



PRESS RELEASE

Bank of Maharashtra organises Town Hall Meeting at Pune

Pune, 7th March, 2020: Pune City, Pune West and Pune East Zones of Bank of Maharashtra (BoM) jointly organised Town Hall Meeting on 6th March, 2020. The Theme of Town Hall Meeting was 'Connect- Management by Passion; Management by Compassion'. Around 700 staff working in 192 branches & admin offices of Pune Zones participated in Town Hall Meeting. Mr. A S Rajeev, Managing Director & CEO, Mr. Hemant Tamta, Executive Director, Dr. N Muniraju, General Manager, HRM, Mr. P R Khatavkar, General Manager & Zonal Head, PCZ; Mr. H. A. Mazire, Zonal Manager, PEZ; Mr. P K Das, Zonal Manager, PWZ of Bank of Maharashtra attended Town Hall Meeting.

In his speech Mr. A S Rajeev, MD&CEO said that we have to increase our engagement with our customers by leveraging technology with personal touch. We have to divert our customers more on Bank's digital channels for better customer experience, so that branches will get time to focus on business growth.

Mr. Rajeev further elaborated that all three Pune zones play a vital role in Bank's business, which together comprises of around 15% of Business Mix of the Bank. Performance of Pune zones is vital for the Bank's growth.

Mr. Hemant Tamta, Executive Director appealed all staff to be part of Bank's business growth. Bank has shown its inherent strength, robust growth & resilience on trot for last four quarters in all parameters including declaring profits.

Mr. Tamata further exhorted branches to be friendlier to its customers by using local language while interacting with customers. He said that unique feature of this Town Hall meeting is participation of all the cadres at one platform with an objective to prove that Bank is ready to move ahead with leaps & bound with more agility. He insisted on developing a coherent environment for all in the Bank for participative management.

Dr. N Muniraju, General Manager, HRM explained that customer service comprises of knowledge about the products & services, agility & speed of delivery, politeness & punctuality at work with smile. Dr. Muniraju exhorted that now time has come, Bank should grow at a faster pace and every employee should contribute positively towards this growth.

Mr. P R Khatavkar, General Manager & Zonal Head, Pune City Zone explained to all the 700 staff, the importance of all three Pune zones in the Bank & it's contribution in Bank business, BoM presence in Pune is highest and it should reflect in Business as well. He appealed to all employees to strive hard to achieve it.

Informative videos on Enhanced Access & Service Excellence (EASE) were shown to all participants. Bank of Maharashtra has been ranked second in the 'Front-Runners



in Top Improvers' category among all PSBs at 'UNVEILING OF EASE 3.0' function in New Delhi on 26th February, 2020.



Photo: (From Left to Right) Mr. P R Khatavkar, General Manager & Zonal Head, Pune City Zone, Mr. Hemant Tamta, Executive Director, Mr. A S Rajeev, Managing Director & CEO and Dr. N Muniraju, General Manager, HRM, Bank of Maharashtra