



बैंक ऑफ महाराष्ट्र Bank of Maharashtra

भारत सरकार का उद्यम

एक परिवार एक बैंक

FUNCTIONAL HEADS FOR ATM/DEBIT CARD AND CREDIT CARD SERVICES

1	DEPART MENT	DCRD
	NAME OF THE FUNCTIONAL	Mrs. Shamal Patil
	Functions	In charge card cell
	Telephone	020-24504111
	E mail ID	cmcard@mahabank.co.in
2	DEPART MENT	ATM CASH MANAGEMENT/BNA
	NAME OF THE FUNCTIONAL	Mr. Ravi Kumar/Mr. Rajput
	Functions	ATM Cash Replenishment and ATM related queries
	Telephone	020-245041 01 /02/03/04
	E mail ID	atmcard_mum@mahabank.co.in
3	DEPART MENT	Dispute Management/RUPAY/FRM
	NAME OF THE FUNCTIONAL	Mr. Mahipal Bishnoi
	Functions	Debit card claims/fraud related queries/Rupay tips and charges
	Telephone	020-245041 08/09/10
	E mail ID	Nfs.mitr@mahabank.co.in
4	DEPART MENT	MPOS
	NAME OF THE FUNCTIONAL	Mr. Ujjwal Jain
	Functions	MPOS related queries and Annual Maintenance charges of ATM card
	Telephone	020-2450 08/09/10
	E mail ID	creditcardcell@mahabank.co.in
5	DEPART MENT	General Administration

	NAME OF THE FUNCTIONAL	Mr. Mahesh bode
	Functions	General Administration, staff matters
	Telephone	020-2450 08/09/10
	E mail ID	atm_applications@mahabank.co.in
6	DEPART MENT	VISA, BOM-SBI credit Card
	NAME OF THE FUNCTIONAL	Mr. Mahesh Bode
	Functions	VISA Settlement, Visa Claims/Visa tips and charges/BOM SBI card related queries
	Telephone	020-2450 08/09/10
	E mail ID	creditcardcell@mahabank.co.in
7	DEPART MENT	IMPS/AEPS/UPI
	NAME OF THE FUNCTIONAL	Mr. Abhay Kulkarni
	Functions	IMPS/AEPS/UPI related all work
	Telephone	020-245041 05/06/07
	E mail ID	creditcardcell@mahabank.co.in
8	DEPART MENT	IT SUPPORT/AUDIT
	NAME OF THE FUNCTIONAL	Mr. Akbar Alam
	Functions	IT SUPPORT AND AUDIT
	Telephone	020-245041 01 /02/03/04
	E mail ID	Akbar.alam@mahabank.co.in
9	DEPART MENT	CUSTOMER SUPPORT
	NAME OF THE FUNCTIONAL	Mr. Saroj Kumar Behera
	Functions	Customer Support
	Telephone	020-245041 01 /02/03/04
	E mail ID	cardcell_mumbai@mahabank.co.in