

प्रधान कार्यालयः लोकमंगल, 1501, शिवाजीनगर, पुणे-5 Head Office: LOKMANGAL,1501,SHIVAJINAGAR, PUNE-411005

ਟੇਕੀफोन/TELEPHONE: 1800-2334527



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Dear Valued Customer,

Thank you for banking with Bank of Maharashtra!

Security of your account is of utmost importance to us. In our endeavour to continue educating our customers on security, we are hereby publishing the **Customer Awareness Series-5**. Please find the same below. Hope you find it useful and informative.

<u>Customer Awareness Series-5</u>

<u>ATM</u>

You can make your ATM (Automated Teller Machine) operations safe, by observing some simple precautions:

Do's and Don'ts

- Memorize your PIN. Do not write and keep it.
- > Stand close to the ATM machine while entering your PIN.
- Check for any device attached to the card swiping / inserting slot. If you find any abnormal attachment / fitting, do not use that ATM. It could be a skimmer attached to the ATM.
- > Always press the 'Cancel' key before leaving the ATM premises.
- > Do not share your PIN number or card number with anyone. Bank never asks for such information.
- Do not take the help of strangers for using the card or handling cash.
- If your card gets stuck in the ATM, or if cash is not dispensed after you have keyed in a transaction, press the 'Cancel' key and call your bank immediately.

By Chief Information Security Officer
Bank of Maharashtra