / Indore/ Nearby Indore.	List of service set ups should be submitted.
(g)	ISO 9001 certification / Required valid certificates	Valid copy of certificate to be submitted.
(h)	Skilled Engineers / Technicians with Degree/ Diploma in Engineering.	List of Engineers / Technicians with valid proof / educational degree should be submitted

Note: Other eligibility criteria:

- (i) The agency should not have been blacklisted by any PSU banks/ Govt. organizations.

- (ii) If the service provider fails to deliver the services within the stipulated time schedule or the extended date communicated by the Bank, It will be a breach of contract.
- (iii) On receipt of complaint / call by service provider from any branch of INDORE Zone, the service provider must send their representative within 24 hours of the complaint, else a penalty of Rs.100 per day on the bill would be applied. If issue could not be resolved within 24 hours, stand by arrangement should be provided free of cost.
- (iv) Service providers shall be fully responsible for the manufacturer's warranty in respect of proper design, quality and workmanship of all equipment's, accessories etc. of the AMC services provided.
- (v) The agency should have running successful contract of AMC at minimum **three nationalized banks / Govt. Sector**. Proof of the same is to be attached.
- (vi) The agency should have to undertake the AMC of existing electronic security systems / fire extinguishers / UPS/ Cash counting machines **on as and where basis**.
- (vii) All personnel deployed for executing the services should provide details of employees along with their KYC details.
- (viii) The Bank reserves its right to cancel the order in the event of delay in supply / AMC of services.

4. LOCATIONS TO BE COVERED

The Annual maintenance contract of the electronic security equipment, Fire Extinguishers, UPS etc is to cover **all the branches under INDORE Zone** and installations of new electronic security equipment / Fire Extinguisher / Cash counting machines at proposed branches under the zone.

5. TWO PART OFFER AND PRE BID MEETING

The offer will be in two parts; **Technical Bids and Financial Bids**. Both the parts must be submitted at the same time but **in separate sealed covers**, giving full particulars, addressed to the Bank of Maharashtra, and duly super-scribed on each envelope "Technical Bid / Financial Bid for Supply, installation and AMC of Security Equipment's i.e. Fire Alarm, Burglar Alarm System, CCTV, Fire Extinguishers etc., AMC of UPS installed at branches, Supply, Installation and AMC of Cash counting machines **on or before 25th July upto 1700 Hrs.**

6. EARNEST MONEY DEPOSIT

Earnest Money Deposit of Rs. 25,000.00 (Rupees Twenty Five Thousand only), in the form of a Demand Draft / Pay order issued by a scheduled commercial Bank **favouring Bank of Maharashtra Payable at INDORE** must be submitted along with the technical bid. This amount will be forfeited if the vendor withdraws his bid during the period of bid validity or refuses to accept purchase order or having accepted the purchase order, fails to carry out his obligations mentioned therein. **Bank Guarantee in lieu of Earnest Money Deposit will not be accepted.** No interest will be payable on the Earnest Money Deposit amount. The Earnest Money Deposit must be submitted along with technical offer. In the event of non-submission of the Earnest Money Deposit money of Rs.25,000.00, the proposal will be rejected. The Earnest Money Deposit will be refunded to the offerer only after the completion of the bid process.

7. VALIDITY PERIOD OF THE OFFER

The offer should remain valid for a period of **one year** from the date of first work order.

8. TECHNICAL OFFER (TO) / BID

- (a) The Technical Bids should be complete, typed in all respects and contain all information required in the document. It should not contain any price information. However, Technical Bids should confirm that all required particulars have been quoted in the Financial Bids, without showing the actual amounts in the Technical Bids. Any system supplied free along with the offer or at a cost must be indicated separately and specifically.
- (b) It is mandatory to submit the technical details typed in the prescribed Proforma (Annexure-IV) duly filled in, along with the offer. In case of nonsubmission or partial submission of technical details, the Bank, at its discretion, may not evaluate the offer. The Technical Bids must be submitted in an organized and structured manner. No brochures/ leaflets etc. should be submitted in loose form.
- (c) The Technical Bids should comprise of the following:
 - (i) Covering letter on the prescribed format (Annexure-III)
 - (ii) Technical specifications complete with all the columns filled
 - (iii) Unpriced version of Bill of Material/ Indicative Price Bid
 - (iv) Annexure-VIII duly filled in with photocopies of required certificates/documents/proof / P&L & Balance sheets, Copies of order executed etc.
 - (v) Documentation (Product brochures, leaflets, manuals, etc.)
 - (vi) Details of three reference sites.
 - (vii) Earnest Money Deposit of Rs.25,000.00, in the form of a Demand Draft/Pay Order issued by a Scheduled Commercial Bank favoring Bank of Maharashtra, payable at **INDORE**.
 - (vii) Vendors profile.
 - (viii) Declaration

9. PRICE COMPOSITION

The price quoted should be only in Indian Rupees and inclusive of following:

- (i) Cost of the equipment and other components.
- (ii) All taxes, duties and levies (except Octroi, which will be at actual)
- (iii) Transportation, freight and forwarding charges to respective sites.
- (iv) Insurance to cover the equipment from transit period till installation.
- (v) Prices, which are not quoted as above, will be rejected.
- (vi) GST as applicable will be exclusive of price quoted.

10. NO ERASURES OR ALTERATIONS

Technical / Financial Bids details must be completely filled up and typed. The corrections or alterations, if any, should be authenticated. In the case of the corrections / alteration are not properly authenticated, the offer will be rejected.

11. NO PRICE VARIATIONS

The Commercial Bids shall be on a fixed price basis. No upward revision in the price would be considered on account of subsequent increases in Government taxes, customs duty, Excise Tax, Sales Tax, etc. However, if there is any reduction on account of Government levies / taxes, during the offer validity period, the same shall be passed on to the Bank.

12. PRICE FREEZING

The price finalized shall remain valid for a period **of one year** from the date of such finalization with the option to the Bank to review the price if necessary.

13. OPENING OF OFFERS

The technical bids will be opened **on 27th July 2022 at 1500 Hrs.** in the presence of the offerer / their authorized representatives. No separate intimation will be given in this regard to the Vendors for deputing their representatives.

14. EVALUATION PROCESS

Technical Bids will be evaluated on the basis of compliance with eligibility criteria, technical specification, other terms and conditions stipulated in the tender document. **Financial Bids of only those Vendors who qualify in the technical evaluation will be opened.**

15. NO COMMITMENT TO ACCEPT LOWEST OR ANY TENDER

The Bank shall be under no obligation to accept the lowest or any other offer received in response to this tender and shall be entitled to reject any or all offers without assigning any reasons whatsoever.

16. SPLITTING OF ORDER

The Bank reserves its right for splitting the quantity between two vendors. The splitting of the order will be in 60:40 ratio, provided the L2 vendor agrees to match the prices quoted by L1 vendor and agrees for all the terms and conditions. In case L2 vendor is not willing to match L1 price, Bank will call L3, L4 vendors etc., in that order to step into the shoes of L2 vendor. In the event of L3, L4 etc., vendor not matching the L1 price the entire quantity will be awarded to L1.

17. RIGHT TO ALTER QUANTITIES

The Bank will be free to either reduce or increase the quantity to be purchased on the same terms and conditions. The Bank reserves the right to alter quantities. The Bank also reserves the right to place further/repeat order on same terms and conditions within a period of 12 months.

18. ORDER CANCELLATION

If the vendor fails to deliver and / or install the equipment within the stipulated time schedule or the extended date communicated by the Bank, it will be a breach of contract. The Bank reserves its right to cancel the order in the event of delay in delivery / installation / commissioning of equipment.

19. PERFORMANCE BANK GUARANTEE

Successful vendor(s) should produce a Performance Bank Guarantee for a period of three years from a Public Sector Bank amounting to Rs. 25,000.00 and the same may be renewable for further period as per requirements. During defect liability period (warranty period) vendor should attend to all repairs / defect / replacement of spare parts free of cost. Failure on the part of the vendor to attend the defects within a reasonable period, Bank on its own will get defects rectified through another agency at the risk and cost of vendor.

20. GUARANTEES

The equipment delivered to the Bank should be brand new, including all components. The vendor should also guarantee that all the equipment / components supplied by the vendor is licensed and legally obtained.

21. AVAILABILITY OF SPARES

Spares for the product offered should be available for at least 05 years.

22. WARRANTY

The offer must include comprehensive on-site warranty of at least **3-year from the date of installation and commissioning of the surveillance systems.** Vendors shall be fully responsible for the manufacturer's warranty in respect of proper design, quality and workmanship of all equipment, accessories, etc. covered by the offer. Vendor must warrant all equipment, accessories, spare parts, etc. against any manufacturing defect during the warranty period. During the warranty period, vendor shall maintain the surveillance systems and repair / replace all the defective components at the installed site, at no additional charge to the Bank.

23. MAINTENANCE STANDARD EXPECTED DURING WARRANTY

The vendor should ensure that the surveillance system reported Breakdown / malfunctioning on any working day is set right by on the same day and in no case later than the next working day. In case, equipment cannot be repaired within the stipulated period, the vendor should provide replacement of the same till the machine is returned duly repaired.

24. ANNUAL MAINTENANCE CONTRACT

The vendor is expected to ensure same maintenance standards as during warranty period. At the same time, the vendor is also expected to make available the spare parts for the systems for at least five years after the expiry of warranty period. Thereafter, vendor will give at least three months' notice prior for discontinuation of support services. If any of the peripherals, component etc. are not available or difficult to procure or if the procurement is likely to be delayed, the replacement shall be carried out with equipment of equivalent capacity or higher capacity at no

additional charges to the Bank, during the warranty period and AMC. **AMC items like UPS, Security items, CCTV parts etc which could not be repaired or issue could not not be rectified on same day, alternate equipment arrangement will be made by Vendor free of cost till repairing / replacement of parts covered under AMC.**

25. No reimbursement of cost of any type on any account will be paid to persons or entities submitting their bid.

As per Public Procurement Policy for Micro & Small Enterprises Order-2012 - "All MSEs having registration as per the provisions of the policy i.e. Registration with District Industries Centre or Khadi & Village Industries Commission/Board or Coir Board or National Small Industries Commission or Directorate of Handicraft & Handlooms or Udyog Aadhar Memorandum or any other body specified by ministry of MSME", are exempted from depositing required fees.

26. EVALUATION PROCESS

Offers (Tenders) will be evaluated in the following

- (i) **Stages: 26.1 Stage I** Incomplete Offers, i.e., offers not accompanied by the mandatory documents as mentioned above, cost of RFP Forms and EMD shall be rejected.
- (ii) **26.2 Stage II** Offers will be evaluated against the stipulated minimum eligibility criteria based purely on valid proof documents submitted by the Service Provider as per **Annexure-VIII**. Offers not complying with the eligibility criteria will be rejected. Scoring of marks will be based on stipulated criteria and other pre-qualification criterion prescribed in the Terms and Conditions of the contract. **The firm / agency which has secured seventy (70) out of One hundred (100) marks will be considered as technically qualified as per Annexure IV.**
- (iii) **26.3 Stage III** Short-listing of supplier(s) based on satisfactory feedback from reference sites.
- (iv) **26.4 Stage IV** Opening the Price bids of the short-listed firm(s) as per Price bid format enclosed at **Annexure-V**. The financial bids of all the technically qualified firms/agencies/bidders will be opened for **financial evaluation**. The work will be awarded to the **L-1 agency**. In case the financial bid of more than one agency is same as L-1, then the work will be awarded to the agency which gets the maximum marks in Technical evaluation The performance of the Service Provider and Supervision of the agency will be observed for 3 months and if found not up to the desired satisfaction, the bank will have the sole right to terminate contract and go for L2 (similarly L3, L4).

27. CLARIFICATIONS

For any clarifications, contact our Office on the mentioned address or telephone.

28. PAYMENT TERMS

The terms of payment are as under:

- (i) No advance payment against AMC work order.
- (ii) Payment of AMC will be made on Quarterly basis on conforming the Quarterly bill and serviceability of equipment maintained by the Zonal Office within 7 days of submission of bills to Zonal Office duly verified by the respective department.
- (iii) Payment for the equipment either replaced or newly installed will be made by respective branch/office as per work completion and after approval of competent authority within 7 days of submission of bill.

29. Personnel deployed, must be issued with Identity Cards duly authenticated by the Executive/Officer of the company and the change in personnel deployed should be with prior permission of the Bank.

30. FORCE MAJEURE.

If at any time during the period of the contract the performance in whole or in part by either party or any obligation under the contract shall be prevented or delayed by reasons of any war, hostilities, acts of god, Public enemy, civil commotion, sabotage, fires, floods, explosions, epidemics etc. then, provided notice of the happening of the any such events is given by either party to the other within 15 days from the date of occurrence thereof, neither party shall by reason of such event be entitled to terminate their contract nor shall either party have any claim for damages against the other in respect of such non-performance or delay in performance. The whole or any part of the Party's obligations under the contract shall be resumed as soon as practicable after such event has come to an end or ceased to exist. If force majeure event continues beyond the period of three (3) months the parties shall hold consultation to resolve the problem satisfactorily.

(Letter to the Bank on the vendor's letterhead)

To
The Zonal Manager
Bank of Maharashtra Zonal Office
Indore Zone

Dear Sir,

Sub: Your RFP for Supply, installation and AMC of Security Equipment's i.e. Fire Alarm, Burglar Alarm System, CCTV, Fire Extinguishers etc., AMC of UPS installed at branches, Supply, Installation and AMC of Cash counting machines dated

With reference to the above RFP, having examined and understood the instructions, terms and conditions forming part of the RFP, we hereby enclose our offer for the supply of the equipment as detailed in your above referred RFP.

We confirm that we have not been disqualified by any PSU bank for supply of surveillance systems.

We further confirm that the offer is in conformity with the terms and conditions as mentioned in the RFP and all required information as per Annexure IV, V, VI, VII and VIII.

We also confirm that the offer shall remain valid for Three year from the date of first purchase order.

We hereby undertake that **the equipment to be delivered to the Bank will be brand new including all peripherals and components and that the equipment and its parts are licensed and legally obtained.**

We hereby undertake to provide Performance Bank Guarantee equivalent to Rs. 25,000.00 with a validity period of three years which may be renewable for a further period as per requirement.

OR

We understand that the Bank is not bound to accept the offer either in part or in full and that the Bank has right to reject the offer in full or in part without assigning any reasons whatsoever.

We enclose Demand Draft/Pay Order for Rs. ----- favouring Bank of Maharashtra and payable at Indore, towards Earnest Money Deposit, details of the same are as under:

- Demand Draft / Pay Order No. :
- Date of Demand Draft / Pay Order :
- Name of Issuing Bank :

Yours faithfully,

Authorised Signatories

(Name & Designation, seal of the firm)

Date:

Empanelment of firms / suppliers for Supply, installation and AMC of Security Equipment's i.e. Fire Alarm, Burglar Alarm System, CCTV, Fire Extinguishers etc., AMC of UPS installed at branches, Supply, Installation and AMC of Cash counting machines in the branches of Indore zone

Evaluation Parameters

Sr. No.	Parameters	Max. Marks	Marks		Self-Assessment Marks
1	Average Annual Turnover (TO) during last 3 years – 2018-19 2019-20 & 2020-21.	10	Less than Rs.10 lakh	0	
			Above 10 lakh & less than 20 lakh	5	
			20 lakh and above	10	
2	Net worth (NW) of the Company as of 31.03.2021 as per audited Balance Sheet / CA certificate	10	NW less than Rs. 10 lakh	0	
			NW above Rs.10 lakh but less than 20 Lakh	5	
			20 lakh and above	10	
3	Net Profit of the last Financial Year –2020-21 as per audited B/S	10	Below Rs. 1.00 Lacs	0	
			Above Rs.1 lacs but below Rs. 2.5 Lacs	5	
			Above Rs. 2.5 Lacs	10	
4	No. of years in surveillance systems / UPS / cash counting machines /fire extinguisher etc	10	Minimum 3 years	5	
			Above 3 years, 1 marks for each additional year, maximum 15 marks.	10	
5	Registered Office and Location for support services	15	In INDORE Zone 11 districts as per Annexure and Bhopal city	15	
			Outside Indore Zone and Bhopal city	10	
6	Reference site	15	Minimum 2 Sites	10	
			Above 2 sites (3 marks for additional site , maximum 15 marks)	15	
7	Whether the Dealer/ Distributor/ Manufacturer is ISO 9001 certified for supplying surveillance systems/ fire extinguishers/ cash counting machine / UPS spare parts	5	ISO / valid Certificates	5	
			Not Certified	0	

8	No. of skilled Engineers/ Technicians	15	Minimum 10 skilled Engineers /Technicians	10	
			Above 10 skilled Engineers /Technicians	15	
9	Whether Company is manufacturer or distributor/dealer	10	Distributor/Dealer	5	
			Manufacturer	10	
	Total	100			

Note: In order to assist the process of evaluation, vendors are required to submit documentary evidences to support their claims of these parameters. **If the vendor does not provide any of these details no marks will be given to the vendor in evaluation process. Minimum qualifying marks is 70 out of 100.**The Performance of the surveillance systems / electronic items will be evaluated by the Committee.

**EMPANELMENT OF FIRMS / SUPPLIERS FOR CCTV CAMERAS, SECURITY &
FIRE ALARM SYSTEMS, UPS, Cash Counting Machine AND FIRE
EXTINGUISHERS IN THE BRANCHES OF INDORE ZONE**

Vendor's Profile

1	Name of Organisation	
2	Address	
3	No. of Offices (own) in Bhopal/Indore/Nearby Indore & their addresses	
4	Year of Establishment	
5	No. of years in business of Electronic Security Products / UPS/ fire extinguishers	
6	Status of the firm (Whether Pvt. Ltd. Company / Public Ltd. Company / Partnership firm / Proprietorship firm)	
7	Name of Directors / Partners / Proprietor	i) ii) iii) iv) v)
8	Whether registered with the Registrar of Company / Registrar of firms. If so, mention number and date.	
9	Name and address of Bankers	i) ii)
10	Whether registered for Sales tax / Vat tax purposes. If so, mention number and date. Also furnish copies of sales tax clearance certificate.	
11	Whether an assessed for Income Tax. If so mention Permanent Account Number. Furnish copies of Income Tax clearance certificate.	
12	If the company / firm a manufacturer or Dealer / Distributor of CCTV product.	
13	If the company / firm is a Dealer / Distributor? a) Give the Name of manufacturer(s) and their country. b) If the manufacturer offices are located in India, give their address in India and telephone No. c) Enclose Certified True Copies of the	
	current dealership Certificate given by the manufacturers.	
14	Warranty period.	

15	Give details of the after-sales service facility provided by your company / firm and / or the manufacturers.				
16	What are your fields of activities? Mention the field on preference basis in order of annual turnover.			i) ii) iii)	
17	No. of years experience in installation and maintenance of Security electronic systems such as CCTV, Fire and Security Alarms, etc.				
18	If you are registered in the panel Banks and provided service and maintenance for more than two years.				
19	Name of Bank/s	Year of installation	Nature of work done	Value of order	Contact person & Tel. Nos. of Bank
a)					
b)					
c)					
d)					
e)					
20	Brand(s) of DVR offered				
21	Brand(s) of cameras offered				
22	Product Literature/Certifications enclosed			YES / NO	
23	Warranty Period (Free replacement / repair of all components / entire system)			YES / NO	
24	Whether prepared to undertake AMC for at least 5 years			YES / NO	
25	Whether prepared to give live demo at our office at our convenience?				
26	Any other details				

27. Registration with Govt. / Public Sector / Banks (certificates of Registration to be enclosed as Annexure-V.

Name of the Organization	Year since empanelled

28. Details of work executed during the last 3 years:

Type of work	Work executed for (name of the Institution / Body)	Nature of work (in brief)	Location	Value Rs.	Duration of work with date of Commence and completion	If work left incomplete or terminated (give reasons)

Note: Copies of work orders along with photocopies of relevant TDS certificate, satisfactory completion certificate obtained from the client shall be enclosed. Please note without the copies of certificates, your application is liable to be rejected.

29. Details of work on hand (photo copies of performance certificate, work orders issued by valued clients, preferably Banks, Govt., Semi-Govt. Bodies should be enclosed as Annexure VII).

Type of work	Work executed for (name of the Institution / Body)	Nature of work (in brief)	Location	Value Rs.	Duration of work, stipulated time	Present stage of work

30. LIST OF NAME/S OF PROPRIETOR / PARTNERS & EMPLOYEES

Name	Qualifications	Experience	Particulars of work done	Employed in your firm since	Value of work done

31. Turnover in last 5 years:

Sr. No.	Year	Turnover (Rs. in lacs)	Income-tax paid	VAT paid Rs.	Service Tax paid
1					
2					
3					

4					
5					

Copies of income-tax returns / assessment orders for each year to be enclosed

Note: Wherever copies are required to be furnished these are to be certified copies preferably by concerned agencies or a Govt. Officer.

**STAMP OF COMPANY
AUTHORISED SIGNATORY.....
NAME
DESIGNATION**

Reference Site Details

a) Name of the Company	
Address of the Company	
Name, designation of contact person with telephone no. and Email ID	Name : Designation : Landline No.: Cell No. : E-mail ID :
Details of surveillance systems supplied in last one year (Ref.no, date of order and quantity with photo copy of orders)	

b) Name of the Company	
Address of the Company	
Name, designation of contact person with telephone no. and Email ID	Name : Designation : Landline No.: Cell No. : E-mail ID :
Details of surveillance systems supplied in last one year (Ref.no, date of order and quantity with photo copy of orders)	

c) Name of the Company	
Address of the Company	
Name, designation of contact person with telephone no. and Email ID	Name : Designation : Landline No.: Cell No. : E-mail ID :
Details of surveillance systems supplied in last one year (Ref.no, date of order and quantity with photo copy of orders)	

AUTHORISED SIGNATORY

DECLARATION

1. I / We have read the instructions appended to the Performa and I / We understand that if any false information is detected at a later date, any future contract made between ourselves and Bank of Maharashtra, on the basis of the information given by me / us can be treated as invalid by the Bank and I / We will be solely responsible for the consequences.
2. I / We agree that the decision of Bank of Maharashtra in selection of Vendors will be final and binding to me / us.
3. All the information furnished by me hereunder is correct to the best of my knowledge and belief.
4. I / We agree that I / We have no objection if enquiries are made about the work listed by me / us in the accompanying sheets.
5. I / We understand that the quantity of CCTV Cameras, DVR and Monitors and all electronic security equipment etc, is approximate only and it may decrease or increase from the requirement quoted.

SIGNATURE:

NAME & DESIGNATION:

SEAL OF THE FIRM / COMPANY:

PLACE:

DATE:

EMPANELMENT OF FIRMS / SUPPLIERS FOR CCTV CAMERAS, SECURITY & FIRE ALARM SYSTEMS AND FIRE EXTINGUISHERS IN THE BRANCHES OF INDORE ZONE**Financial Bid/ Commercial Offer for one year****Burglar /Security Alarm System / New Installation Financial Bid**

Sr. No.	Items	Brand / Make / Model No.	Amount
1	4 Zone control Panel Microprocessor Based Technology with inbuilt Auto-dialer Make: Securico/ Techcicom or equivalent ,ERTL Tested & ISO 9001:2008 Certified		
2.	Composite Burglar and Fire Alarm panel Microprocessor Based Technology with Inbuilt Auto Dialer Make: Securico/ Techcicom or equivalent ,ERTL Tested & ISO 9001:2008 Certified		
3	Wired Panic Switch Make: Securico or Equivalent		
4	Wireless Panic Switch Make: Securico or Equivalent		
5	Receiver assembly for remote Panic Switch Make- Securico or Equivalent		
6	Auto-dialer 30 line Make :Securico or Equivalent		
7.	Magnetic Door Sensor – 4 wires Heavy Duty Make :Securico or Equivalent		
8.	High Density external Hooters – Branded Make : IOTA		
9.	Low Density Internal Hooters – Branded Make :IOTA		
10.	PIR Sensor Make : DSC/Securico or Equivalent		
11.	Battery 12 Volts 7 AH – EXIDE make / Amaron or equivalent		
12.	0.5mm 2 Core copper wire ISI mark in PVC conduit pipe / casing patti – ISI mark		
13.	Cash Bag Alarm Device (with remote & Chargeable battery)		
14.	Installation Charge for New Branches if any		
15.	AMC of Burglar Alarm system including 04 Mandatory Quarterly preventive Maintenance visits and all call / complaint to be covered under AMC Charges. All the accessories / spare parts / sensors / panel etc. accessories charges will be borne by bank as per quoted rates; accepted by the bank.		
	Total		
16.	Buy back schemes for Alarm Panel & accessories (give separate quotes for each item)		

Fire /Smoke Detection Alarm System / New Installation Financial Bid

Sr. No	Items	Brand / Make / Model No.	Amount
1	AGNI make 2 Zone control Panel Microprocessor Based Technology with inbuilt Auto-dialer Make: AGNI/ Securico / Ravel or equivalents ,ERTL Tested & ISO 9001:2008 Certified		
2	AGNI make 4 Zone control Panel Microprocessor Based Technology with inbuilt Auto-dialer Make: AGNI/ Securico / Ravel or equivalents ,ERTL Tested & ISO 9001:2008 Certified		
3	Ionization / Optical type smoke detector with imported mounting base Make: Agni / Apollo / 65 series/system sensor/ GST		
4	Heat Sensor – Agni / Apollo/ System Sensor Make :Agni/ Apollo / 65 Series/ System Sensor/ GST		
5	High Density heavy duty branded Hooters Make :Agni		
6	Manual Call Points – (Break Glass Switch) Branded Make : Agni		
7	Response indicators – Branded Make : Agni		
8	Battery 12 Volts 7 AH – EXIDE make / Amaron or equivalent		
9	2x1.5mm Armoured Cable ISI mark		
10	0.5mm 2 Core copper wire ISI mark in PVC conduit pipe / casing patti – ISI mark		
11.	Installation Charge for New Branches If any		
12.	AMC of Fire Alarm system including 04 Mandatory Quarterly preventive Maintenance visits and all call / complaint to be covered under AMC Charges. All the accessories / spare parts / sensors / panel etc. accessories charges will be borne by bank as per quoted rates; accepted by the bank.		
	Total		
13.	Buy back schemes for Fire Alarm Panel & accessories (give separate quotes for each item)		

CCTV device with recording facility / New Installation

Sr.N o.	Items	Brand Make / Model No.	Amount
01.	Hikvision / Samsung 4 CH DVR MODEL NO DS-8108HQHI-K8		
02.	Hikvision / Samsung 8 CH DVR MODEL NO DS-8108HQHI-K8		
03.	Hikvision / Samsung 16 CH DVR MODEL NO DS-8116HQHIK8		
04.	HDD 2TB (Surveillance)		
05	HDD 4TB (Surveillance)		
06	HDD 6TB (Surveillance)		
07	HDD 8TB (Surveillance)		
08	2 MP IP dome Hikvision		
09	2 MP IP Bullet Outdoor 20 mtrs Hikvision		
10	2 MP IP Bullet Outdoor 50 mtrs Hikvision		
11	2 MP PTZ 20X 1.3 mega pixel Hikvision		
12	2 MP HD Camera dome recording resolution 1080p Hikvision		
13	2 MP HD Camera bullet 20 mtr (1080p) Hikvision		
14	2 MP HD Camera bullet 50 mtr (1080p) Hikvision		
15	5 MP HD Dome Camera Hikvision		
16	5 MP HD Bullet Camera (30 Mtr) Hikvision		
17	2 MP Hikvision/Mi WI-Fi Camera with 64 G.B. Card		
18	5 MP IP Dome Camera- (30 m IR distance,H.265/H0265+/H.264. H.264+ dual stream encoding, SD/SDXC/SDHC card slot 128 GB)		
19	5 MP IP Bullet Camera- (30 m IR distance,H.265/H0265+/H.264. H.264+ dual stream encoding, SD/SDXC/SDHC card slot 128 GB)		
20	CCTV cable with casing and capping 3+1 copper ISI mark		
21	Power supply 5 Amp		
22	DVR Box with lock and key (metal Box)		
23	VGA Cable 10mtr		
24	VGA Cable 5mtr		
25	HDMI 5 Mtr		
26	HDMI 10 Mtr		
27	4 Port PoE Giga Switch		
28	8 Port PoE Giga Switch		
29	32 Port PoE Switch		
30	Cat 6 Cable (Per Mtr)		
31	Monitor Stand (wireless mouse)		
32	Audio Mic		
33	Monitor 18.5" Samsung/LG		

34	Monitor 40" Samsung/LG		
35	Camera Installation Charges		
36	Camera Shifting/ reinstallation charges		
37	Retrieval of CCTV footage		
39	Buy back schemes for CCTV cameras & accessories (give separate quotes for each item)		
40	AMC rates of existing CCTV system of mixed makes- 04 / 08/ 16 Channel CCTV/DVR System AMC including 04 Mandatory Quarterly preventive Maintenance visits and all call / complaint to be covered under AMC Charges. All the accessories / spare parts / sensors / panel etc. accessories charges will be borne by bank as per quoted rates; accepted by the bank.		
	Total		

Note :- If there is large variation in rates of above items while comparison of L1 or L2 vendors , then L1 vendor will be evaluated by using total cost to Bank in set up of minimum required items for a new branch.

Fire Extinguishers Refill / New Fire Extinguishers Financial Bid

Sr.No	Items	Brand / Make / Model No.	Quantity
New Fire Extinguisher (ISI Mark) inclusive of installation charge			
1	Water CO2 type – 9 liter (cartridge type)		
2	ABC Stored pressure squeeze Grip Nozzle type 4 kg		
3	ABC Stored pressure squeeze Grip Nozzle type 6 kg		
4	CO2 gas 2 kg		
5	CO2 gas 3 kg		
6	CO2 gas 4.5 KG		
7	Modular ABC stored pressure 5 kg		
Refilling Various Fire Extinguisher			
8	Water CO2 TYPE – 9 L refill		
9	DCP type Cartridge type (Per Kg of DC powder)		
10	DCP old Fire Extinguisher 5 kg		
11	ABC powder type FE (per Kg of ABC powder)		
12	Water CO2 type 9 liters. Capacity Cartridge type		
13	ABC powder type old 5 kg capacity complete		
14.	CO2 gas type FE (per Kg of CO2 gas)		
15.	Hydraulic pressure testing of fire extinguisher		
16.	Painting & sticker fixing on the body of cylinder of fire extinguisher		
Spare parts / Consumables			
17.	CO2 Gas FE Valve		
18.	CO2 Gas FE Horn with adaptor 2 Kg		
19.	CO2 Gas FE Horn with adaptor 3 Kg		
20.	CO2 Gas FE Horn with adaptor 4.5 Kg		
21	Discharge Pipe for CO2 type FE 4.5 KG		
22	DCP FE Gun metal cap		
23	DCP FE discharge hose with nozzle		
24	Re-installation charges if necessary within branch premises		
25	ABC FE valve with pressure indicator		
26	Water CO2 FE gun metal cap		
27	Floor Stand per pcs		
28	Pressure Gauge		
29	Service Charges of refilling of Fire Extinguisher(Per Branch)		
	Total		

**AUTHORISED SIGNATORY NAME
OF THE AGENCY**

UPS AMC Financial Bid

Branch Code	NAME of BRANCH	UPS CAPACITY	UPS MODEL NO.	Year	Status	Rate per annum (12 months)	GST@18%	Total AMC payment for annum
106	MG ROAD PHADNISH	5KVA 168	Agati Magnaflux	2019	AMC			
141	DEWAS	6KVA 192V	PB-6KVA Emerson	2015	AMC			
142	KHANDWA E-lobby	3KVA 168	Numeric	2012	AMC			
142	KHANDWA	5KVA 168	Agati Magnaflux	2017	AMC			
143	PANDHANA	3KVA 168	Agati Magnaflux	2009	AMC			
233	UJJAIN MAIN	6KVA 192V	PB-6KVA Emerson	2015	AMC			
427	RATLAM	3KVA 120	Numeric	2009	AMC			
427	RATLAM	5KVA 168	Agati Magnaflux	2013	AMC			
436	GODHA COLONY	5KVA 192	Numeric	2009	AMC			
517	CHHEGAON MAKHAN	3KVA 168	Agati Magnaflux	2009	AMC			
568	KHALGHAT	3KVA 168	Agati Magnaflux	2009	AMC			
609	DAWANA	5KVA 168	Agati Magnaflux	2016	AMC			
610	SUNDREL	5KVA 168	Agati Magnaflux	2015	AMC			
611	RAJOD	3KVA 120	Numeric	2009	AMC			
611	RAJOD	2KVA 96	Numeric	2009	AMC			
616	GUDIKHEDA	5KVA168	Agati Magnaflux	2015	AMC			
640	DASAI	2KVA 169	Numeric	2012	AMC			
640	DASAI	3	GXTMT+CX3KVA LB Weartech Engineers	2016	AMC			
646	BALKUNWA	3KVA 168	Agati Magnaflux	2020	AMC			
648	MANDWARA	5KVA 168	Agati Magnaflux	2013	AMC			
657	GUNAWAD	3KVA168	Agati Magnaflux	2009	AMC			
657	GUNAWAD	1KVA48	Numeric	2015	AMC			
660	KODARIA	5KVA 168	Agati Magnaflux	2015	AMC			
690	SILAWAD	3KVA 168	Agati Magnaflux	2012	AMC			
691	BARMANDAL	5KVA 168	Agati Magnaflux	2017	AMC			
700	SULGAON	3KVA 168	Numeric	2011	AMC			
768	LOKMANYA NAGAR INDORE	5KVA 168	Agati Magnaflux	2015	AMC			
768	LOKMANYA NAGAR INDORE	3KVA 72V	GXTMT+CX 3KVALB Weartech Engineers	2016	AMC			
854	Ghugaria Khedi	6	PB-6KVA Emerson	2012	AMC			
855	RODIA	3KVA 168	Agati Magnaflux	2010	AMC			
896	KHARGONE	5 KVA 168	UNILINE-5KVA-168V	2018	AMC			
897	DHAR	5KVA 168	Agati Magnaflux	2018	AMC			
897	DHAR	3KVA 168	Agati Magnaflux	2019	AMC			

945	BURHANPUR	5 KVA 168	UNILINE-5KVA-168V	2018	AMC			
1053	RAJGARH	3KVA 168	Agati Magnaflux	2009	AMC			
1186	ANNAPURNA	5KVA 168	Agati Magnaflux	2002	AMC			
1190	PALASIA	3KVA 168	Agati Magnaflux	2007	AMC			
1190	PALASIA	3KVA 168	Agati Magnaflux	2007	AMC			
1224	VIJAY NAGAR INDORE	6KVA 192V	PB 6KVA Emerson	2017	AMC			
1325	UCTH UJJAIN	3KVA 96V	GXTMT+3KVA LB Weartech Engineers	2012	AMC			
1325	UCTH UJJAIN	3KVA 96V	GXTMT+3KVA LB Weartech Engineers	2012	AMC			
1396	KANADIA	5KVA 168	Agati Magnaflux	2016	AMC			
1540	PITHAMPUR	3KVA 168	Agati Magnaflux	2009	AMC			
1540	PITHAMPUR	3KVA 168	Agati Magnaflux	2010	AMC			
1616	Bicholi Mardana INDORE	3	GXTMT+3KVA LB Weartech Engineers	2012	AMC			
1617	Dudhiya INDORE	3	GXTMT+3KVA LB Weartech Engineers	2012	AMC			
1765	SOUTHTUKOGANJ	3KVA 168	Agati Magnaflux	2012	AMC			
1765	SOUTHTUKOGANJ	3KVA 168	Agati Magnaflux	2012	AMC			
1847	JHABUA	3KVA 96V	GXTMT+3KVA LB Weartech Engineers	2013	AMC			
1847	JHABUA	3KVA 96V	GXTMT+3KVA LB Weartech Engineers	2013	AMC			
1930	LOHAMANDI	5 KVA 168	Agati Magnaflux	2014	AMC			
5527	ZONAL OFFICE	5KVA 168	Agati Magnaflux	2014	AMC			
5527	ZONAL OFFICE	6KVA 192V	PB-6KVA Emerson	2015	AMC			
768Chest	CURRENCY CHEST	3KVA 168	Agati Magnaflux	2013	AMC			
Total Amount								

Battery preventive maintainance:- Only call based rates to be quoted for tubular and SMF batteries separately. NO AMC will be provided.

UPS - Cost of all spares fan, capacitors, charging card, transformer issues, transportation etc that are replaced in the UPS systems will be covered under this Comprehensive Annual Maintenance Scheme rates. If UPS issue could not be rectified on same day, alternate UPS arrangement will be made by Vendor.

**AUTHORISED SIGNATORY
NAME OF THE AGENCY**

Financial Bid – Cash Counting Machine

S. No.	Details New supply & installation	Rate excluding GST
1.	Cash authentication machine, specify model and specifications	
2.	Packet Counting machine, specify model and specifications	

S. No.	Details for AMC	Rate excluding GST per branch per machine for one quarter (3 months)
1.	Cash authentication machine	
2.	Packet Counting machine	

- 1. Minimum 3 years warranty with comprehensive service and parts repairing / change for new supply and installation.**
- 2. AMC is comprehensive. Cost of all spares that are replaced in the machine will be covered under this Comprehensive Annual Maintenance Scheme rates. If UPS issue could not be rectified on same day, alternate UPS arrangement will be made by Vendor.**

List of Branches under INDORE Zonal Office

Branch Code	Branch Name	District
106	INDORE MG RD	INDORE
141	DEWAS	DEWAS
142	KHANDWA	EAST NIMAR
143	PANDHANA	EAST NIMAR
233	UJJAIN	UJJAIN
427	RATLAM	RATLAM
436	INDORE GODHA COLONY	INDORE
517	CHHEGAON MAKHAN	EAST NIMAR
568	KHALGHAT	DHAR
609	DAWANA	WEST NIMAR
610	SUNDREL	DHAR
611	RAJOD	DHAR
616	GUDIKHEDA	EAST NIMAR
640	DASAI	DHAR
646	BALKUNWA	WEST NIMAR
648	MANDWARA	WEST NIMAR
657	GUNAWAD	DHAR
660	KODRIA	INDORE
670	HASSALPUR	INDORE
690	SILAWAD	WEST NIMAR
691	BARMANDAL	DHAR
700	SULGAON	EAST NIMAR
768	INDORE LOKMANYANAGAR	INDORE
854	GHUGARIA KHEDI	WEST NIMAR
855	RODIA	WEST NIMAR
896	KHARGONE	WEST NIMAR
897	DHAR	DHAR
945	BURHANPUR	EAST NIMAR
1052	BEHRAMPUR TEMA	WEST NIMAR
1053	RAJGARH (CHHADAVAD)	RAJGARH
1186	INDORE ANNAPURNA RD	INDORE
1190	INDORE PALASIA	INDORE
1224	INDORE VIJAYNAGAR	INDORE
1325	UJJAIN C.T.HOSPITAL & R.CENTRE	UJJAIN
1396	KANADIA ROAD	INDORE
1540	PITHAMPUR	DHAR
1616	BHICHOLI MARDANA	INDORE
1617	DUDHIYA	INDORE
1765	SOUTH TUKOGANJ	INDORE
1847	JHABUA	JHABUA
1930	New Loha Mandi Indore.	INDORE
1957	AHMC BANGAR	DEWAS
2013	MANDSAUR	MANDSAUR
2026	NEEMUCH	NEEMUCH
5527	Zonal Office Indore	Indore
768 (CC)	Currency Chest Indore	Indore

List of Upcoming Branches under INDORE Zonal Office

Sl No	City	State
1	Badwani	MP
2	Agar Malwa	MP
3	Alirajpur	MP